Capacity Development Workshop on

Where does all the poop go?

Helping develop Excreta Flow Diagrams For South Africa

Date: 6-7 August 2018

Name: Manisha Maharaj

Organisation: Dept. Water & Sanitation

Instructions: Please take a moment to complete this evaluation of the training in which you participated. We want to provide quality courses therefore your valued opinion would help us improve

1	What is an SFD?	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants	✓				
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)	✓				
2	How to read an SFD graphic?	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants		✓			
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)	✓				
3	Methodology for data collection	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants	✓				
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)	✓				
4	Terms and variables used for SFD production	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants	✓				
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)	✓				

1. Impact on your work

S.no	Impact on your work	Yes	Mostly Yes	Can't say	Mostly not	No
1-1	Was the training title and agenda relevant to your work	✓				
1-2	Please name topics and agenda which were not covered but would have been important for your work Or Please name topics that were not on the agenda but would have been relevant to achieve event's objectives.					
1-3	Can you pass on your new expertise to colleagues and others in your working environment?		✓			
1-4	Do you think you can directly implement any of the topics/techniques covered in this course?	Yes				

2. Methodology/Learning effect – How do you assess?

S.no	Methodology/Learning effect	Excellent	Good	Fairly good	Could be improved	Poor
2-1	The training's methodology and efficiency	✓				
2-2	The quality of materials, e.g. presentations, handouts	✓				
2-3	The balance between theory and practice	✓				
2-4	The event's overall duration	✓				

3. Participants -How do you assess?

S.no	Participants	Excellent	Good	Fairly good	Could be improved	Poor
3-1	The group's professional experience and skill levels	✓				
3-2	The exchange of information and experience with other participants	✓				
3-3	The atmosphere during the event		✓			

4. Achieved Objectives - In your opinion

S.no	Achieved Objectives	Yes	Mostly yes	Can't say	Mostly not	No
4-1	Has the training's objectives been achieved?		✓			
4-1-1	What was the top most objective for you?	Yes				

Capacity Development Workshop on

Where does all the poop go?

Helping develop Excreta Flow Diagrams For South Africa

Date: 6-7 August 2018

Name: DUMISANI BIYELA   Organisation: uMgungundlovu District Munic

Instructions: Please take a moment to complete this evaluation of the training in which you participated. We want to provide quality courses therefore your valued opinion would help us improve

1	What is an SFD?	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants		✓			
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)		✓			
2	How to read an SFD graphic?	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants	✓				
c)	The responsiveness of the moderator to questions and problems		✓			
d)	The presentation style (showed some variety vs. monotony)		✓			
3	Methodology for data collection	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject		✓			
b)	Involvement of the participants		✓			
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)		✓			
4	Terms and variables used for SFD production	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject		✓			
b)	Involvement of the participants	✓				
c)	The responsiveness of the moderator to questions and problems		✓			
d)	The presentation style (showed some variety vs. monotony)		✓			

		Excellent	Good	Fairly good	Could be improved	Poor
5	**Tools used to develop SFD-Graphic generator & introduction to helpdesk**					
a)	The moderator, tutor's / facilitator's knowledge in the subject			✓		
b)	Involvement of the participants	✓				
c)	The responsiveness of the moderator to questions and problems		✓			
d)	The presentation style (showed some variety vs. monotony)		✓			
6	**Do it Yourself (DIY)**	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject		✓			
b)	Involvement of the participants	✓				
c)	The responsiveness of the moderator to questions and problems		✓			
d)	The presentation style (showed some variety vs. monotony)			✓		

1. Impact on your work

S.no	Impact on your work	Yes	Mostly Yes	Can't say	Mostly not	No
1-1	Was the training title and agenda relevant to your work	✓				
1-2	Please name topics and agenda which were not covered but would have been important for your work Or Please name topics that were not on the agenda but would have been relevant to achieve event's objectives.					
1-3	Can you pass on your new expertise to colleagues and others in your working environment?	✓				
1-4	Do you think you can directly implement any of the topics/techniques covered in this course?	YES, to other colleagues				

2. Methodology/Learning effect – How do you assess?

S.no	Methodology/Learning effect	Excellent	Good	Fairly good	Could be improved	Poor
2-1	The training's methodology and efficiency		✓			
2-2	The quality of materials, e.g. presentations, handouts		✓			
2-3	The balance between theory and practice			✓		
2-4	The event's overall duration		✓			

3. Participants -How do you assess?

S.no	Participants	Excellent	Good	Fairly good	Could be improved	Poor
3-1	The group's professional experience and skill levels		✓			
3-2	The exchange of information and experience with other participants			✓		
3-3	The atmosphere during the event		✓			

4. Achieved Objectives - In your opinion

S.no	Achieved Objectives	Yes	Mostly yes	Can't say	Mostly not	No
4-1	Has the training's objectives been achieved?	✓				
4-1-1	What was the top most objective for you?	Be able to analyze the entire				

Be able to analyze the entire wastewater SFD with knowledge of ensuring more data is required as well as Team work.

5. Organisation - How do you assess?

S.no	Organisation	Excellent	Good	Fairly good	Could be improved	Poor
5-1	Overall organisation of the event		✓			
5-2	The number of participants in the workshop (too many or too few)			✓		
5-3	Distribution and length of breaks			✓		

6. Follow up

6-1	Which follow-up activities would you recommend? (e.g. further specialist events, e-Learning courses, etc.)	CASE STUDY REPORTS, Expertise to assist UMDM team with their Infrastructure
6-2	Further comments and suggestions for improvement	It will be idea if UMDM can participate in Research function

7. Would you recommend this course to others? Give few names who you would suggest for this training?

YES, I would recommend
Msunduzi Municipality Water & Sanitation
plus any other DISTRICT MUNICIPALITY.

8. Other Comments/suggestions

This EXERCISE need involvement of Scientific Services, Planning & Design Unit and O/M UNIT within Each MUNICIPALITY.

Capacity Development Workshop on

Where does all the poop go?

Helping develop Excreta Flow Diagrams For South Africa

Date: 6-7 August 2018

Name: _ZINHLE DLADLA_ Organisation: _UMDM_

Instructions: Please take a moment to complete this evaluation of the training in which you participated. We want to provide quality courses therefore your valued opinion would help us improve

1	What is an SFD?	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants	✓				
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)	✓				
2	How to read an SFD graphic?	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants	✓				
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)	✓				
3	Methodology for data collection	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants		✓			
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)	✓				
4	Terms and variables used for SFD production	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants		✓			
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)	✓				

5	Tools used to develop SFD-Graphic generator & introduction to helpdesk	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants	✓				
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)	✓				
6	Do it Yourself (DIY)	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants		✓			
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)	✓				

1. Impact on your work

S.no	Impact on your work	Yes	Mostly Yes	Can't say	Mostly not	No
1-1	Was the training title and agenda relevant to your work	X				
1-2	Please name topics and agenda which were not covered but would have been important for your work Or Please name topics that were not on the agenda but would have been relevant to achieve event's objectives.					
1-3	Can you pass on your new expertise to colleagues and others in your working environment?	X				
1-4	Do you think you can directly implement any of the topics/techniques covered in this course?	YES, this mainly deals with the operations of our systems				

2. Methodology/Learning effect – How do you assess?

S.no	Methodology/Learning effect	Excellent	Good	Fairly good	Could be improved	Poor
2-1	The training's methodology and efficiency		✓			
2-2	The quality of materials, e.g. presentations, handouts		✓			
2-3	The balance between theory and practice	✓				
2-4	The event's overall duration			✓		

3. Participants -How do you assess?

S.no	Participants	Excellent	Good	Fairly good	Could be improved	Poor
3-1	The group's professional experience and skill levels		✓			
3-2	The exchange of information and experience with other participants	✓				
3-3	The atmosphere during the event	✓				

4. Achieved Objectives - In your opinion

S.no	Achieved Objectives	Yes	Mostly yes	Can't say	Mostly not	No
4-1	Has the training's objectives been achieved?	✓				
4-1-1	What was the top most objective for you?	TO BE ABLE TO PRODUCE THIS SFD				

5. Organisation - How do you assess?

S.no	Organisation	Excellent	Good	Fairly good	Could be improved	Poor
5-1	Overall organisation of the event	✓				
5-2	The number of participants in the workshop (too many or too few)				✓	
5-3	Distribution and length of breaks			✓		

6. Follow up

6-1	Which follow-up activities would you recommend? (e.g. further specialist events, e-Learning courses, etc.)	
6-2	Further comments and suggestions for improvement	

7. Would you recommend this course to others? Give few names who you would suggest for this training?

8. Other Comments/suggestions

Capacity Development Workshop on

Where does all the poop go?

Helping develop Excreta Flow Diagrams For South Africa

Date: 6-7 August 2018

Name: _Buhle Msomi_ Organisation: _uMgungunovu District Municipality_

Instructions: Please take a moment to complete this evaluation of the training in which you participated. We want to provide quality courses therefore your valued opinion would help us improve

1	What is an SFD?	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	X				
b)	Involvement of the participants	X				
c)	The responsiveness of the moderator to questions and problems	X				
d)	The presentation style (showed some variety vs. monotony)	X				
2	How to read an SFD graphic?	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	X				
b)	Involvement of the participants	X				
c)	The responsiveness of the moderator to questions and problems	X				
d)	The presentation style (showed some variety vs. monotony)	X				
3	Methodology for data collection	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	X				
b)	Involvement of the participants	X				
c)	The responsiveness of the moderator to questions and problems	X				
d)	The presentation style (showed some variety vs. monotony)	X				
4	Terms and variables used for SFD production	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	X				
b)	Involvement of the participants	X				
c)	The responsiveness of the moderator to questions and problems	X				
d)	The presentation style (showed some variety vs. monotony)	X				

5	Tools used to develop SFD-Graphic generator & introduction to helpdesk	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	X				
b)	Involvement of the participants	X				
c)	The responsiveness of the moderator to questions and problems	X				
d)	The presentation style (showed some variety vs. monotony)	X				
6	Do it Yourself (DIY)	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	X				
b)	Involvement of the participants	X				
c)	The responsiveness of the moderator to questions and problems	X				
d)	The presentation style (showed some variety vs. monotony)	X				

1. Impact on your work

S.no	Impact on your work	Yes	Mostly Yes	Can't say	Mostly not	No
1-1	Was the training title and agenda relevant to your work	✗				
1-2	Please name topics and agenda which were not covered but would have been important for your work Or Please name topics that were not on the agenda but would have been relevant to achieve event's objectives.	Zoning OF SFD STRUCTURE				
1-3	Can you pass on your new expertise to colleagues and others in your working environment?	✗				
1-4	Do you think you can directly implement any of the topics/techniques covered in this course?	YES				

2. Methodology/Learning effect – How do you assess?

S.no	Methodology/Learning effect	Excellent	Good	Fairly good	Could be improved	Poor
2-1	The training's methodology and efficiency	✗				
2-2	The quality of materials, e.g. presentations, handouts	✗				
2-3	The balance between theory and practice	✗				
2-4	The event's overall duration	✗				

3. Participants -How do you assess?

S.no	Participants	Excellent	Good	Fairly good	Could be improved	Poor
3-1	The group's professional experience and skill levels		✗			
3-2	The exchange of information and experience with other participants	✗				
3-3	The atmosphere during the event	✗				

4. Achieved Objectives - In your opinion

S.no	Achieved Objectives	Yes	Mostly yes	Can't say	Mostly not	No
4-1	Has the training's objectives been achieved?	✗				
4-1-1	What was the top most objective for you?	To DEVELOP SFD FOR OUR MUNICIPALITY -UMDM				

5. Organisation - How do you assess?

S.no	Organisation	Excellent	Good	Fairly good	Could be improved	Poor
5-1	Overall organisation of the event	✗				
5-2	The number of participants in the workshop (too many or too few)				✗	
5-3	Distribution and length of breaks		✗			

6. Follow up

6-1	Which follow-up activities would you recommend? (e.g. further specialist events, e-Learning courses, etc.)	FURTHER ASSISTANT AND MENTORING
6-2	Further comments and suggestions for improvement	MORE WSA's TO BE INVITED.

7. Would you recommend this course to others? Give few names who you would suggest for this training?

OTHER WSA

8. Other Comments/suggestions

Capacity Development Workshop on

Where does all the poop go?

Helping develop Excreta Flow Diagrams For South Africa

Date: 6-7 August 2018

Name: Lusapho Tshanbola   Organisation: Ethekwini Water & Sanitation

Instructions: Please take a moment to complete this evaluation of the training in which you participated. We want to provide quality courses therefore your valued opinion would help us improve

1	What is an SFD?	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants		✓			
c)	The responsiveness of the moderator to questions and problems		✓			
d)	The presentation style (showed some variety vs. monotony)	✓				
2	How to read an SFD graphic?	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject		✓			
b)	Involvement of the participants		✓			
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)	✓				
3	Methodology for data collection	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants			✓		
c)	The responsiveness of the moderator to questions and problems			✓		
d)	The presentation style (showed some variety vs. monotony)	✓				
4	Terms and variables used for SFD production	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject		✓			
b)	Involvement of the participants			✓		
c)	The responsiveness of the moderator to questions and problems		✓			
d)	The presentation style (showed some variety vs. monotony)		✓			

5	Tools used to develop SFD-Graphic generator & introduction to helpdesk	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants			✓		
c)	The responsiveness of the moderator to questions and problems			✓		
d)	The presentation style (showed some variety vs. monotony)	✓				
6	Do it Yourself (DIY)	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants		✓			
c)	The responsiveness of the moderator to questions and problems			✓		
d)	The presentation style (showed some variety vs. monotony)	✓				

1. Impact on your work

S.no	Impact on your work	Yes	Mostly Yes	Can't say	Mostly not	No
1-1	Was the training title and agenda relevant to your work	✓				
1-2	Please name topics and agenda which were not covered but would have been important for your work Or Please name topics that were not on the agenda but would have been relevant to achieve event's objectives.					
1-3	Can you pass on your new expertise to colleagues and others in your working environment?		✓			
1-4	Do you think you can directly implement any of the topics/techniques covered in this course?	YES.				

2. Methodology/Learning effect – How do you assess?

S.no	Methodology/Learning effect	Excellent	Good	Fairly good	Could be improved	Poor
2-1	The training's methodology and efficiency		✓			
2-2	The quality of materials, e.g. presentations, handouts		✓			
2-3	The balance between theory and practice		✓			
2-4	The event's overall duration		✓			

3. Participants -How do you assess?

S.no	Participants	Excellent	Good	Fairly good	Could be improved	Poor
3-1	The group's professional experience and skill levels			✓		
3-2	The exchange of information and experience with other participants				✓	
3-3	The atmosphere during the event		✓			

4. Achieved Objectives - In your opinion

S.no	Achieved Objectives	Yes	Mostly yes	Can't say	Mostly not	No
4-1	Has the training's objectives been achieved?	✓				
4-1-1	What was the top most objective for you?	Developing SFD				

5. Organisation - How do you assess?

S.no	Organisation	Excellent	Good	Fairly good	Could be improved	Poor
5-1	Overall organisation of the event		✓			
5-2	The number of participants in the workshop (too many or too few)		✓			
5-3	Distribution and length of breaks		✓			

6. Follow up

6-1	Which follow-up activities would you recommend? (e.g. further specialist events, e-Learning courses, etc.)	Online course on the website for more people.
6-2	Further comments and suggestions for improvement	

7. Would you recommend this course to others? Give few names who you would suggest for this training?

Yes. Our wastewater networks teams & onsite sanitation teams.
① Gabriel Motilal ② Vusi Mkhwanazi

8. Other Comments/suggestions

Capacity Development Workshop on

Where does all the poop go?

Helping develop Excreta Flow Diagrams For South Africa

Date: 6-7 August 2018

Name: *Kenny Charles*　　　Organisation: *Kenny Charles Pty Ltd*

Instructions: Please take a moment to complete this evaluation of the training in which you participated. We want to provide quality courses therefore your valued opinion would help us improve

1	What is an SFD?	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants		✓			
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)		✓			
2	How to read an SFD graphic?	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants		✓			
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)		✓			
3	Methodology for data collection	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants		✓			
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)		✓			
4	Terms and variables used for SFD production	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants		✓			
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)		✓			

5	Tools used to develop SFD-Graphic generator & introduction to helpdesk	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants		✓			
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)		✓			
6	Do it Yourself (DIY)	Excellent	Good	Fairly good	Could be improved	Poor
a)	The moderator, tutor's / facilitator's knowledge in the subject	✓				
b)	Involvement of the participants			✓		
c)	The responsiveness of the moderator to questions and problems	✓				
d)	The presentation style (showed some variety vs. monotony)		✓			

1. Impact on your work

S.no	Impact on your work	Yes	Mostly Yes	Can't say	Mostly not	No
1-1	Was the training title and agenda relevant to your work		✓			
1-2	Please name topics and agenda which were not covered but would have been important for your work Or Please name topics that were not on the agenda but would have been relevant to achieve event's objectives.					
1-3	Can you pass on your new expertise to colleagues and others in your working environment?		✓			
1-4	Do you think you can directly implement any of the topics/techniques covered in this course?	*Mostly*				

2. Methodology/Learning effect – How do you assess?

S.no	Methodology/Learning effect	Excellent	Good	Fairly good	Could be improved	Poor
2-1	The training's methodology and efficiency		✓			
2-2	The quality of materials, e.g. presentations, handouts		✓			
2-3	The balance between theory and practice		✓			
2-4	The event's overall duration		✓			

3. Participants -How do you assess?

S.no	Participants	Excellent	Good	Fairly good	Could be improved	Poor
3-1	The group's professional experience and skill levels		✓			
3-2	The exchange of information and experience with other participants		✓			
3-3	The atmosphere during the event		✓			

4. Achieved Objectives - In your opinion

S.no	Achieved Objectives	Yes	Mostly yes	Can't say	Mostly not	No
4-1	Has the training's objectives been achieved?		✓			
4-1-1	What was the top most objective for you?	*demonstrating various Certain went by Sketch & Cameo tool & diagrams (graphic generator)*				

5. Organisation - How do you assess?

S.no	Organisation	Excellent	Good	Fairly good	Could be improved	Poor
5-1	Overall organisation of the event	✓				
5-2	The number of participants in the workshop (too many or too few)		✓			
5-3	Distribution and length of breaks		✓			

6. Follow up

6-1	Which follow-up activities would you recommend? (e.g. further specialist events, e-Learning courses, etc.)	e Learning
6-2	Further comments and suggestions for improvement	

7. Would you recommend this course to others? Give few names who you would suggest for this training?

8. Other Comments/suggestions