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WRC BMS PORTAL USER GUIDE

WRC gives an opportunity to researchers on an annual basis to research funded topics around water and sanitation environments. Two types of calls are available: Open and directed. Open calls are concept notes or proposals that are open to any topics within the water and sanitation environment, whereas as directed calls are linked to Terms of Reference that indicate a specific topic or research along with their outcomes.

All WRC concept notes, proposals and projects are managed through the WRC Business Management System (BMS). Prospective WRC Proposers and WRC stakeholders such as Reviewers, Project Leaders and Reference Group Members are required to use the BMS Portal.

What is the BMS Portal?

BMS Portal is the WRC's web-based system that enables external stakeholders of the WRC to login and access information relevant to the role they are fulfilling with the WRC. These roles include, but are not limited to:

- Proposers
- Project Leaders
- Reviewers
- Reference Group Members
- Contract Signatories
- Researchers
- Finance Officers
- Students



Purpose

The purpose of this user guide is to provide users with instructions on how to navigate the BMS portal and access the specific information that is relevant to their engagement with the WRC.

Support

If you have any queries regarding this guide, please contact the WRC Support Desk at bms-support@wrc.org.za.

Glossary of Terms

The following are is a list of terms and descriptions referenced throughout this document.

Term	Description
Navigation Menu	The menu bar at the top all pages that allows you to navigate to the different sections of the BMS Portal.
Proposer	The BMS Portal user is that is currently logged in when creating a concept note, a proposal submission, or amending a proposal.
Project Leader	The BMS Portal user that is currently logged in when viewing a contract, creating a deliverable claim submission, uploading deliverable invoices, or creating a contract amendment.
Record	A record is a complete set of information: for example, all the information about a proposal. There are many types of records in the BMS portal, including your profile, concept notes, proposals, projects, contracts, reviews, service requests, etc.
Related Record	A record related to a primary record. For example, a Researcher record that is captured as part of a proposal submission and is a related record to the proposal.
WRC	Water Research Commission



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Register for the BMS Portal

1. Navigate to the BMS Portal by visiting the website <https://wrc.microsoftcrmportals.com>, which will direct you to the *Sign in* page.
2. On the *Sign in* page, click on the *Register* tab. The *Register for a new local account* page is displayed.

Water Research Commission | Sign in / Register

[Sign in / Register](#) **Register** [Redeem invitation](#)

When registering on the portal, please use the email address where you want to receive communications regarding activities on the portal. For any support queries, please send an email to bms-support@wrc.org.za

CONSENT CLAUSE

By registering on this website, you consent to the collection, processing, and storage of your personal information in accordance with POPI requirements. We may collect personal information such as your name, email address, contact details, qualifications, addresses, and other necessary information to fulfil the WRC mandate and reporting requirements. You may withdraw your consent at any time by contacting us. However, please note that withdrawing consent is subject to WRC privacy policy.

By clicking the "Register" button, you acknowledge that you have read and understood [WRC Privacy Policies](#) and agree to the collection, processing, and storage of your personal information in accordance with applicable laws and regulations.

Register for a new local account

* Email

* Username

* Password

* Confirm password

Register

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South African WATER RESEARCH COMMISSION
Supporting sustainable development through research
Funding, knowledge creation and dissemination

3. Enter your email address, a username, and a password. The same password must be entered in both the *Password* and *Confirm Password* fields.
4. **Note:** Although any username can be entered, we recommend that you make the username the same as the email address entered above it for ease of reference when logging in.
5. **Note:** Your password must meet the following criteria:
 - a. Must be at least 8 characters;
 - b. Must contain characters from at least three of the following four classes:
 - i. Uppercase
 - ii. Lowercase
 - iii. Digit
 - iv. Non-alphanumeric (special)
6. **Note:** If you previously used the WRC's FMS portal, enter the same email address you used on the FMS portal. New users can use any email address to which they want to receive communications and notifications from the WRC.
7. When you have completed all the above information, click on the **Register** button. You will be re-directed to the *Profile* page.
8. To view and update your profile, follow the steps as detailed in the [Profile Page](#) section below.



Sign in to the BMS Portal

1. Navigate to the BMS Portal by visiting the website <https://wrc.microsoftcrmportals.com>, which will direct you to the *Sign in* page.
2. On the *Sign in* page, enter your Username and Password as entered when you registered. When completed, click on the **Sign in** button to complete the sign in process.

Water Research Commission 🏠 | Sign in

[Sign in](#) [Register](#) [Redeem invitation](#)

Sign in with a local account

* Username

* Password

Remember me?

[Sign in](#) [Forgot your password?](#)

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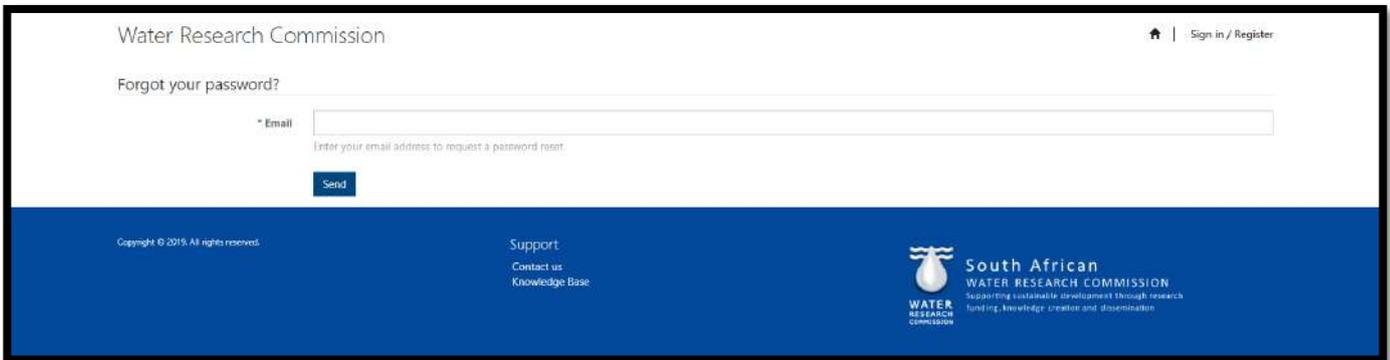
Support
Contact us
Knowledge Base

 South African
WATER RESEARCH COMMISSION
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funding, knowledge creation and dissemination



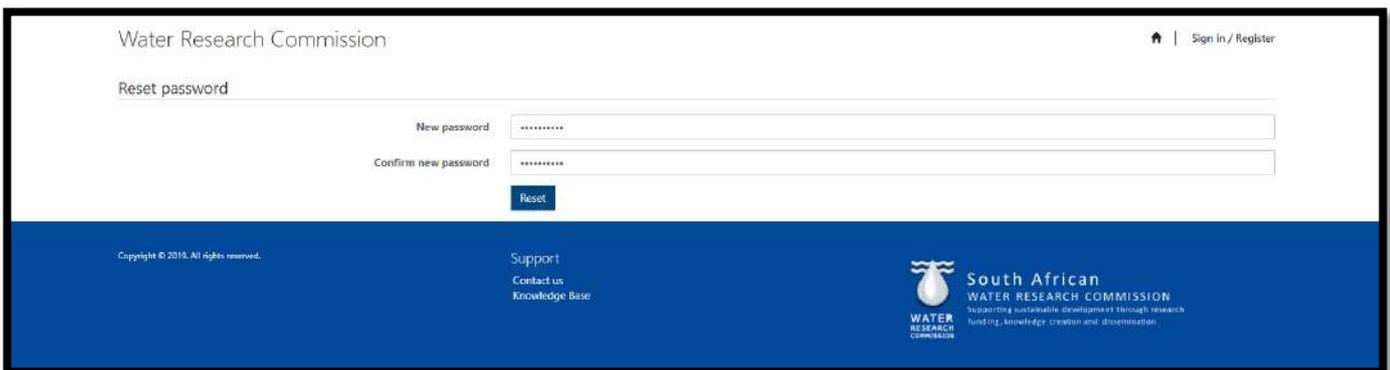
Forgot Password

1. If you have forgotten your BMS password, click on the **Forgot your password?** button on the *Sign In* page, which will direct you to the *Forgot Password* page.



The screenshot shows the 'Forgot your password?' page. At the top left is the 'Water Research Commission' logo and at the top right is a home icon and 'Sign in / Register' link. The main heading is 'Forgot your password?'. Below it is an email input field with a '*' Email label and a placeholder text 'Enter your email address to request a password reset'. A 'Send' button is positioned below the input field. The footer contains copyright information, a 'Support' section with 'Contact us' and 'Knowledge Base' links, and the South African Water Research Commission logo with its tagline: 'Supporting sustainable development through research funding, knowledge creation and dissemination'.

2. Enter the email address that you used when you registered for the portal and click the **Send** button.
3. An email will be sent to you with a link to reset your password.
4. Click on the [Reset Password](#) link in the email, which will redirect you to the *Reset Password* page. Enter your new password in the *New password* and *Confirm new password* fields and click the **Reset** button to complete the process.



The screenshot shows the 'Reset password' page. At the top left is the 'Water Research Commission' logo and at the top right is a home icon and 'Sign in / Register' link. The main heading is 'Reset password'. Below it are two password input fields: 'New password' and 'Confirm new password', both with masked characters. A 'Reset' button is positioned below the second field. The footer contains copyright information, a 'Support' section with 'Contact us' and 'Knowledge Base' links, and the South African Water Research Commission logo with its tagline: 'Supporting sustainable development through research funding, knowledge creation and dissemination'.



Profile Page

1. Once signed in, the *Profile* page is displayed. On this page you can update your profile details, which includes adding Qualifications, Areas of Expertise, and Areas of Interest.
2. You can also view the *Profile* page at any time by clicking on your name on the far-right side of Navigation Menu and then selecting the **Profile** option.



3. To save the changes to your profile, click on the **Save & Update** button at the bottom of the page (see screenshot located on the next page).
4. **Note:** If you were re-directed to this page after registering, please remember to complete the following mandatory fields and save & update your profile before you leave the profile page or log out of the portal:
 - a. First Name
 - b. Last Name
 - c. Mobile Phone



Home > Profile

Profile



Profile

Profile

Security

Change Password

Change Email

Please provide some information about yourself.
The **First Name** and **Last Name** are required and will be displayed on the site.
The **Email Address** and **Phone** number are required but will not be displayed on the site.

Your email requires confirmation. [Confirm Email](#)

E-mail * <input type="text"/>	Title Mr. <input type="text"/>
First Name * <input type="text"/>	Last Name * <input type="text"/>
Job Title <input type="text"/>	Mobile Phone <input type="text"/>
Web Site <input type="text"/>	Business Phone Provide a telephone number <input type="text"/>

Organisation Name
Should your organisation not appear when searching the list of organisations in the field below, please click on the "Create New Organisation" button at the bottom of the list to add it. Once added, it will appear in the list for selection.

 [x](#) [Q](#)

Qualifications [Add Qualification](#)

Name ↑	Contact
<input type="text"/>	<input type="text"/>

Areas of Expertise [Add Area of Expertise](#)

Name	Years Experience ↑
There are no records to display.	

Areas of Interest [Add Area of Interest](#)

Name ↑
There are no records to display.

Organisation

Organisation Name ↑	Main Phone	Province	Country	Website
<input type="text"/>				
<input type="text"/>				

Profile Last Updated On

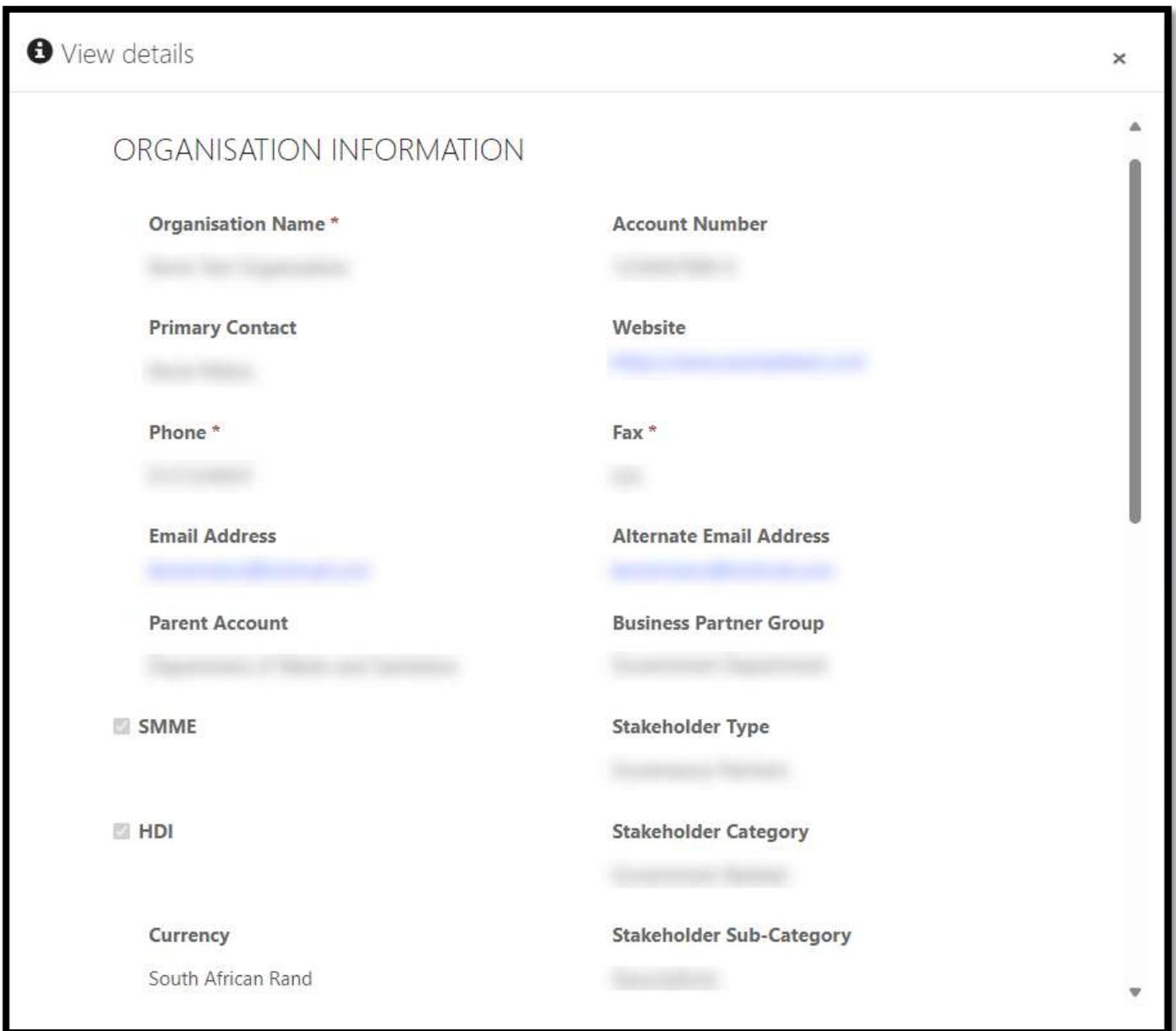
[Save & Update](#)



- If you are the *Primary Contact* of your organization, the organization will be listed in the *Organisation* section of the profile page. Click on the arrow on the far right of the record and select the **View Organisation Details** option to view the *Organisation Details* page.



- On the *Organisation Details* page, you can view the details of your organization.



BMS Portal Navigation Menu

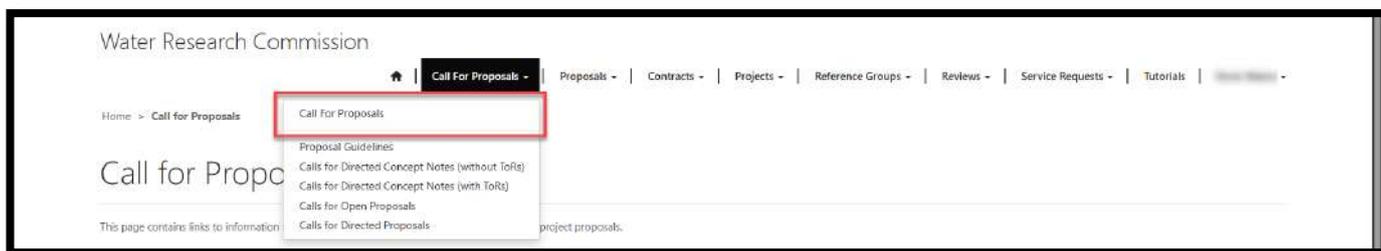
Call For Proposals

This section details the pages and actions found in the **Call for Proposals** section in the Navigation Menu of the BMS Portal.

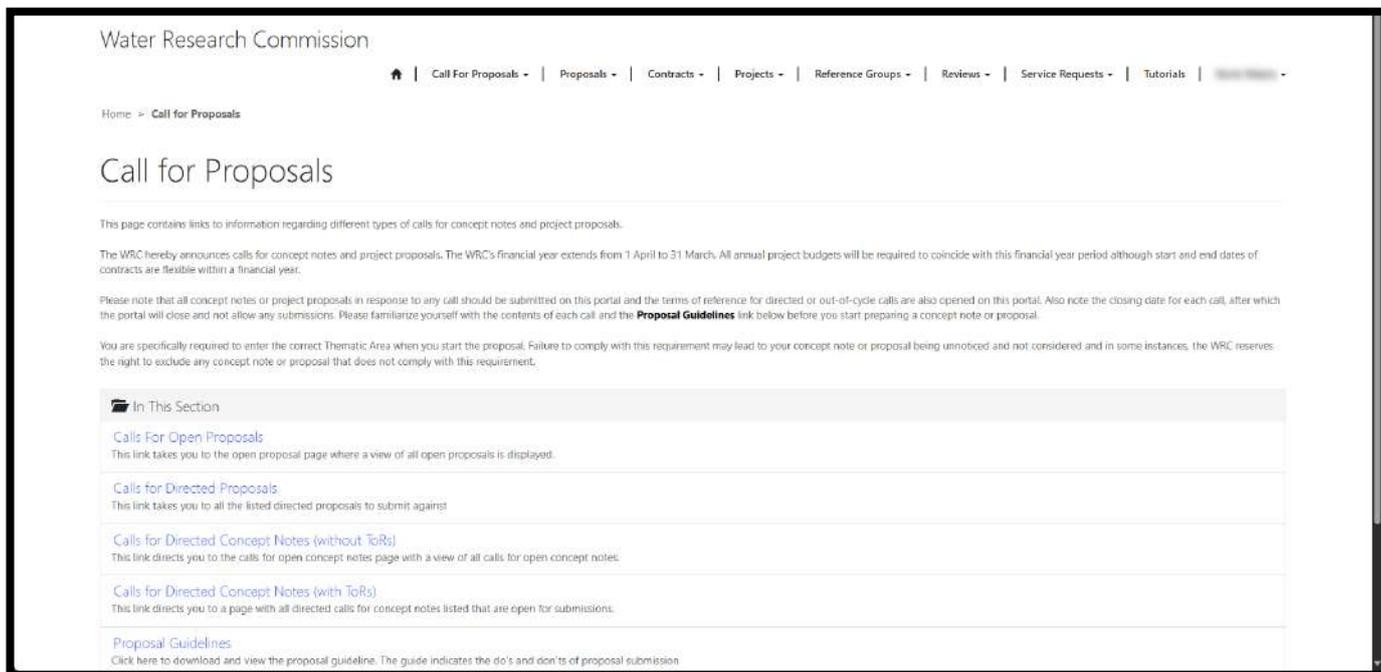


Call for Proposals Page

1. To view the *Call for Proposals* page, click on the **Call For Proposals** option in the Navigation Menu and then click on **Call For Proposals**.



2. The *Call for Proposals* page contains information about calls for concept notes and proposals that are advertised by the WRC. To view the related pages, you can click on the links under the **In This Section** section at the bottom of the form.

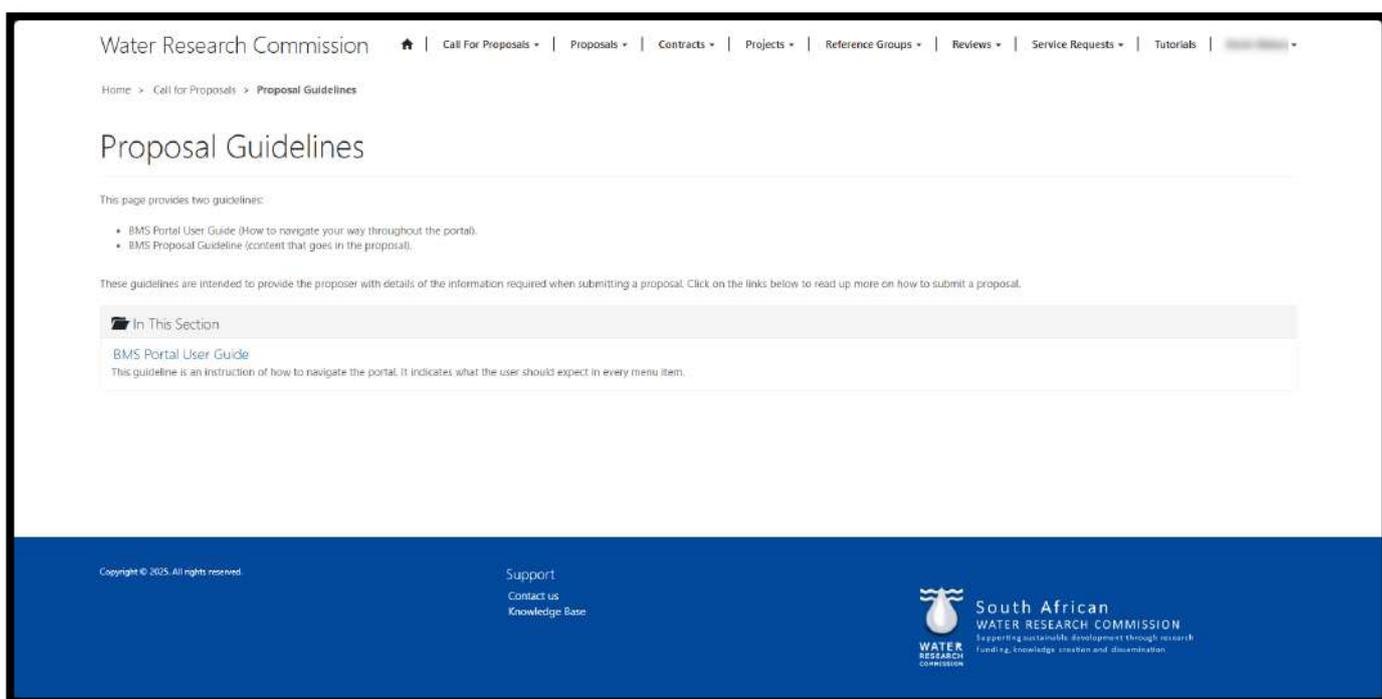


Proposal Guidelines Page

1. To view the *Proposal Guidelines* page, click on the **Call for Proposals** option in the Navigation Menu and then click on **Proposal Guidelines**.



2. The *Proposal Guidelines* page provides information regarding the guidelines on how to submit proposals to the WRC and this BMS Portal User Guide document. Click on the name of the document to open it in a new tab in your browser.

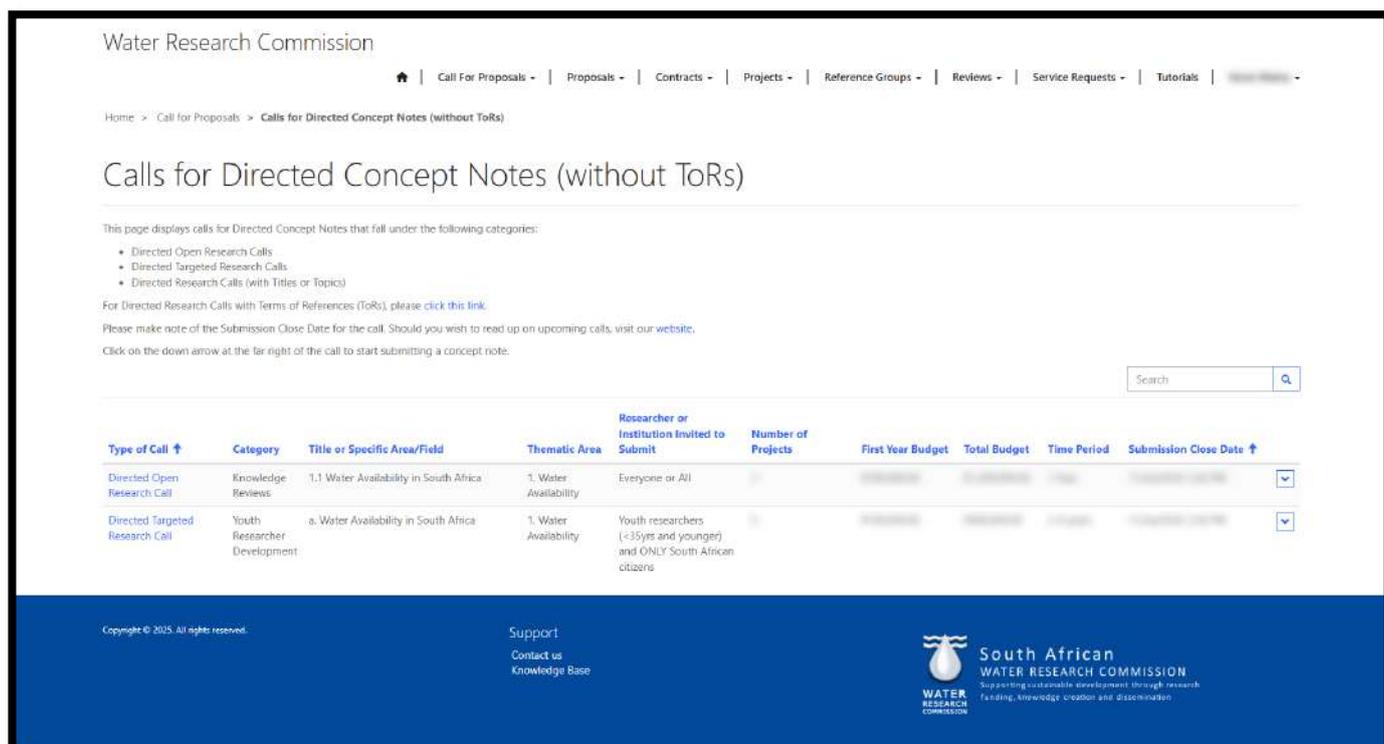


Calls for Directed Concept Notes (without ToRs) Page

1. To view the *Calls for Directed Concept Notes (without ToRs)* page, click on the **Call for Proposals** option in the Navigation Menu and then click on **Call for Directed Concept Notes (without ToRs)**.



2. The *Calls for Directed Concept Notes (without ToRs)* page lists any WRC calls for directed concept notes without a Terms of Reference (ToR) that are currently open for submissions.



Create a Concept Note for a Directed Call (without ToR)

1. To create a concept note submission for a call for directed concept notes without a ToR, from the *Calls for Directed Concept Notes (without ToRs)* page, click on the arrow on the far right of the record and select the **Submit a Concept Note** option.

Water Research Commission

Home > Call for Proposals > Calls for Directed Concept Notes (without ToRs)

Calls for Directed Concept Notes (without ToRs)

This page displays calls for Directed Concept Notes that fall under the following categories:

- Directed Open Research Calls
- Directed Targeted Research Calls
- Directed Research Calls (with Titles or Topics)

For Directed Research Calls with Terms of References (ToRs), please [click this link](#).

Please make note of the Submission Close Date for the call. Should you wish to read up on upcoming calls, visit our website.

Click on the down arrow at the far right of the call to start submitting a concept note.

Type of Call ↑	Category	Title or Specific Area/Field	Thematic Area	Researcher or Institution Invited to Submit	Number of Projects	First Year Budget	Total Budget	Time Period	Submission Close Date ↑
Directed Open Research Call	Knowledge Reviews	1.1 Water Availability in South Africa	1. Water Availability	Everyone or All	1	1000000	1000000	12m	15/03/2025
Directed Targeted Research Call	Youth Researcher Development	a. Water Availability in South Africa	1. Water Availability	Youth researchers (<35yrs and younger) and ONLY South African citizens	1	1000000	1000000	12m	15/03/2025

Submit a Concept Note

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2. The *Create Concept Note* page is displayed. Fields with the * asterisk symbol indicate that they are required in order to create a concept note record.
3. Capture the rest of the required information on the page and click the **Create Concept Note** button at the bottom of the page to create the concept note submission.

Water Research Commission

Home > Call for Proposals > Calls for Open Concept... > Create Concept Note

Create Concept Note

Title of Proposed Project *

Proposer *

Organisation Name

Email Address of Contact Person

Thematic Area

Project Time Frame

Project Leader Name

Contact Person

Mobile Number of Contact Person
Provide a telephone number

Outcome

Estimated Total Budget

Create Concept Note

4. **Note:** If a thematic area was specified for the call on the *Calls for Directed Concept Notes (without ToRs)* page, the *Thematic Area* field on the *Create Concept Note* page will be populated with the same thematic area for the call.
5. Once the concept note record has been created, you will be redirected to the *Edit Concept Note* page. Please follow the steps from **step #2** in the [Edit Concept Note](#) section in this document to edit and complete the concept note.

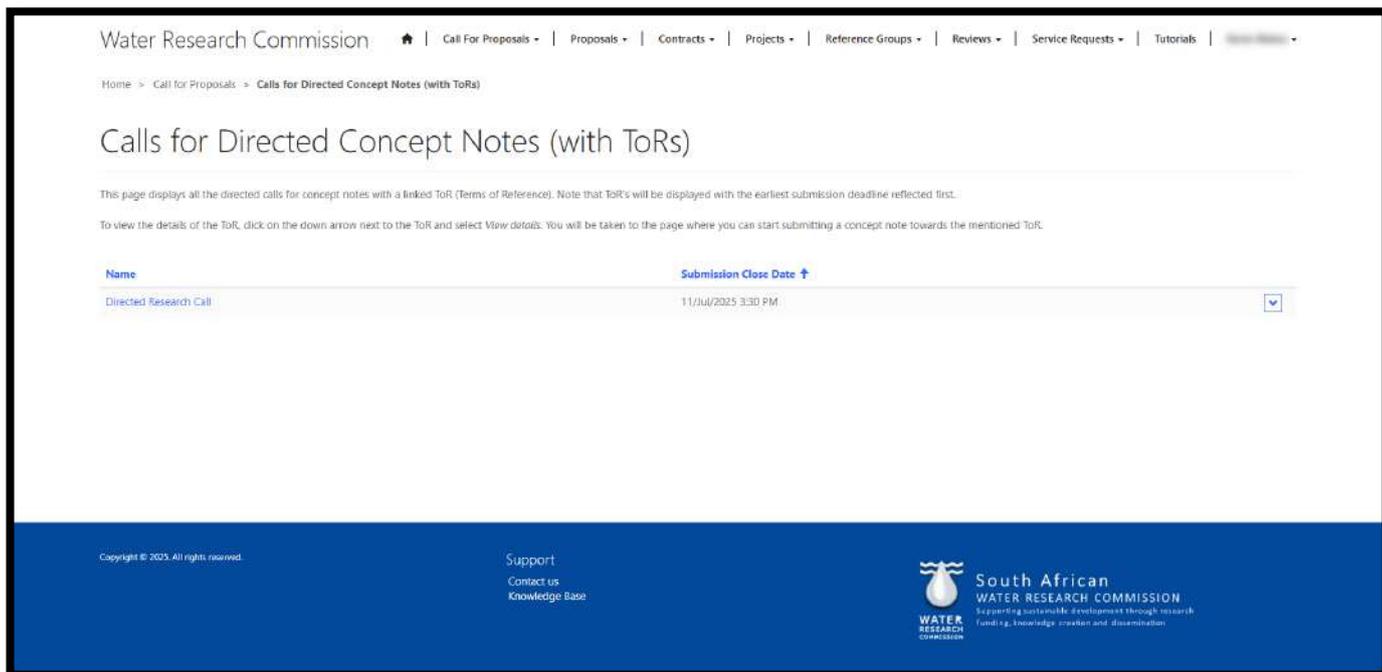


Calls for Directed Concept Notes (with ToRs) Page

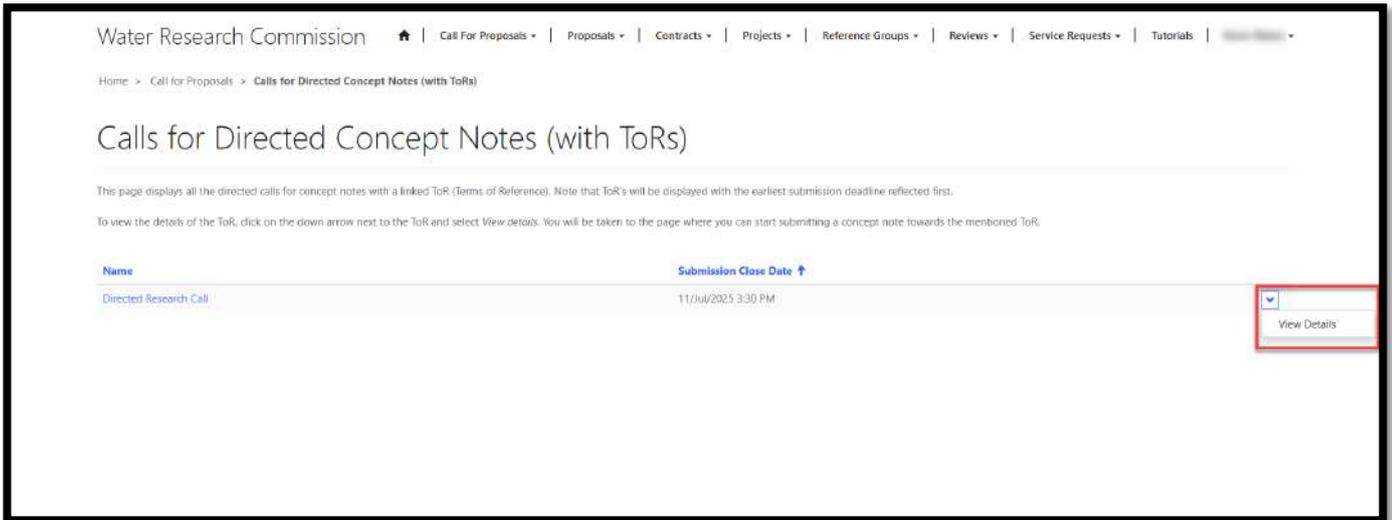
1. To view the *Calls for Directed Concept Notes (with ToRs)* page, click on the **Call for Proposals** option in the Navigation Menu and then click on **Call for Directed Concept Notes (with ToRs)**.



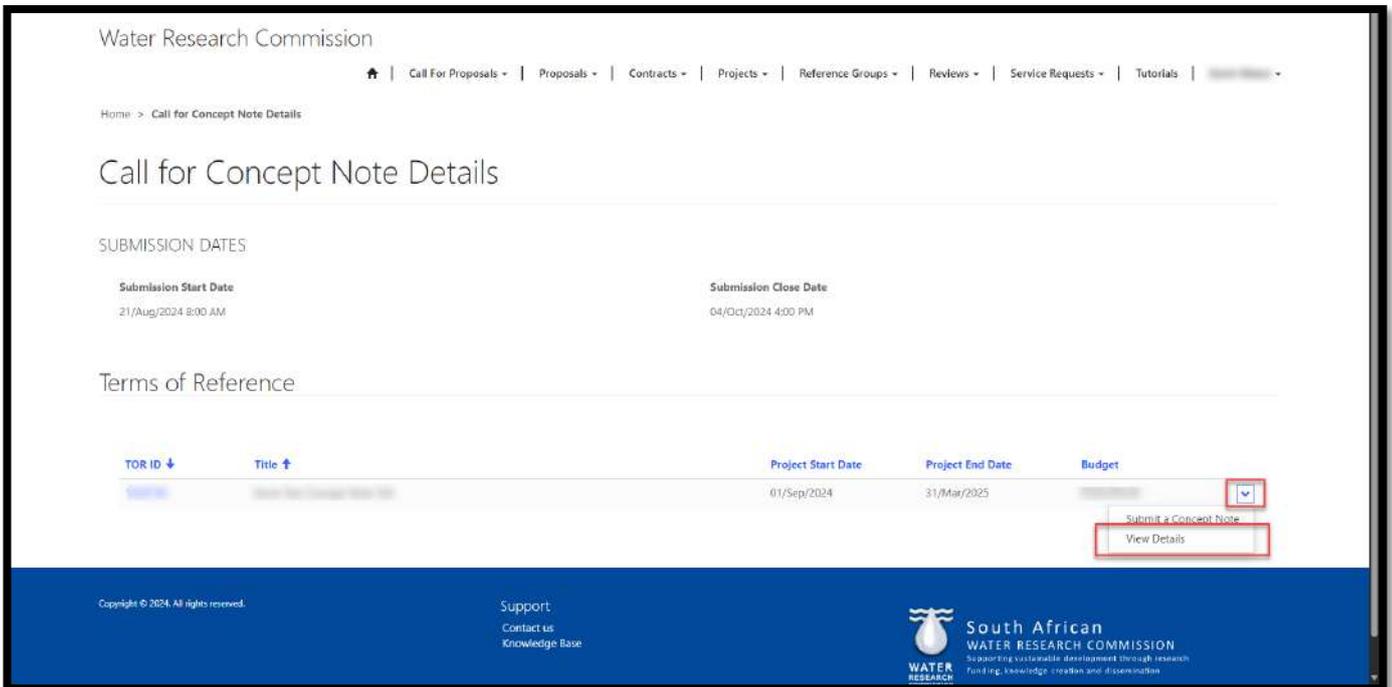
2. The *Calls for Directed Concept Notes (with ToRs)* page lists any WRC directed calls for concept notes with a Terms of Reference (ToR) that are currently open for submissions.



- To view the details of the directed call for concept notes with a ToR, click on the arrow at the far right of the call for concept note record and select the **View Details** option. This will redirect you to the *Call for Concept Note Details* page.



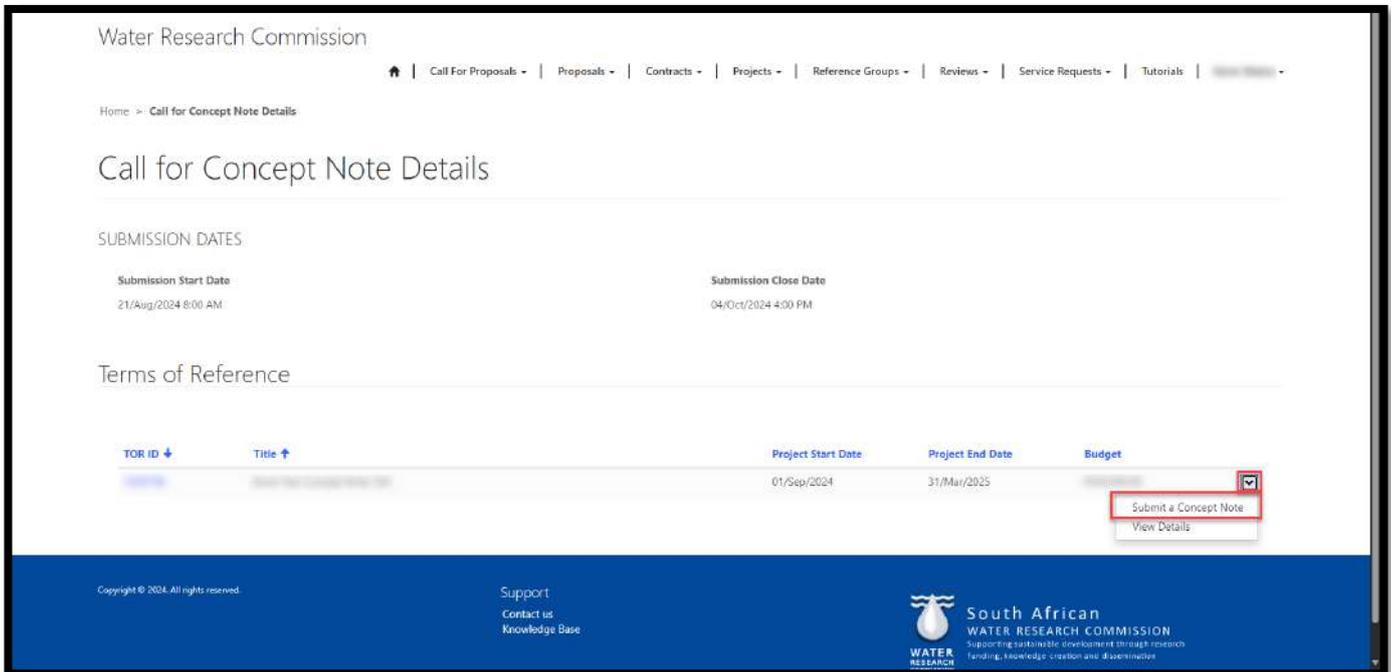
- The *Call for Concept Note Details* page will display any *ToR (Terms of Reference)* records that are linked to this directed call for concept notes.
- To view the details of the ToR, click on the arrow on the far right of the record and select the **View Details** option.



- This will redirect you to the *Terms of Reference – Concept Note* page where you can view the details of the ToR. There is also a document version of the ToR at the bottom of the page that you can view or download.

Create a Concept Note for a Directed Call (with ToR)

1. To create a concept note submission for a directed call for concept notes with a ToR, from the *Call for Concept Note Details* page, click on the arrow on the far right of the Terms of Reference (ToR) record and select the **Submit a Concept Note** option.



Water Research Commission

Home > Call for Concept Note Details

Call for Concept Note Details

SUBMISSION DATES

Submission Start Date: 21/Aug/2024 8:00 AM

Submission Close Date: 04/Oct/2024 4:00 PM

Terms of Reference

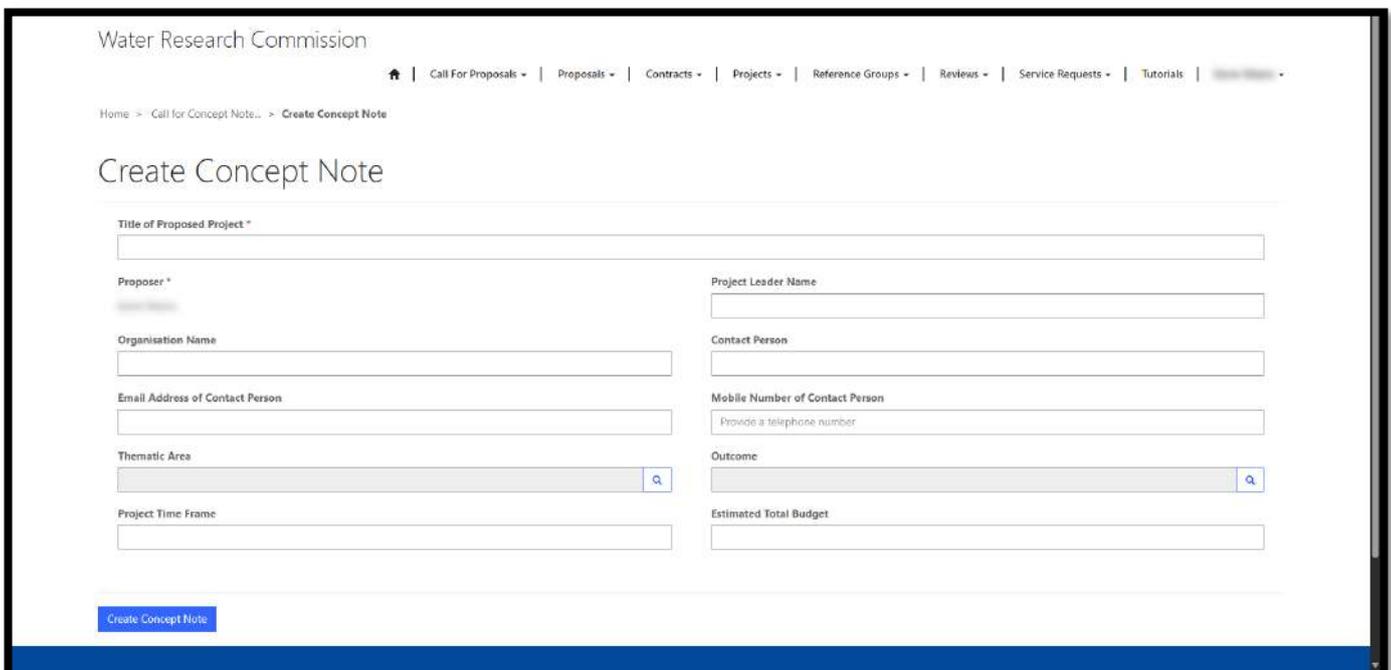
TOR ID	Title	Project Start Date	Project End Date	Budget
1	...	01/Sep/2024	31/Mar/2025	...

Submit a Concept Note
View Details

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2. The *Create Concept Note* page is displayed. Fields with the * asterisk symbol indicate that they are required in order to create a concept note record.
3. Capture the rest of the required information on the page and click the **Create Concept Note** button at the bottom of the page to create the concept note submission (see screenshot below).



Water Research Commission

Home > Call for Concept Note... > Create Concept Note

Create Concept Note

Title of Proposed Project *

Proposer *

Organisation Name

Email Address of Contact Person

Thematic Area

Project Time Frame

Project Leader Name

Contact Person

Mobile Number of Contact Person
Provide a telephone number

Outcome

Estimated Total Budget

Create Concept Note

4. **Note:** If a thematic area and outcome was specified for the for the Terms of Reference (ToR), the *Thematic Area* and *Outcome* fields on the *Create Concept Note* page will be populated with the same thematic area and outcome for the ToR.
5. Once the concept note record has been created, you will be redirected to the *Edit Concept Note* page. Please follow the steps from **step #2** in the [Edit Concept Note](#) section in this document to edit and complete the concept note.

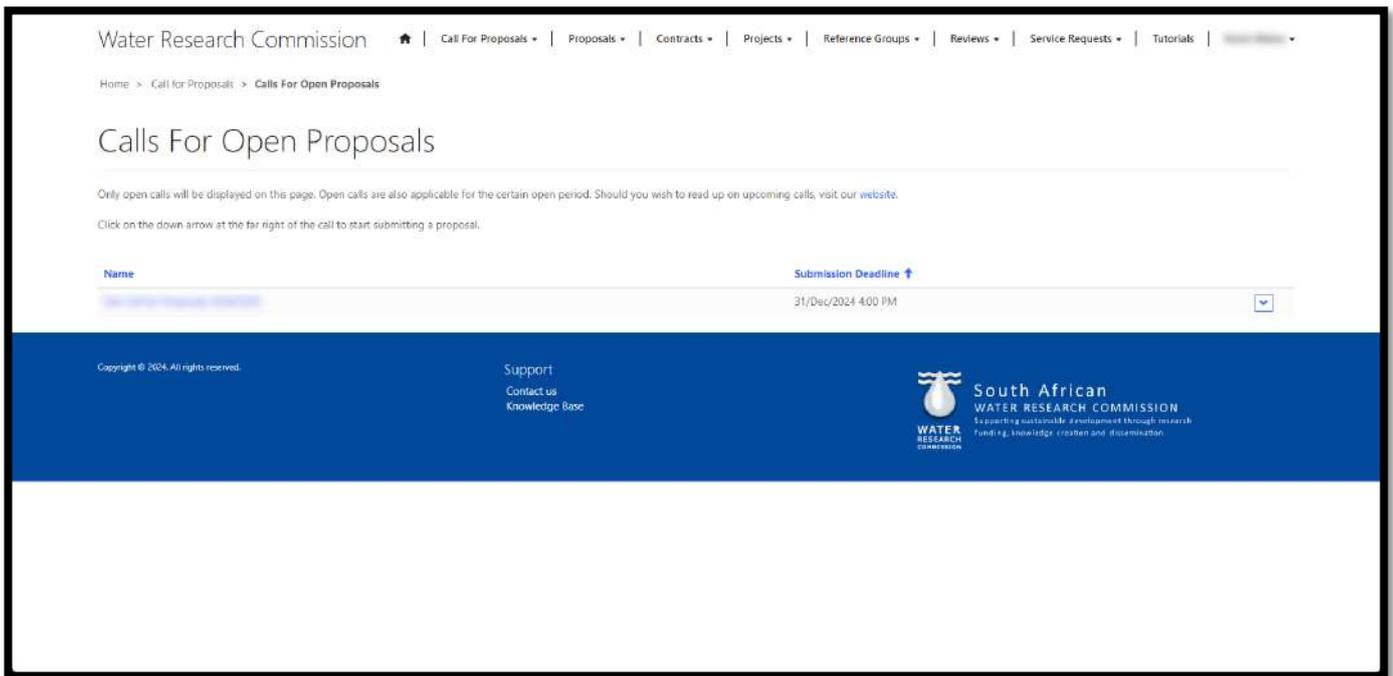


Calls for Open Proposals Page

1. To view the *Calls for Open Proposals* page, click on the **Call for Proposals** option in the Navigation Menu and then click on **Call for Open Proposals**.

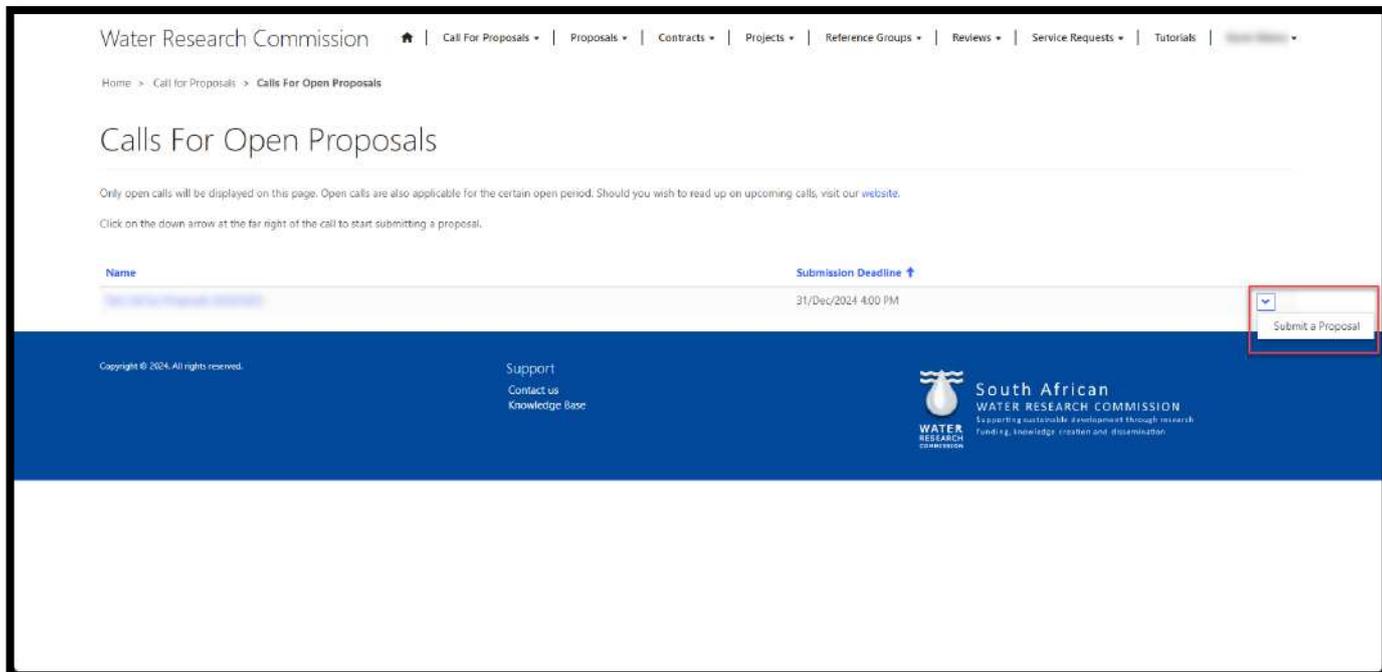


2. The *Calls for Open Proposals* page will list any WRC open calls for proposals that are currently open for submissions.



Create a Proposal for an Open Call

1. To create a proposal submission for an open call for proposals, from the *Calls for Open Proposals* page, click on the arrow on the far right of the record and select the **Submit a Proposal** option.



2. The *Capture Proposal Details* page is displayed. Fields with the * asterisk symbol indicate that they are required in order to create a proposal record. The *Financial Year* field may be pre-populated from the call for proposal you created the proposal from.



- Capture the rest of the required information on the page and click the **Create Proposal** button at the bottom of the page to create the proposal submission.

The screenshot shows the 'Capture Proposal Details' page of the Water Research Commission's online system. The page has a blue header with the WRC logo and navigation links. The main content area is white and contains a form with the following fields and options:

- Full Title ***: A text input field.
- Financial Year**: A dropdown menu with '2025/2026' selected. A note below it says 'Enter the financial year of the WRC in which this proposal is being submitted'.
- Thematic Area ***: A dropdown menu with a search icon.
- Outcome ***: A dropdown menu with a search icon.
- Start Date ***: A date picker set to 'DD/MMM/YYYY'.
- End Date ***: A date picker set to 'DD/MMM/YYYY'.
- New Proposer**
- First Time Project Leader**
- Have you submitted this proposal previously?**

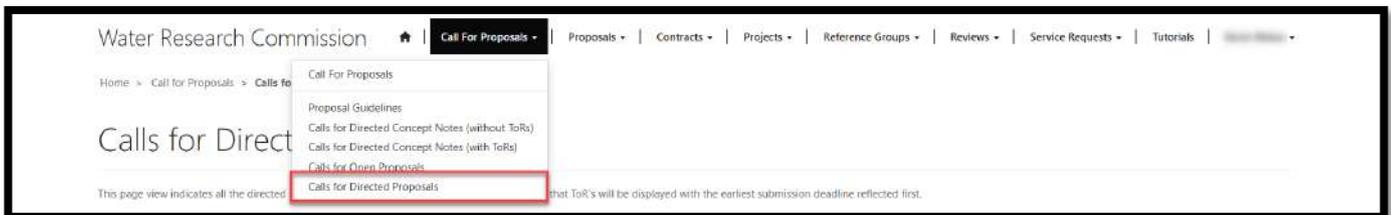
A blue 'Create Proposal' button is located at the bottom left of the form area. The footer is a dark blue bar with copyright information, support links, and the South African Water Research Commission logo and tagline: 'Supporting sustainable development through research, Funding, knowledge creation and dissemination'.

- Once the proposal record has been created, you will be redirected to the *Proposal Submissions in Progress* page. Please follow the steps in the [Proposal Submissions in Progress](#) section in this document to edit and complete the proposal.

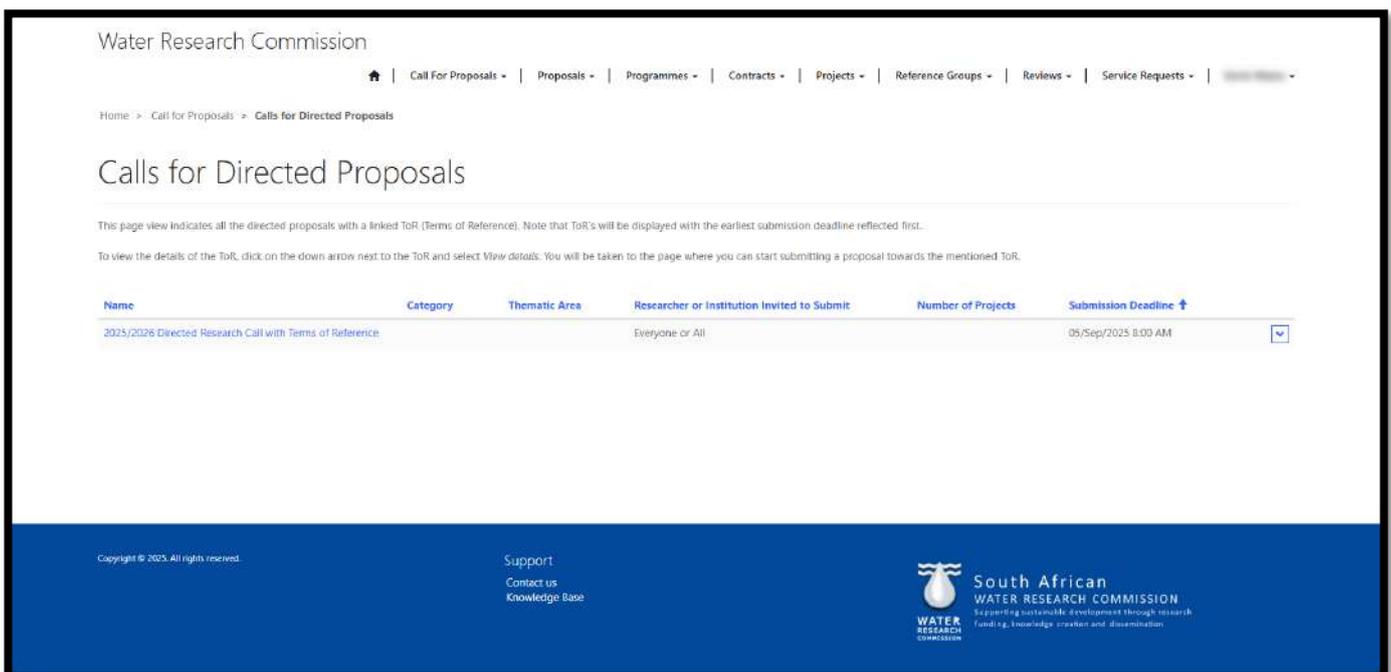


Calls for Directed Proposals Page

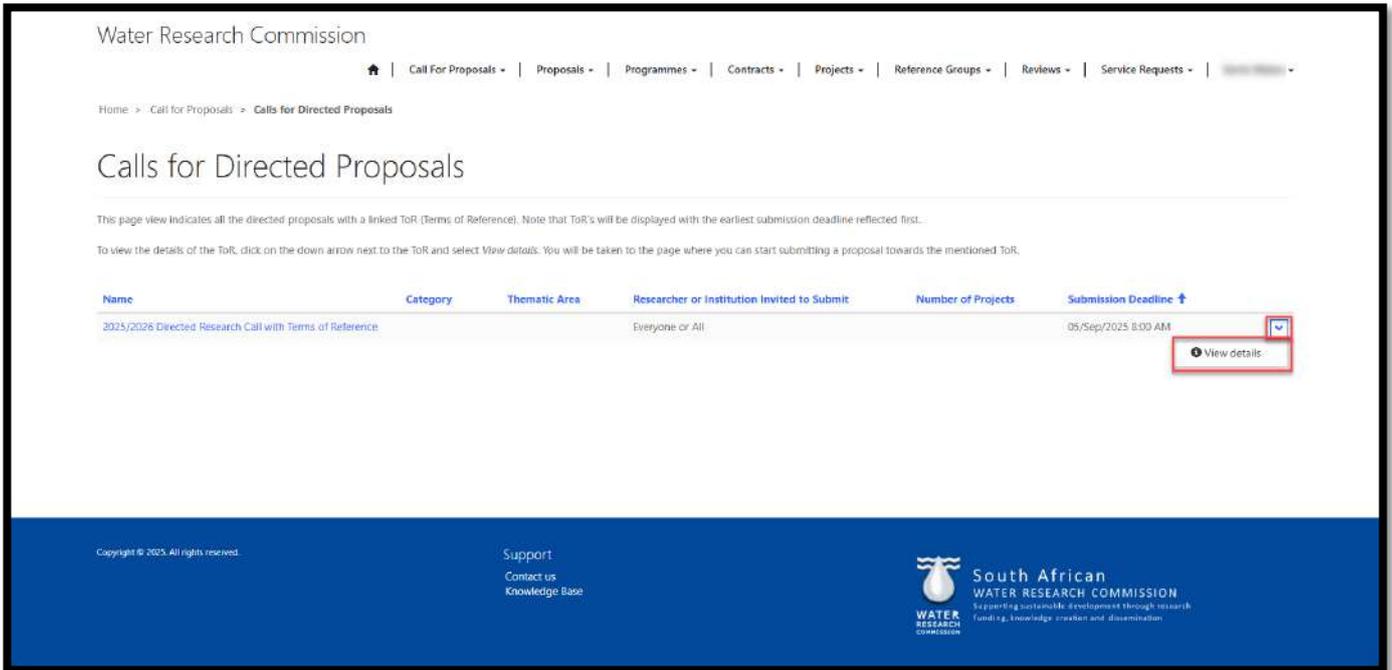
1. To view the *Calls for Directed Proposals* page, click on the **Call for Proposals** option in the Navigation Menu and then click on **Call for Directed Proposals**.



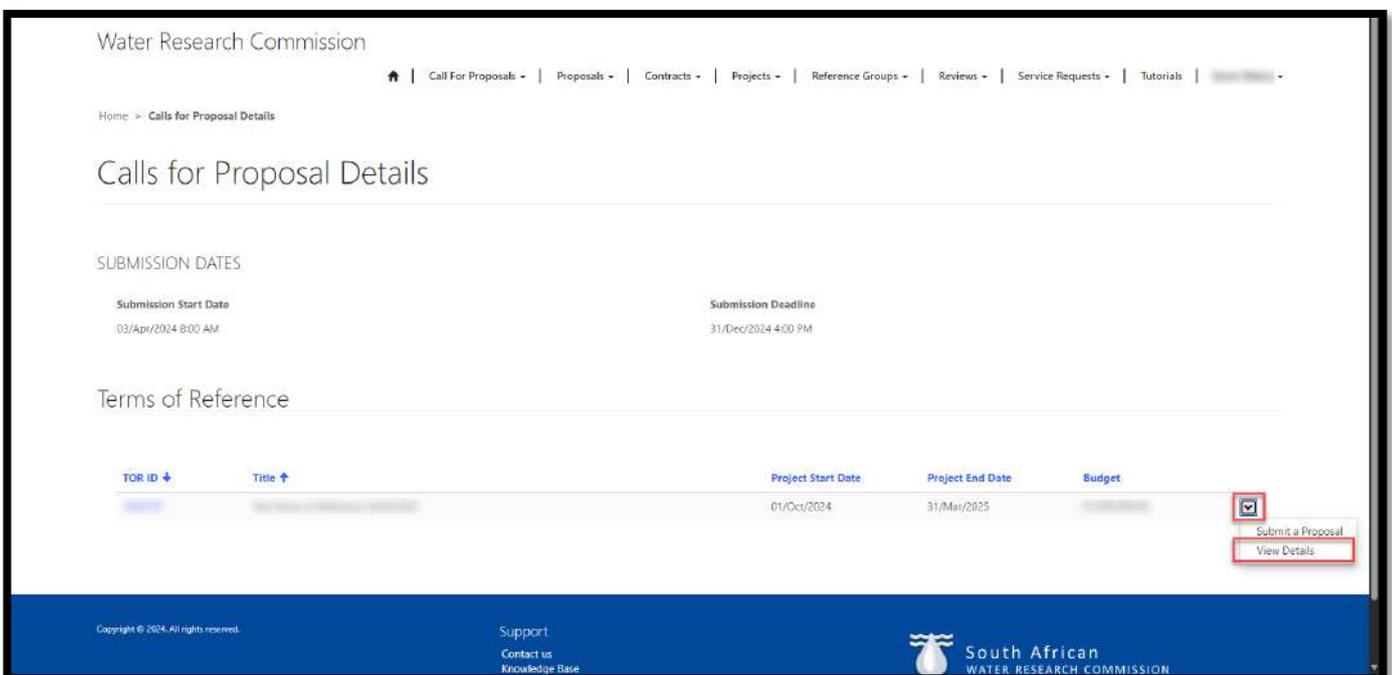
2. The *Calls for Directed Proposals* page will list any WRC directed calls for proposals that are currently open for submissions.



- To view the details of the directed call for proposals, click on the arrow at the far right of the call for proposals record and select the **View details** option. This will redirect you to the *Calls for Proposal Details* page.



- The *Calls for Proposal Details* page will display any *ToR (Terms of Reference)* records that are linked to this directed call for proposals.
- To view the details of the ToR, click on the arrow on the far right of the record and select the **View Details** option.



- This will redirect you to the *Terms of Reference* page where you can view the details of the ToR. There is also a document version of the ToR at the bottom of the page that you can download.



Create a Proposal for a Directed Call

1. To create a proposal submission for a directed call for proposals, from the *Calls for Proposal Details* page, click on the arrow on the far right of the Terms of Reference (ToR) record and select the **Submit a Proposal** option.

Water Research Commission

Home > Calls for Proposal Details

Calls for Proposal Details

SUBMISSION DATES

Submission Start Date: 03/Apr/2024 8:00 AM

Submission Deadline: 31/Dec/2024 4:00 PM

Terms of Reference

TOR ID ↓	Title ↑	Project Start Date	Project End Date	Budget
		01/Oct/2024	31/Mar/2025	

Submit a Proposal
View Details

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2. The *Capture Proposal Details* page is displayed. Fields with the * asterisk symbol indicate that they are required in order to create a proposal record. Some of the fields may be pre-populated from the Terms of Reference from which you created the proposal.



- Capture the rest of the required information on the page and click the **Create Proposal** button at the bottom of the page to create the proposal submission (see screenshot below).

The screenshot shows the 'Capture Proposal Details' page for the Water Research Commission. The page has a blue header with the WRC logo and navigation links: Home, Call For Proposals, Proposals, Contracts, Projects, Reference Groups, Reviews, Service Requests, and Tutorials. The breadcrumb trail is Home > Proposals > Proposal Submissions > Capture Proposal Details. The main heading is 'Capture Proposal Details'. Below it is the 'General Information' section with the following fields:

- Full Title ***: A text input field.
- Financial Year**: A text input field with the value '2025/2026'. Below it is the instruction: 'Enter the financial year of the WRC in which this proposal is being submitted'.
- Thematic Area ***: A dropdown menu with the selected value '1. Water Availability'.
- Outcome ***: A text input field with a search icon.
- Start Date ***: A date picker field with the format 'DD/MMM/YYYY'.
- End Date ***: A date picker field with the format 'DD/MMM/YYYY'.
- New Proposer
- First Time Project Leader
- Have you submitted this proposal previously?

At the bottom of the form is a blue button labeled 'Create Proposal'. The footer contains copyright information (Copyright © 2025. All rights reserved.), support links (Support, Contact us, Knowledge Base), and the South African Water Research Commission logo with the tagline 'Supporting sustainable development through research funding, knowledge creation and dissemination'.

- Once the proposal record has been created, you will be redirected to the *Proposal Submissions in Progress* page. Please follow the steps in the [Proposal Submissions in Progress](#) section in this document to edit and complete the proposal.



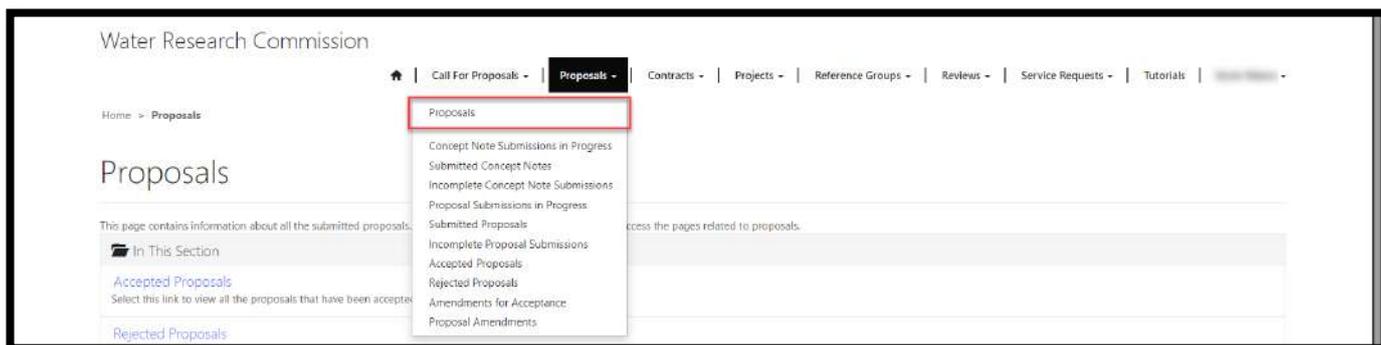
Proposals

This section details the pages and actions found in the **Proposals** section in the Navigation Menu of the BMS Portal.

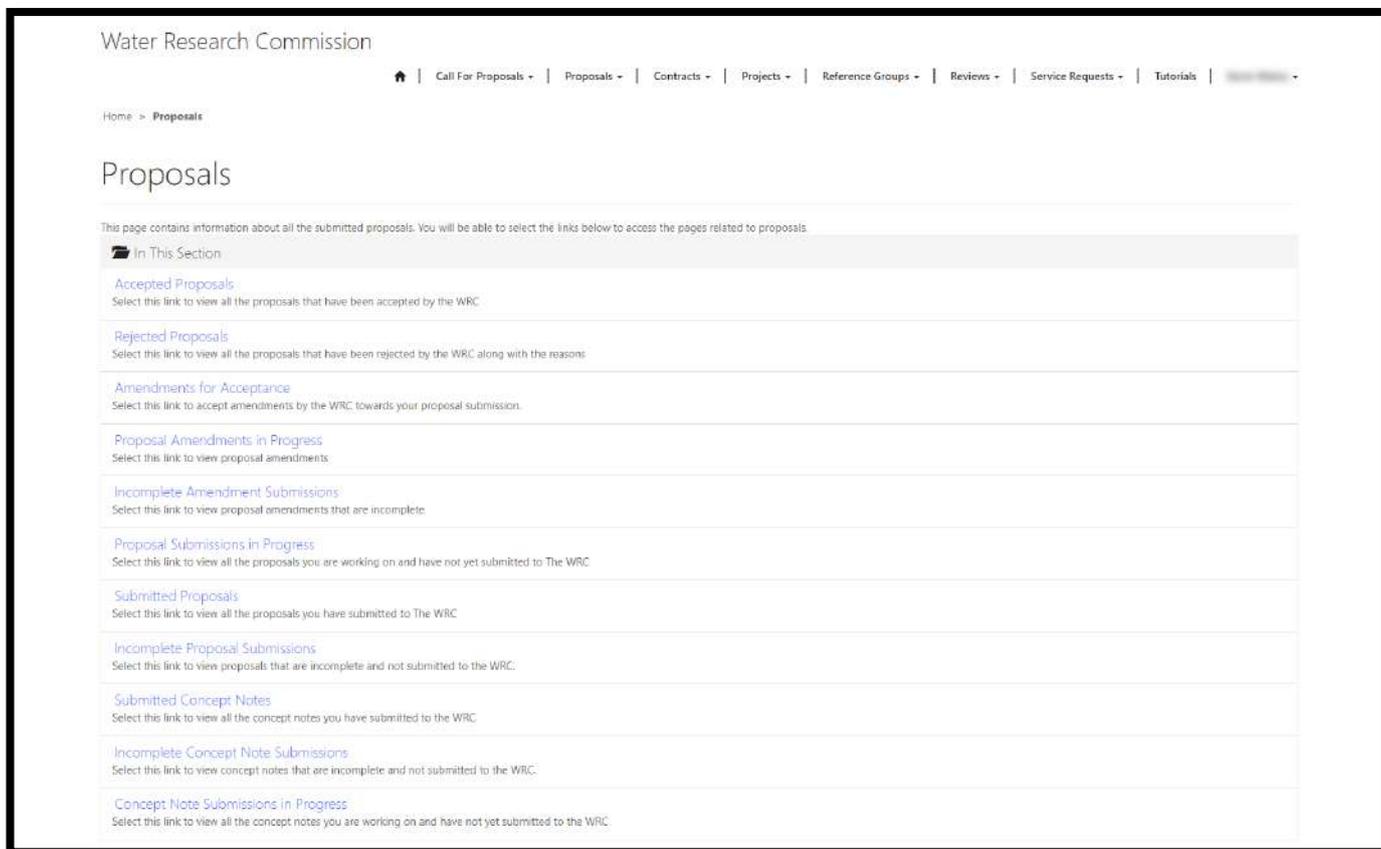


Proposals Page

1. To view the *Proposals* page, click on the **Proposals** option in the Navigation Menu and then click on **Proposals**.

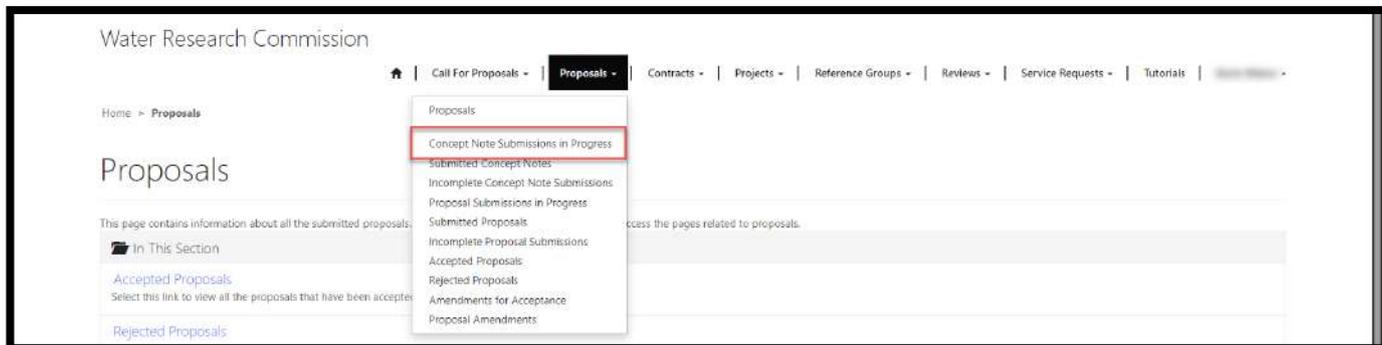


2. The *Proposals* page contains links to the related pages that displays information regarding concept notes or proposals you are currently submitting or have submitted to the WRC as the *Proposer*. To view the related pages, you can click on the links under the **In This Section** section at the bottom of the form.

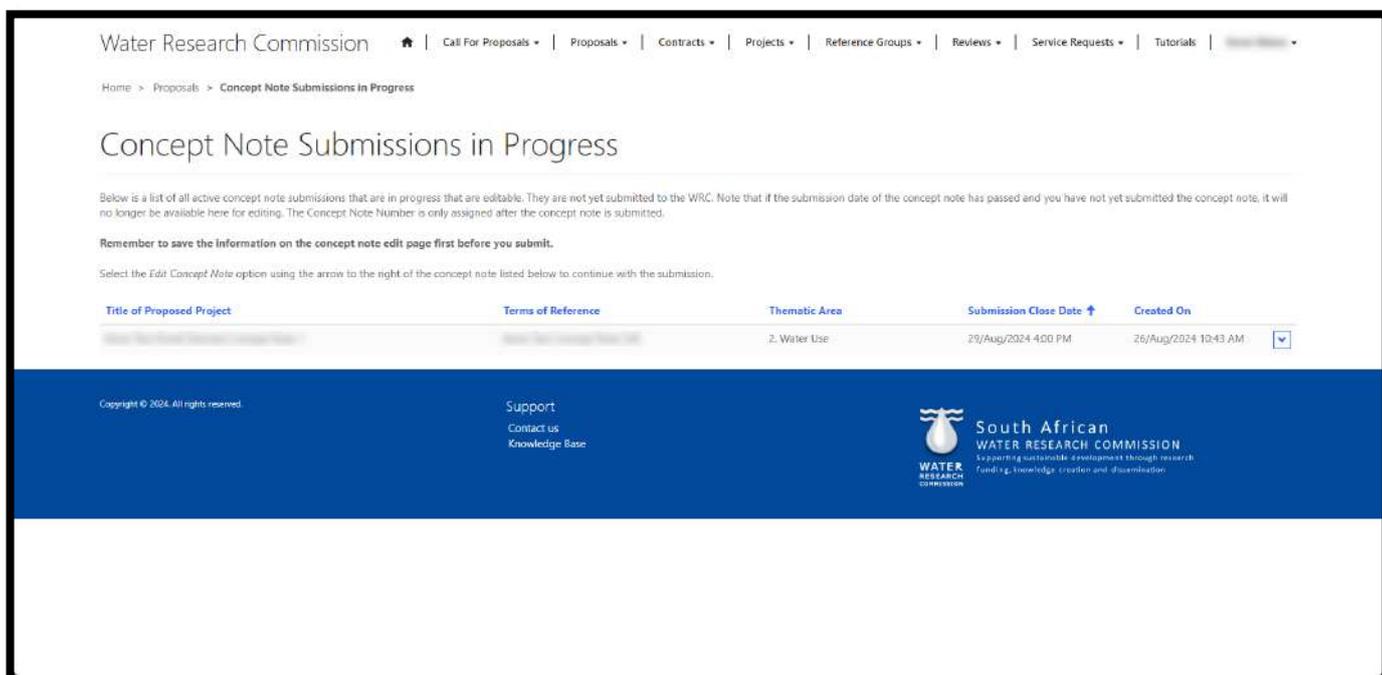


Concept Note Submissions in Progress Page

1. To view the *Concept Note Submissions in Progress* page, click the **Proposals** option in the Navigation Menu and then click on **Concept Note Submissions in Progress**.



2. The *Concept Note Submissions in Progress* page displays a list of all concept note submissions that you have created but have not yet submitted to the WRC. You can use this list to edit and submit your concept notes before the *Submission Close Date* that is displayed for each concept note.



Edit Concept Note

1. To edit a concept note, click on the arrow on the far right of the concept note record and select the **Edit Concept Note** option. You will be directed to the *Edit Concept Note* page.

Water Research Commission | Home | Call For Proposals | Proposals | Contracts | Projects | Reference Groups | Reviews | Service Requests | Tutorials | [User Profile]

Home > Proposals > Concept Note Submissions in Progress

Concept Note Submissions in Progress

Below is a list of all active concept note submissions that are in progress that are editable. They are not yet submitted to the WRC. Note that if the submission date of the concept note has passed and you have not yet submitted the concept note, it will no longer be available here for editing. The Concept Note Number is only assigned after the concept note is submitted.

Remember to save the information on the concept note edit page first before you submit.

Select the *Edit Concept Note* option using the arrow to the right of the concept note listed below to continue with the submission.

Title of Proposed Project	Terms of Reference	Thematic Area	Submission Close Date ↑	Created On
[Redacted]	[Redacted]	2. Water Use	29/Aug/2024 4:00 PM	26/Aug/2024 10:43 AM ⌵

[Edit Concept Note](#)

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- On the *Edit Concept Note* page, all the details of your concept note are available for editing and are separated into tabs.

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[Home](#) | [Call For Proposals](#) | [Proposals](#) | [Contracts](#) | [Projects](#) | [Reference Groups](#) | [Reviews](#) | [Service Requests](#) | [Tutorials](#) | [User Profile]

Home > Proposals > Concept Note Submissi... > Edit Concept Note

EDIT CONCEPT NOTE

To edit the information in a tab, click on the plus sign to expand it.

Please note that **all fields on this form must be completed and the Project Leader must be captured as a researcher in the Researcher tab** before the concept note can be submitted to the WRC. The Submit to WRC button will only be available once all the required information is completed and the form is saved.

Please remember to save your changes using the SAVE button below before you leave this page or submit your concept note.

SUBMISSION CLOSE DATE:

11/Jul/2025 3:30 PM
Please submit your concept note well before the submission close date to ensure the WRC has time to assist you should you have any queries. Submissions will no longer be accepted after the submission close date!

<p>Title of Proposed Project *</p> <input style="width: 90%;" type="text"/>	
<p>Proposer *</p> <input style="width: 90%;" type="text"/>	<p>Project Leader Name</p> <input style="width: 90%;" type="text"/> <small>Note: Please add full details of the project leader using the Add Researcher button in the Researcher tab below.</small>
<p>Organisation Name</p> <input style="width: 90%;" type="text"/>	<p>Contact Person</p> <input style="width: 90%;" type="text"/>
<p>Email Address of Contact Person</p> <input style="width: 90%;" type="text"/> <small>Note: Please enter only one email address.</small>	<p>Mobile Number of Contact Person</p> <input style="width: 90%;" type="text"/> <small>Provide a telephone number</small>
<p>Thematic Area</p> <input style="width: 90%;" type="text"/> <input style="float: right; width: 20px; height: 20px; border: 1px solid #ccc;" type="button" value="Q"/>	<p>Outcome</p> <input style="width: 90%;" type="text"/> <input style="float: right; width: 20px; height: 20px; border: 1px solid #ccc;" type="button" value="Q"/>
<p>Project Time Frame</p> <input style="width: 90%;" type="text"/>	<p>Estimated Total Budget</p> <input style="width: 90%;" type="text"/>

- + Researchers
- + Focus Areas
- + Motivation
- + Problem to Solve
- + Aims
- + Approach
- + Uniqueness
- + Outcomes
- + Outputs (Products)
- + Attach Supporting Documents

Save
Submit to WRC

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- To edit the information in a tab, click on the name of the tab to expand it. Multiple tabs can be expanded at the same time. If a tab is expanded, click on the name again to collapse it.

The screenshot shows a web form for creating a concept note. At the top, there are two search bars: 'Thematic Area' with the value '2. Water Use' and 'Outcome' with the value '5. Water adaptation and resilience'. Below these are fields for 'Project Time Frame' and 'Estimated Total Budget'. A list of expandable tabs is shown on the left: '+ Researchers', '+ Focus Areas', '- Motivation' (highlighted with a red box), '+ Problem to Solve', '+ Aims', and '+ Approach'. The 'Motivation' tab is expanded, showing a large empty text area for input.

- You can also add, view, edit, and delete or remove related records such as Researchers, Focus Areas, Aims, Outputs (Products) and attach supporting documents. Related records are automatically saved to your concept note each time you create or edit them.

The screenshot shows the same concept note form, but with the 'Researchers' tab expanded. At the top, there is an 'Add Researcher' button (highlighted with a red box). Below it is a table with the following columns: Title, First Name, Surname, Organisation Name, Project Role, and Created On. One record is visible with the role 'Project Leader' and creation date '05/Feb/2025 10:36 AM'. A dropdown menu is open next to the 'Created On' column, showing options: 'View Researcher Details', 'Edit Researcher', and 'Delete Researcher' (all highlighted with a red box). Below the table, a list of expandable tabs is shown: '+ Focus Areas', '+ Motivation', '+ Problem to Solve', '+ Aims', '+ Approach', '+ Uniqueness', '+ Outcomes', '+ Outputs (Products)', and '+ Attach Supporting Documents'.

- You can save any changes to your concept note at any time by clicking on the **Save** button at the bottom of the *Edit Concept Note* page. **Note: Please remember to save your changes often!**



Submit a Concept Note to WRC

1. When your concept note is completed, you can save any final changes and submit the concept note to the WRC by clicking on the **Submit to WRC** button at the bottom of the *Edit Concept Note* page. You will be re-directed to the *Submitted Concept Notes* page.

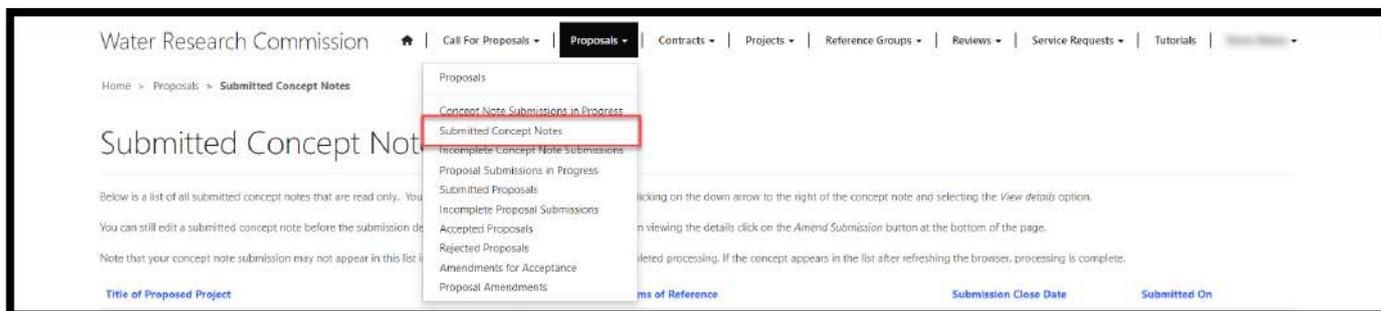


2. **Note:** All fields on the *Edit Concept Note* page must be completed and the form saved, and the Project Leader must be captured in the *Researchers* tab for the **Submit to WRC** button to be available to be clicked. If the button is faded-out and not available to be clicked, check all the fields in the section at the top of the form and in all tabs of the form are completed and that any changes you have made to the form have been saved using the **Save** button at the bottom of the form. Please also check that you have captured at least one Researcher record where the *Project Role* field is set to *Project Leader*.
3. **Note:** If you fail to submit your concept note to the WRC before the date and time shown under the *Submission Close Date* section at the top of the *Edit Concept Note* page, you will no longer be able to save any changes to your concept note. If you attempt to submit the concept note, you will receive an error. Your concept note will no longer appear on the *Concept Note Submissions in Progress* page or the *Submitted Concept Notes* page, and will be considered by the WRC to be incomplete.
4. You can view the incomplete concept note on the *Incomplete Concept Note Submissions* page by following the steps in the [Incomplete Concept Note Submissions](#) section below.

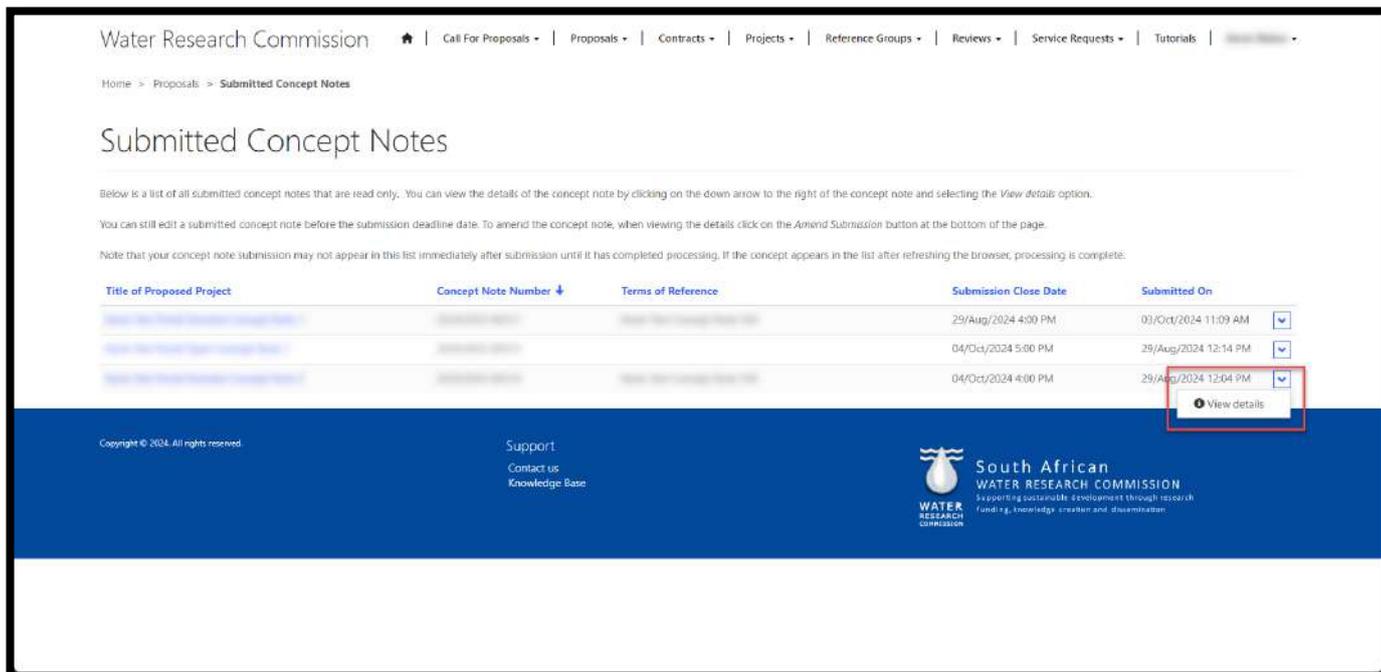


Submitted Concept Notes Page

1. To view the *Submitted Concept Notes* page, click on the **Proposals** option in the Navigation Menu and then click on **Submitted Concept Notes**.



2. The *Submitted Concept Notes* page displays a list of concept notes that have been submitted to the WRC. Once a concept note has been submitted, it can no longer be edited after the *Submission Close Date* of the concept note.
3. To view the details of the submitted concept note, click on the arrow on the far right of the concept note record and select the **View details** option. This will re-direct you to the *Concept Note Details* page.



4. On the *Concept Note Details* page, you can view the details of the concept note by clicking on the tab names to expand and collapse them (see screenshot on the next page).

Water Research Commission

Home > Proposals > Concept Note Submissions in Progress > Concept Note Details

CONCEPT NOTE DETAILS

You can still edit a submitted concept note before the submission deadline date. To amend the concept note, click on the *Amend Submission* button at the bottom of this page.

Title of Proposed Project *

Proposer *

Organisation Name

Email Address of Contact Person

Thematic Area

Project Time Frame

Project Leader Name

Contact Person

Mobile Number of Contact Person

Outcome

Estimated Total Budget

+ Researchers

+ Focus Areas

+ Motivation

+ Problem to Solve

+ Aims

+ Approach

+ Uniqueness

+ Outcomes

+ Outputs (Products)

+ Attach Supporting Documents

[Amend Submission](#)

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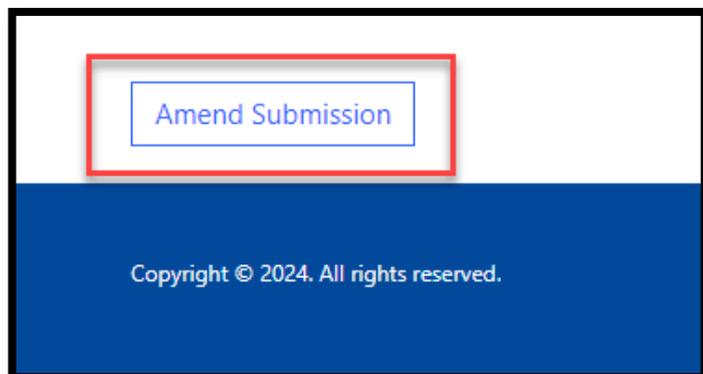
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Amend a Concept Note Submission

1. If you have submitted your concept note to the WRC, and the current date and time is *before* the Submission Close Date and time displayed on the *Submitted Concept Notes* page, you can recall and amend your concept note submission by clicking on the **Amend Submission** button at the bottom of the *Concept Note Details* page (refer to step #4 in the [Submitted Concept Notes Page](#) section above).

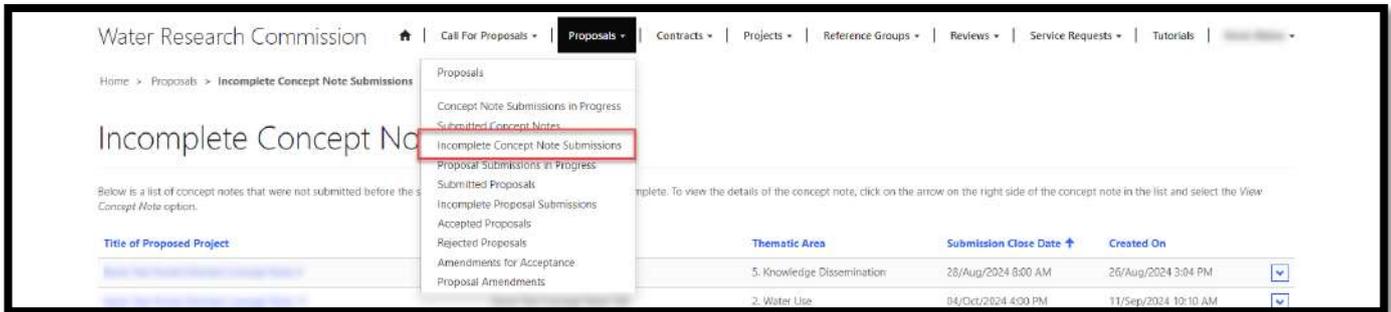


2. You will be re-directed to the *Concept Note Submissions in Progress* page, where you can continue to edit your proposal submission by following the steps in the [Concept Note Submissions in Progress Page](#) and [Edit a Concept Note](#) sections in this document.
3. **Note:** If you recall and amend your concept note submission, remember to submit it to WRC again before the *Submission Close Date* and time displayed on the *Concept Note Submissions in Progress* page by following the steps in the [Submit a Concept Note to WRC](#) section in this document.

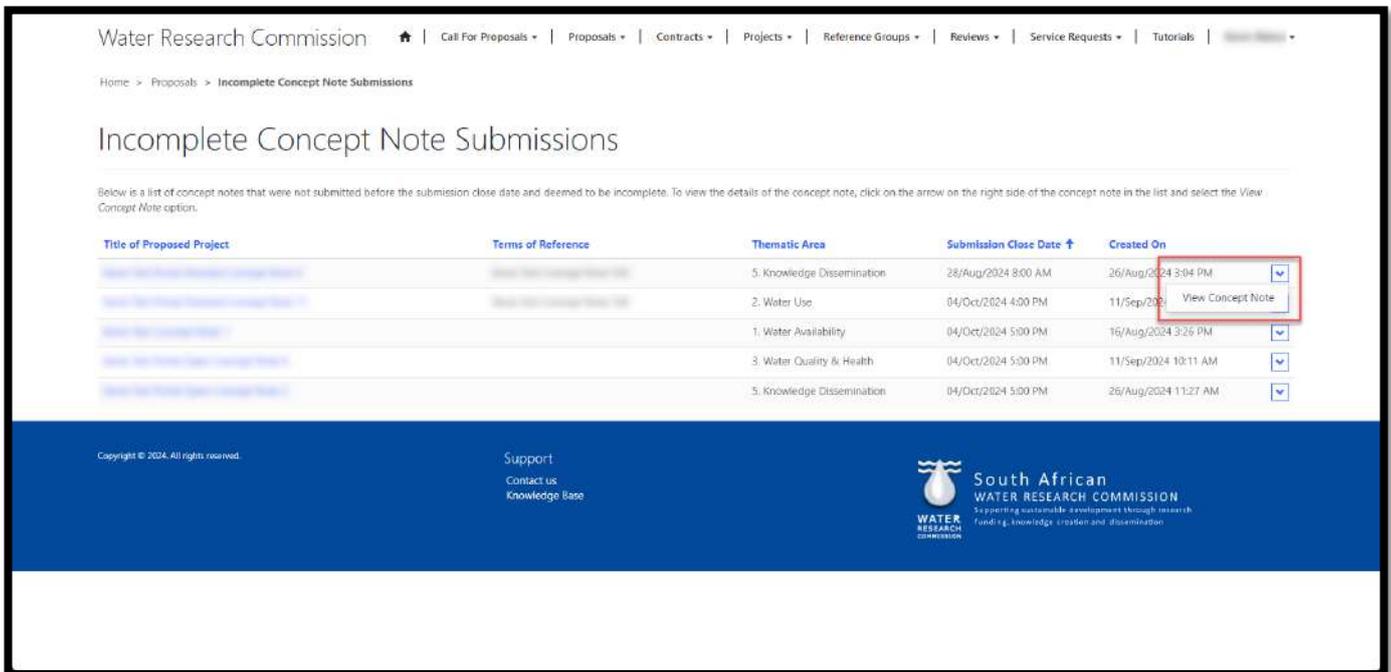


Incomplete Concept Note Submissions Page

1. To view the *Incomplete Concept Note Submissions* page, click on the **Proposals** option in the Navigation Menu and then click on **Incomplete Concept Note Submissions**.



2. The *Incomplete Concept Note Submissions* page displays concept notes that were not submitted to the WRC before the *Submission Close Date* for the concept note.
3. To view the details of the concept note, click on the arrow on the far right of the concept note record and click on the **View Concept Note** option.

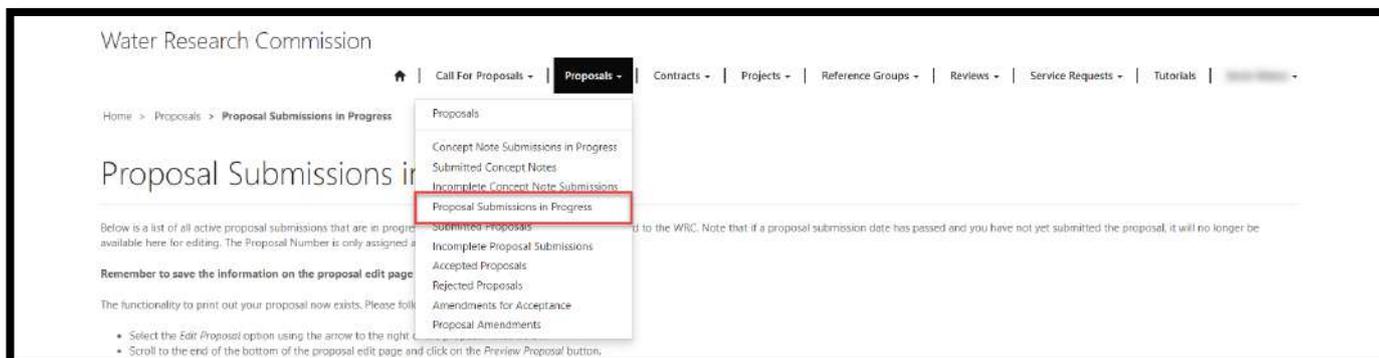


4. The *Concept Note Details - Incomplete* page is displayed, where you can view the details you captured for the concept note, but the details cannot be edited.

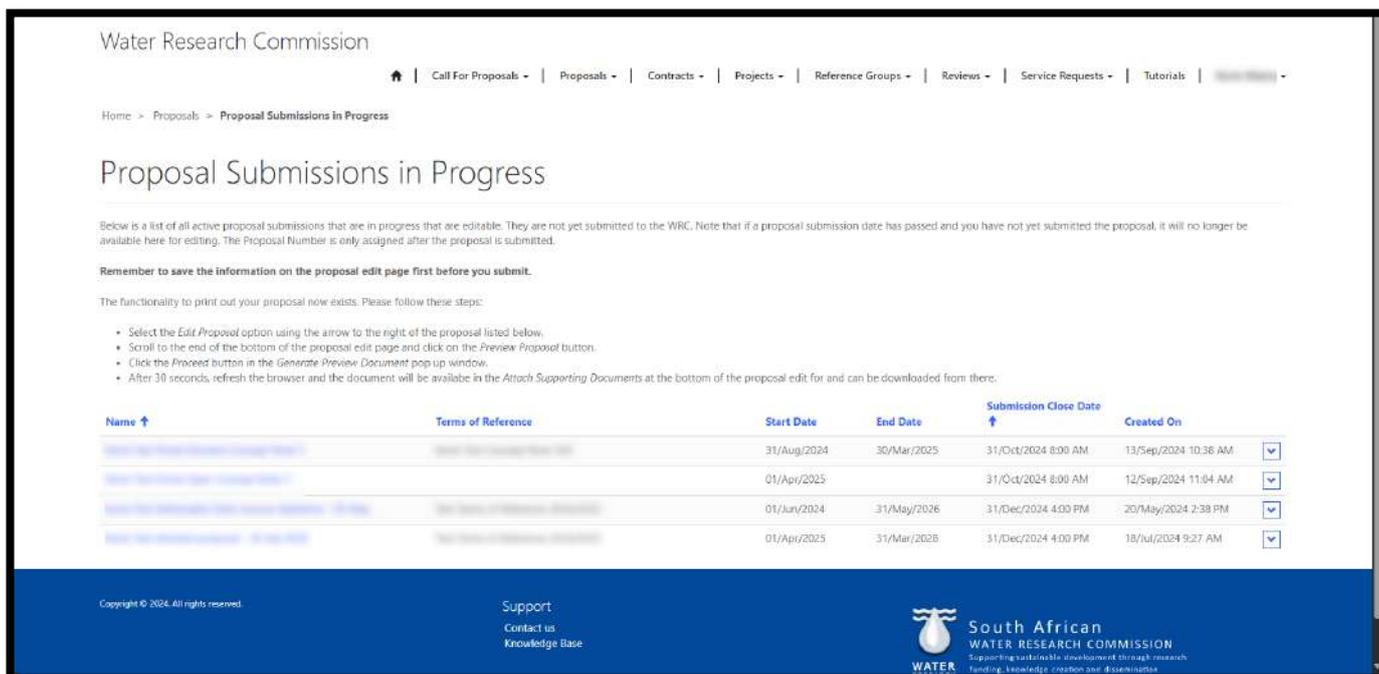


Proposal Submissions in Progress Page

1. To view the *Proposal Submissions in Progress* page, click on the **Proposals** option in the Navigation Menu and then click on **Proposal Submissions in Progress**.



2. The *Proposal Submissions in Progress* page displays a list of all proposal submissions that you have created, or that were automatically created from a concept note that was accepted by WRC, but have not yet been submitted to the WRC. You can use this list to edit and submit your proposals before the *Submission Close Date* that is displayed for each proposal.



Edit Proposal Page

1. To edit a proposal, on the *Proposal Submissions in Progress* page, click on the arrow on the far right of the proposal record and select the **Edit Proposal** option. You will be redirected to the *Edit Proposal* page.

Water Research Commission

Home > Proposals > Proposal Submissions in Progress

Proposal Submissions in Progress

Below is a list of all active proposal submissions that are in progress that are editable. They are not yet submitted to the WRC. Note that if a proposal submission date has passed and you have not yet submitted the proposal, it will no longer be available here for editing. The Proposal Number is only assigned after the proposal is submitted.

Remember to save the information on the proposal edit page first before you submit.

The functionality to print out your proposal now exists. Please follow these steps:

- Select the *Edit Proposal* option using the arrow to the right of the proposal listed below.
- Scroll to the end of the bottom of the proposal edit page and click on the *Preview Proposal* button.
- Click the *Proceed* button in the *Generate Preview Document* pop up window.
- After 30 seconds, refresh the browser and the document will be available in the *Attach Supporting Documents* at the bottom of the proposal edit for and can be downloaded from there.

Name ↑	Terms of Reference	Start Date	End Date	Submission Close Date ↑	Created On
Water Research Commission - Proposals	Water Research Commission - Proposals	31/Aug/2024	30/Mar/2025	31/Oct/2024 8:00 AM	13/Sep/2024 10:38 AM
Water Research Commission - Proposals	Water Research Commission - Proposals	01/Apr/2025		31/Oct/2024 8:00 AM	20/May/2024 9:27 AM
Water Research Commission - Proposals - 2024	Water Research Commission - Proposals - 2024	01/July/2024	31/May/2026	31/Dec/2024 4:00 PM	20/May/2024 9:27 AM
Water Research Commission - Proposals	Water Research Commission - Proposals	01/Apr/2025	31/Mar/2026	31/Dec/2024 4:00 PM	18/Jul/2024 9:27 AM

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- On the *Edit Proposal* page, all the details of your proposal are available for editing and are separated into tabs.

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[Home](#) | [Call For Proposals](#) | [Proposals](#) | [Contracts](#) | [Projects](#) | [Reference Groups](#) | [Reviews](#) | [Service Requests](#) | [Tutorials](#)

Home > Proposals > Proposal Submissions in Progress > **Edit Proposal**

EDIT PROPOSAL

PLEASE READ THE FOLLOWING IMPORTANT INFORMATION:

- To edit the information in a tab, click on the arrow next to the name of the tab to expand it.
- To save changes to the proposal, click on the **SAVE** button at the bottom of the form.
- To view updates to the amounts in the **Budget Summary** tab, save the proposal and expand the tab again.
- Mandatory fields are indicated with a * symbol next to the field label.
- Mandatory related information such as Research Locations, Researchers, Aims, Deliverables, and Human Resource costs are indicated with a * symbol and message in the grid located in the relevant tab or section.
- The **Submit to WRC** button will remain disabled if any of the mandatory fields or related information are not completed, or if there are any unsaved changes to the fields on the form.
- Please remember to click the SAVE button before you leave this page or before you submit the proposal.**

Proposal Preview Document:

- To generate a PDF copy of the proposal, save the proposal, scroll to the bottom of this form and then click on the **Preview Proposal** button.
- After one minute, refresh the browser page and the proposal document will be available in the **Attachment Supporting Documents** section below and can be downloaded.

- ▼ General Information
- ▼ Administrative Staff
- ▼ Research Information
- ▼ Lead Organisation
- ▼ Collaborating Organisations
- ▼ Researchers
- ▼ Abstract
- ▼ Rationale
- ▼ Aims
- ▼ Methodology
- ▼ Deliverables
- ▼ Products
- ▼ Innovation
- ▼ Background Intellectual Property
- ▼ Human Resource Costs
- ▼ Operational Expenses
- ▼ Capital Expenses
- ▼ Dissemination/Uptake Activity Expenses
- ▼ Budget Summary
- ▼ Knowledge Dissemination
- ▼ Capacity Building
- ▼ Institutional Development
- ▼ Community Development
- ▼ 3rd Party Funding
- ▼ Other Information
- ▼ Attach Supporting Documents

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3. To edit the information in a tab, click on the name of the tab to expand it. Multiple tabs can be expanded at the same time. If a tab is expanded, click on the name again to collapse it.

The screenshot shows a web form titled "Proposals" with a "Proposal Preview Document" section at the top. Below this are several expandable tabs: "General Information", "Administrative Staff", "Research Information", "Lead Organisation", and "Collaborating Organisations". The "Lead Organisation" tab is currently expanded and highlighted with a red box. It contains a form with the following fields: "Organisation Name" (with a note: "This field must be completed before submitting the proposal."), "Contribution", and a "PHYSICAL ADDRESS" section with sub-fields for "Address Line 1", "Address Line 2", "Address Line 3", "City", and "Postal Code".

4. You can also add, view, edit, and delete related records such as Researchers, Deliverables, Expenses, and attach supporting documents. Related records are automatically saved to your proposal each time you create or edit them.

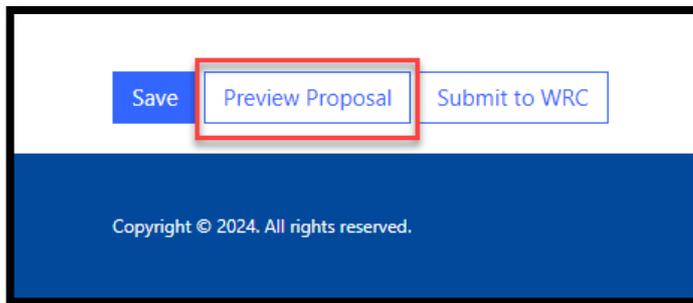
The screenshot shows the same "Proposals" form, but now the "Researchers" tab is expanded and highlighted with a red box. It displays a table with the following columns: "Name", "Organisation Name", "Project Role", and "Created On". There are two rows of data in the table. To the right of the table, there is a blue "Add Researcher" button and a dropdown menu with options: "View Researcher Details", "Edit Researcher", and "Delete Researcher". The "Add Researcher" button and the dropdown menu are both highlighted with red boxes.

5. You can save any changes to your proposal at any time by clicking on the **Save** button at the bottom of the *Edit Proposal* page. **Note: Please remember to save your changes often!**

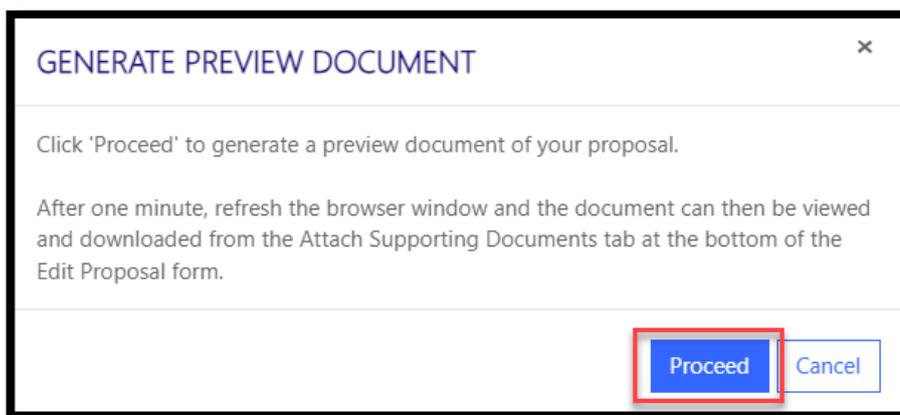


Generate Proposal Preview Document

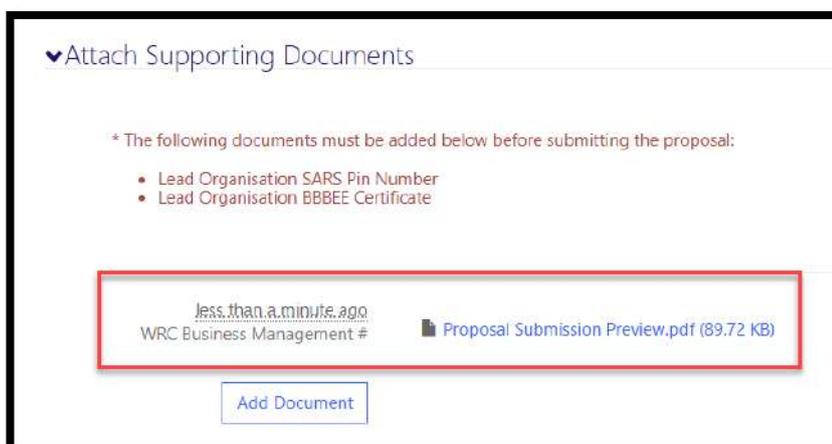
1. You can preview your proposal in PDF document format before submitting it to the WRC. To generate the preview document, scroll to the bottom of the *Edit Proposal* page and click the **Preview Proposal** button.



2. The *Generate Preview Document* pop-up window will appear over the form. Please read the instructions carefully and click the **Proceed** button.



3. A green banner will appear at the top of the *Edit Proposal* page to confirm that the Proposal Preview document has been generated. Please wait one minute and then refresh the browser window.
4. After waiting one minute and refreshing the browser window, scroll to the bottom of the page and click on the **Attach Supporting Documents** tab to expand it. The proposal submission preview document will be displayed in this tab in PDF format.

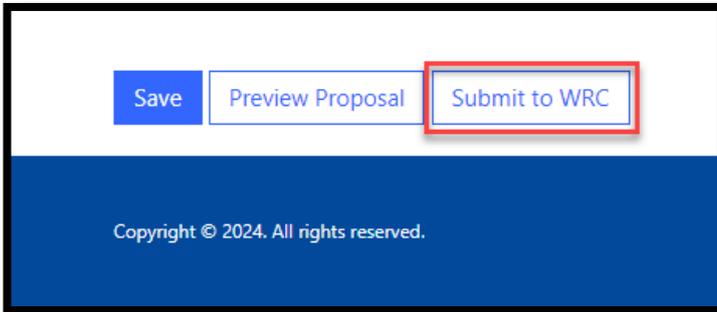


5. Click on the hyperlinked name of the document to have the document downloaded to the default downloads folder on your computer. From there you can open the document and review the contents.



Submit a Proposal to WRC

1. When all the mandatory fields and related information for your proposal is completed, you can save any final changes using the **Save** button at the bottom of the *Edit Proposal* page and submit the proposal to the WRC by clicking on the **Submit to WRC** button. You will be re-directed to the *Submitted Proposals* page.

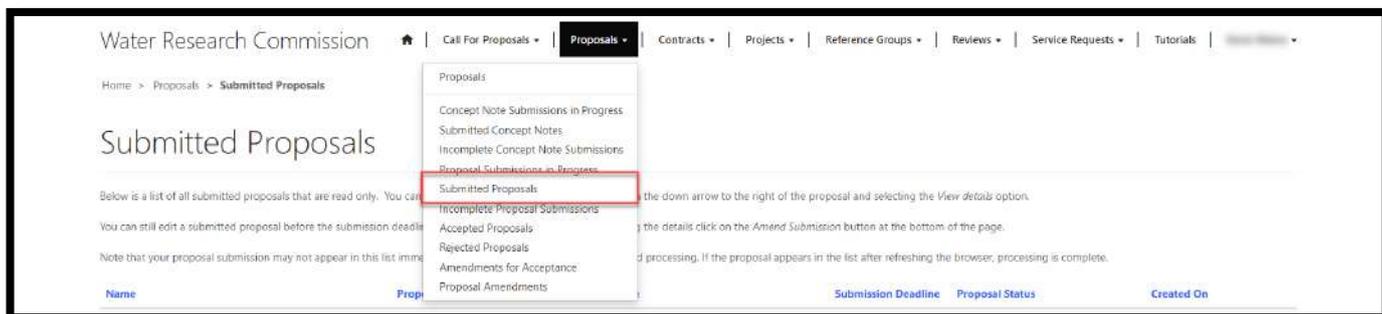


2. **Note:** All mandatory fields and mandatory related information on the *Edit Proposal* page must be completed for the **Submit to WRC** button to be available to be clicked. If the button is faded-out and not activated, check all the mandatory fields in all tabs of the form are completed.
3. Fields that are mandatory to submit the proposal are indicated with a * symbol next to the field label and the text “**This field must be completed before submitting the proposal.**” below the field label. If the field is not relevant to your submission, you may enter “N/A” into the field.
4. Related information that is mandatory to submit the proposal are indicated in the instructions at the top of the form and in the relevant tab. These include Research Locations, Researchers, Aims, Deliverables, and Human Resource Costs. At least one related record must be captured in each of these tabs before you can submit the proposal, but more than one can be captured.
5. **Note:** If you fail to submit your proposal to the WRC before the date and time shown in the *Submission Close Date* column for the proposal, your proposal will no longer appear on the *Proposal Submissions in Progress* page or the *Submitted Proposals* page, and will be considered by the WRC to be incomplete.
6. You can view the proposal on the *Incomplete Proposal Submissions* page by following the steps in the [Incomplete Proposal Submissions](#) section below.

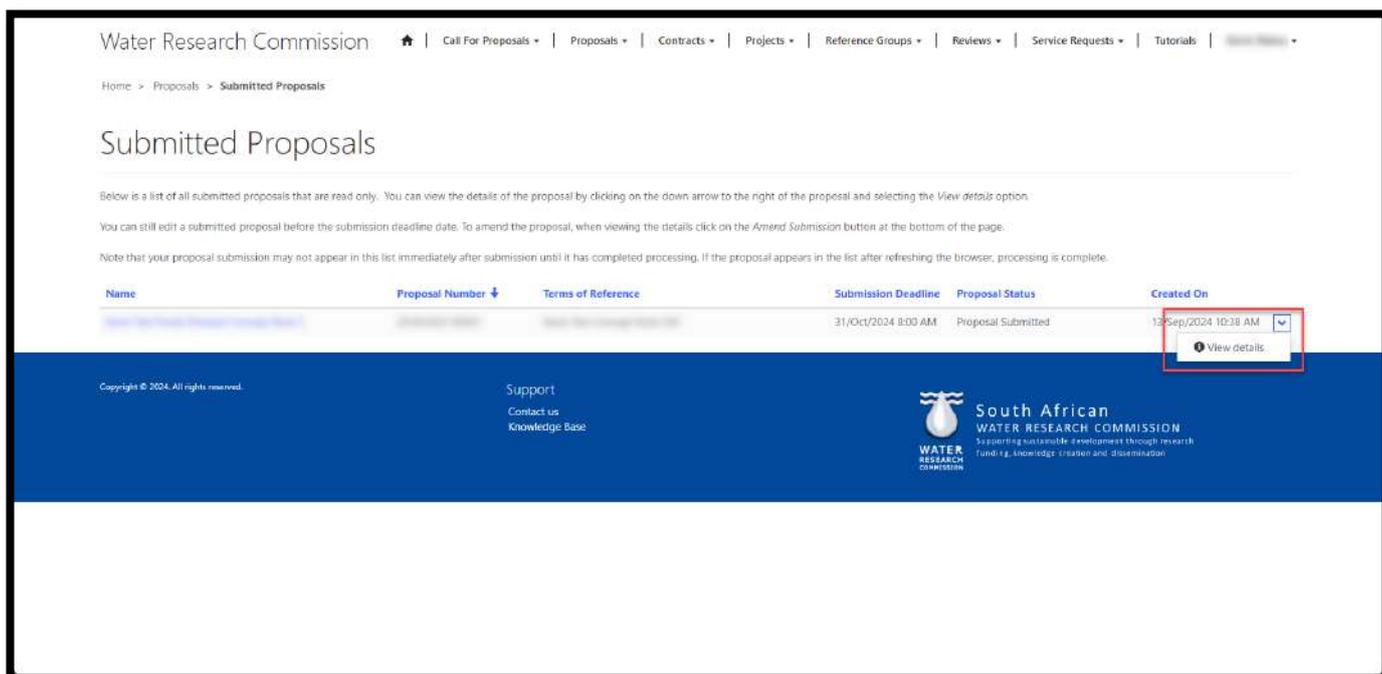


Submitted Proposals Page

1. To view the *Submitted Proposals* page, click on the **Proposals** option in the Navigation Menu and then click on **Submitted Proposals**.



2. The *Submitted Proposals* page displays a list of proposals that have been submitted to the WRC. Once a proposal has been submitted, it can no longer be edited after the *Submission Close Date* of the proposal.
3. You can track the progress of your proposal submission over time by checking the status in the *Proposal Status* field for the respective proposal.
4. To view the details of the submitted proposal, click on the arrow on the far right of the proposal record and select the **View details** option. This will re-direct you to the *Proposal Details* page.



5. On the *Proposal Details* page, you can view the details of the proposal by clicking on the tab names to expand and collapse them (see screenshot on the next page).

Water Research Commission

Home > Proposals > Proposal Submissions in Progress > Proposal Details

PROPOSAL DETAILS

You can still edit a submitted proposal before the submission deadline date. To amend the proposal, click on the Amend Submission button at the bottom of this page.

- General Information
- Administrative Staff
- Research Information
- Lead Organisation
- Collaborating Organisations
- Researchers
- Abstract
- Rationale
- Aims
- Methodology
- Deliverables
- Products
- Innovation
- Background Intellectual Property
- Human Resource Costs
- Operational Expenses
- Capital Expenses
- Dissemination/Uptake Activity Expenses
- Budget Summary
- Knowledge Dissemination
- Capacity Building
- Institutional Development
- Community Development
- 3rd Party Funding
- Other Information
- Attach Supporting Documents

Amend Submission

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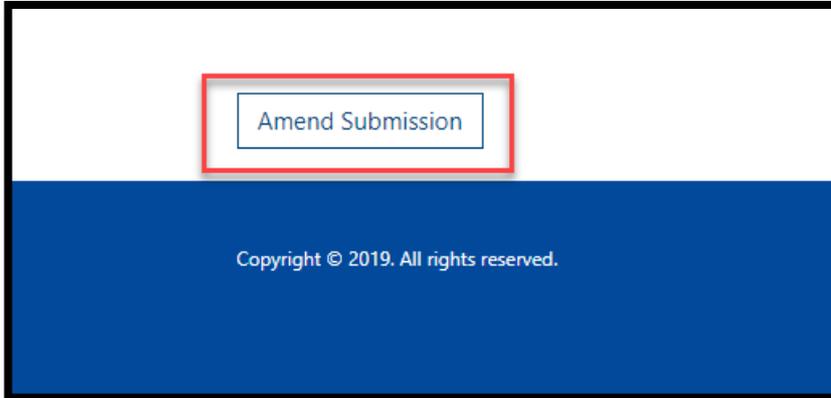
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Amend a Proposal Submission

1. If you have submitted your proposal to the WRC, and the current date and time is *before* the Submission Close Date and time displayed on the *Submitted Proposals* page, you can recall and amend your proposal submission by clicking on the **Amend Submission** button at the bottom of the *Proposal Details* page (refer to step #5 in the [Submitted Proposals Page](#) section above).

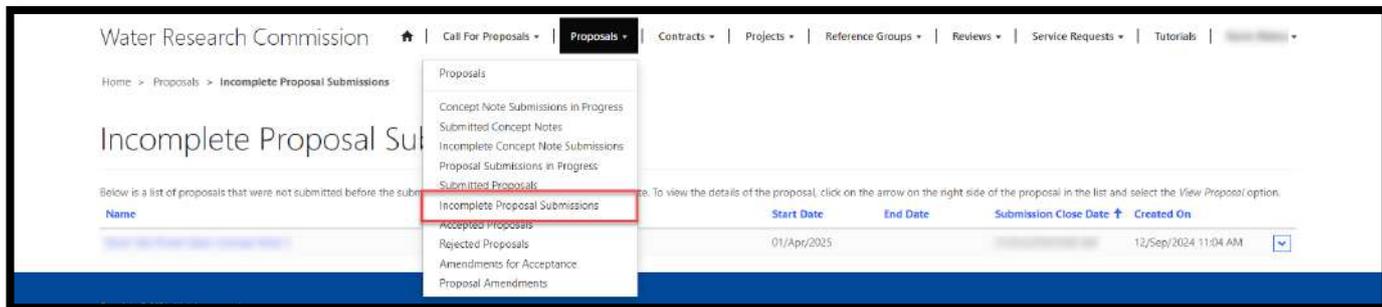


2. You will be re-directed to the *Proposal Submissions in Progress* page, where you can continue to edit your proposal submission by following the steps in the [Proposal Submissions in Progress](#) and [Edit a Proposal](#) sections in this document.
3. **Note:** If you recall and amend your proposal submission, remember to submit it to WRC again before the *Submission Close Date* and time displayed on the *Proposal Submissions in Progress* page by following the steps in the [Submit a Proposal to WRC](#) section in this document.

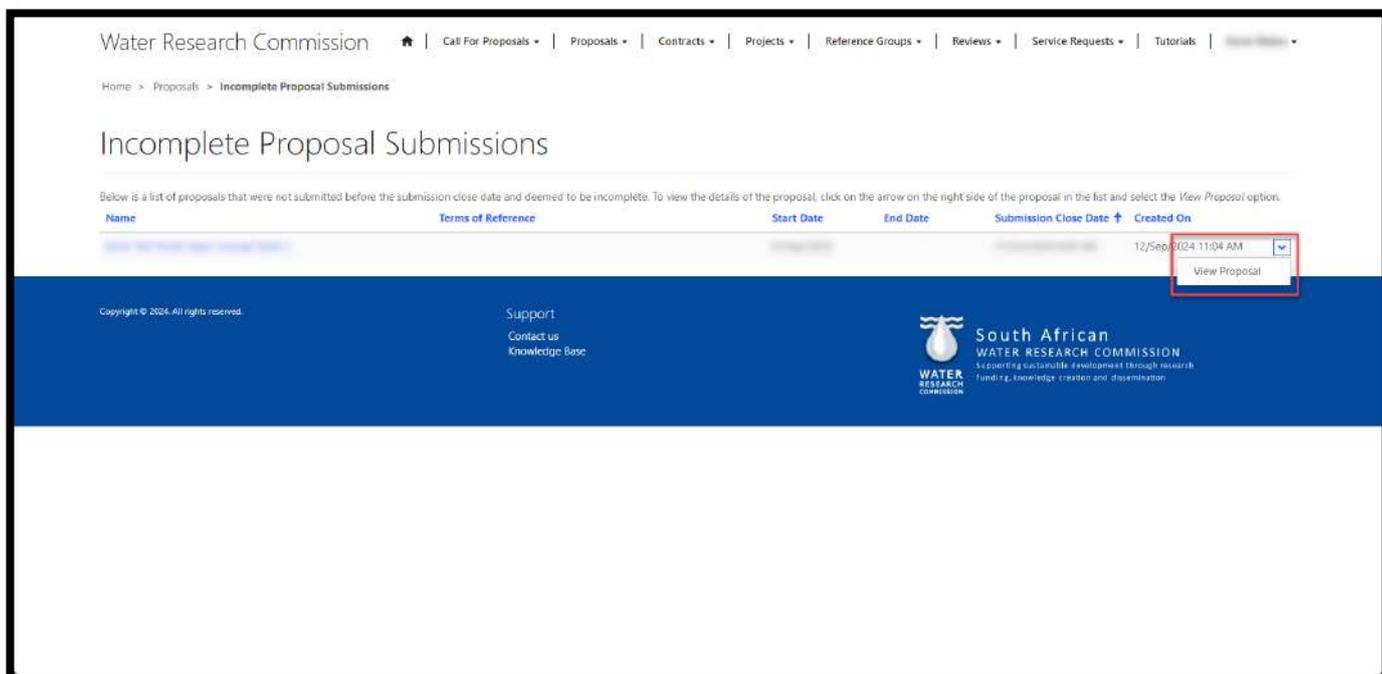


Incomplete Proposal Submissions Page

1. To view the *Incomplete Proposal Submissions* page, click on the **Proposals** option in the Navigation Menu and then click on **Incomplete Proposal Submissions**.



2. The *Incomplete Proposal Submissions* page displays proposals that were not submitted to the WRC before the *Submission Close Date* for the proposal.
3. To view the details of the proposal, click on the arrow on the far right of the proposal record and click on the **View Proposal** option.

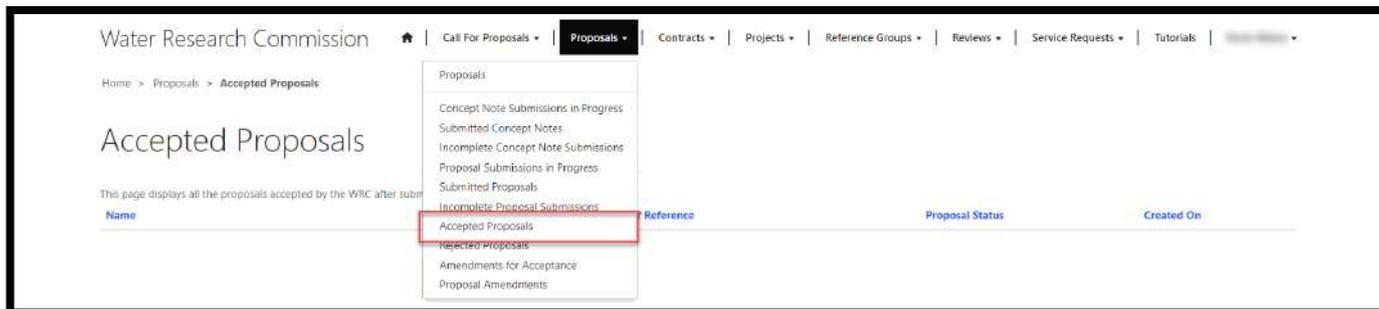


4. The *Proposal Details* page is displayed, where you can view the details you captured for the proposal, but the details cannot be edited.

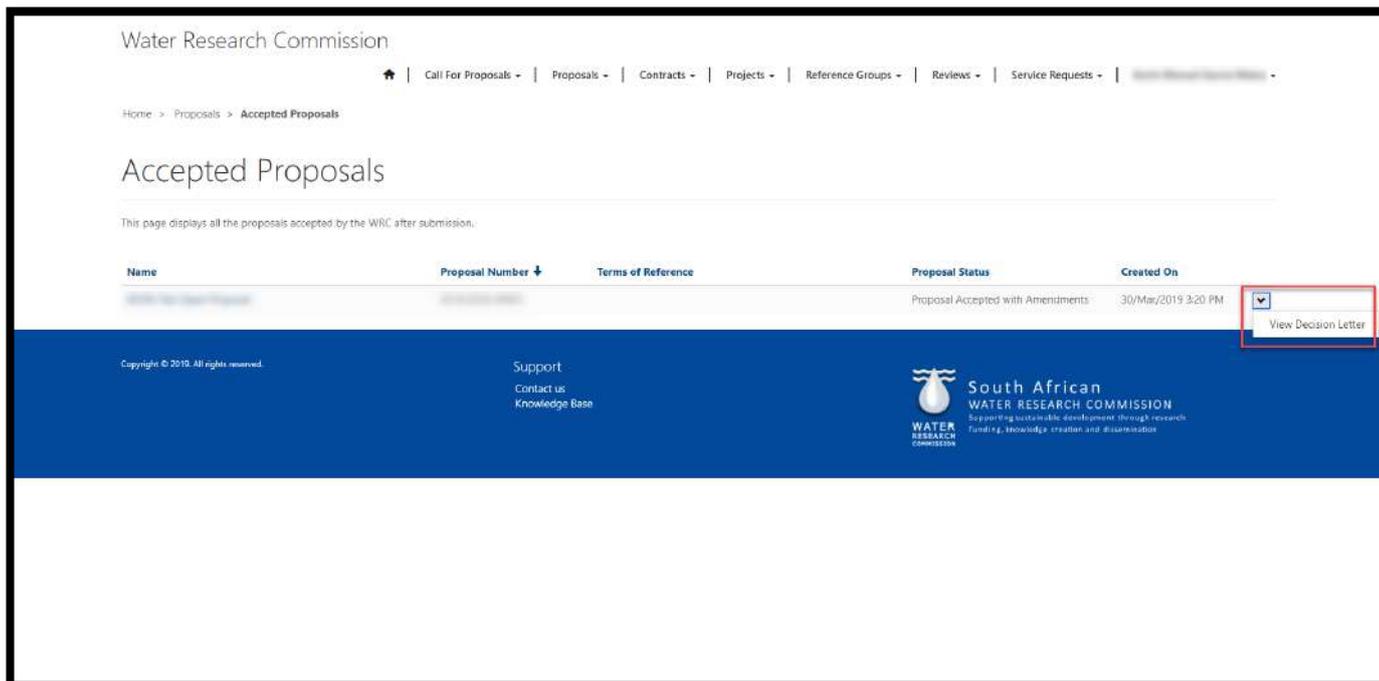


Accepted Proposals Page

1. To view the *Accepted Proposals* page, click on the **Proposals** option in the Navigation Menu and then click on **Accepted Proposals**.



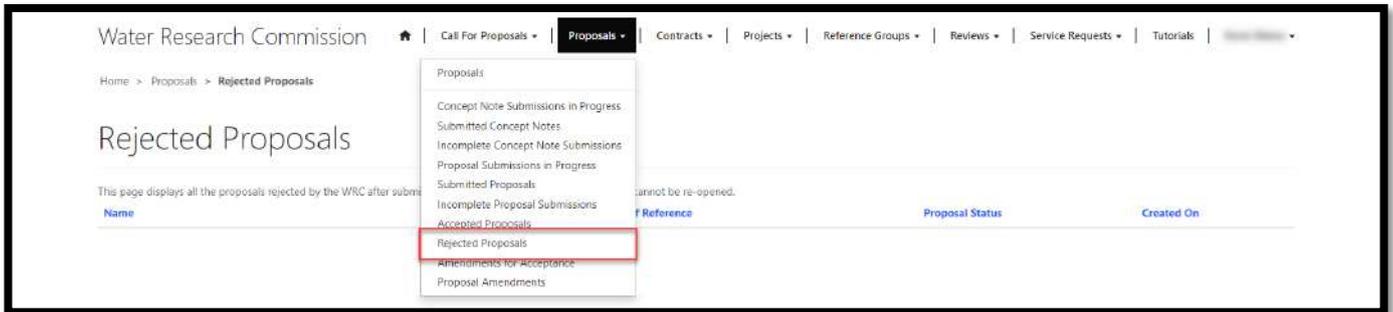
2. The *Accepted Proposals* page displays a list of proposal submissions that have been accepted for funding (with or without amendments) by the WRC.
3. The proposal will appear on this list after the WRC has sent the decision letter.
4. To view the Decision Letter, click on the arrow to the far right of the proposal record and select the **View Decision Letter** option. This will open the *View Decision Letter* window.



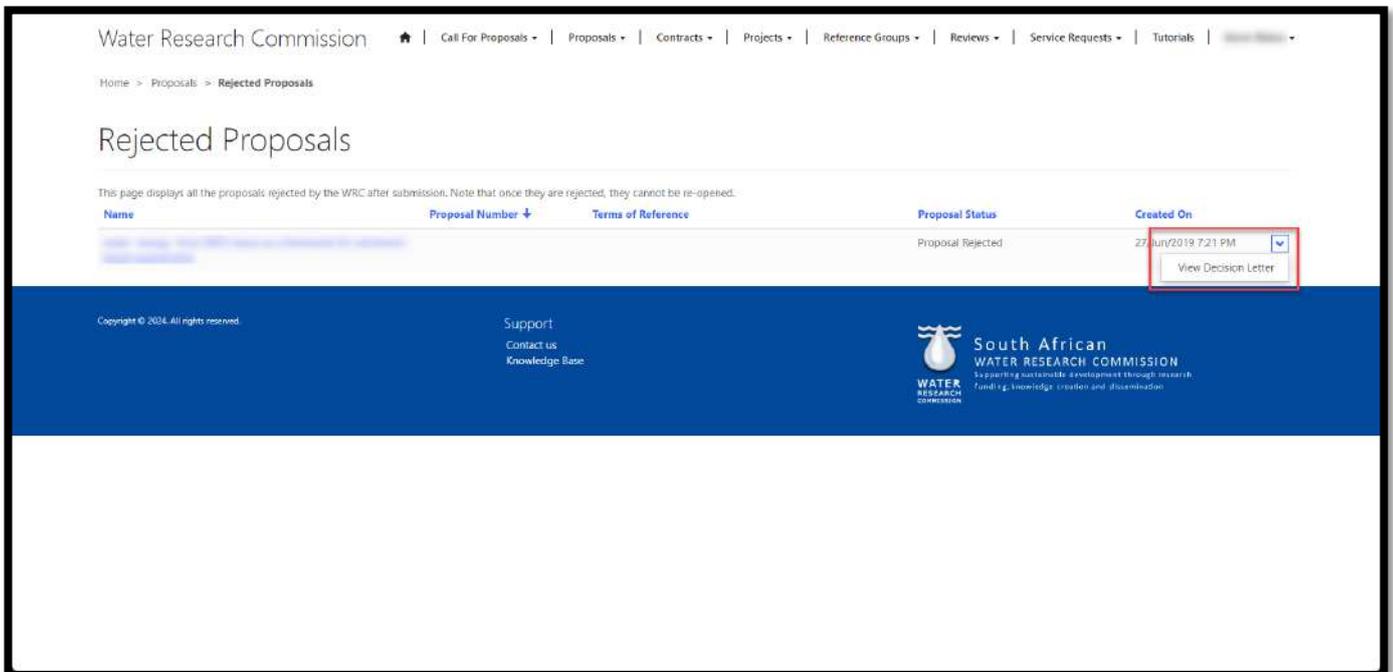
5. In the *View Decision Letter* window, you can download and view the attached *Outcome of Proposal Submission* letter document by clicking on the document name link.

Rejected Proposals Page

1. To view the *Rejected Proposals* page, click on the **Proposals** option in the Navigation Menu and then click on **Rejected Proposals**.



2. The *Rejected Proposals* page displays a list of proposal submissions that have not been accepted for funding by the WRC. The proposal will appear on this list after the WRC has sent the decision letter.
3. To view the Decision Letter, click on the arrow to the far right of the proposal record and select the **View Decision Letter** option. This will open the *View Decision Letter* window.

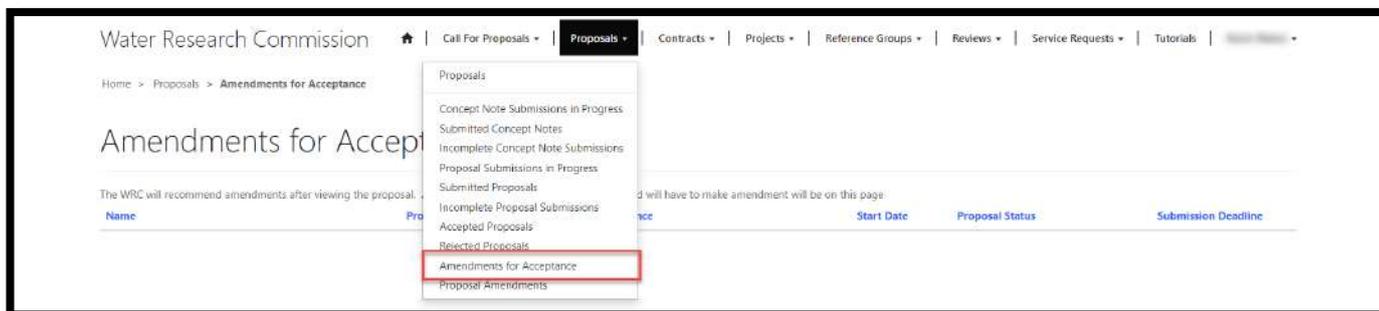


4. In the *View Decision Letter* window, you can download and view the attached *Outcome of Proposal Submission* letter document by clicking on the document name link.

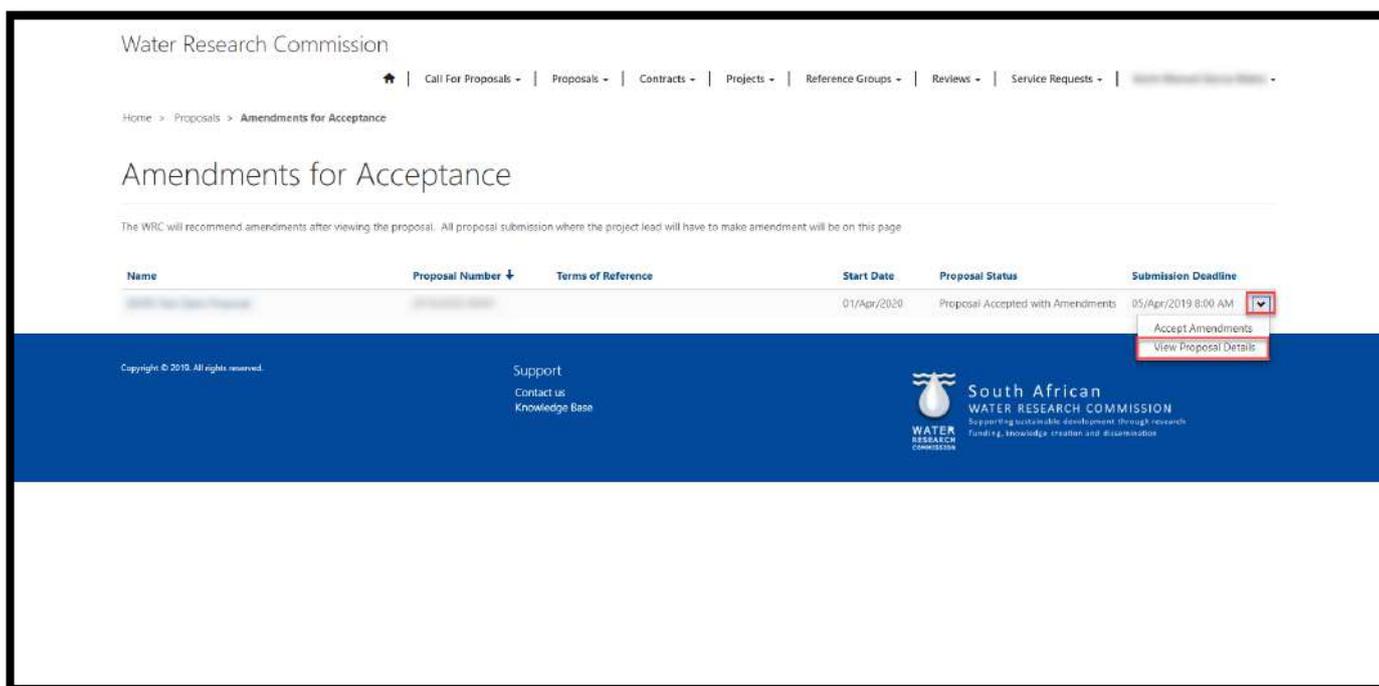


Amendments for Acceptance Page

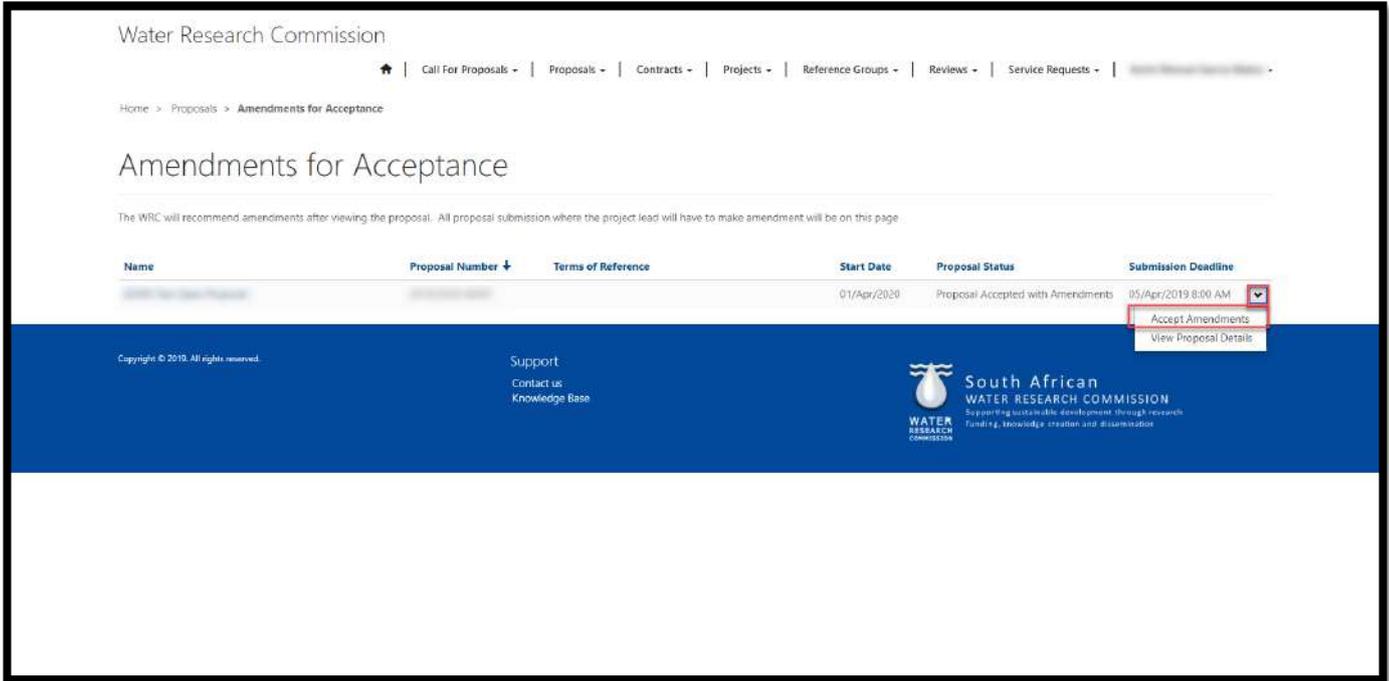
1. To view the *Amendments for Acceptance* page, click on the **Proposals** option in the Navigation Menu and then click on **Amendments for Acceptance**.



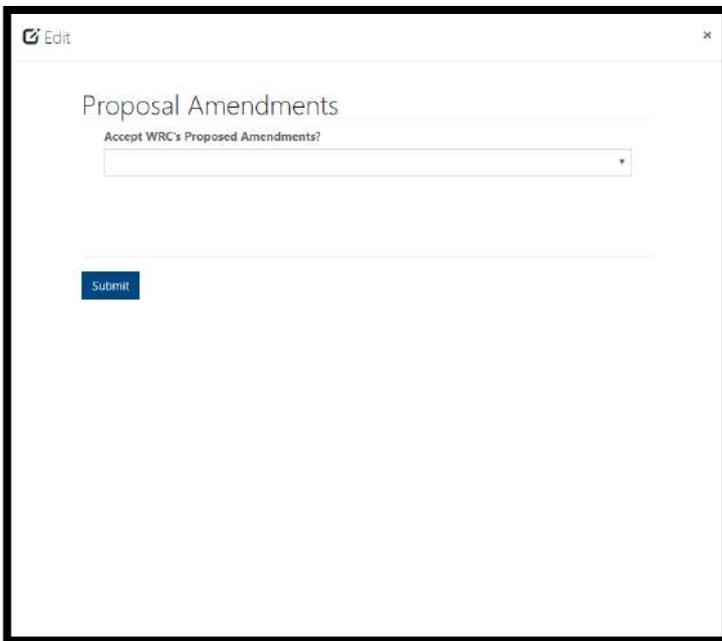
2. The *Amendments for Acceptance* page displays a list of proposals that have been accepted for funding by the WRC but require you to accept the amendments to the proposal as requested by the WRC and detailed in the Approval Letter. Once you have accepted the WRC's requested amendments, you will be able to edit the proposal record.
3. To view the details of the proposal, click on the arrow on the far right of the proposal record and select the **View Proposal Details** option. This will re-direct you to the *Proposal Details* page.



- To accept the WRC's requested amendments to the proposal, click on the arrow to the far right of the proposal record and select the **Accept Amendments** option. This will open the *Accept Proposal Amendments* window.



- In the *Accept Proposal Amendments* window, you can select your response and submit it to the WRC by clicking on the **Submit** button at the bottom of the window.

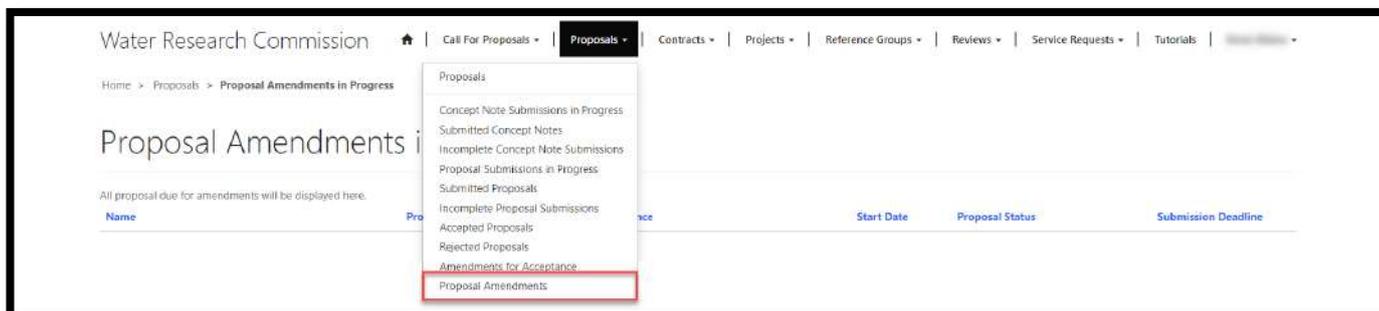


- If you choose to accept the WRC's requested proposal amendments, you can start editing the proposal by navigating to the [Proposal Amendments page](#) as detailed in the following steps.

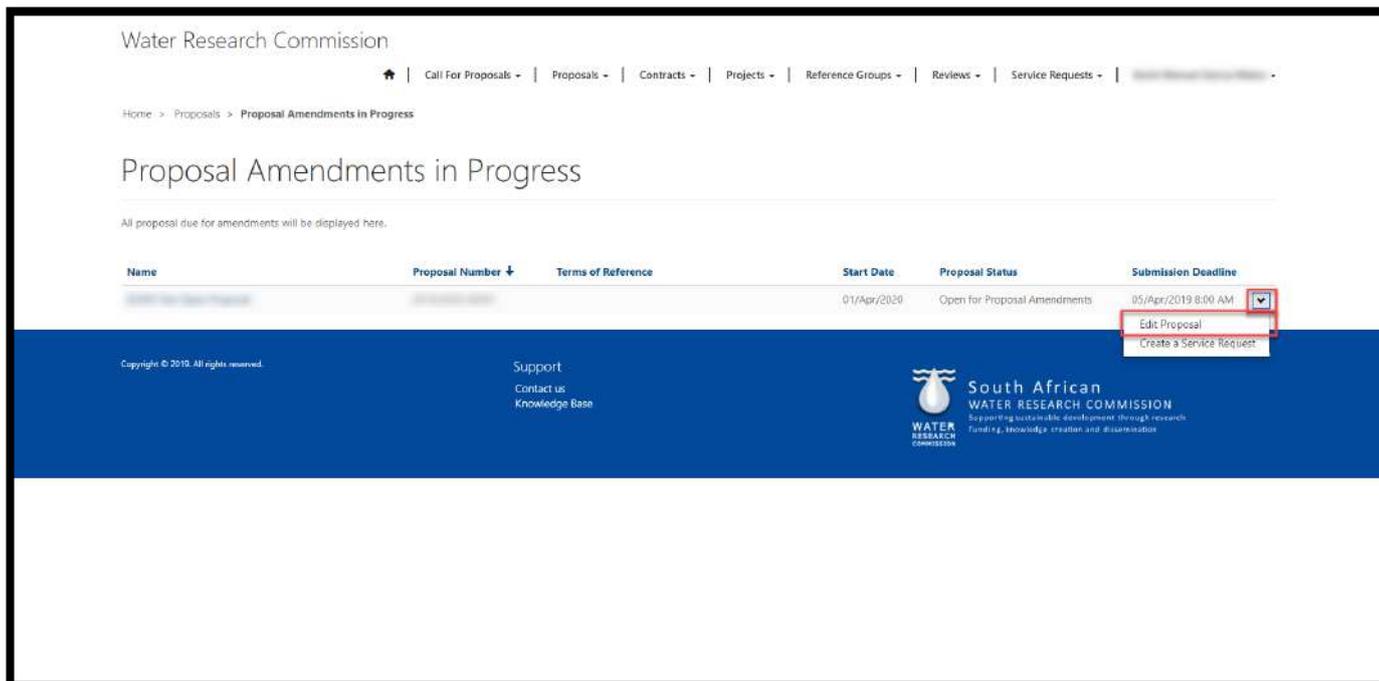


Proposal Amendments in Progress Page

1. To view the *Proposal Amendments in Progress* page, click on the **Proposals** option in the Navigation Menu and then click on **Proposal Amendments**.



2. The *Proposal Amendments in Progress* page displays a list of proposals that have been accepted for funding by the WRC with requested amendments, and you have accepted the requested amendments.
3. The proposals on this page can be edited up until the *Submission Deadline* date and time displayed.
4. To edit the details of the proposal, click on the arrow on the far right of the proposal record and select the **Edit Proposal** option. You will be re-directed to the *Edit Proposal* page.



5. To edit the details of the proposal, follow the steps from **step #2** in the [Edit Proposal page](#) section.
6. To submit the amended proposal to the WRC, you can follow the steps in the [Submit a Proposal to WRC](#) and [Submitted Proposals page](#) sections of this document, with the exception that you must submit it before the date and time in the *Submission Deadline* column for the proposal as detailed on the *Proposal Amendments in Progress* page.
7. **Note:** If you fail to submit your proposal amendments to the WRC before the *Submission Deadline*, your proposal record will be considered incomplete, will be removed from this page.

Programmes

This section details the pages and actions found in the **Programmes** section in the Navigation Menu of the BMS Portal.



Programmes Page

1. To view the *Programmes* page, click on the **Programmes** option in the Navigation Menu and then click on **Programmes**.



2. The *Programmes* page contains links to the related pages that displays information regarding programmes that are currently being run by the WRC. To view the related pages, you can click on the link(s) under the **In This Section** section of the form.



Emerging Researchers Acceleration Programme (ERAP) Page

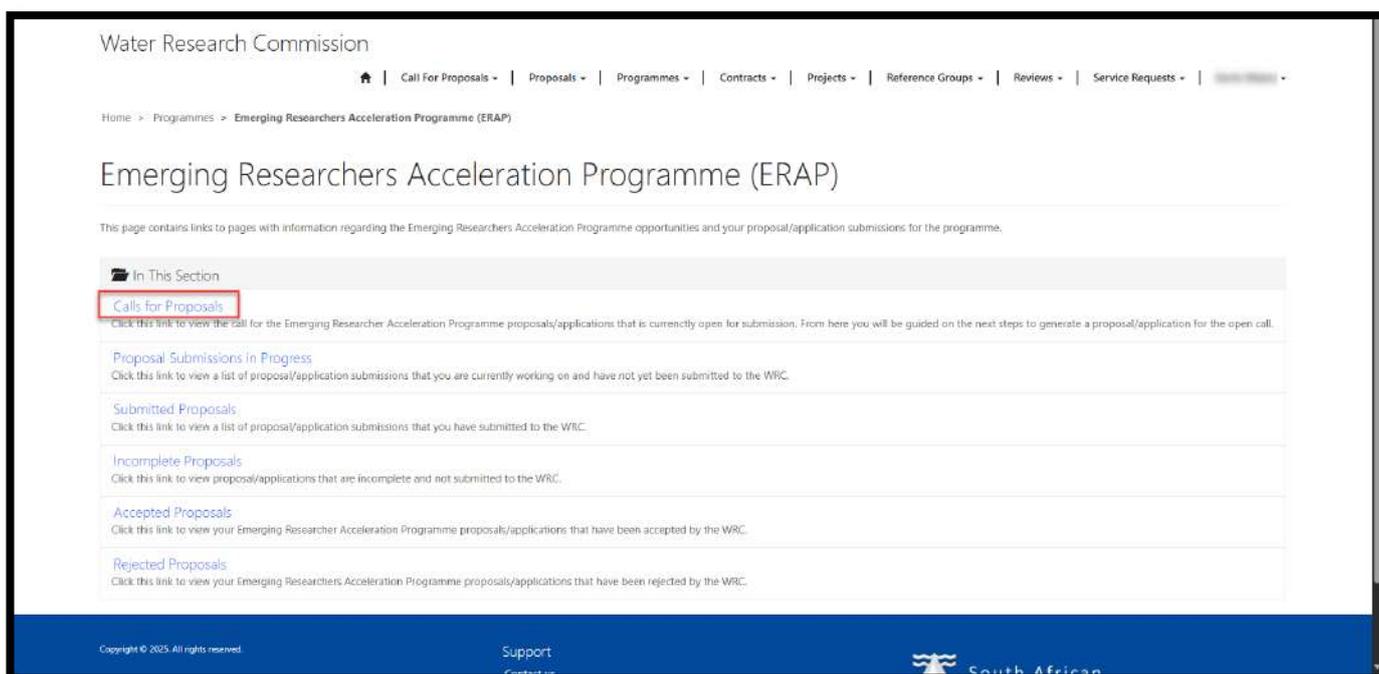
1. To view the *Emerging Researchers Acceleration Programme* page, click on the **Programmes** option in the Navigation Menu and then click on **Emerging Researchers Acceleration Programme**, or click the link on the *Programmes* page as per the last step in the previous section.



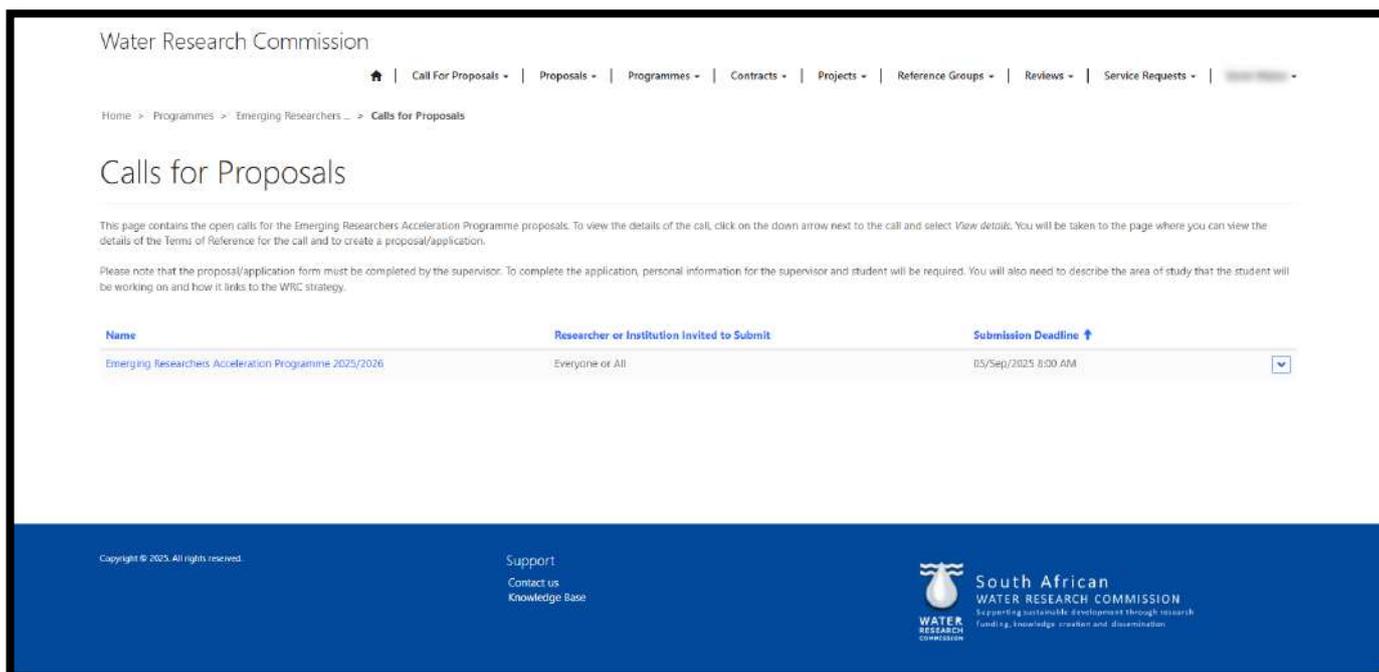
2. The *Emerging Researchers Acceleration Programme (ERAP)* page contains links to the related pages that displays information regarding the programme, its opportunities, and your proposal/application submissions for the programme. To view the related pages, you can click on the links under the **In This Section** section on the page.

Calls for Proposals

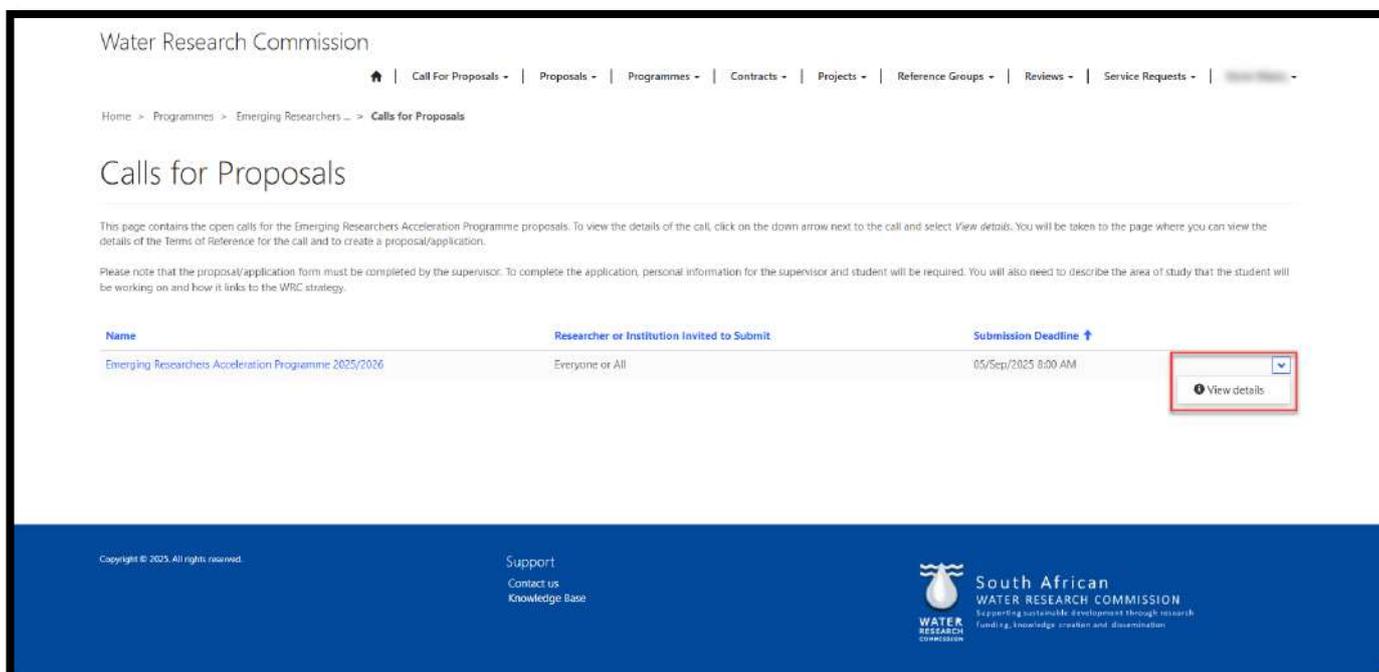
1. To view the *Calls for Proposal* page for the Emerging Researchers Acceleration Programme, click on the **Calls for Proposals** option in the **In This Section** section of the *Emerging Researchers Acceleration Programme (ERAP)* page.



2. The *Calls for Proposals* page will list any calls for proposals for the Emerging Researchers Acceleration Programme that are currently open for submissions.



3. To view the details of the call for proposals, click on the arrow at the far right of the call for proposal record and select the **View details** option. This redirects you to the *Call for Proposal Details* page.



4. The *Calls for Proposal Details* page will display the *ToR (Terms of Reference)* record that is linked to this call for proposals for the Emerging Researchers Acceleration Programme, the submission start date, and submission deadline.



- To view the details of the ToR, click on the arrow on the far right of the record and select the **View Details** option.

Water Research Commission

Home > Programmes > Emerging Researchers ... > Calls for Proposals > Call for Proposal Details

Call for Proposal Details

To view the details of the Terms of Reference, click the down arrow to the right of it in the list below and select the *View Details* option.
To create a proposal/application for this call, return to this page and click on the down arrow to the right of the Terms of Reference and select the *Submit a Proposal* option.

Please note that the proposal/application form must be completed by the supervisor. To complete the application, personal information for the supervisor and student will be required. You will also need to describe the area of study that the student will be working on and how it links to the WRC strategy.

SUBMISSION DATES

Submission Start Date	Submission Deadline
28/Aug/2025 8:00 AM	05/Sep/2025 8:00 AM

Terms of Reference

TOR ID	Title	Project Start Date	Project End Date	Budget	
1009809	Emerging Researchers Acceleration Programme	01/Apr/2026	31/Mar/2029		<input type="button" value="Submit a Proposal"/> <input type="button" value="View Details"/>

- This redirects you to the *Terms of Reference* page where you can view the details of the ToR. There is also a document version of the ToR at the bottom of the page that you can download.
- Click the **Back** button at the top or the bottom of the page to return to the *Call for Proposal Details* page where you can create a proposal against the ToR and call as per the steps in the next [Create a Proposal for Emerging Researchers Acceleration Programme](#) section.



Create a Proposal for Emerging Researchers Acceleration Programme

1. To create a proposal/application submission for the Emerging Researchers Acceleration Programme, from the *Calls for Proposal Details* page, click on the arrow on the far right of the Terms of Reference (ToR) record and select the **Submit a Proposal** option.

Water Research Commission

Home > Programmes > Emerging Researchers > Calls for Proposals > Call for Proposal Details

Call for Proposal Details

To view the details of the Terms of Reference, click the down arrow to the right of it in the list below and select the *View Details* option.

To create a proposal/application for this call, return to this page and click on the down arrow to the right of the Terms of Reference and select the *Submit a Proposal* option.

Please note that the proposal/application form must be completed by the supervisor. To complete the application, personal information for the supervisor and student will be required. You will also need to describe the area of study that the student will be working on and how it links to the WRC strategy.

SUBMISSION DATES

Submission Start Date 28/Aug/2025 8:00 AM	Submission Deadline 05/Sep/2025 8:00 AM
---	---

Terms of Reference

TOR ID ↓	Title ↑	Project Start Date	Project End Date	Budget	
1029809	Emerging Researchers Acceleration Programme	01/Apr/2026	31/Mar/2029		<input type="button" value="Submit a Proposal"/> <input type="button" value="View Details"/>

2. The *Proposal Create* page is displayed. Fields with the * asterisk symbol indicate that they are required in order to create the proposal. The fields in the *Proposal Details* section are pre-populated from the Terms of Reference from which you created the proposal and cannot be edited.



- Capture the rest of the required information in the *Student Supervisor* and *Student* sections of the page and click the **Create Proposal** button at the bottom of the page to create the proposal submission.

Water Research Commission

Home > Programmes > Emerging Researchers ... > Calls for Proposals > Call for Proposal Det... > Proposal Create

Proposal Create

Proposal Details

Proposer * [Redacted]	Terms of Reference Emerging Researchers Acceleration Programme.
Thematic Area * 4. Advisory Services	Outcome * 4. Empowered and influenced stakeholders
Start Date * 01/Apr/2026	End Date * 31/May/2029
Name * Emerging Researchers Acceleration Programme	Financial Year * 2025/2026

STUDENT SUPERVISOR

Title * Select	Initials *
First Name *	Last Name *

STUDENT

Title * Select	Initials *
First Name *	Last Name *

[Create Proposal](#)

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- Once the proposal record has been created, you are redirected to the *Proposal Edit* page. Please follow the steps from **step #2** in the [Edit Proposal for Emerging Researchers Acceleration Programme](#) section below to edit, complete, and submit the proposal for the Emerging Researchers Acceleration Programme.

Proposal Submissions in Progress Page

1. To view the *Proposal Submissions in Progress* page, click on the **Proposal Submissions in Progress** link on the [Emerging Researchers Acceleration Programme](#) page.

Water Research Commission

Home > Programmes > Emerging Researchers Acceleration Programme (ERAP)

Emerging Researchers Acceleration Programme (ERAP)

This page contains links to pages with information regarding the Emerging Researchers Acceleration Programme opportunities and your proposal/application submissions for the programme.

In This Section

- [Calls for Proposals](#)
Click this link to view the call for the Emerging Researcher Acceleration Programme proposals/applications that is currently open for submission. From here you will be guided on the next steps to generate a proposal/application for the open call.
- Proposal Submissions in Progress**
Click this link to view a list of proposal/application submissions that you are currently working on and have not yet been submitted to the WRC.
- [Submitted Proposals](#)
Click this link to view a list of proposal/application submissions that you have submitted to the WRC.
- [Incomplete Proposals](#)
Click this link to view proposal/applications that are incomplete and not submitted to the WRC.
- [Accepted Proposals](#)
Click this link to view your Emerging Researcher Acceleration Programme proposals/applications that have been accepted by the WRC.
- [Rejected Proposals](#)
Click this link to view your Emerging Researchers Acceleration Programme proposals/applications that have been rejected by the WRC.

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2. The *Proposal Submissions in Progress* page displays a list of all proposals/applications for the Emerging Researchers Acceleration Programme that you have created but have not yet submitted to the WRC. You can use this list to edit and submit your proposals before the *Submission Close Date* that is displayed for each proposal.

Water Research Commission

Home > Programmes > Emerging Researchers > Proposal Submissions in Progress

Proposal Submissions in Progress

Below is a list of all active Emerging Researchers Acceleration Programme proposal/application submissions that are in progress and are editable. They are not yet submitted to the WRC.

Note that if a proposal submission date has passed and you have not yet submitted the proposal, it will no longer be available here for editing and will be on the [Incomplete Proposals](#) page. The Proposal Number is only assigned after the proposal is submitted.

Name ↑	Student First Name	Student Last Name	Start Date	End Date	Submission Close Date ↑	Created On
Emerging Researchers Acceleration Programme			31/Mar/2026	30/Mar/2029	05/Sep/2025 8:00 AM	04/Sep/2025 1:37 PM

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Edit Proposal for Emerging Researchers Acceleration Programme

1. To edit a proposal, from the [Proposal Submissions in Progress](#) page, click on the arrow on the far right of the proposal record and select the **Edit Proposal** option. You are directed to the *Edit Proposal* page.

Water Research Commission

Home > Programmes > Emerging Researchers > Proposal Submissions in Progress

Proposal Submissions in Progress

Below is a list of all active Emerging Researchers Acceleration Programme proposal/application submissions that are in progress and are editable. They are not yet submitted to the WRC.
Note that if a proposal submission date has passed and you have not yet submitted the proposal, it will no longer be available here for editing and will be on the [Incomplete Proposals](#) page. The Proposal Number is only assigned after the proposal is submitted.

Name ↑	Student First Name	Student Last Name	Start Date	End Date	Submission Close Date ↑	Created On
Emerging Researchers Acceleration Programme			31/Mar/2026	30/Mar/2029	05/Sep/2025 8:00 AM	04/Sep/2025 1:37 PM

Dropdown menu options: Edit Proposal, Create a Service Request

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2. On the *Edit Proposal* page, the details of the proposal are editable and are organized into the following sections:
 - a. Lead Organisation
 - b. Administrative Staff
 - c. Student Supervisor
 - d. Student Information

Water Research Commission

Home > Programmes > Emerging Researchers Acceleration Programme (ERAP) > Proposal Submissions in Progress > Proposal Edit

PROPOSAL EDIT

PLEASE READ THE FOLLOWING IMPORTANT INFORMATION:

- To save changes to the proposal, click on the **SAVE** button at the bottom of the form.
- All fields on the form are mandatory. Depending on your responses, additional mandatory fields will appear and are indicated with a * symbol next to the field label.
- The **Submit to WRC** button will remain disabled if any of the fields on are not completed, or if there are any unsaved changes to the fields on the form.
- **Please remember to click the SAVE button before you leave this page and before you submit the proposal.**
- Once you have clicked the **Submit to WRC** button you will be redirected to the *Submitted Proposals* page and will receive a confirmation email.

Proposal Details

Proposer *	Terms of Reference
Thematic Area *	Outcome *
Start Date *	End Date *

Lead Organisation

Organisation Name



3. You can save any changes to your proposal at any time by clicking on the **Save** button at the bottom of the *Edit Proposal* page. **Note: Please remember to save your changes often!**
4. As you complete some of the fields on the form, additional mandatory fields may appear and are indicated by a * symbol next to the field label. These additional mandatory fields must be completed before you can save the proposal again. If they are not completed at the next save, a message will appear at the top of the form indicating which mandatory fields must be completed.

Submit a Proposal to WRC

1. When your proposal is complete, you can save any final changes and submit the proposal to the WRC by clicking on the **Submit to WRC** button at the bottom of the *Edit Proposal* page. You will be re-directed to the [Submitted Proposals](#) page for Emerging Researchers Acceleration Programme proposals.



2. **Note:** All fields on the *Edit Proposal* page must be completed and the form saved for the **Submit to WRC** button to be available to be clicked. If the button is faded-out and not available to be clicked, check all the fields in all the sections of the form are completed and that any changes you have made to the form have been saved using the **Save** button at the bottom of the form.
3. **Note:** If you fail to submit your proposal to the WRC before the date and time shown for the proposal on the [Proposal Submissions in Progress](#) page, it will be considered incomplete, even if you continue to make changes on the *Edit Proposal* form and submit your proposal. When your proposal is updated as incomplete, it no longer appears on the *Proposal Submissions in Progress* page or the *Submitted Proposals* page.
4. You can view the incomplete proposal on the *Incomplete Proposals* page by following the steps in the [Incomplete Proposals](#) section below.



Submitted Proposals Page

1. To view the *Submitted Proposals* page for Emerging Research Acceleration Programme proposals, click on the **Submitted Proposals** link on the [Emerging Researchers Acceleration Programme](#) page.

The screenshot shows the Water Research Commission website. The navigation menu includes: Home, Call For Proposals, Proposals, Programmes, Contracts, Projects, Reference Groups, Reviews, Service Requests. The breadcrumb trail is: Home > Programmes > Emerging Researchers Acceleration Programme (ERAP). The main heading is 'Emerging Researchers Acceleration Programme (ERAP)'. Below the heading, there is a sub-heading 'In This Section' with several links: 'Calls for Proposals', 'Proposal Submissions In Progress', 'Submitted Proposals' (highlighted with a red box), 'Incomplete Proposals', 'Accepted Proposals', and 'Rejected Proposals'. Each link has a brief description of what it leads to.

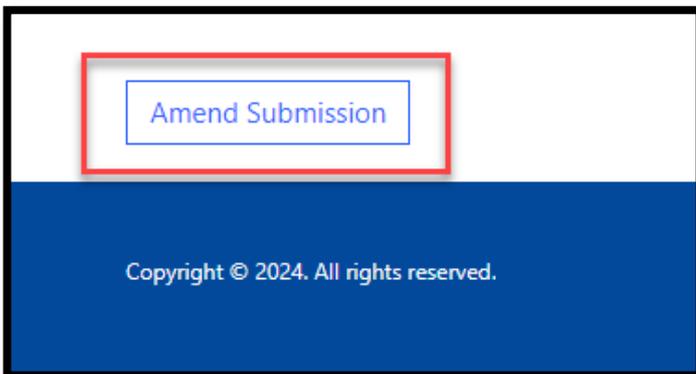
2. The *Submitted Proposals* page displays a list of proposals for the Emerging Researchers Acceleration Programme that have been submitted to the WRC. Once a proposal has been submitted, it can no longer be edited after the *Submission Close Date* of the proposal.
3. To view the details of the submitted proposal, click on the arrow on the far right of the proposal record and select the **View details** option. This redirects you to the *Proposal Details* page.

The screenshot shows the 'Submitted Proposals' page. The navigation menu is the same as in the previous screenshot. The breadcrumb trail is: Home > Programmes > Emerging Researchers ... > Submitted Proposals. The main heading is 'Submitted Proposals'. Below the heading, there is a sub-heading 'Submitted Proposals' and a paragraph of text: 'Below is a list of proposals/applications for the Emerging Researchers Acceleration Programme that have been submitted to the WRC. To view the details of your submission, click on the down arrow to the right of the listed proposal and select the View details option. When viewing the details of the submission, you can amend a submitted proposal/application if it is before the Submission Deadline date listed below by clicking on the Amend Submission button at the bottom of the page. Please note that your proposal/application submission may not appear on this page immediately after submission until it has completed processing. Please refresh the browser after a few minutes and if the proposal appears on the page then processing is completed.' Below the text is a table with the following columns: Name, Proposal Number, Student First Name, Student Last Name, Submission Deadline, Proposal Status, and Created On. The table contains one row: 'Emerging Researchers Acceleration Programme_Masters', '...', '...', '...', '05/Sep/2025 8:00 AM', 'Proposal Submitted', '03/Sep/2025 1:44 PM'. A red box highlights the 'View details' button in the 'Created On' column.

4. On the *Proposal Details* page, you can view the details of the proposal. The details are not editable.

Amend a Proposal Submission

1. If you have submitted your proposal to the WRC, and the current date and time is *before* the **Submission Deadline** date and time displayed on the *Submitted Concept Notes* page, you can recall and amend your proposal submission by clicking on the **Amend Submission** button at the bottom of the *Proposal Details* page (refer to step #4 in the [Submitted Concept Notes Page](#) section above).



2. You are redirected to the *Proposal Submissions in Progress* page, where you can continue to edit your proposal submission by following the steps in the [Proposal Submissions in Progress Page](#) and [Edit a Proposal for Emerging Researchers Acceleration Programme](#) sections.
3. **Note:** If you recall and amend your proposal submission, remember to submit it to WRC again before the *Submission Deadline* and time displayed on the *Proposal Submissions in Progress* page by following the steps in the [Submit a Proposal to WRC](#) section.



Incomplete Proposals Page

1. To view the *Incomplete Proposals* page for Emerging Research Acceleration Programme proposals, click on the **Incomplete Proposals** link on the [Emerging Researchers Acceleration Programme](#) page.

Water Research Commission

Home > Programmes > Emerging Researchers Acceleration Programme (ERAP)

Emerging Researchers Acceleration Programme (ERAP)

This page contains links to pages with information regarding the Emerging Researchers Acceleration Programme opportunities and your proposal/application submissions for the programme.

In This Section

- [Calls for Proposals](#)
Click this link to view the call for the Emerging Researcher Acceleration Programme proposals/applications that is currently open for submission. From here you will be guided on the next steps to generate a proposal/application for the open call.
- [Proposal Submissions In Progress](#)
Click this link to view a list of proposal/application submissions that you are currently working on and have not yet been submitted to the WRC.
- [Submitted Proposals](#)
Click this link to view a list of proposal/application submissions that you have submitted to the WRC.
- [Incomplete Proposals](#)**
Click this link to view proposal applications that are incomplete and not submitted to the WRC.
- [Accepted Proposals](#)
Click this link to view your Emerging Researcher Acceleration Programme proposals/applications that have been accepted by the WRC.
- [Rejected Proposals](#)
Click this link to view your Emerging Researchers Acceleration Programme proposals/applications that have been rejected by the WRC.

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2. The *Incomplete Proposals Submissions* page displays proposals that were not submitted to the WRC before the *Submission Deadline* for the proposal.
3. To view the details of the proposal, click on the arrow on the far right of the proposal record and click on the **View Proposal** option.

Water Research Commission

Home > Programmes > Emerging Researchers > **Incomplete Proposals**

Incomplete Proposals

This page lists proposal/applications that were not submitted before the Submission Close Date and therefore deemed to be incomplete. To view the details of the proposal/application, click on the arrow on the right side of the proposal listed below and select the View Proposal option.

Name	Student First Name	Student Last Name	Start Date	End Date	Submission Close Date ↑	Created On
Emerging Researchers Acceleration Programme_Honours_...			31/Mar/2026	30/Mar/2029	31/Aug/2025 11:30 PM	29/Aug/2025 2:43 PM

View Proposal

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4. The *Proposal Details* page is displayed, where you can view the details you captured for the proposal, but the details cannot be edited.



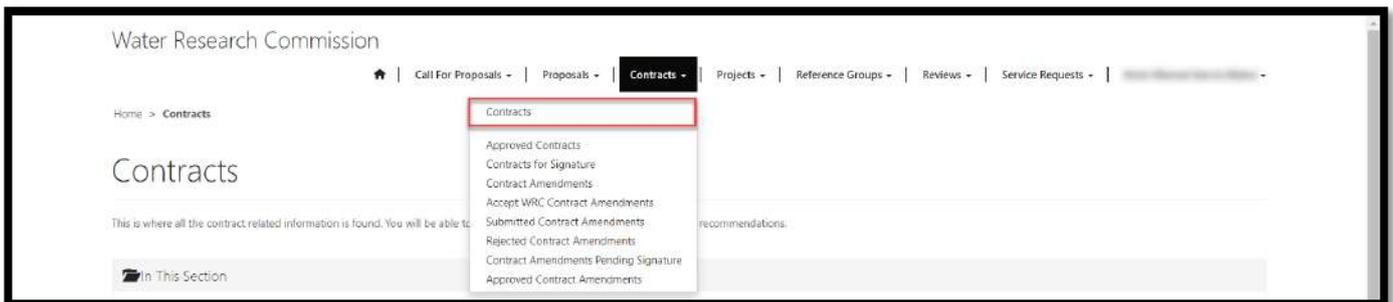
Contracts

This section details the pages and actions found in the **Contracts** section in the Navigation Menu of the BMS Portal.

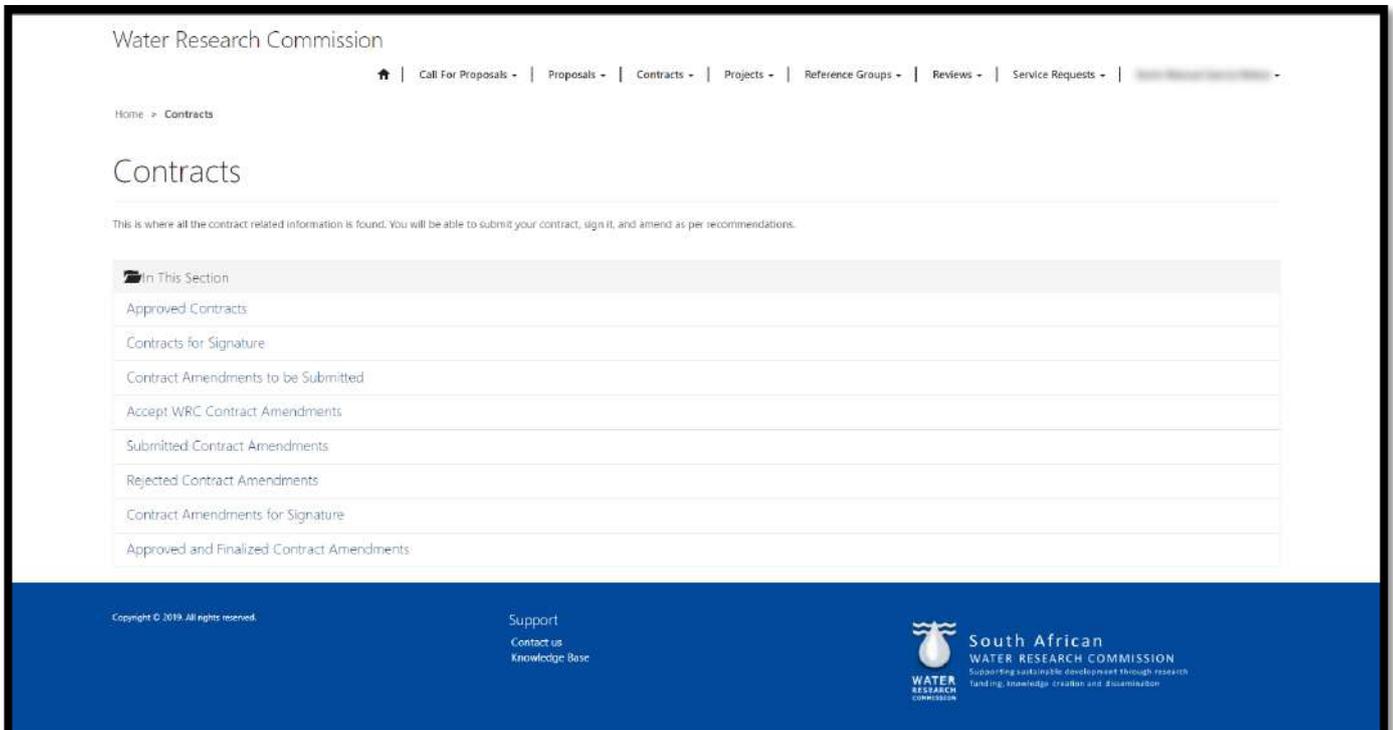


Contracts Page

1. To view the *Contracts* page, click on the **Contracts** option in the Navigation Menu and then click on **Contracts**.



2. The *Contracts* page contains links to the related pages that display information regarding contracts and contract amendments you have with the WRC as the *Project Leader*. To view the related pages, you can click on the links under the **In This Section** section at the bottom of the form.

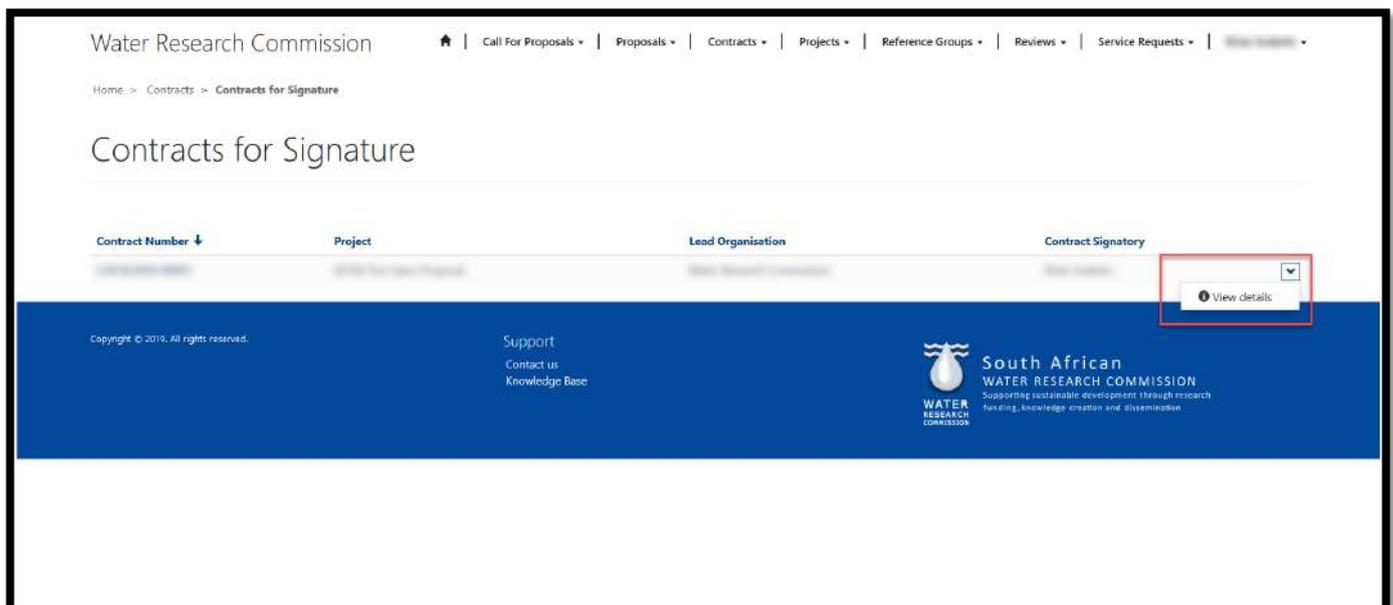


Contracts for Signature Page

1. To view the *Contracts for Signature* page, click on the **Contracts** option in the Navigation Menu and then click on **Contracts for Signature**.



2. The *Contracts for Signature* page displays a list of contracts for new projects that have been prepared by the WRC and require your signature as the *Contract Signatory* that was captured as part of the proposal submission.
3. **Note:** Only the user that is allocated as the *Contract Signatory* as part of the proposal submission will be able to view the contract records displayed on this page. The Proposer or the Project Leader allocated to this submission will not see the contract listed on this page.
4. To view the details of the contract and download a copy on the contract document, click on the arrow on the far right of the contract record and select the **View details** option. This will open the *Contract Details* window.



5. In the *Contract Details* window, you can view the project information as well as view and download the *Letter with Contract* and *Contract* documents.

The screenshot displays a web form titled "PROJECT INFORMATION" with the following fields: Project *, Contract Number, Lead Organisation, Contract Signatory, and Project Leader. Below this is the "COURIER DETAILS (For Hard Copy of Contract Sent to WRC)" section, which includes input fields for Courier Company Name, Courier Tracking Number, and Date Couriered. The "CONTRACT DOCUMENTS" section shows two uploaded PDF files: "Letter with Contract.pdf (0 bytes)" and "Contract - .pdf (467.97 KB)". At the bottom, there is an "Upload Your Signed Contract" section with a "Browse..." button, a "Save" button, and a "Submit Uploaded Contract to WRC" button.

6. It is required for you as the *Contract Signatory* for the project to download a copy of the *Contract* document, sign and initial it, upload a file with the scanned copy of the document to this contract record, and submit it to the WRC.
7. You are also required to send a signed and initialed hard copy of the *Contract* document to the WRC via courier. This hard copy will be couriered by the WRC to the physical address of the *Lead Organisation* of the project.
8. Once you have the details of the hard copy that is being couriered back to the WRC, you can enter them in the *Courier Details* section of this form before you submit the uploaded scanned copy of the document.



9. You can submit the uploaded scanned copy of the *Contract* document along with the courier details of the hard copy by clicking on the **Submit Uploaded Contract to WRC** button at the bottom of the window.
10. **Note:** Please be sure to save any changes made to this contract record by clicking the **Save** button at the bottom of the window before you submit the uploaded contract document to the WRC.

COURIER DETAILS (For Hard Copy of Contract Sent to WRC)

Courier Company Name

Courier Tracking Number

Date Couriered

CONTRACT DOCUMENTS

45 minutes ago
WRC Business
Management #
Letter with Contract.pdf (0 bytes)

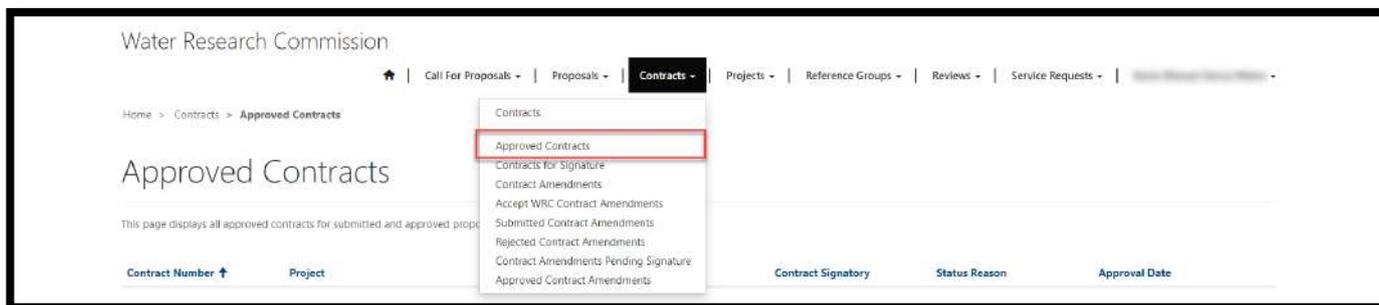
43 minutes ago
WRC Business
Management #
Contract - [REDACTED].pdf (467.97 KB)

Upload Your Signed Contract
 No files selected.

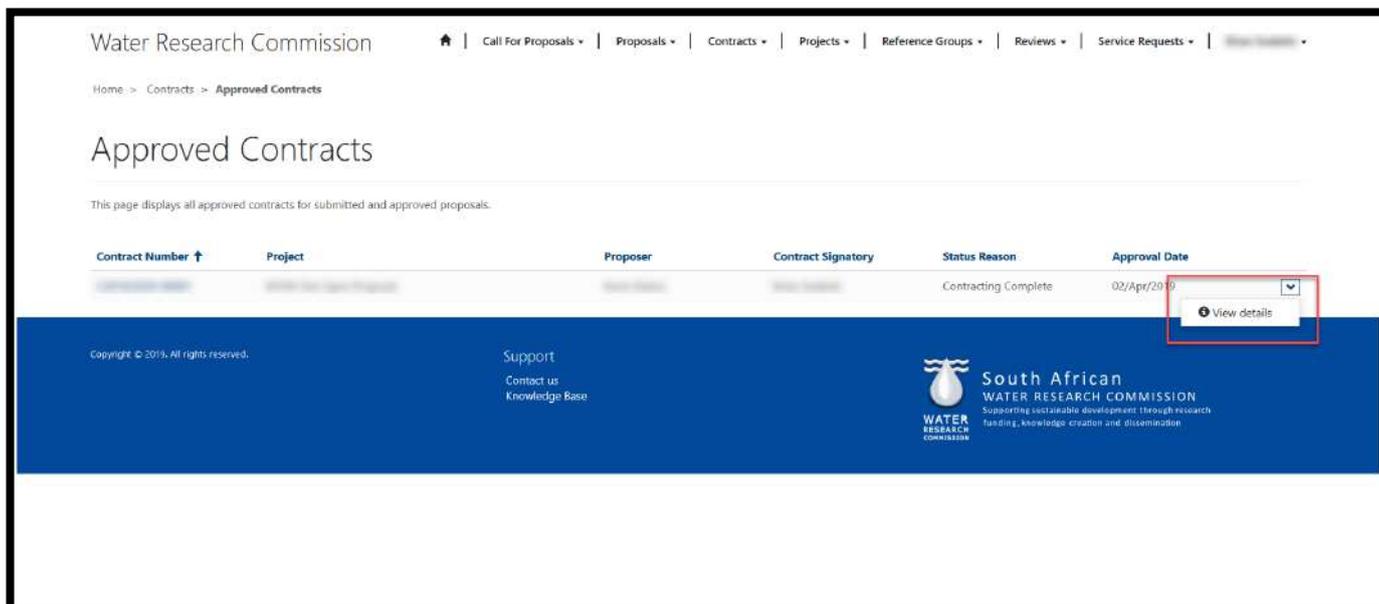


Approved Contracts

1. To view the *Approved Contracts* page, click on the **Contracts** option in the Navigation Menu and then click on **Approved Contracts**.

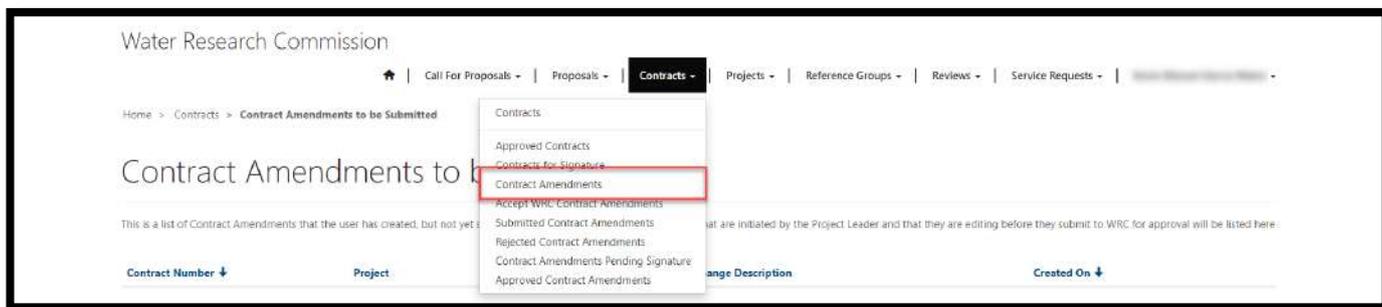


2. The *Approved Contracts* page displays a list of contracts for projects that have been approved and finalized by the WRC and you are designated as the *Contract Signatory* for the new project.
3. To view the details of the contract, as well as the original and uploaded signed copies of the *Contract* document, click on the arrow on the far right of the contract record and select the **View details** option. The *Contract Details* window will open.



Contract Amendments to be Submitted Page

1. To view the *Contract Amendments to be Submitted* page, click on the **Contracts** option in the Navigation Menu and then click on **Contract Amendments**.

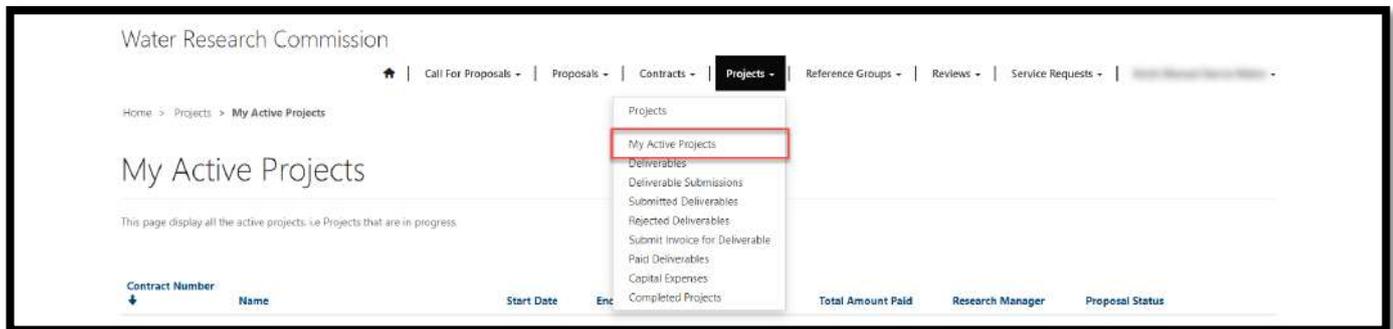


2. The *Contract Amendments to be Submitted* page displays a list of contract amendment requests that have been created by you as the *Project Leader* that has been designated for the active project.

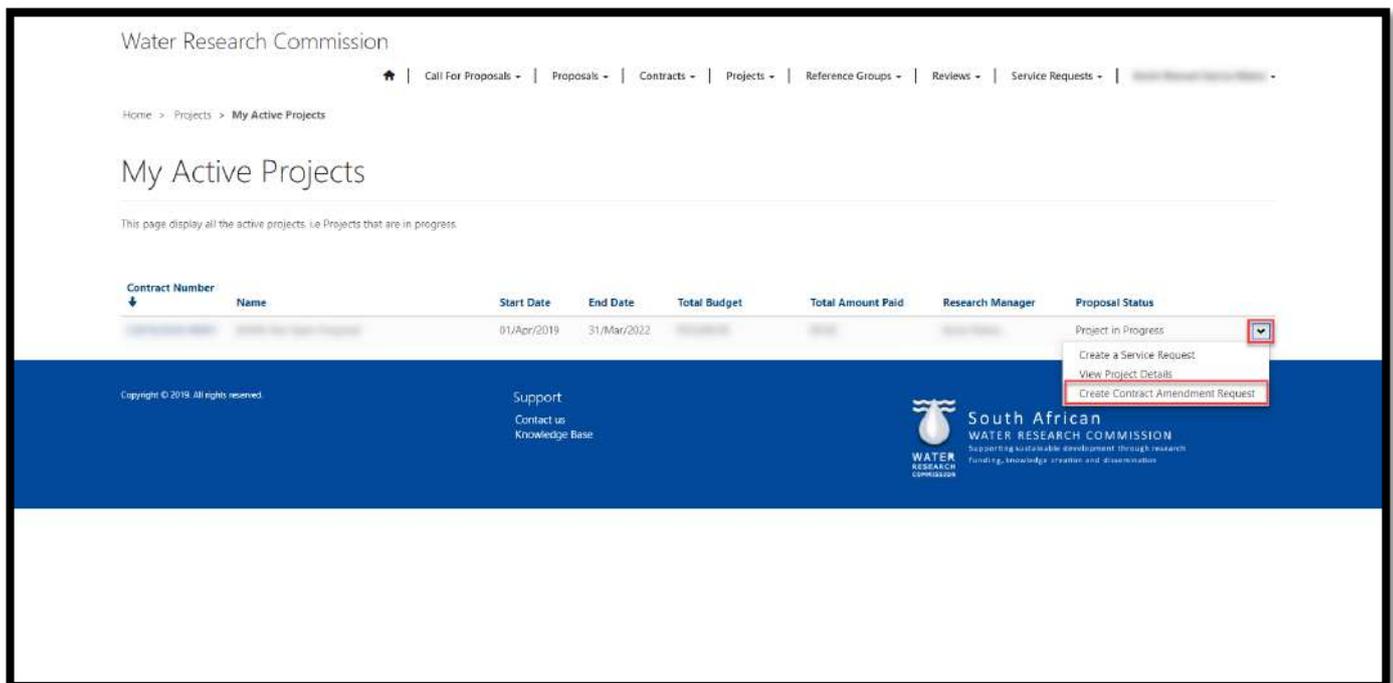


Create a Contract Amendment Request

1. To create a contract amendment request, click on the **Projects** option in the Navigation Menu and then click on **My Active Projects**.



2. The *My Active Projects* page displays a list of projects that are currently active, meaning that the *Start Date* has already passed, the project has commenced, and for which you are designated as the *Project Leader*.
3. To create a contract amendment request against the active project, click on the arrow to the right of the project record and select the **Create Contract Amendment Request** option. This will open the *Create Contract Amendment Request* window.



4. In the *Create Contract Amendment Request* window, you can add the required information as indicated by the * asterisk next to the mandatory fields and save the contract amendment request record by clicking on the **Create** button at the bottom of the window (see screenshot on the next page).

General

INFORMATION

Project *

Change Description *

Motivation *

REASON FOR CHANGE

Change to Contract End Date
 No Yes

New Contract End Date

Change to Deliverable/Contract Budget
 No Yes

Additional Funds Requested

Change to Deliverable Target Date(s)
 No Yes

Change to Deliverable Content
 No Yes

Change of Project Leader
 No Yes

New Project Leader (Researcher)

DETAILS OF CHANGE

Attachments

Attach a file
Choose Files | No file chosen

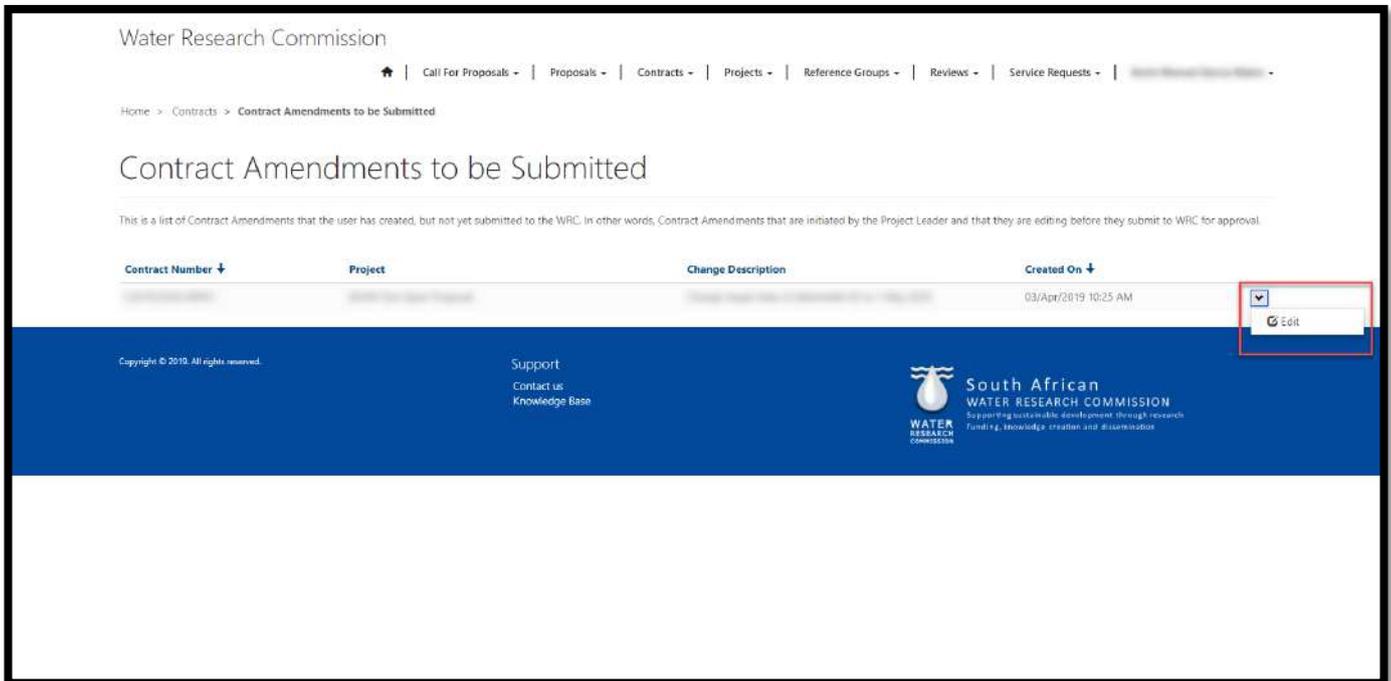
Create

5. After the contract amendment request is created, you can view and continue to edit the amendment request by following the steps in the [Contract Amendments to be Submitted page](#) section in this document.



Edit and Submit a Contract Amendment Request

1. To edit the contract amendment request, from the *Contract Amendments to be Submitted* page, click on the arrow on the far right of the contract amendment request record and select the **Edit** option. This will open the *Edit Contract Amendment Request* window.



Water Research Commission

Home > Contracts > Contract Amendments to be Submitted

Contract Amendments to be Submitted

This is a list of Contract Amendments that the user has created, but not yet submitted to the WRC. In other words, Contract Amendments that are initiated by the Project Leader and that they are editing before they submit to WRC for approval.

Contract Number ↓	Project	Change Description	Created On ↓
			03/Apr/2019 10:25 AM

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South African
WATER RESEARCH COMMISSION
Supporting sustainable development through research
Funding, Knowledge creation and dissemination

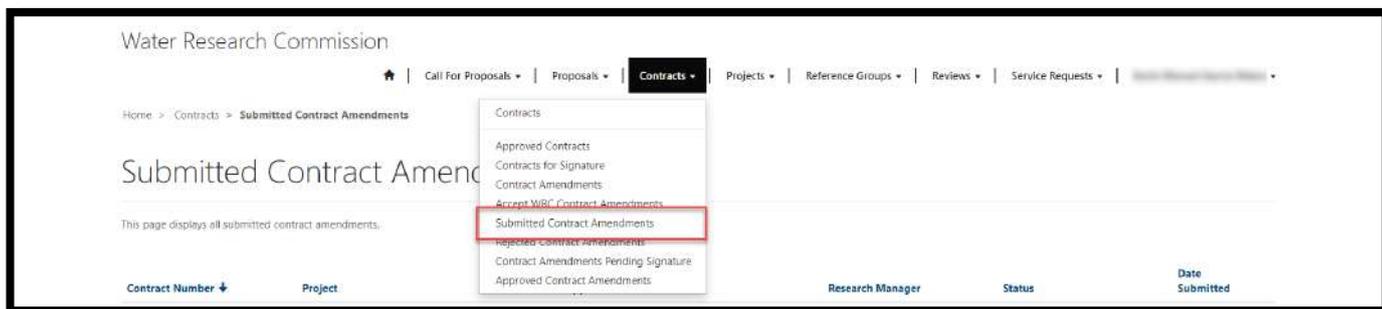
WATER RESEARCH COMMISSION

2. From the *Edit Contract Amendment Request* window can continue to edit the contract amendment request and save your changes by clicking on the **Save** button at the bottom of the window.
3. **Note:** Remember to save any changes you make to the contract amendment request record, including any documents that have been uploaded, before submitting the request to the WRC for approval.
4. To submit the contract amendment request to the WRC for approval, be sure to save any changes, then open the *Edit Contract Amendment Request* window again and click on the **Submit to WRC** button at the bottom of the window. You will be re-directed to the *Submitted Contract Amendments* page and the request can no longer be edited.

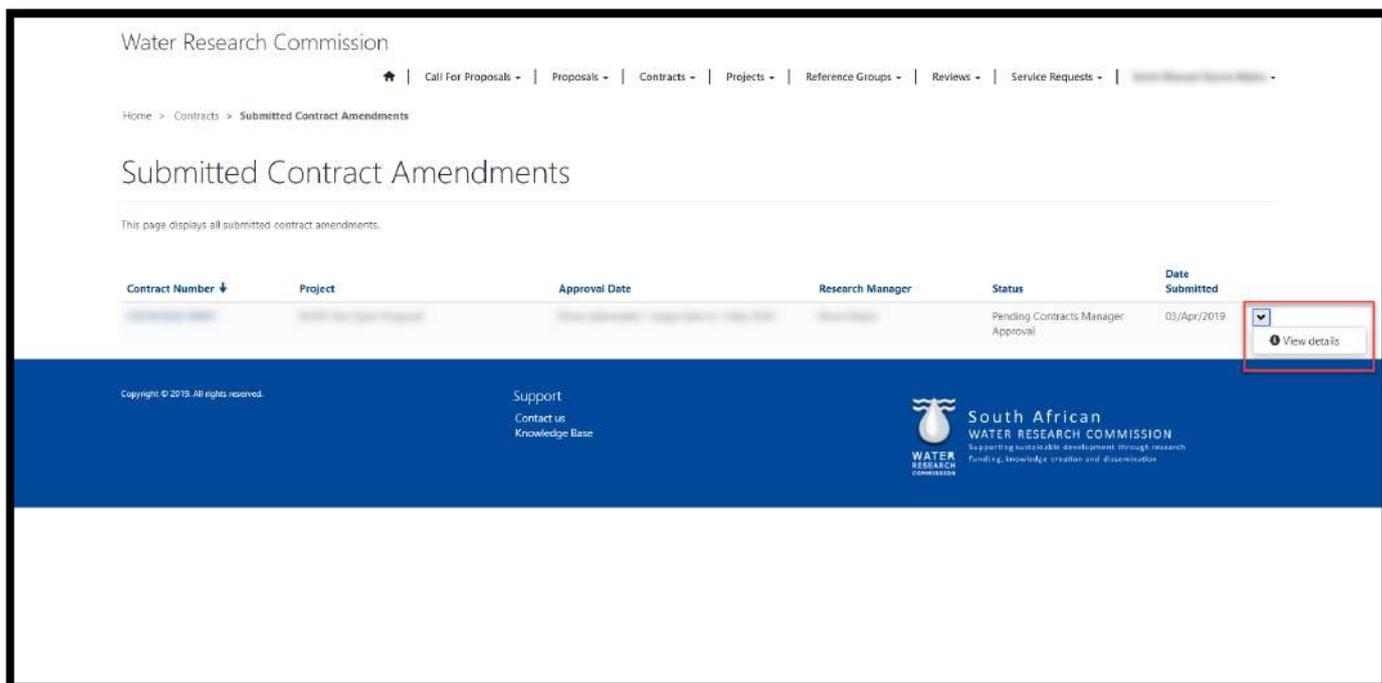


Submitted Contract Amendments Page

1. To view the *Submitted Contract Amendments* page, click on the **Contracts** option in the Navigation Menu and then click on **Submitted Contract Amendments**.



2. The *Submitted Contract Amendments* page displays a list of contract amendment request records that are pending approval by the WRC that you as the *Project Leader* of the active project have submitted to the WRC, or that the WRC has submitted to you and you have accepted.
3. To view the details of the submitted contract amendment request, click on the arrow on the far right of the contract amendment request record and select the **View details** option. This will open the *Contract Amendment Request Details* window where you can view the details of the request.

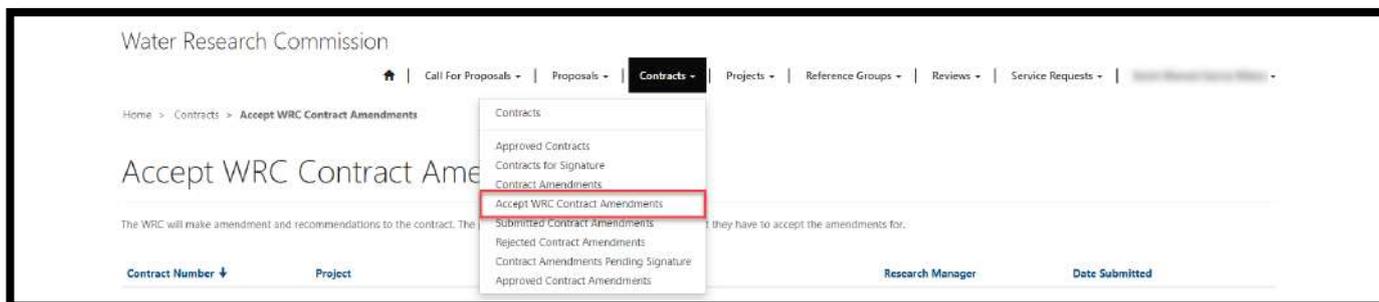


4. You can also return to this page to view the status of the contract amendment request which is shown in the *Status* column.

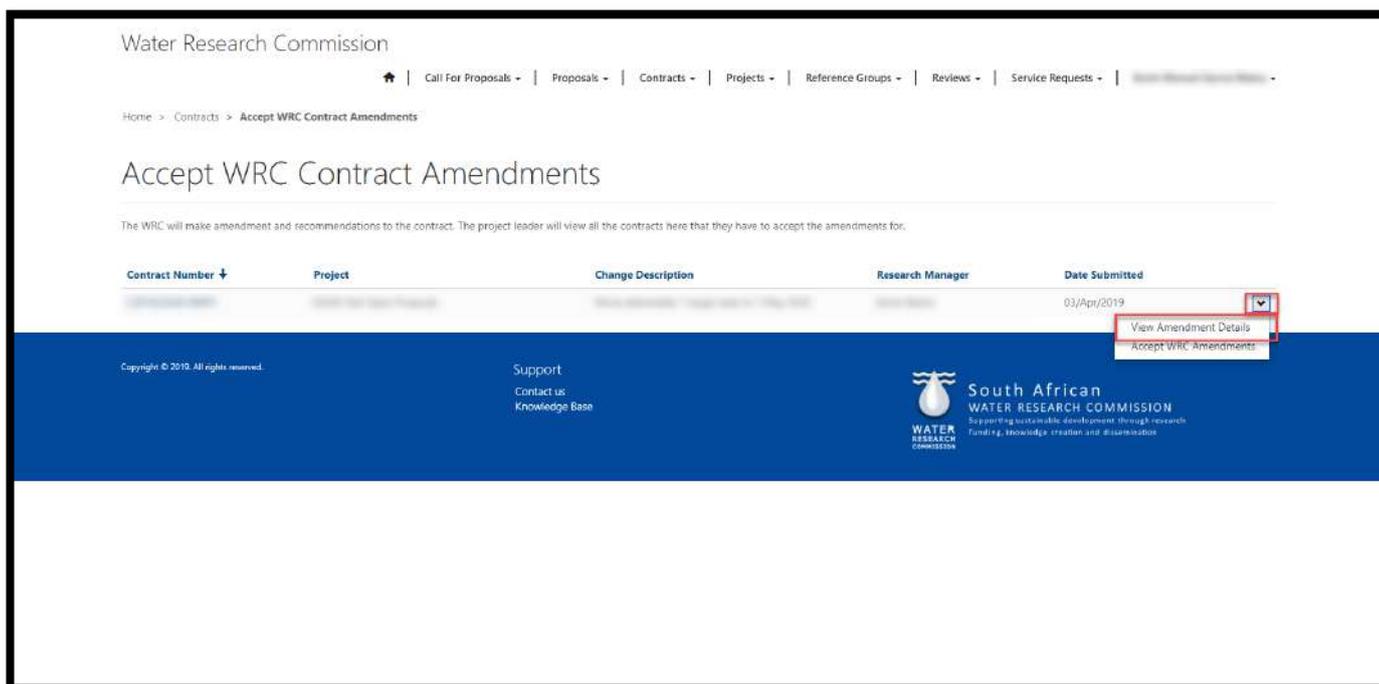


Accept WRC Contract Amendments Page

1. To view the *Accept WRC Contract Amendments* page, click on the **Contracts** option in the Navigation Menu and then click on **Accept WRC Contract Amendments**.



2. The *Accept WRC Contract Amendments* page displays a list of contract amendment requests that have been created by the WRC Research Manager that is overseeing the project and require your acceptance as the designated Project Leader for the project, before it can be approved and finalized by the WRC.
3. To view the details of the contract amendment request, click on the arrow on the far right of the contract amendment record and select the **View Amendment Details** option. This will open the *Contract Amendment Details* window.



4. In the *Contract Amendment Details* window, the details of the contract amendment request from the WRC are displayed, along with any attached documents for your attention (see screenshot on the next page).

General

INFORMATION

Project ^

Change Description *

Motivation *

REASON FOR CHANGE

Change to Contract End Date <input checked="" type="radio"/> No <input type="radio"/> Yes	New Contract End Date —
Change to Deliverable/Contract Budget <input checked="" type="radio"/> No <input type="radio"/> Yes	Additional Funds Requested —
Change to Deliverable Target Date(s) <input type="radio"/> No <input checked="" type="radio"/> Yes	
Change to Deliverable Content <input checked="" type="radio"/> No <input type="radio"/> Yes	
Change of Project Leader <input checked="" type="radio"/> No <input type="radio"/> Yes	New Project Leader (Researcher) —

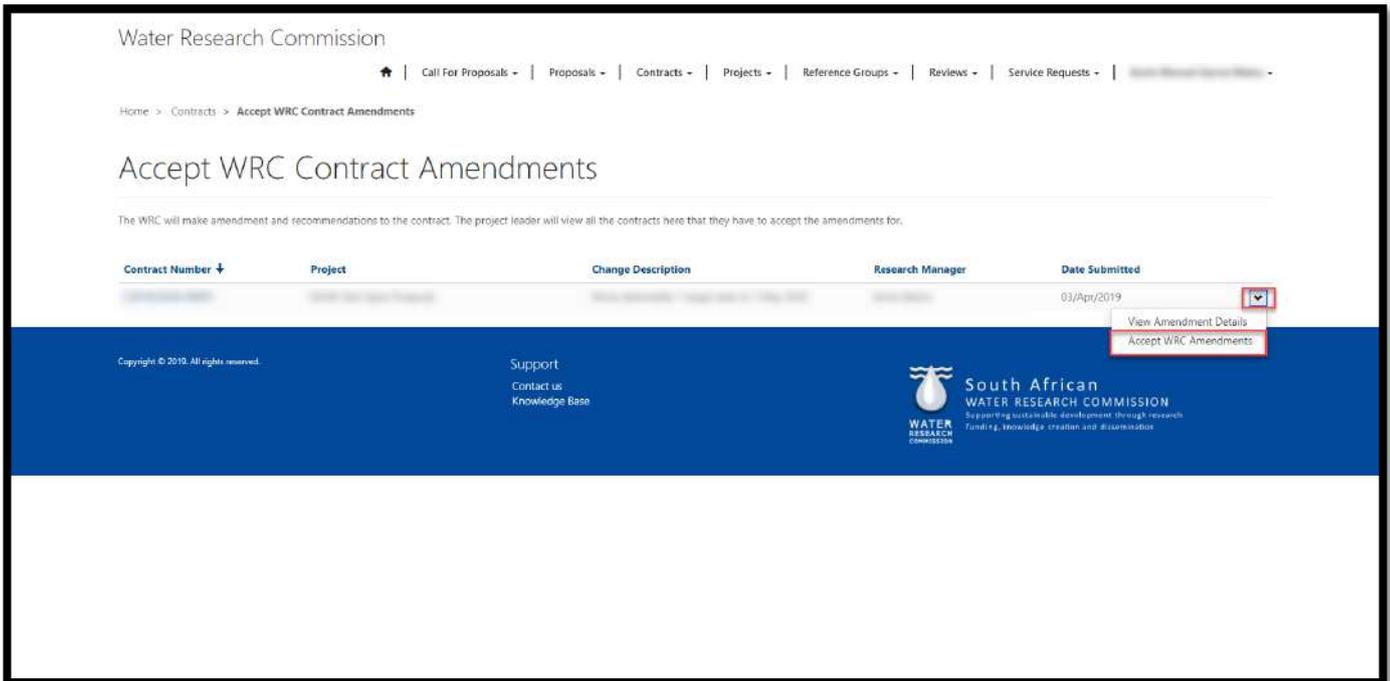
DETAILS OF CHANGE

Attachments

There are no notes to display.



- To accept the contract amendment requested by the WRC, close the *Contract Amendment Details* window, and from the *Accept WRC Contract Amendments* page, click on the arrow on the far right of the contract amendment record and select the **Accept WRC Amendments** option. The *Contract Amendments Accept/Reject* window will open.

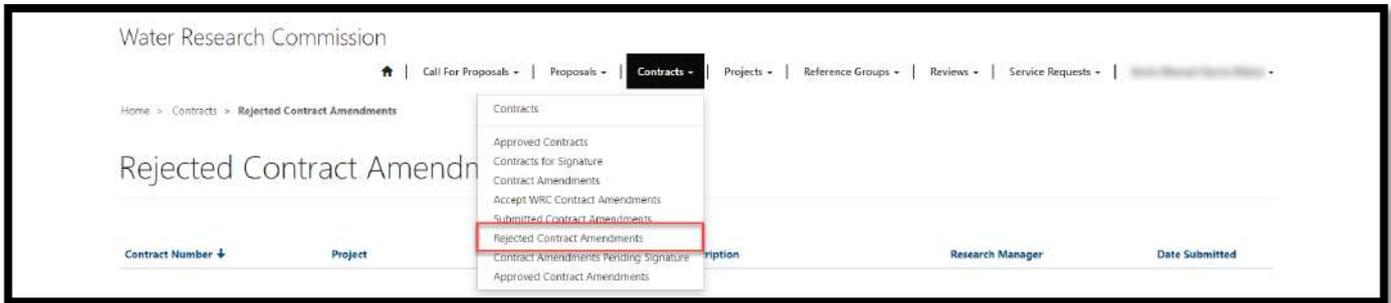


- In the *Contract Amendments Accept/Reject* window, select your response and submit it to the WRC by clicking on the **Submit Response to WRC** button. You will be re-directed to the *Submitted Contract Amendments* page and you can follow the steps in the [Submitted Contract Amendments page](#) section of this document.

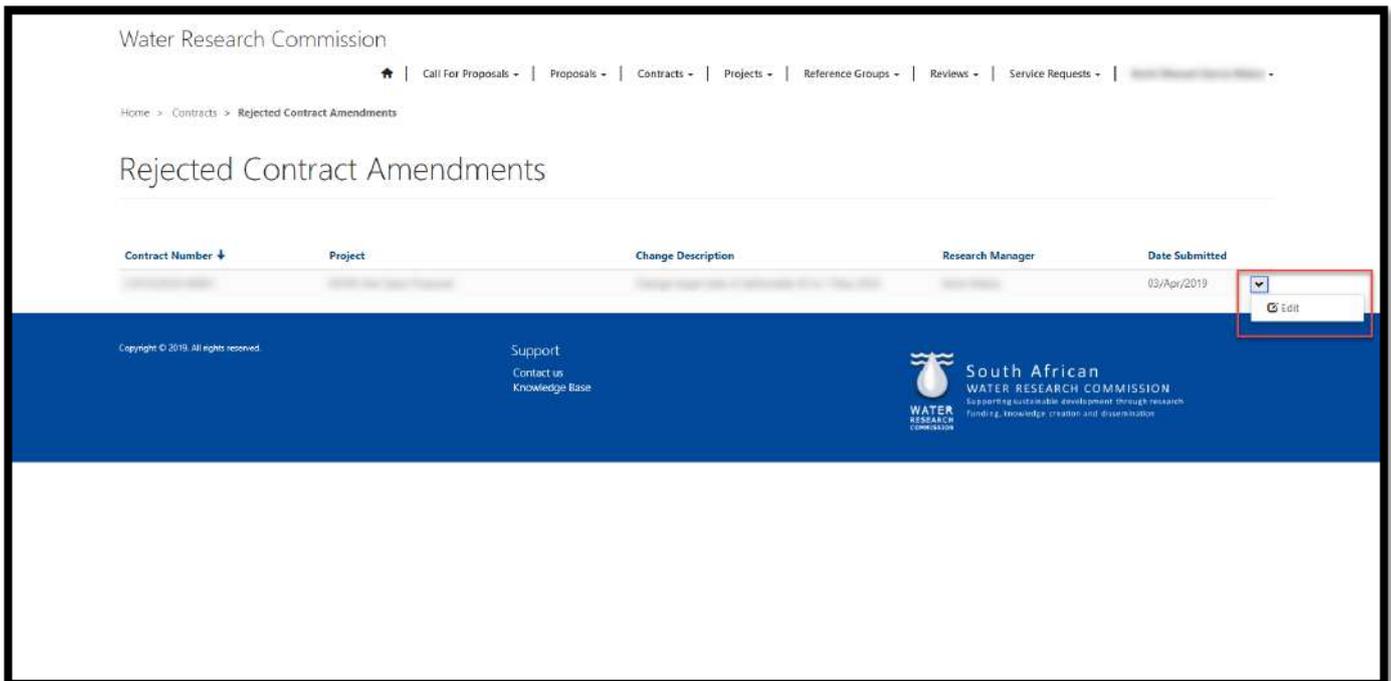


Rejected Contract Amendments Page

1. To view the *Rejected Contract Amendments* page, click on the **Contracts** option in the Navigation Menu and then click on **Rejected Contract Amendments**.



2. The Rejected Contract Amendments page displays a list of submitted contract amendment requests that you as the *Project Leader* for the active project have submitted but were rejected by the WRC.
3. The rejected contract amendment request will only be displayed on this page while it is in rejected status and has not yet been re-submitted to the WRC for approval.
4. To edit the details of the contract amendment request, click on the arrow on the far right of the contract amendment request record and select the **Edit** option. This will open the *Edit Contract Amendment Request* window.

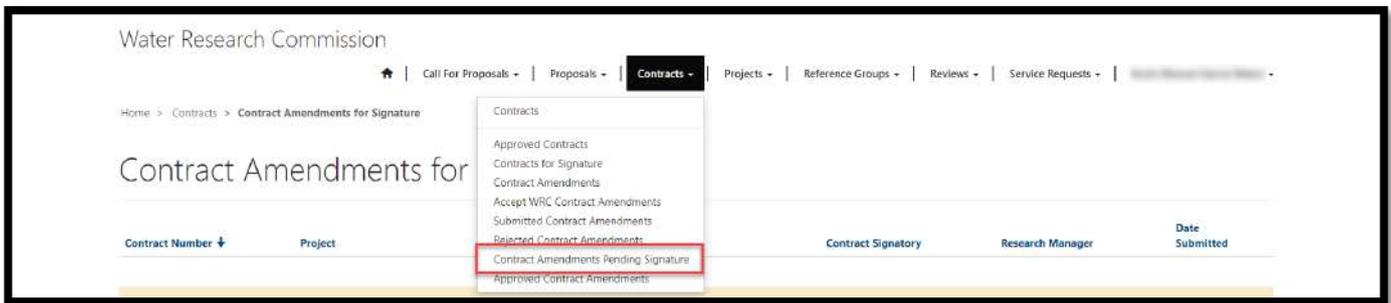


5. You can edit the details of the contract amendment request, upload supporting documents, and re-submit the contract amendment request to the WRC in the same manner as detailed in the [Edit and Submit a Contract Amendment Request](#) section of this document.

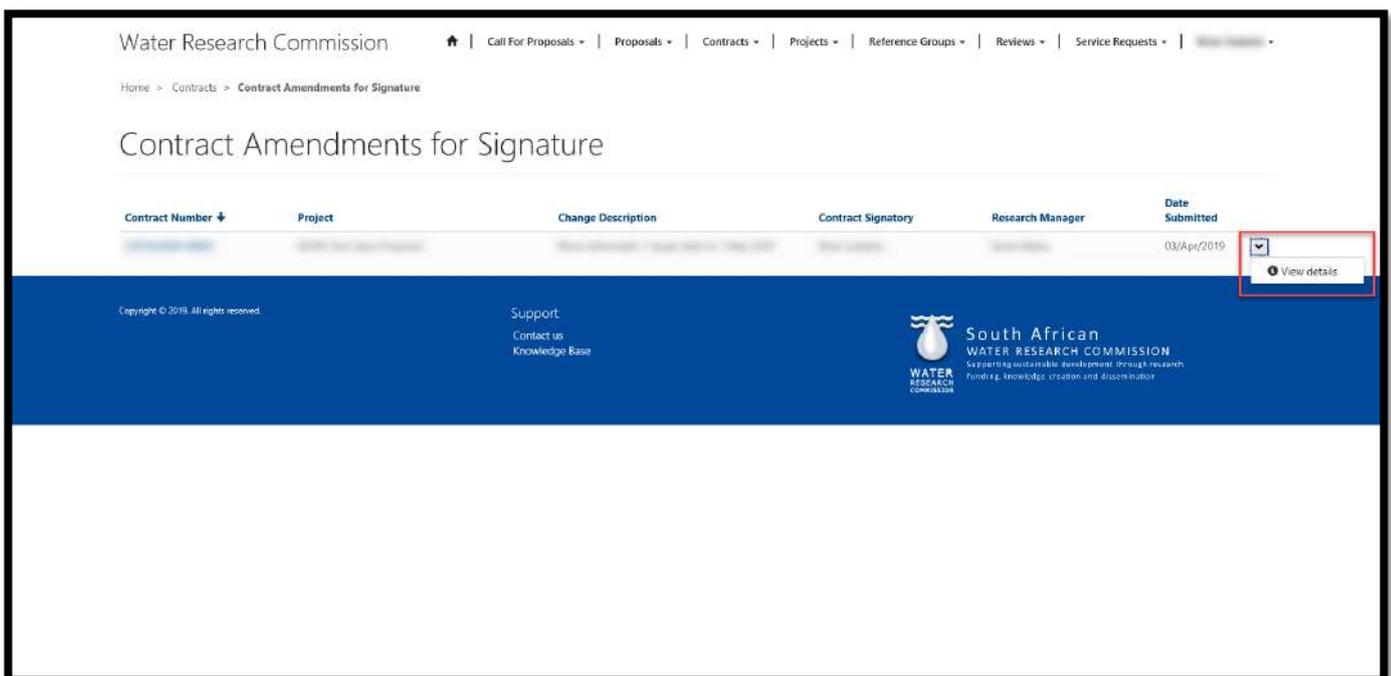


Contract Amendments for Signature Page

1. To view the *Contract Amendments for Signature* page, click on the **Contracts** option in the Navigation Menu and then click on **Contract Amendments Pending Signature**.

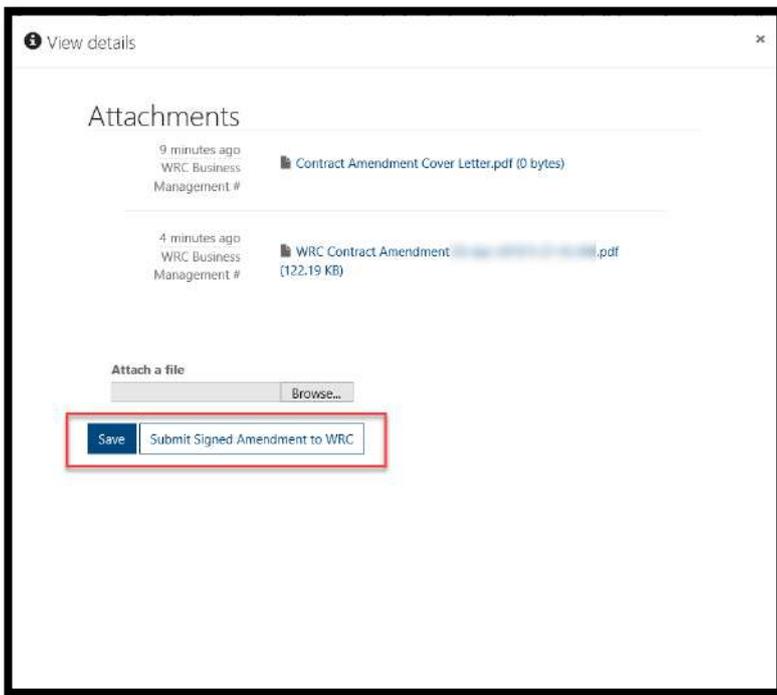


2. The *Contract Amendments for Signature* page displays a list of contract amendment request records that have been approved by the WRC and require your signature as the *Contract Signatory* designated for the project.
3. **Note:** Only the user that is allocated as the *Contract Signatory* as part of the proposal submission will be able to view the contract amendment records displayed on this page. The Project Leader allocated to this project will not see the contract amendment request listed on this page.
4. To view the details of the contract amendment request, click on the arrow on the far right of the contract amendment request record and select the **View details** option. This will open the *Attachments* window.



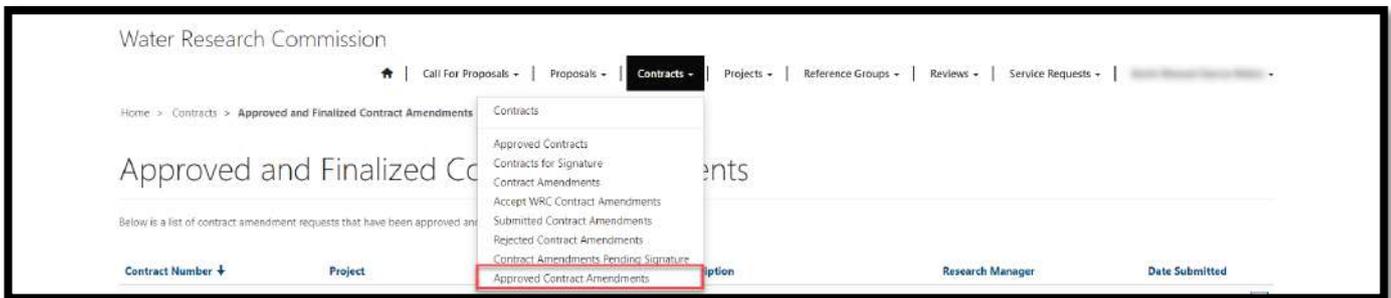
5. In the *Attachments* window, you can view and download the *Contract Amendment Cover Letter* and *Contract Amendment* documents.
6. It is required for you as the *Contract Signatory* for the project to download a copy of the *Contract Amendment* document, sign and initial it, upload a file with the scanned copy of the document to this contract amendment record and submit it to the WRC.

7. You are also required to send a signed and initialed hard copy of the *Contract Amendment* document to the WRC via courier. This hard copy will be couriered by the WRC to the physical address of the *Lead Organisation* of the project.
8. You can submit the uploaded scanned copy of the *Contract Amendment* document by clicking on the **Submit Signed Amendment to WRC** button at the bottom of the window.
9. **Note:** Please be sure to save any changes made to this contract amendment record by clicking the **Save** button at the bottom of the window before you submit the uploaded contract amendment document to the WRC.

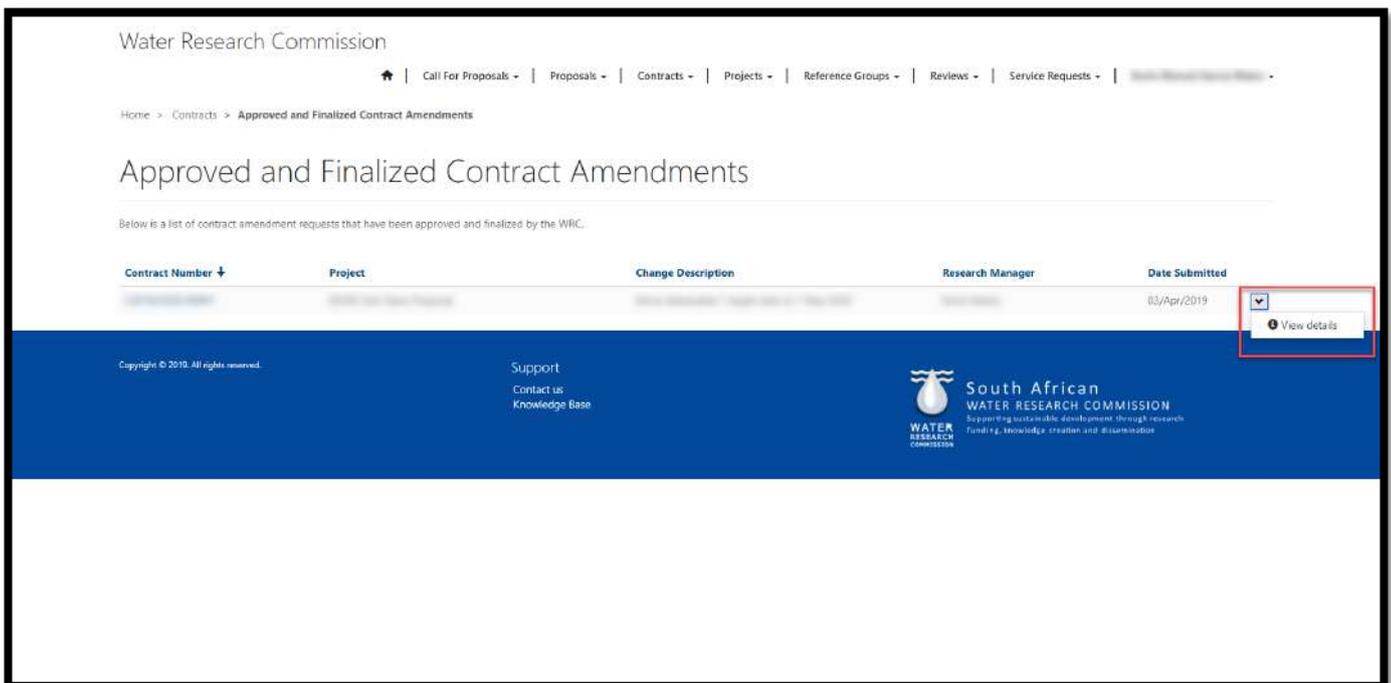


Approved and Finalized Contract Amendments Page

1. To view the *Approved and Finalized Contract Amendments* page, click on the **Contracts** option in the Navigation Menu and then click on **Approved Contract Amendments**.



2. The *Approved and Finalized Contract Amendments* page displays a list of contract amendment requests that have been approved and finalized by the WRC where you are the Project Leader for the project for which the amendment was approved.
3. To view the details of the contract amendment request, click on the arrow on the far right of the contract amendment request record and select the **View details** option. This will open the *Contract Amendment Request Details* window (see screenshot on the next page).



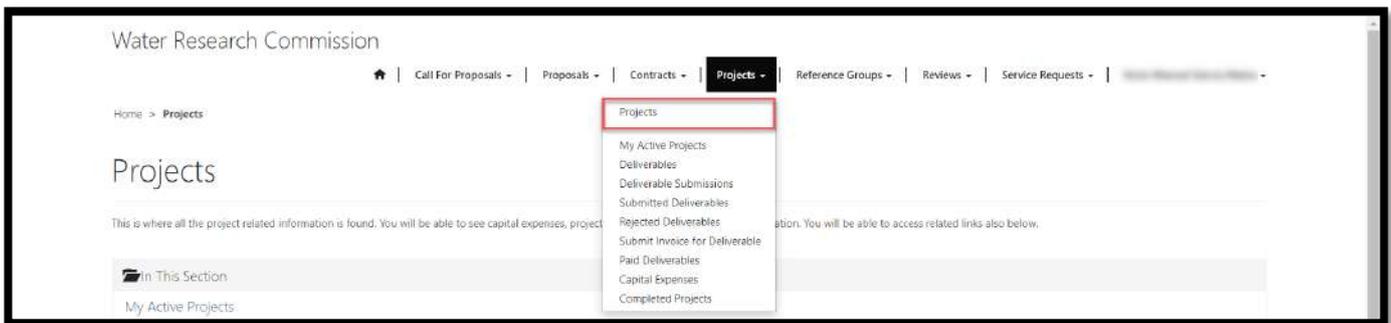
Projects

This section details the pages and actions found in the **Projects** section in the Navigation Menu of the BMS Portal.

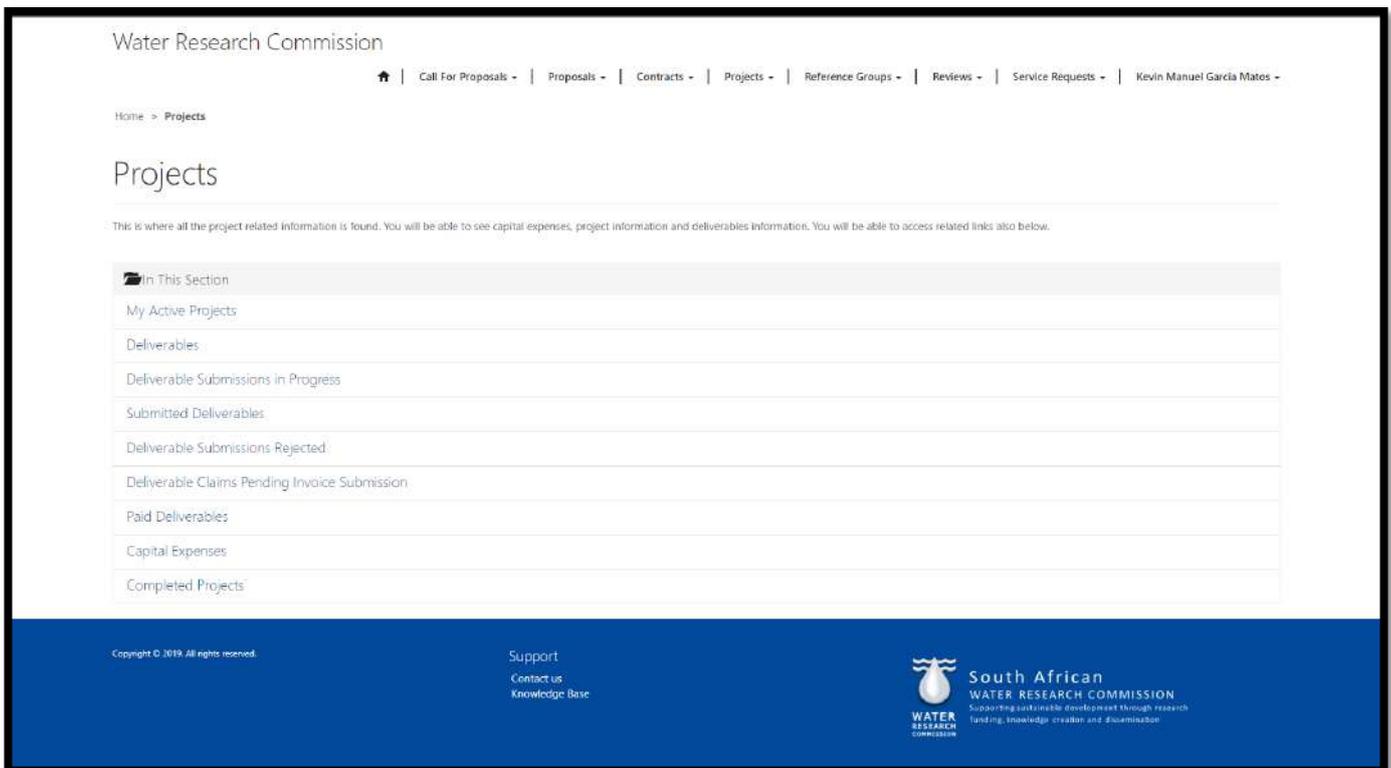


Projects Page

1. To view the *Projects* page, click on the **Projects** option in the Navigation Menu and then click on **Projects**.

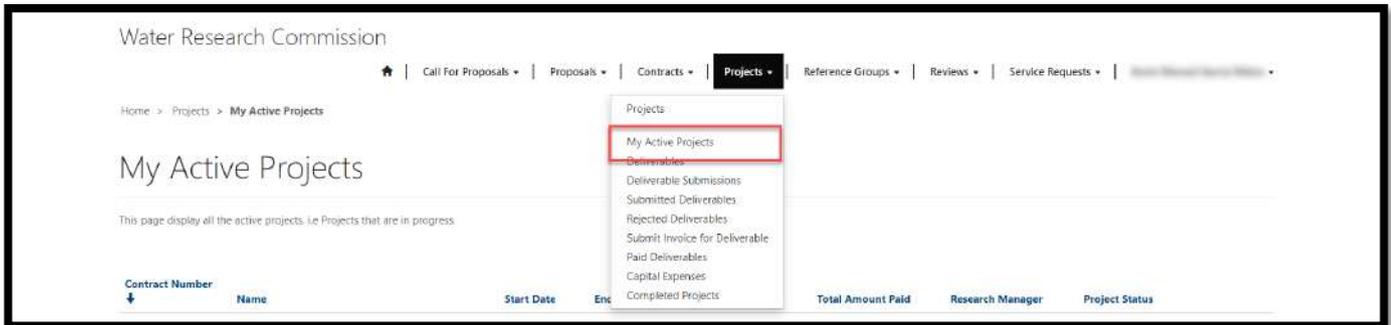


2. The *Projects* page contains links to the related pages that display information regarding projects, deliverables, and capital expenses where you are the *Project Leader* of the active project. To view the related pages, you can click on the links under the **In This Section** section at the bottom of the form.

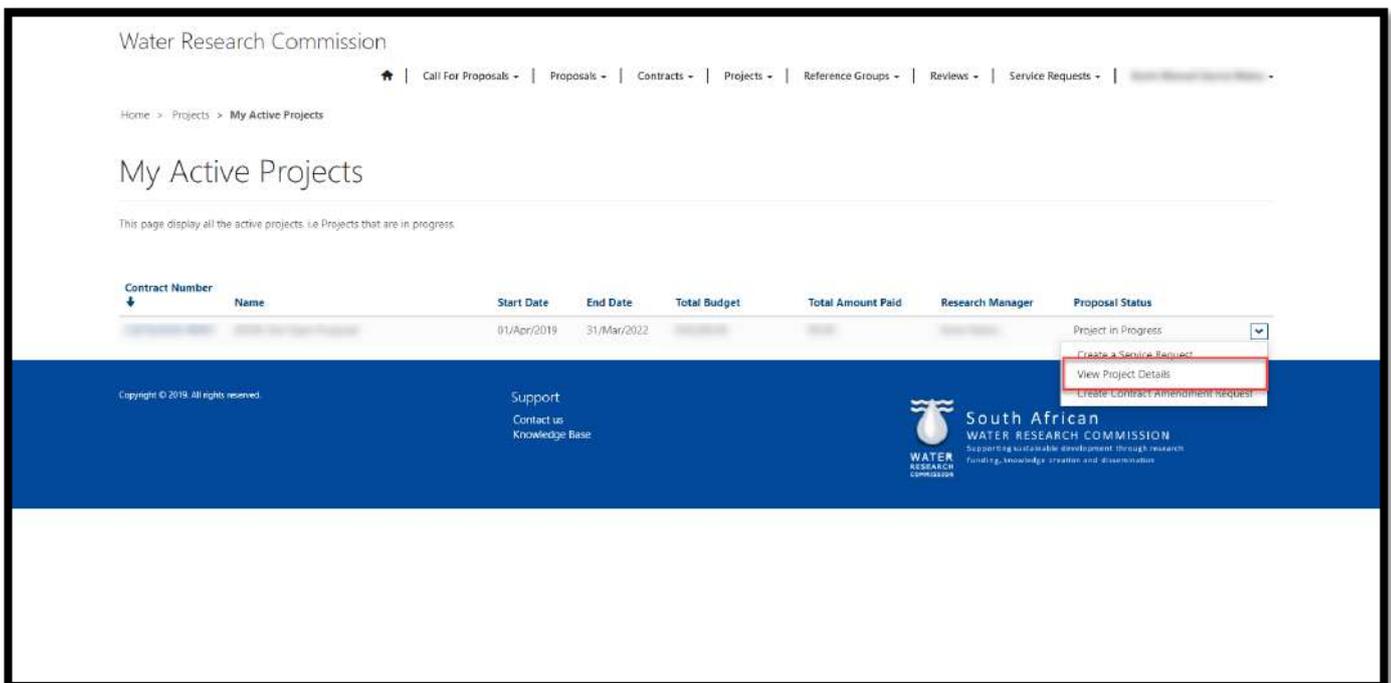


My Active Projects Page

1. To view the *My Active Projects* page, click on the **Projects** option in the Navigation Menu and then click on **My Active Projects**.

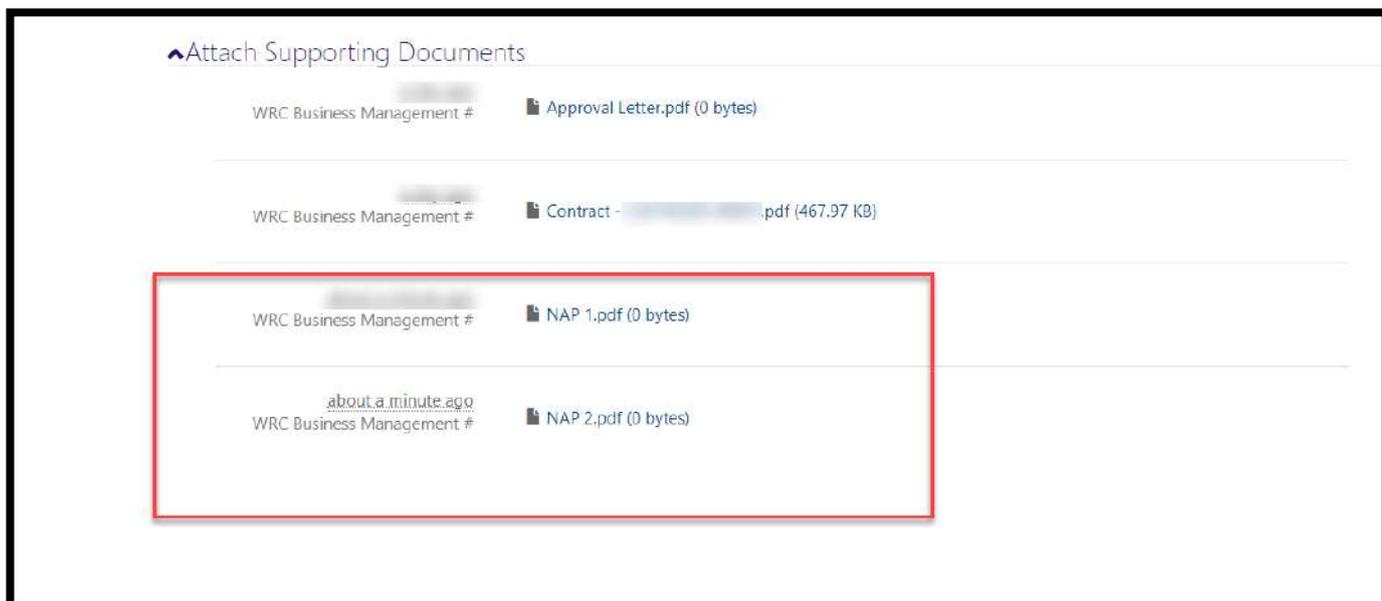


2. The *My Active Projects* page displays a list of projects where you are the *Project Leader* and are in the status of *Project in Progress*. Projects will only appear on this date on or after the date in the *Start Date* column on this page.
3. To view the details of the project, click on the arrow on the far right of the project record and select the **View Project Details** option. This will re-direct you to the *Project Details* page.



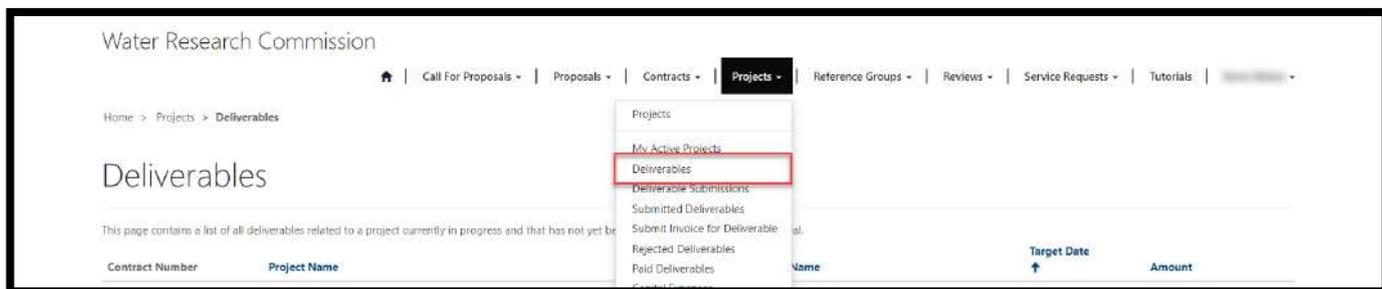
4. You can also create a *Service Request* or a *Contract Amendment Request* from the active projects listed on this page. To follow these processes, view the steps to follow in the [Create a Service Request](#) and [Create a Contract Amendment Request](#) sections of this document.

5. **Note:** Documentation that is made available near the end of a project by the WRC to you as the *Project Leader* (i.e. *New Audit Procedure (NAP)* letters, etc.) can be viewed or downloaded on the *Project Details* page detailed in **step #3** above and then expanding the *Attach Supporting Documents* tab on the form.

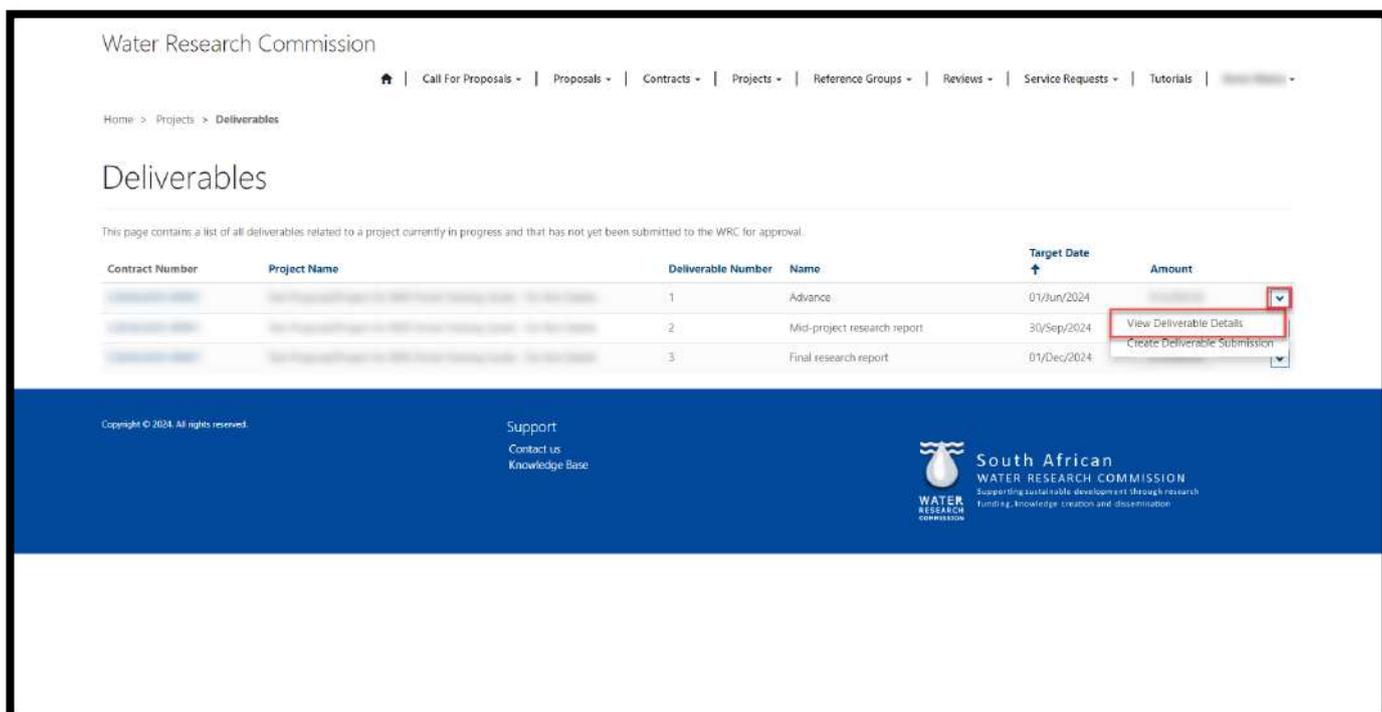


Deliverables Page

1. To view the *Deliverables* page, click on the **Projects** option in the Navigation Menu and then click on **Deliverables**.

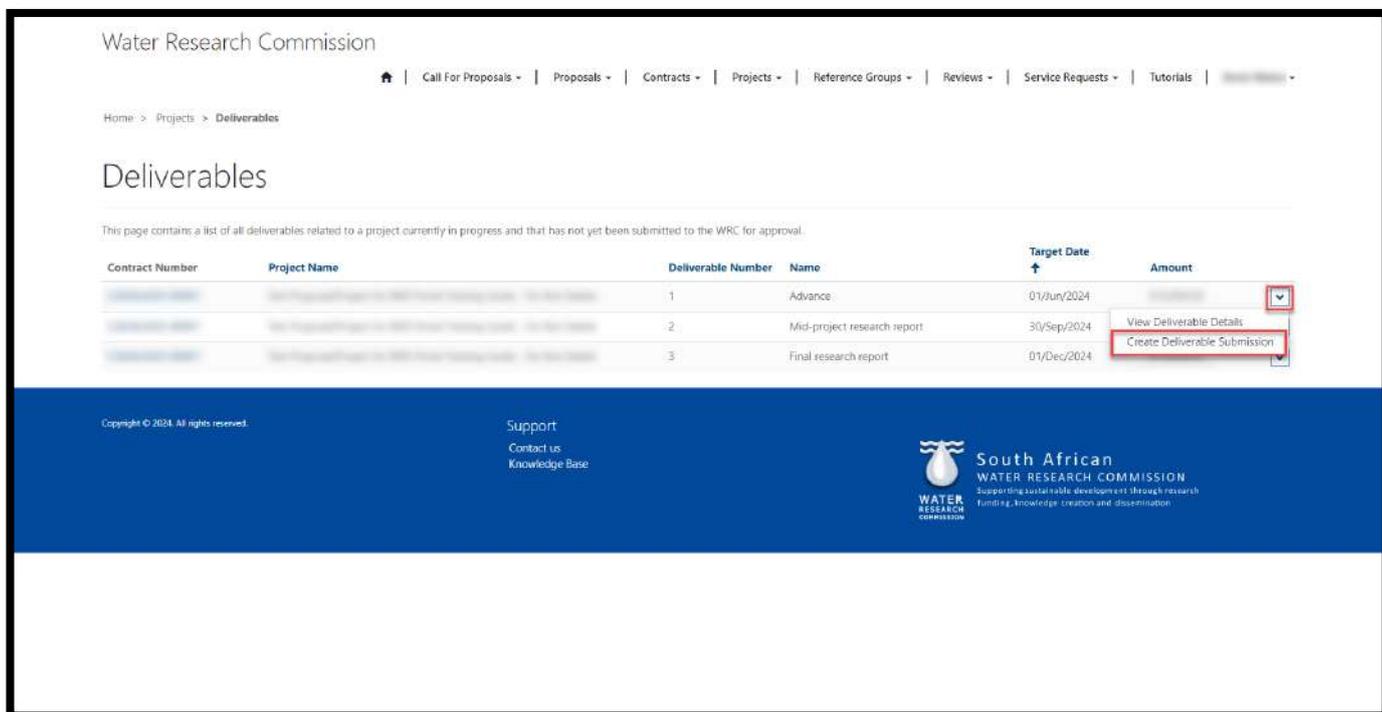


2. The *Deliverables* page displays a list of project deliverables where you are the *Project Leader* for the project, the project is in the status of *Project in Progress*, and the deliverable has not yet been submitted to the WRC for approval and payment.
3. To view the details of the deliverable, click on the arrow on the far right of the deliverable record and select the **View Deliverable Details** option. This will open the *Deliverable Details* window.



Create a Deliverable Submission

1. To create a deliverable submission, from the *Deliverables* page click on the arrow on the far right of the deliverable record and select the **Create Deliverable Submission** option. This will open the *Deliverable Submission Information* window.



Water Research Commission

Home > Projects > Deliverables

Deliverables

This page contains a list of all deliverables related to a project currently in progress and that has not yet been submitted to the WRC for approval.

Contract Number	Project Name	Deliverable Number	Name	Target Date	Amount
		1	Advance	01/Jun/2024	
		2	Mid-project research report	30/Sep/2024	
		3	Final research report	01/Dec/2024	

View Deliverable Details
Create Deliverable Submission

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2. In the *Deliverable Submission Information* window, complete the mandatory *Comments* field and upload the required documentation. You can edit the deliverable submission fields or attach additional documents later after it is created.

Submission Information

PROJECT LEADER COMMENTS

Comments *

EXECUTIVE SUMMARY

RESEARCH MANAGER COMMENTS

RM Recommendation Comments

—

DOCUMENTS

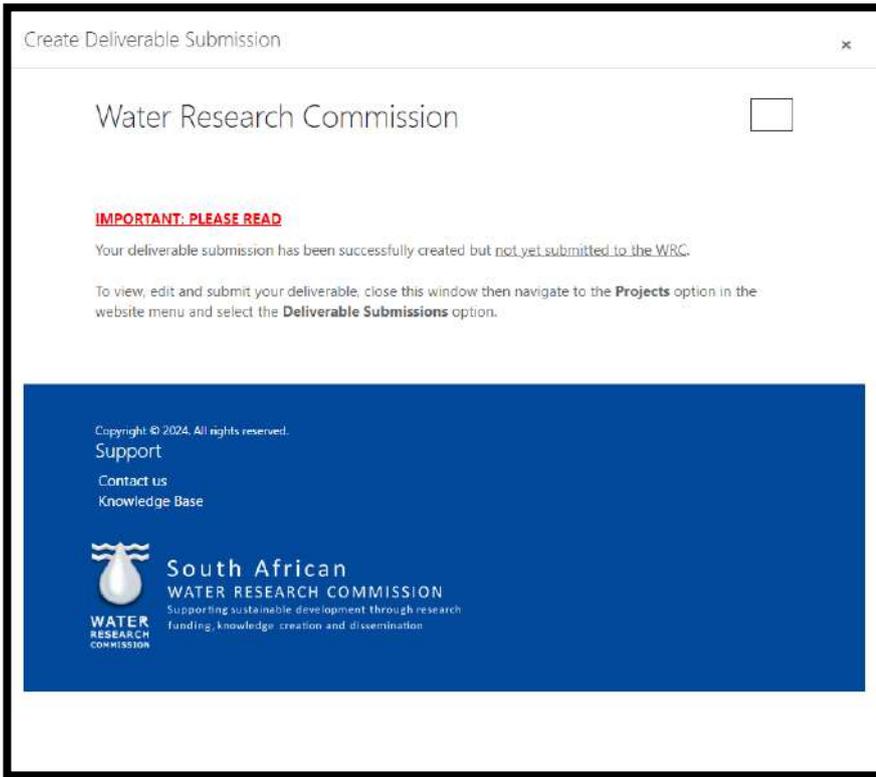
Attach a file *

No file chosen

3. **Note:** You are only required to complete the *Executive Summary* field if the deliverable you are submitting is the final deliverable of the project and the retention amount is being claimed.



4. To create the deliverable submission, click on the **Create** button at the bottom of the window. A confirmation screen will appear in the window. Please read the important information before closing the window.

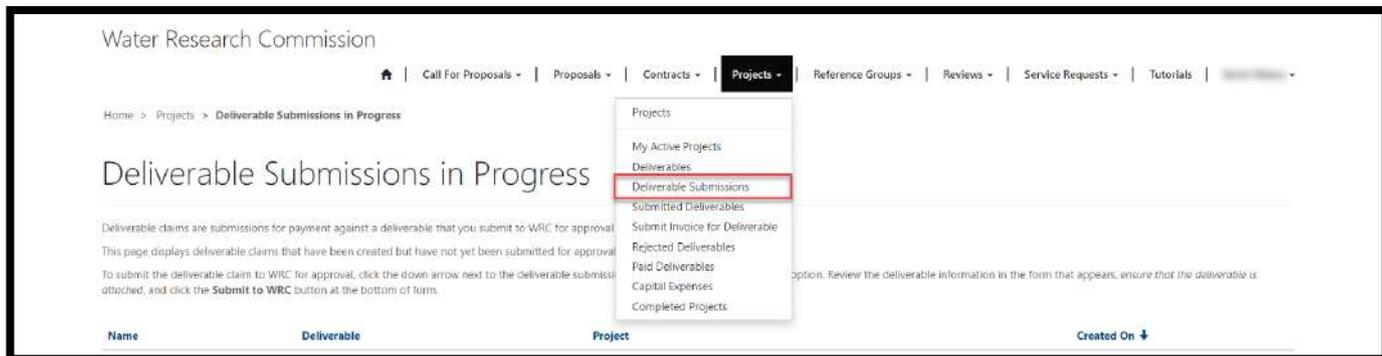


5. To edit and submit your deliverable submission, close the Deliverable Claim Created window, navigate to the *Deliverable Submissions* page and follow the steps in the [Deliverable Submissions in Progress](#) page section detailed below.

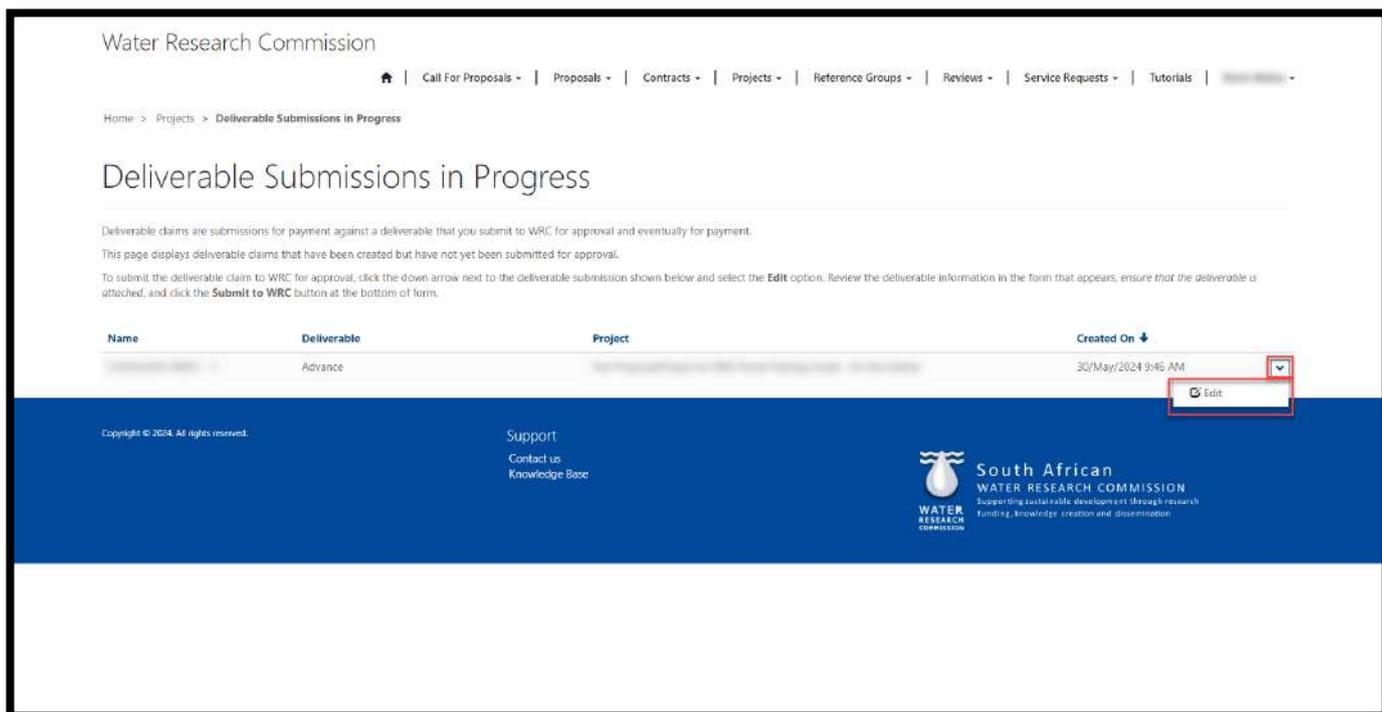


Deliverable Submissions in Progress Page

1. To view the *Deliverable Submissions in Progress* page, click on the **Projects** option in the Navigation Menu and then click on **Deliverable Submissions**.



2. The *Deliverable Submissions in Progress* page displays a list of deliverable submission record that you as the *Project Leader* for the active project have created but have not yet been submitted to the WRC for approval.
3. To edit or submit the deliverable submission, click on the arrow on the far right of the deliverable submission record and select the **Edit** option. This will open the *Edit Deliverable Submission* window.



Submit a Deliverable Submission to WRC

1. Review the details in the *Edit Deliverable Submission* window. If you need to make changes, update the necessary information and click the **Save** button at the bottom of the window. The window will close.
2. Re-open the *Edit Deliverable Submission* window as detailed in **step #3** in the [Deliverable Submissions in Progress Page](#) section of this document.



3. To submit the deliverable to WRC, click the **Submit to WRC** button. This will re-direct you to the *Submitted Deliverables* page.

Please ensure that the comments are completed and the deliverable report is attached before submitting the deliverable to WRC.

Please only complete the Executive Summary field if the deliverable is for the final retention amount.

Submission Information

PROJECT LEADER COMMENTS

Comments *

EXECUTIVE SUMMARY

RESEARCH MANAGER COMMENTS

RM Recommendation Comments

DOCUMENTS

16 minutes ago (12.46 KB)

Attach a file

Choose Files No file chosen

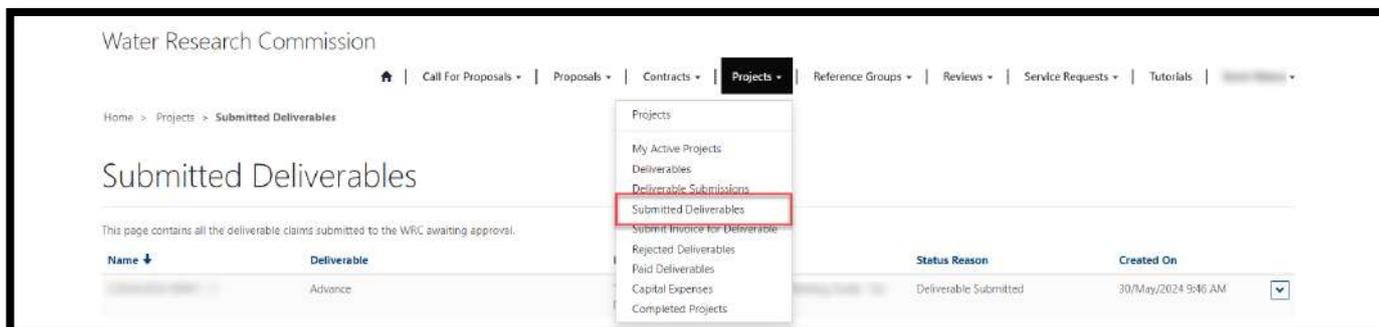
Save **Submit to WRC**

4. **Note:** Please remember to save any changes you have made to the deliverable submission record, including the uploading of any documents, before you submit the deliverable to the WRC for approval.
5. **Note:** Once a deliverable has been submitted to the WRC for approval, it will no longer appear on the [Deliverables Page](#).

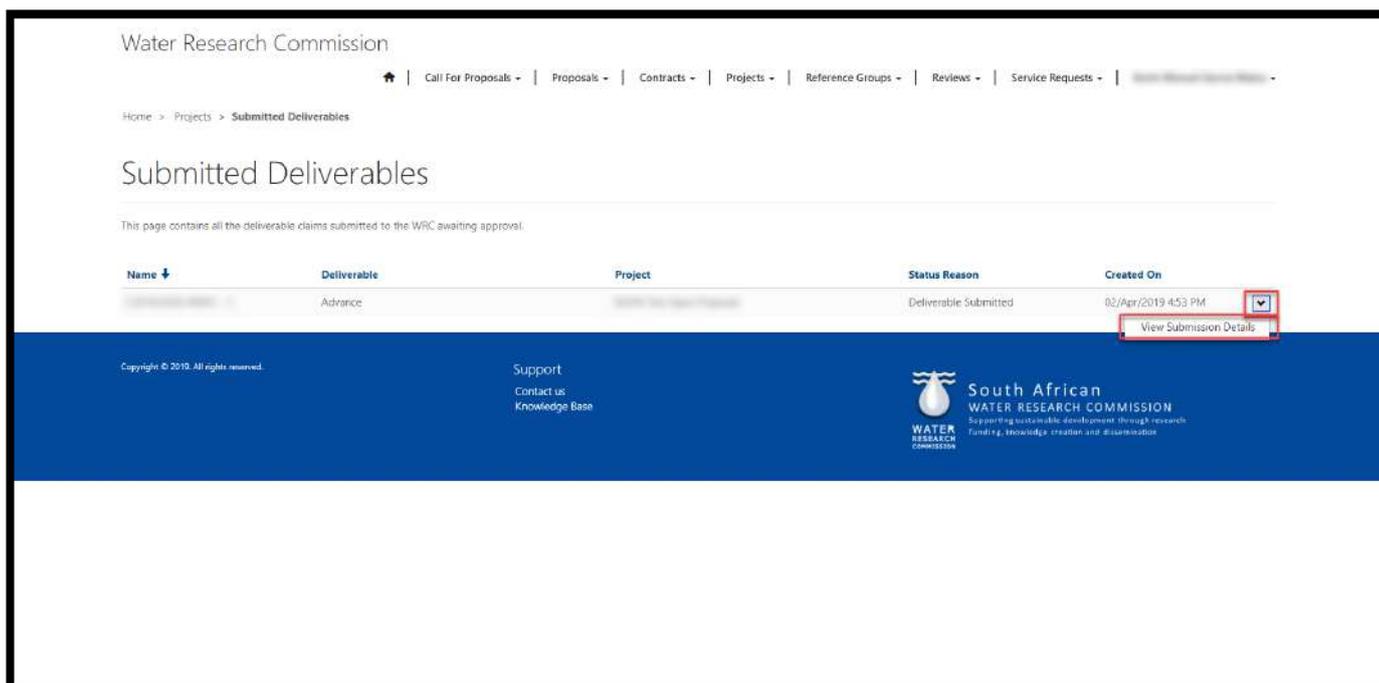


Submitted Deliverables Page

1. To view the *Submitted Deliverables* page, click on the **Projects** option in the Navigation Menu and then click on **Submitted Deliverables**.

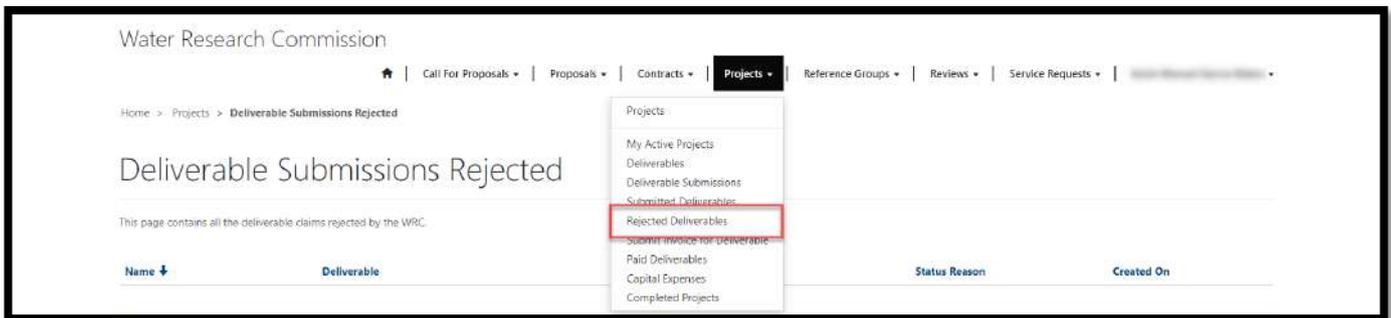


2. The *Submitted Deliverables* page displays a list of deliverable submission records that you as the *Project Leader* of the active project have submitted to the WRC for approval.
3. You can view the progress of your submission by returning to this page at any time and referring to the *Status Reason* column for the deliverable submission displayed on this page.
4. To view the details of the deliverable submission, click on the arrow on the far right of the deliverable submission record and select the **View Submission Details** option. This will open the *Deliverable Submission* details window.



Deliverable Submissions Rejected Page

1. To view the *Deliverable Submissions Rejected* page, click on the **Projects** option in the Navigation Menu and then click on **Rejected Deliverables**.

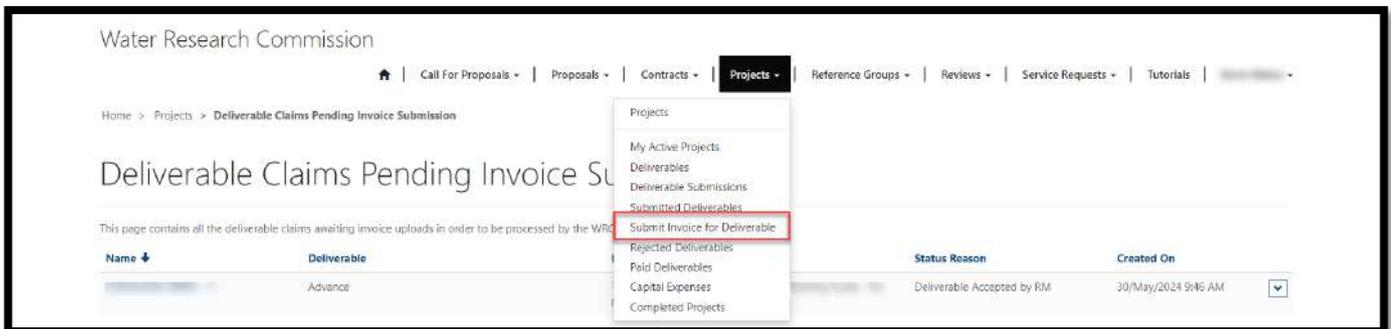


2. The Deliverable Submissions Rejected page displays a list of deliverables submissions that were submitted to the WRC for approval but were rejected.
3. To edit the deliverable submission, click on the arrow on the far right of the deliverable submission record and select the **Edit** option. This will open the *Edit Deliverable Submission* window. Any comments or recommendations made by the RM will appear in the **RM Recommendation Comments** field.
4. To re-submit the deliverable submission to the WRC for approval, you can follow the steps as detailed in the [Submit a Deliverable Submission to WRC](#) section of this document.

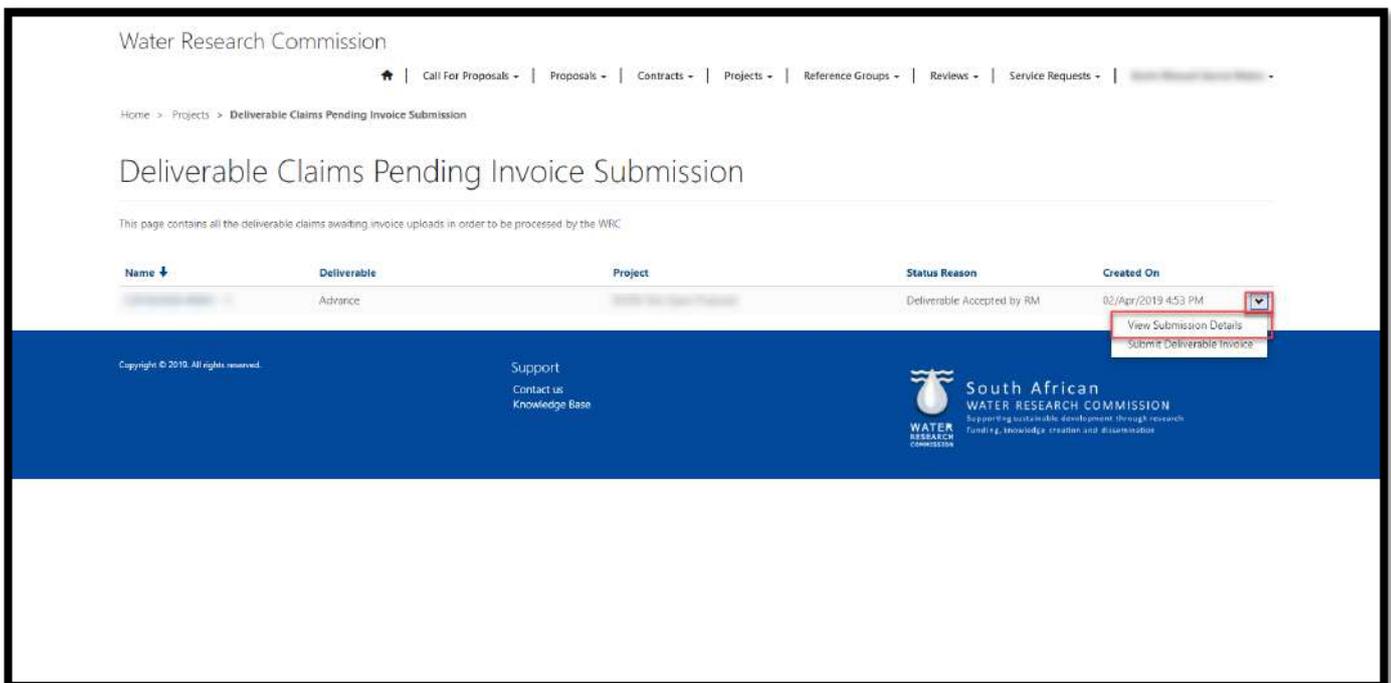


Deliverable Claims Pending Invoice Submission Page

1. To view the *Deliverable Claims Pending Invoice Submission* page, click on the **Projects** option in the Navigation Menu and then click on **Submit Invoice for Deliverable**.

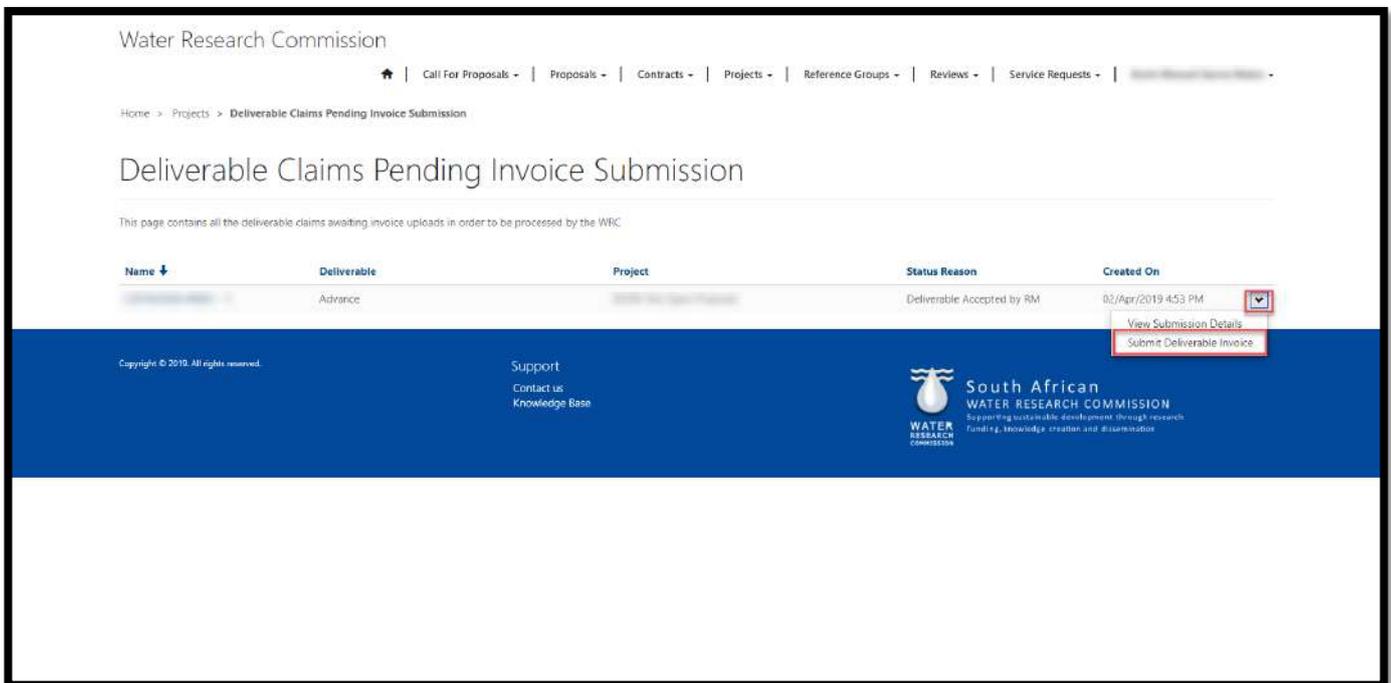


2. The *Deliverable Claims Pending Invoice Submission* page displays a list of deliverable submissions that were approved by the WRC and now require you as the *Project Leader* to submit the invoice for the deliverable payment to the WRC for approval.
3. You can view the details of the deliverable submission by clicking on the arrow on the far right of the deliverable submission record and selecting the **View Submission Details** option. This will open the *Deliverable Submission Details* window.



Submit Deliverable Invoice to WRC

1. To submit the invoice for the deliverable to the WRC for approval, click on the arrow on the far right of the deliverable submission record and select the **Submit Deliverable Invoice** option. This will open the *Invoice Information* window.



Water Research Commission

Home > Projects > Deliverable Claims Pending Invoice Submission

Deliverable Claims Pending Invoice Submission

This page contains all the deliverable claims awaiting invoice uploads in order to be processed by the WRC.

Name	Deliverable	Project	Status Reason	Created On
	Adrance		Deliverable Accepted by RM	02/Apr/2019 4:53 PM

View Submission Details
Submit Deliverable Invoice

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2. In the *Invoice Information* window, complete the mandatory **Invoice Date** and **Invoice Number** fields, upload the mandatory invoice document, and save your changes by clicking the **Save** button, which will close the window.



3. Re-open the *Invoice Information* window and click on the **Submit Invoice to WRC** button. This will redirect you to the *Submitted Deliverables* page where you can continue to track the progress of your submission.

Edit

Please ensure that all invoice information below is completed and the invoice is uploaded before submitting the invoice to WRC.

Invoice Information

Invoice Date *
DD/MMM/YYYY

Invoice Number *

DOCUMENTS

about an hour ago (12.46 KB)

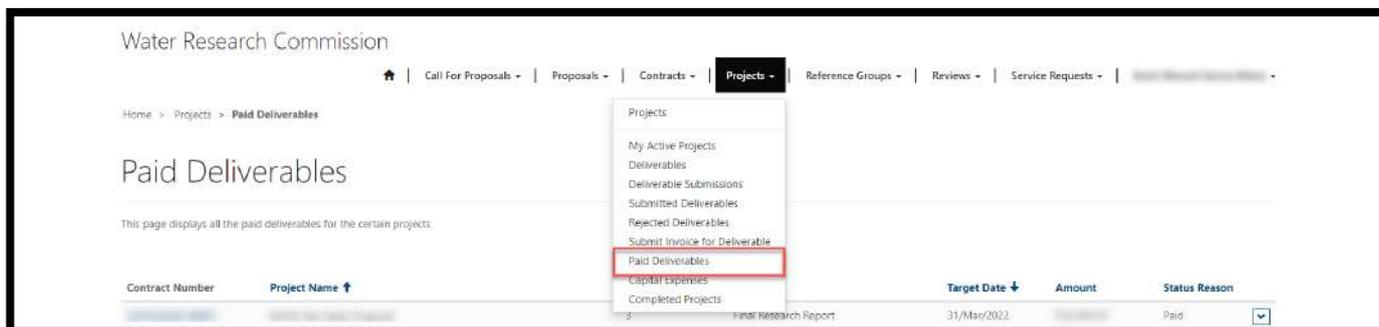
Attach a file *
Choose Files | No file chosen

Save | Submit Invoice to WRC

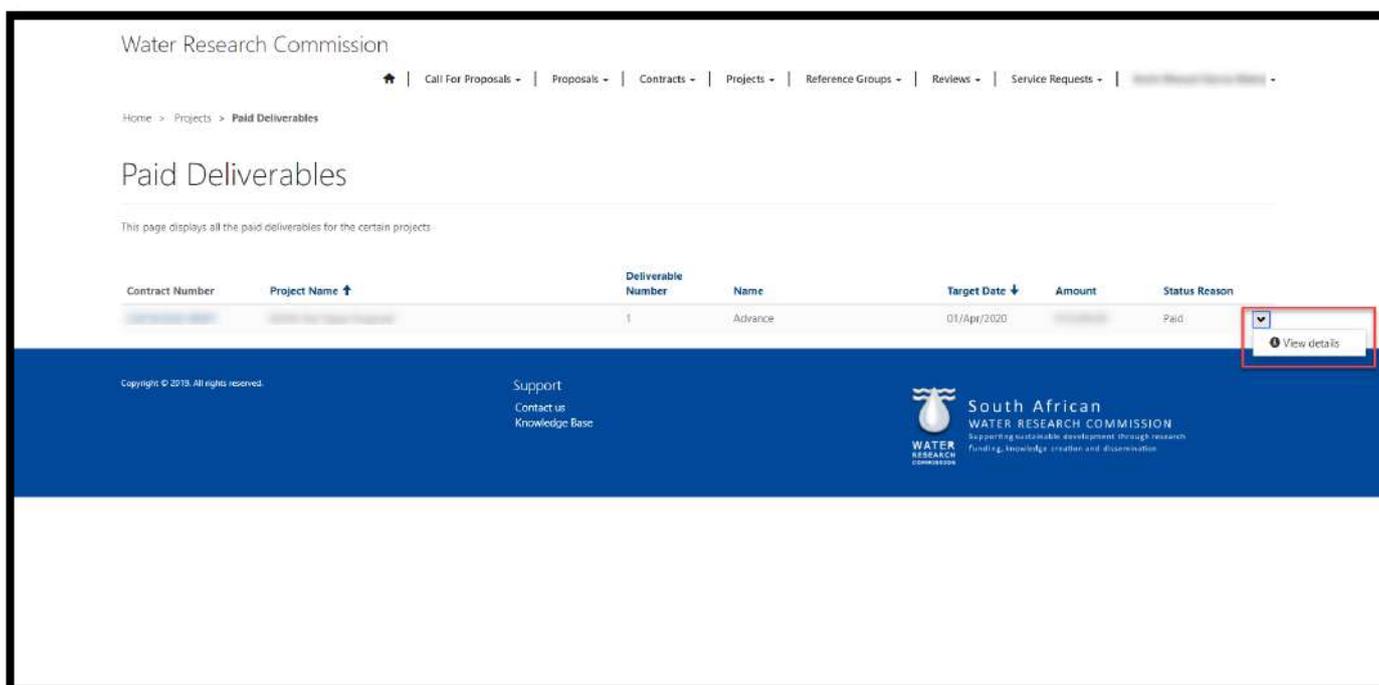


Paid Deliverables Page

1. To view the *Paid Deliverables* page, click on the **Projects** option in the Navigation Menu and then click on **Paid Deliverables**.

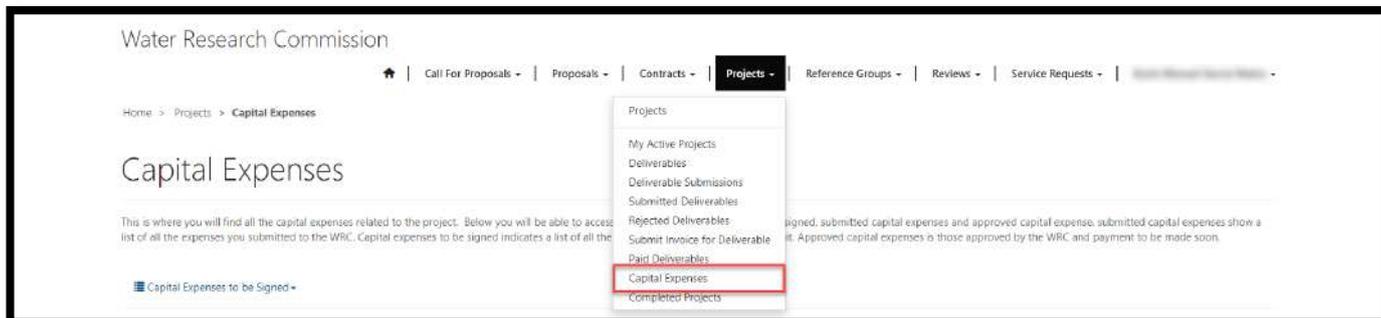


2. The *Paid Deliverables* page displays a list of deliverables that have been approved by the WRC for payment and you are the *Project Leader* of the active project.
3. To view the details of the deliverable, click on the arrow on the far right of the deliverable record and select the **View details** option. This will open the *Deliverable Details* window.

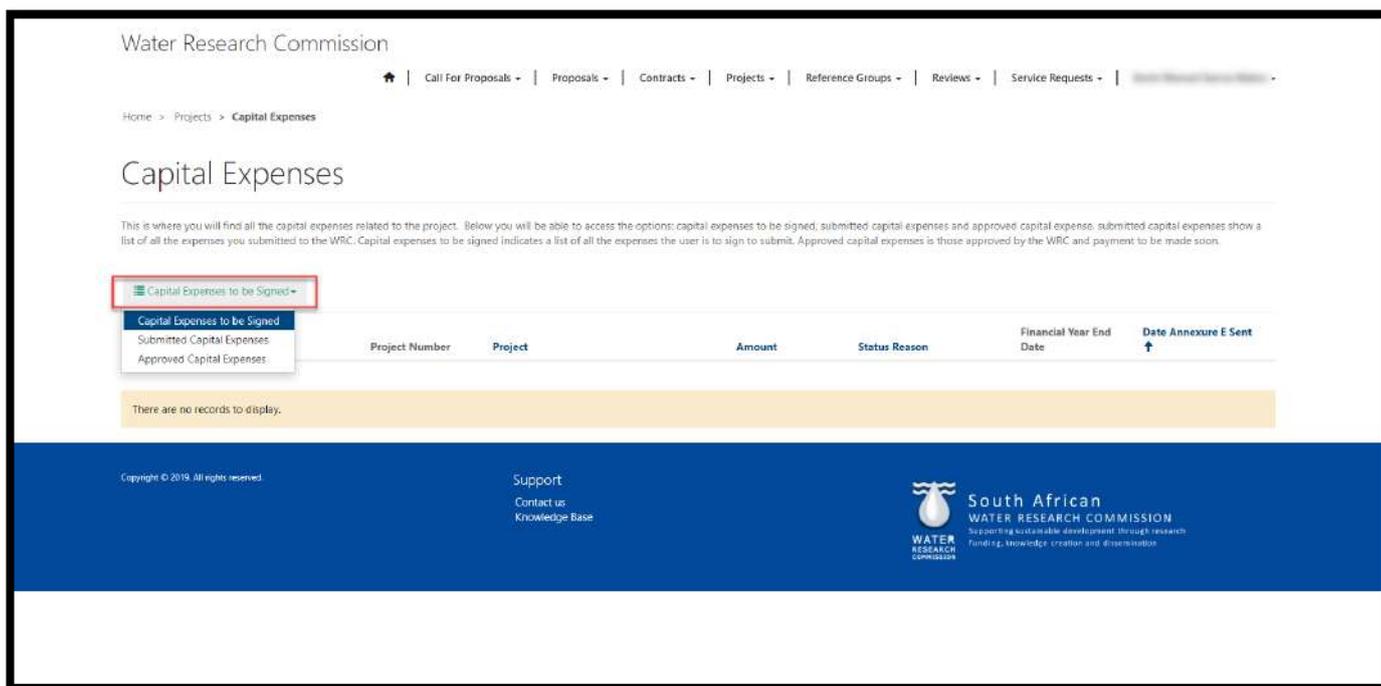


Capital Expenses Page

1. To view the *Capital Expenses* page, click on the **Projects** option in the Navigation Menu and then click on **Capital Expenses**.

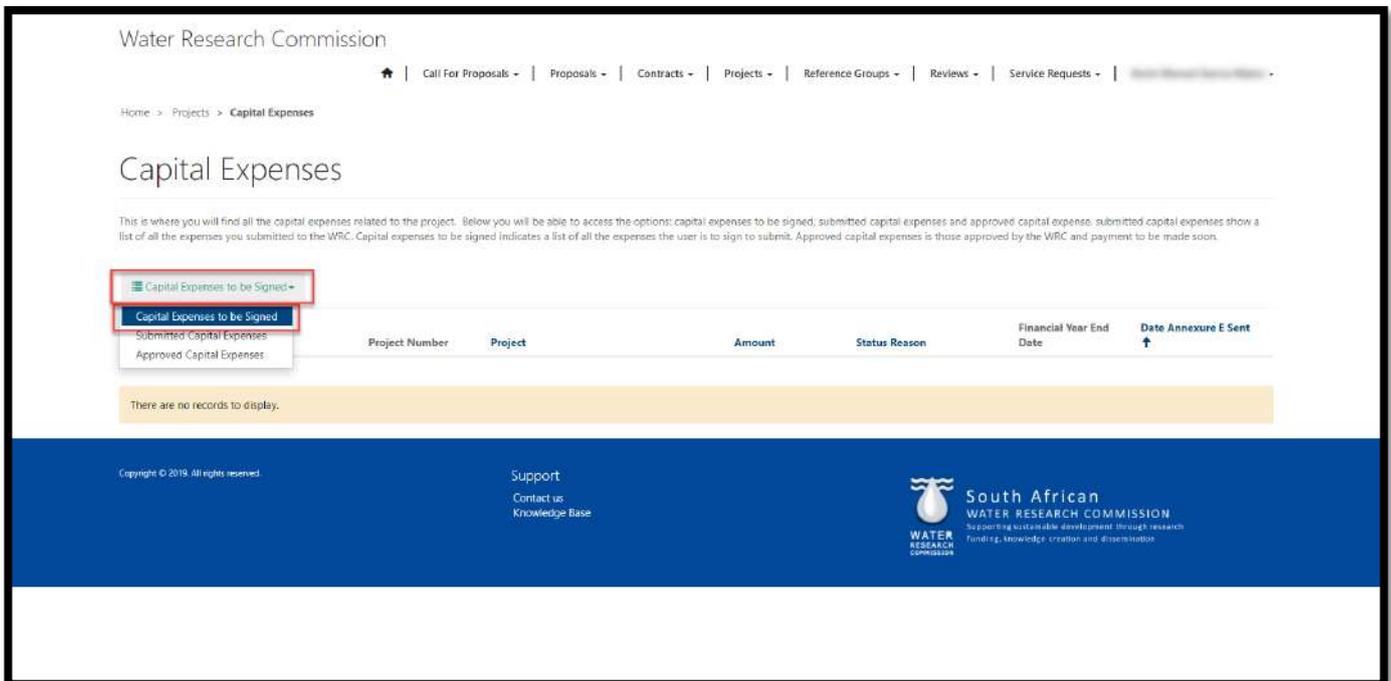


2. The *Capital Expenses* page displays three different views of capital expense records that are part of any active project for which you are the *Project Leader*:
 - a. [Capital Expenses to be Signed](#)
 - b. [Submitted Capital Expenses](#)
 - c. [Approved Capital Expenses](#)
3. To select a view, click on the view list heading as shown below and then select a view from the list.



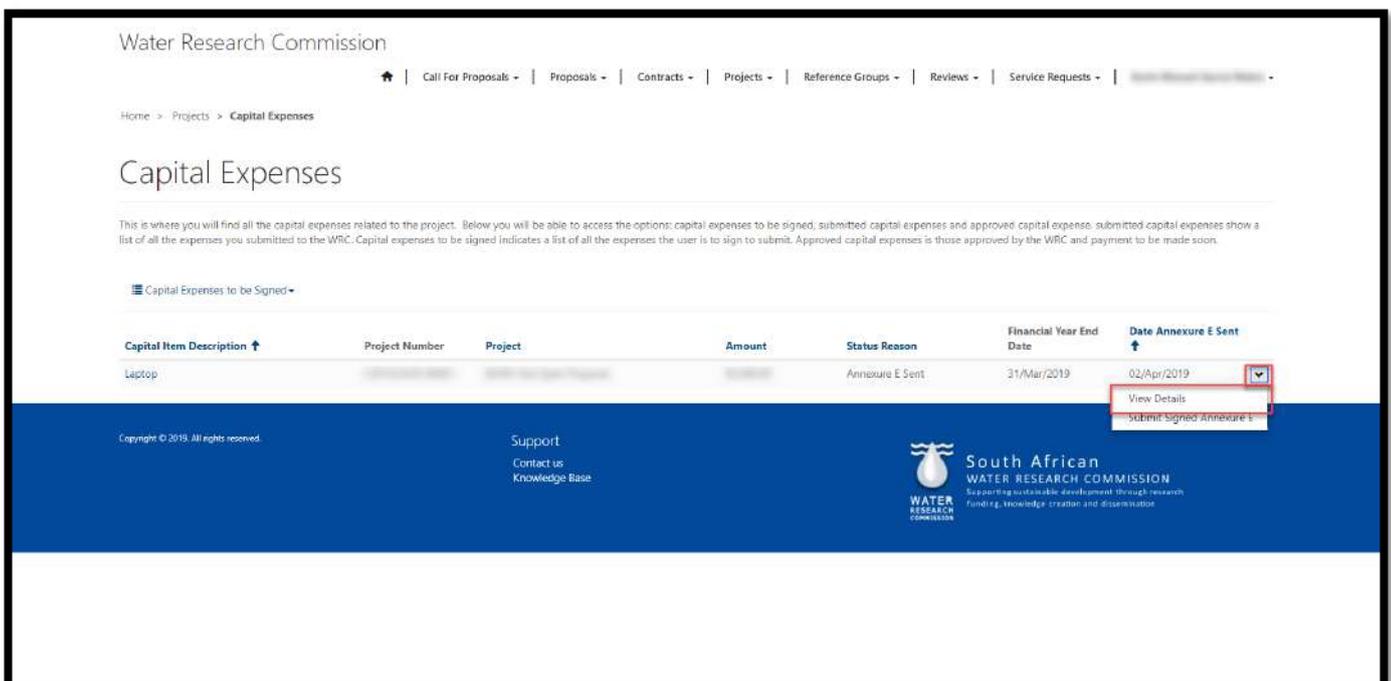
Capital Expenses to be Signed View

1. To view the *Capital Expenses to be Signed* view, on the *Capital Expenses* page, click on the view list heading and select the **Capital Expenses to be Signed** option.



The screenshot shows the Water Research Commission website. The breadcrumb trail is 'Home > Projects > Capital Expenses'. The page title is 'Capital Expenses'. Below the title, there is a paragraph explaining the view. A dropdown menu is open, showing three options: 'Capital Expenses to be Signed' (highlighted with a red box), 'Submitted Capital Expenses', and 'Approved Capital Expenses'. Below the menu is a table with columns: 'Project Number', 'Project', 'Amount', 'Status Reason', 'Financial Year End Date', and 'Date Annexure E Sent'. The table is currently empty, with a message 'There are no records to display.' at the bottom. The footer contains copyright information, support links, and the South African Water Research Commission logo.

2. The *Capital Expenses to be Signed* view displays a list of capital expense records for active projects where you are the *Project Leader*, and the *Annexure E* document for the capital expense has been made available to you to be signed and submitted to the WRC.
3. To view the details of the capital expense, click on the arrow on the far right of the capital expense record and select the **View Details** option. This will open the *Capital Expense Details* window.



The screenshot shows the Water Research Commission website. The breadcrumb trail is 'Home > Projects > Capital Expenses'. The page title is 'Capital Expenses'. Below the title, there is a paragraph explaining the view. A dropdown menu is open, showing three options: 'Capital Expenses to be Signed' (highlighted with a red box), 'Submitted Capital Expenses', and 'Approved Capital Expenses'. Below the menu is a table with columns: 'Capital Item Description ↑', 'Project Number', 'Project', 'Amount', 'Status Reason', 'Financial Year End Date', and 'Date Annexure E Sent'. The table contains one record: 'Laptop' with a status of 'Annexure E Sent', a financial year end date of '31/Mar/2019', and a date annexure E sent of '02/Apr/2019'. A dropdown menu is open on the right side of the table, showing two options: 'View Details' (highlighted with a red box) and 'Submit Signed Annexure E'. The footer contains copyright information, support links, and the South African Water Research Commission logo.

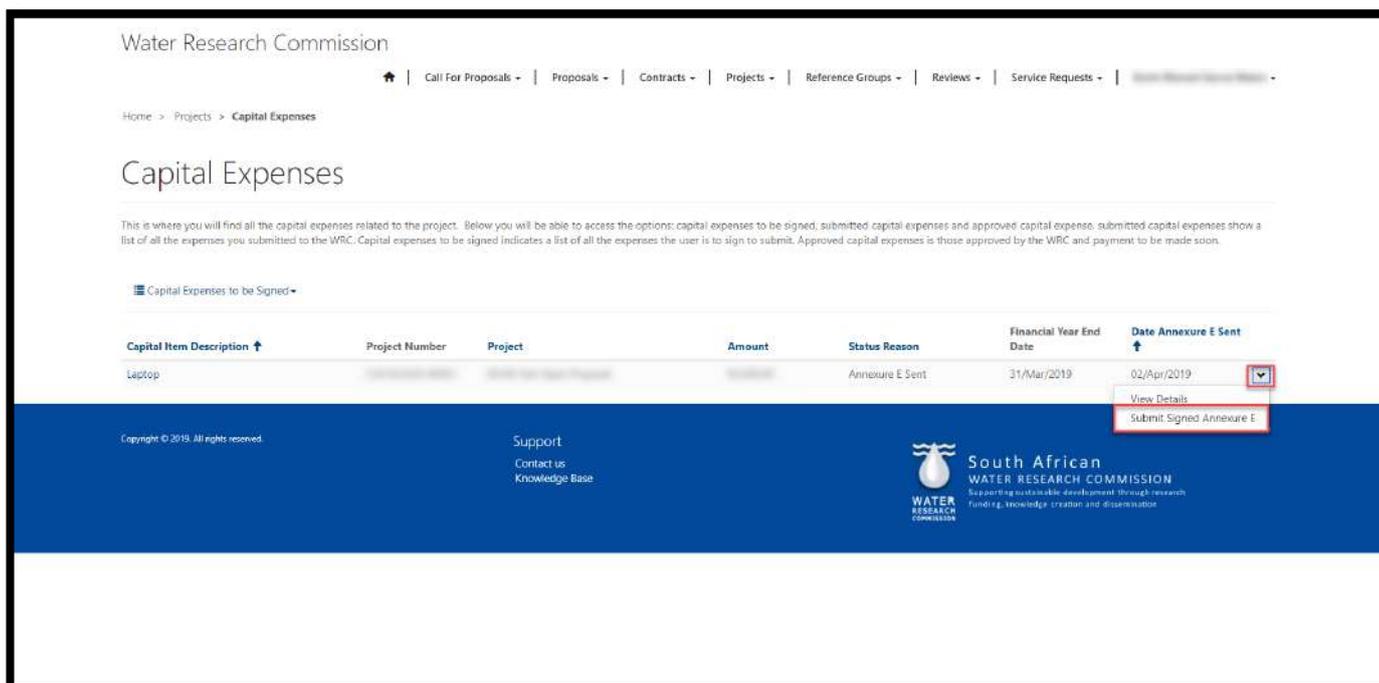
4. In the *Capital Expense Details* window, you can view the details of the capital expense, and view or download the attached *Annexure E* document.



5. It is required for the *Contract Signatory* for the project to sign and initial the copy of the *Annexure E* document, then you as the *Project Leader* to upload the file with the scanned copy of the document to this capital expense record, and then submit it to the WRC.
6. You are also required to send a signed and initialed hard copy of the *Contract Amendment* document to the WRC via courier.



- You can upload and submit scanned copy of the *Annexure* document by going back to the *Capital Expenses to be Signed* view as detailed in **steps #1 and #2** above, clicking arrow on the far right of the capital expense record, and selecting the **Submit Signed Annexure E** option. This will open the *Submit Annexure E* window.



- In the *Submit Annexure E* window, you can upload the document, save your changes, which will close the window.



9. Re-open this window and submit the *Annexure E* the document to the WRC by clicking on the **Submit Signed Annexure E to WRC** button at the bottom of the window.

Proposal *

Capital Item Description * Financial Year *

Laptop 2019/2020

Amount * Deliverable the Capital Expense was acquired for

Motivation *

Attachments

4 minutes ago WRC Business Management # Annexure E.pdf (0 bytes)

less than a minute ago Signed Annexure E.pdf (98.16 KB)

Attach a file

Choose File No file chosen

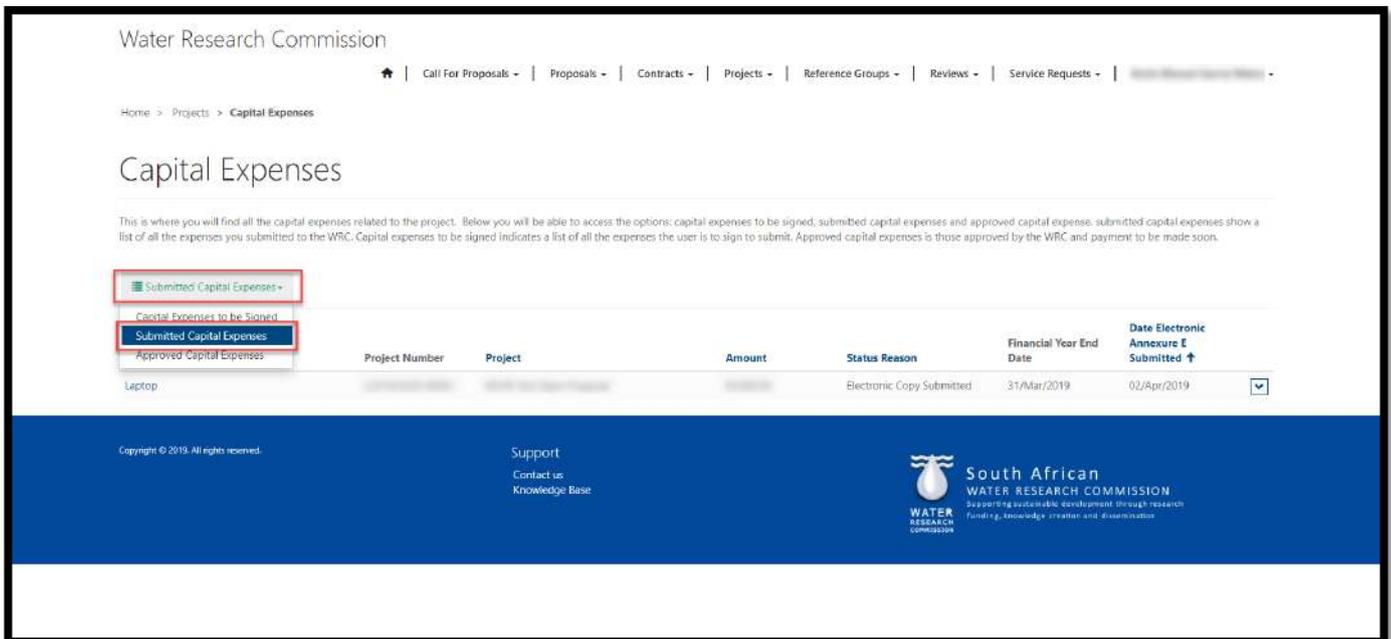
Save Submit Signed Annexure E to WRC

10. **Note:** Please be sure to save any changes made to this contract amendment record by clicking the **Save** button at the bottom of the window before you submit the uploaded *Annexure E* document to the WRC.



Submitted Capital Expenses View

1. To view the *Submitted Capital Expenses* view, on the *Capital Expenses* page, click on the view list heading and select the **Submitted Capital Expenses** option.



The screenshot shows the Water Research Commission website interface. At the top, there is a navigation menu with links for Call For Proposals, Proposals, Contracts, Projects, Reference Groups, Reviews, and Service Requests. Below the navigation, the breadcrumb trail reads 'Home > Projects > Capital Expenses'. The main heading is 'Capital Expenses'. A descriptive paragraph explains that this page shows all capital expenses related to the project, with options for capital expenses to be signed, submitted, and approved. Below the text, there are three tabs: 'Submitted Capital Expenses' (highlighted with a red box), 'Capital Expenses to be Signed', and 'Approved Capital Expenses'. A table displays a list of capital expense records. The table has columns for Project Number, Project, Amount, Status Reason, Financial Year End Date, and Date Electronic Annexure E Submitted. A single record is visible with the status 'Electronic Copy Submitted' and a dropdown arrow on the far right. The footer contains copyright information, support links, and the South African Water Research Commission logo.

2. The *Submitted Capital Expenses* view displays a list of capital expense records for active projects where the *Annexure E* document has been submitted to the WRC for approval.
3. You can track the status of the submitted capital expense by checking the *Status Reason* column for each capital expense record in the list.
4. You can view the details of the capital expense by clicking on the arrow on the far right of the capital expense record and selectin the **View Details** option.



- If the WRC rejects the electronic copy of the *Annexure E* document that was submitted, you can re-submit *Annexure E* document by clicking on the arrow on the far right of the capital expense record, selecting the **Submit Signed Annexure E** option and following the step #7 to step #10 as detailed in the [Capital Expenses to be Signed View](#) section above.

Water Research Commission

Home > Projects > Capital Expenses

Capital Expenses

This is where you will find all the capital expenses related to the project. Below you will be able to access the options: capital expenses to be signed, submitted capital expenses and approved capital expense. Submitted capital expenses show a list of all the expenses you submitted to the WRC. Capital expenses to be signed indicates a list of all the expenses the user is to sign to submit. Approved capital expenses is those approved by the WRC, and payment to be made soon.

Submitted Capital Expenses -

Capital Item Description ↑	Project Number	Project	Amount	Status Reason	Financial Year End Date	Date Electronic Annexure E Submitted ↑
Laptop				Electronic Copy Submitted	31/Mar/2019	02/Apr/2019

View Details
Submit Signed Annexure E

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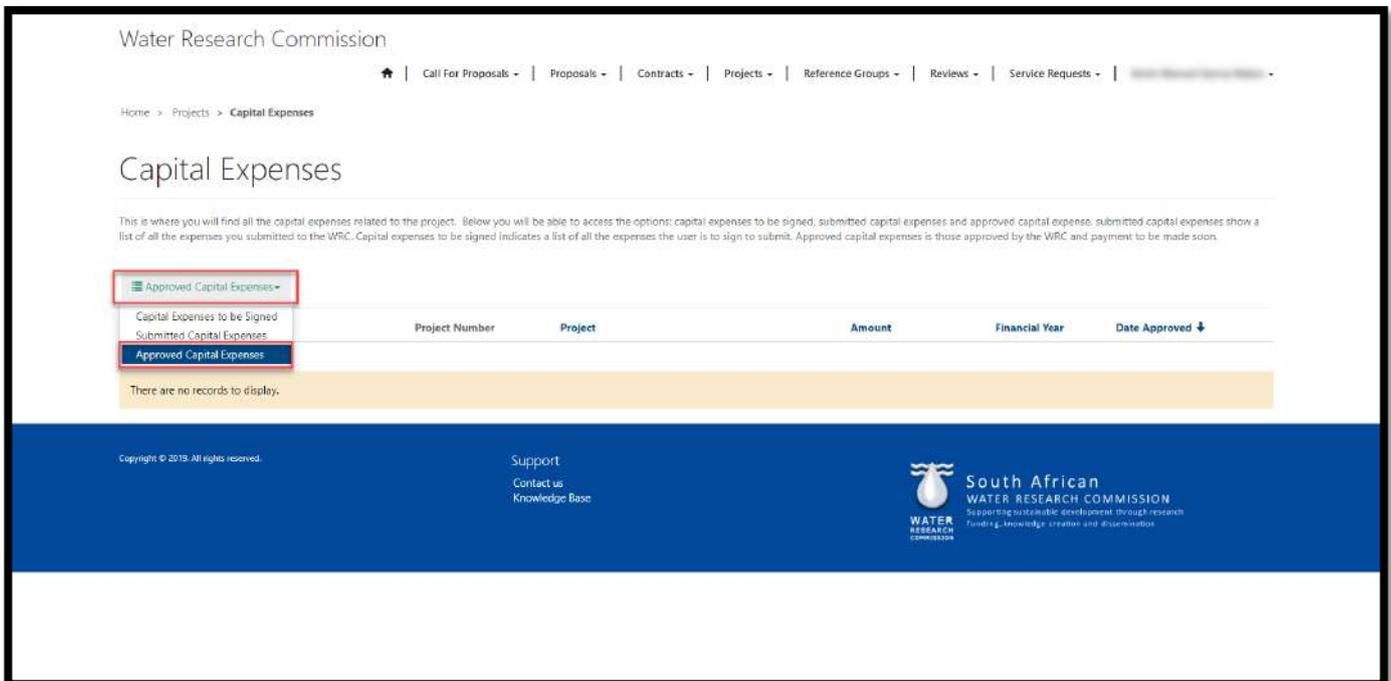
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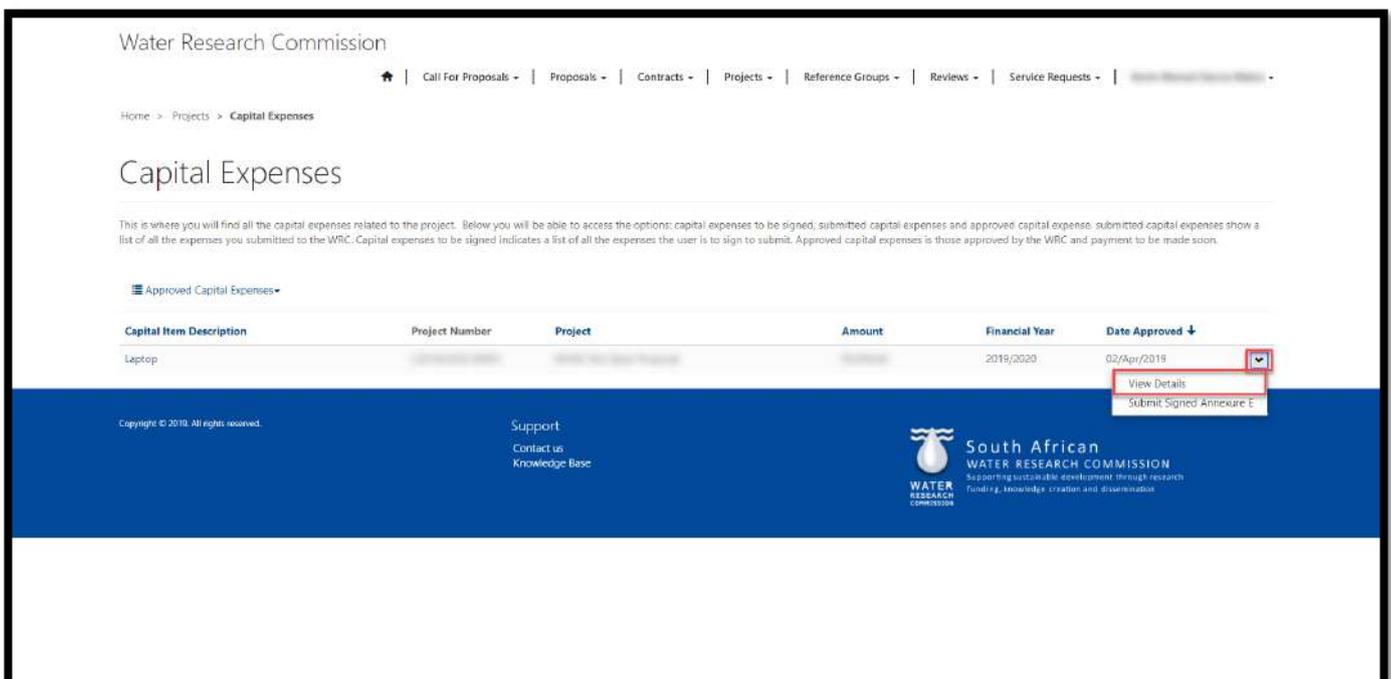
Approved Capital Expenses View

1. To view the *Submitted Capital Expenses* view, on the *Capital Expenses* page, click on the view list heading and select the **Submitted Capital Expenses** option.



The screenshot shows the 'Capital Expenses' page with a dropdown menu open. The 'Approved Capital Expenses' option is highlighted in blue. Below the menu, a table header is visible with columns: Project Number, Project, Amount, Financial Year, and Date Approved. The table content is empty, with a message 'There are no records to display.'

2. The *Approved Capital Expenses* view displays a list of capital expense records where the electronic and hard copies *Annexure E* document submitted by you, the *Project Leader* of the project, have been approved and finalized by the WRC.
3. To view the details of the capital expense, click on the arrow of the far right of the capital expense record and select the **View Details** option. This will open the *Capital Expense Details* window.

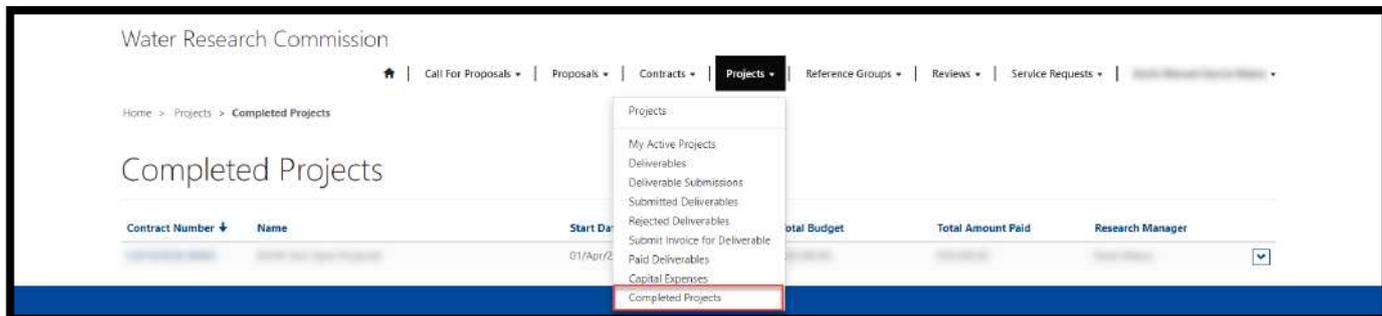


The screenshot shows the 'Capital Expenses' page with a table containing one record: 'Laptop'. The 'Date Approved' column shows '02/Apr/2019'. A dropdown menu is open on the right side of the record, with 'View Details' highlighted in red. Other options in the menu include 'Submit Signed Annexure E'.

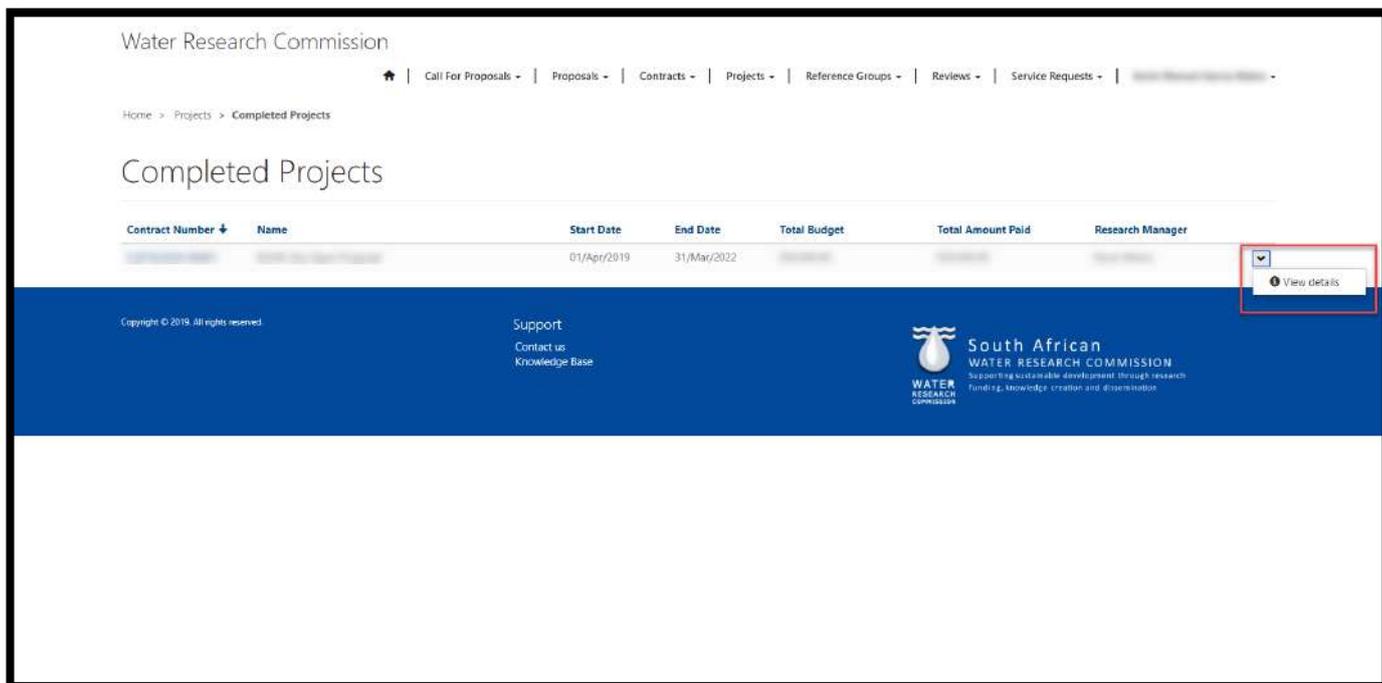


Completed Projects Page

1. To view the *Completed Projects* page, click on the **Projects** option in the Navigation Menu and then click on **Completed Projects**.



2. The *Completed Projects* page displays a list of projects that have been finalized by closed by the WRC.
3. To view the details of the completed project, click on the arrow on the far right of the project record and select the **View details** option (see screenshot on the next page). This will re-direct you to the *Project Details* page.



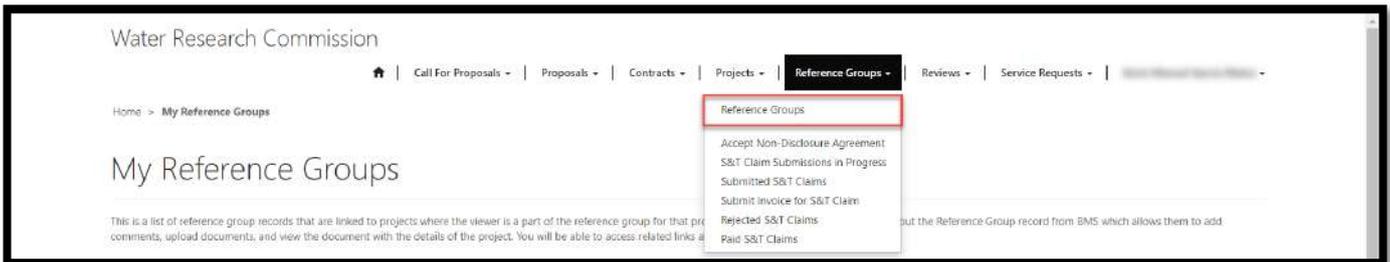
Reference Groups

This section details the pages and actions found in the **Reference Groups** section in the Navigation Menu of the BMS Portal.

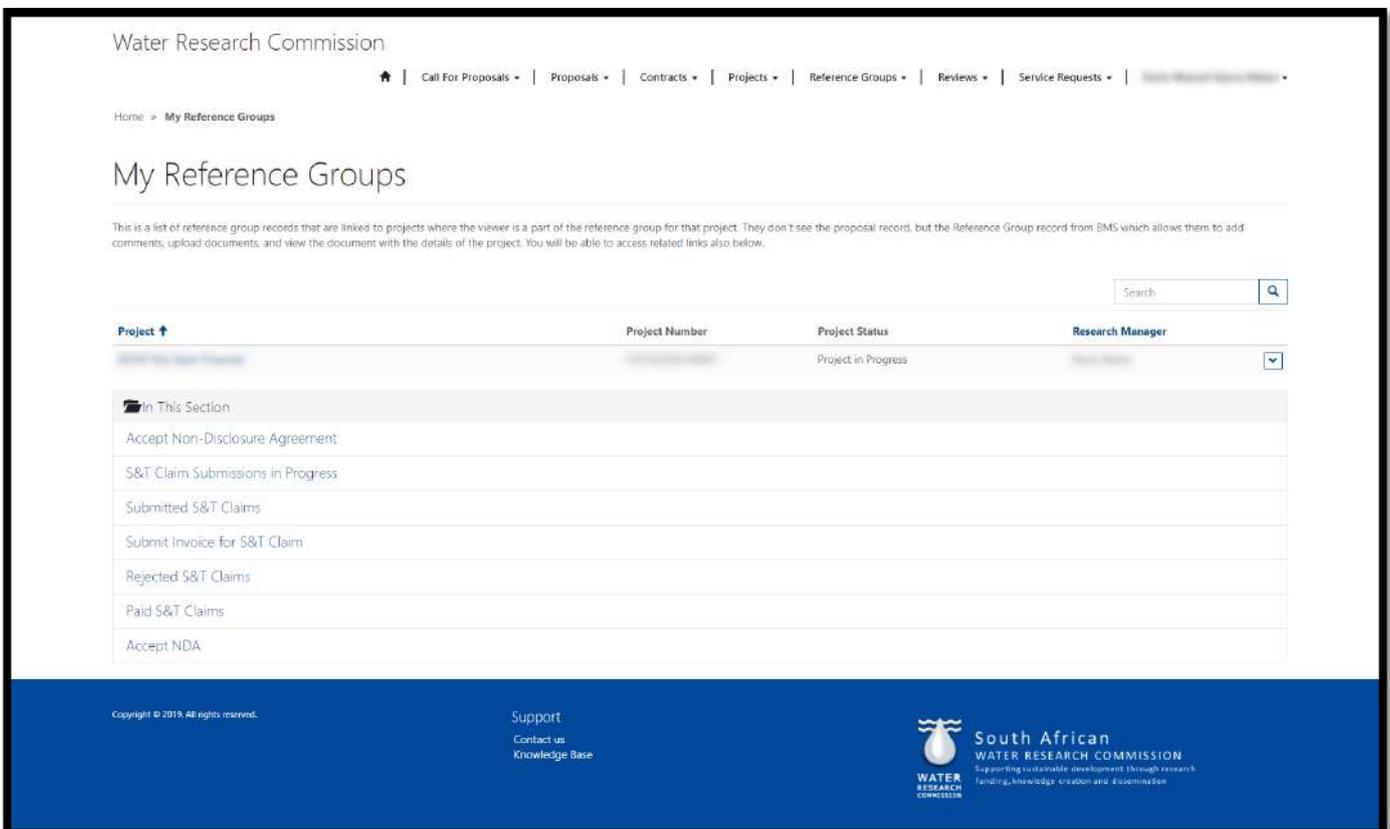


My Reference Groups Page

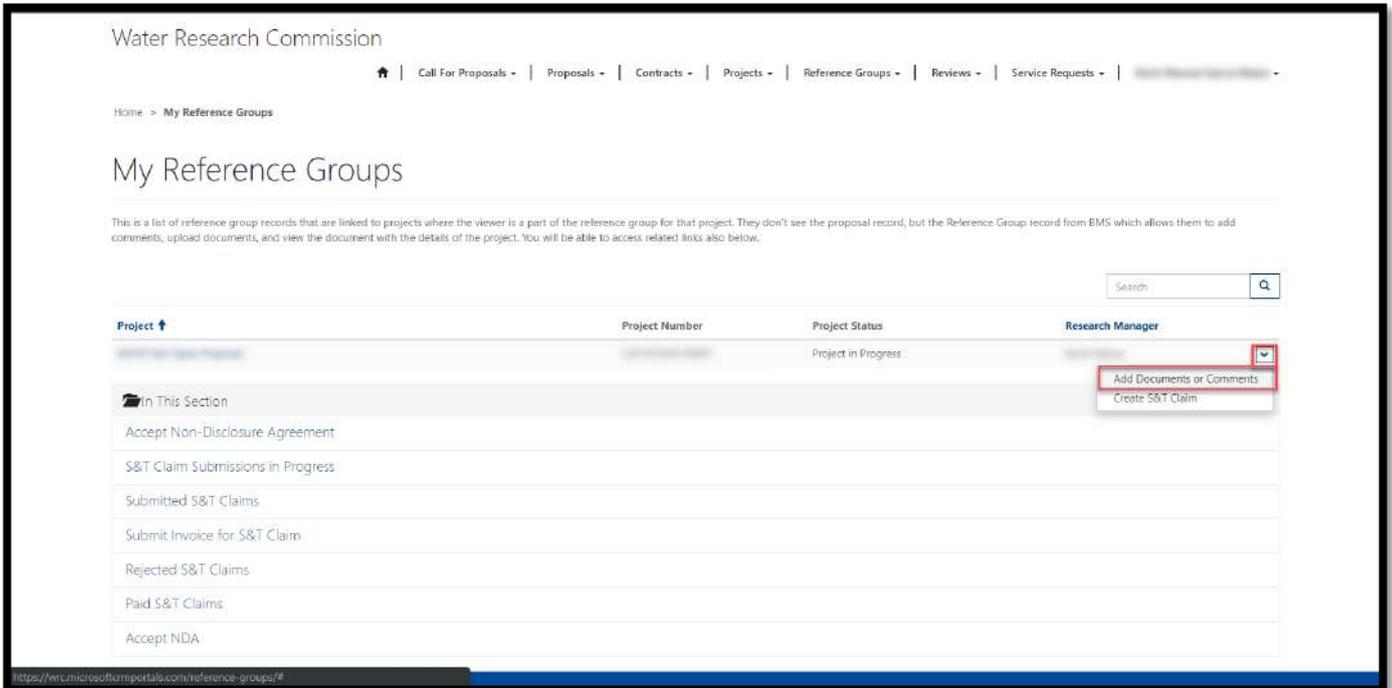
1. To view the *My Reference Groups* page, click on the **Reference Groups** option in the Navigation Menu and then click on **Reference Groups**.



2. The *My Reference Groups* page displays a list of reference group records for WRC funded projects where you have accepted the WRC's invitation to be a member of the reference group for the project.
3. The *My Reference Groups* page also contains links to the related pages that display information regarding reference groups to which you have been invited to be a part of by the WRC. To view the related pages, you can click on the links under the **In This Section** section at the bottom of the form.



- To upload any documents or add any comments as requested by the WRC *Research Manager* for the project, click on the arrow on the far right of the reference group record and select the **Add Documents or Comments** option. This will open the *Reference Group Project Details* window.

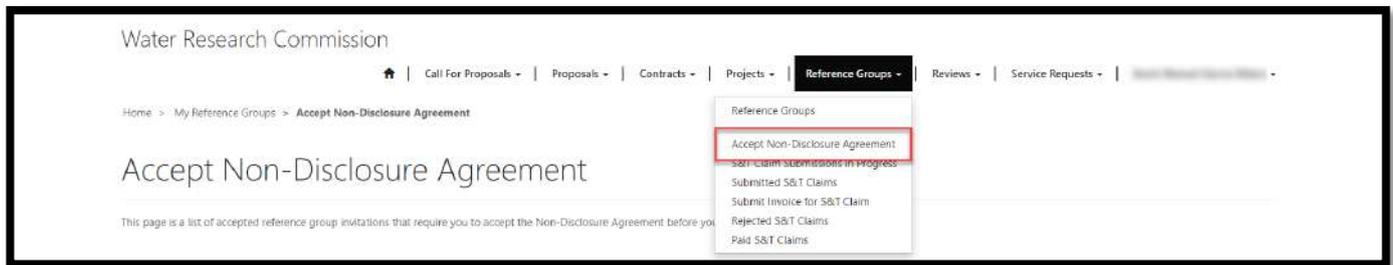


- In the *Reference Group Project Details* window, you can view and download the attached *Proposal Submission for RG Member* document, which contains the full details of the project.
- In this window, you can also add any comments or attach any documents and save your changes by clicking on the **Save** button at the bottom of the window. The WRC *Research Manager* for the project will be able to view the comments and uploaded documents.

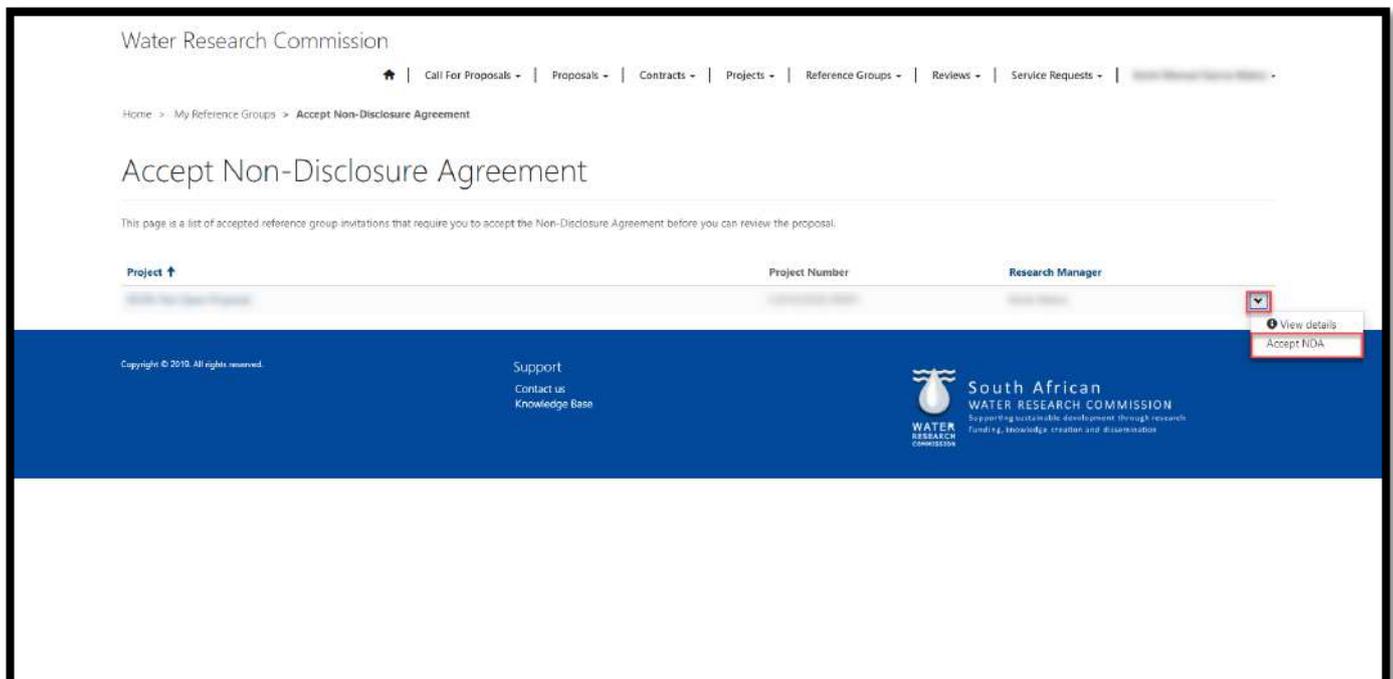


Accept Non-Disclosure Agreement Page

1. To view the *Accept Non-Disclosure Agreement* page, click on the **Reference Groups** option in the Navigation Menu and then click on **Accept Non-Disclosure Agreement**.



2. The *Accept Non-Disclosure Agreement* page displays a list of non-disclosure agreement records that need to be accepted by you, having been invited by the WRC to participate in the reference group.
3. If you accepted the email invitation from WRC to participate in the reference group, you must accept the non-disclosure agreement before you become a member of the reference group and view the project information.
4. **Note:** The non-disclosure agreement is only displayed on this page if you chose the *Accept Invitation* option in the email invitation received from the WRC. If you chose the *Reject Invitation* option in the email invitation, you do not need reject the non-disclosure agreement.
5. To view more information, click on the arrow to the far right of the non-disclosure agreement record and select the **View details** option. This will open the *Reference Group Details* window.
6. To accept the non-disclosure agreement, click the arrow at the end of the non-disclosure agreement and select the **Accept NDA** option. This will re-direct you to the *Accept Non-Disclosure Agreement Form* page.



7. On the *Accept Non-Disclosure Agreement Form* page, you can read the agreement, select your choice between yes or no in the *Accept NDA* field, and submit your response to the WRC by clicking on the **Submit** button at the bottom of the page. This will re-direct you to the *My Reference Group* page.

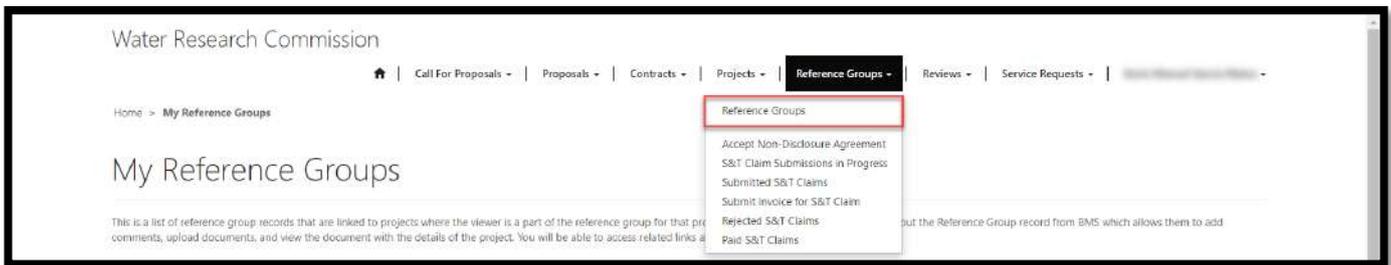
The screenshot shows the 'Accept Non-Disclosure Agreement' page on the Water Research Commission website. The page header includes the WRC logo and navigation links: Home, Call For Proposals, Proposals, Contracts, Projects, Reference Groups, Reviews, and Service Requests. The breadcrumb trail is 'Home > Accept Non-Disclosure Agreement'. The main heading is 'Accept Non-Disclosure Agreement'. Below this, there is a section for 'Invitee' with a blurred name. The text of the agreement reads: 'CONFIDENTIALITY AND NON-DISCLOSURE AGREEMENT FOR REFERENCE GROUP COMMITTEE MEMBERS. I hereby agree to serve as a reference group committee member for the above-mentioned project by the Water Research Commission. I undertake to keep all information regarding the project confidential and will not directly or indirectly disclose, use and/or share the information unless on written permission from the WRC. Please note that if you choose "No", you will no longer be able to participate in the Reference Group for this project.' There is a dropdown menu labeled 'Accept NDA' with a downward arrow. A blue 'Submit' button is located at the bottom left of the form area. The footer contains copyright information (Copyright © 2019. All rights reserved.), support links (Support, Contact us, Knowledge Base), and the South African Water Research Commission logo with the tagline 'Supporting sustainable development through research funding, knowledge creation and dissemination'.

8. **Note:** If you chose to accept the non-disclosure agreement, you will be able to view the details of the project by following the steps in the [My Reference Groups](#) page section of this document. If you chose not to accept the non-disclosure agreement, you will no longer be able to participate in the reference group for this project and it will not be displayed on the *My Reference Groups* page.

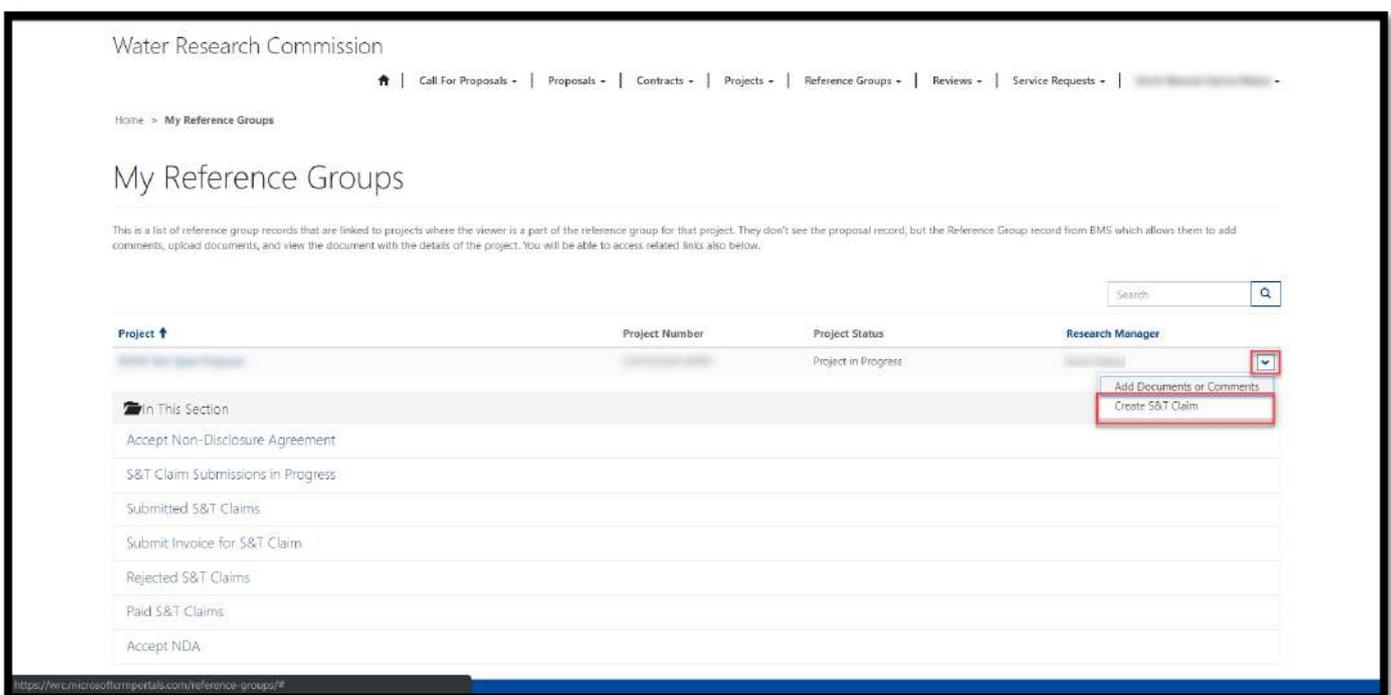


Create a Subsistence and Travel (S&T) Claim

1. To create an S&T claim for reimbursement of subsistence and travel expenses related to your attendance of a WRC reference group meeting, navigate to the *My Reference Groups* page.



2. From the *My Reference Groups* page, click the arrow on the far right of the project for which you attended the meeting, and select the **Create S&T Claim** option. This will re-direct you to the *Create S&T Claim* page.



3. On the *Create S&T Claim* page, you will need to enter at least the mandatory fields as indicated by the * asterisk symbol before you can create the S&T claim record.
4. Once you finish capturing the mandatory fields, create the S&T claim record by clicking on the **Save** button at the bottom of the page (see screenshot on the next page).



Create S&T Claim

Please note that you will only be able to claim Accommodation and Other Expense Reimbursals once you have created the S&T Claim.

Claim Information

Date of Meeting *

BANK DETAILS

Bank *	<input type="text"/>	Account Number *	<input type="text"/>
Branch Name *	<input type="text"/>	Branch Code *	<input type="text"/>
Is the Beneficiary an Organization *	<input type="text"/>	Beneficiary Name *	<input type="text"/>
Is the Beneficiary Registered for VAT *	<input type="text"/>	VAT Number	<input type="text"/>

Subsistence Allowance

Description

Departure from Home Town/City

Arrival Back in Home Town/City

Transport

AIRFARE

From

To

Amount

CAR RENTAL

From

To

Company

Amount

PRIVATE CAR

From

To

KM Traveled

Vehicle Type

Model and Type

Petrol or Diesel

Engine CC

Accommodation

Total Amount

Meals

BREAKFAST

Description

Amount

LUNCH

Description

Amount

DINNER

Description

Amount

Other Expenses

Total Amount

Documents

Attach a File

Save

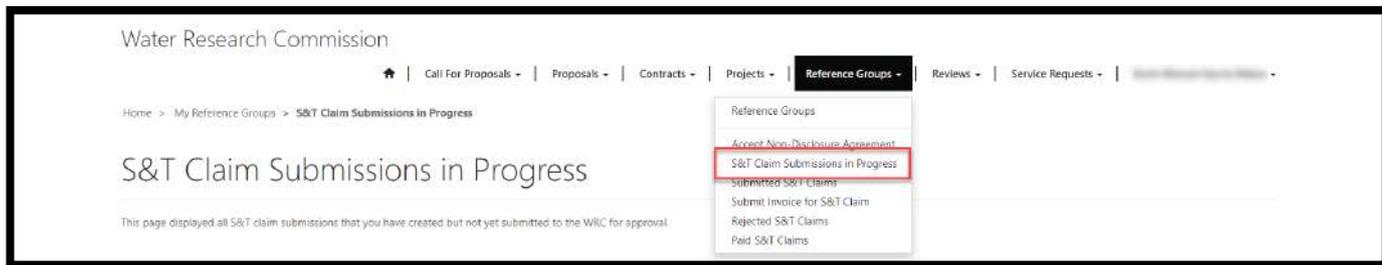


5. You will be re-directed to the [S&T Claim Submissions in Progress](#) page where you can continue to edit your S&T claim record and add related *Accommodation* and *Other* expenses.
6. **Note:** You will only be able to add individual *Accommodation* and *Other Expense* records to the S&T claim after it has been created.

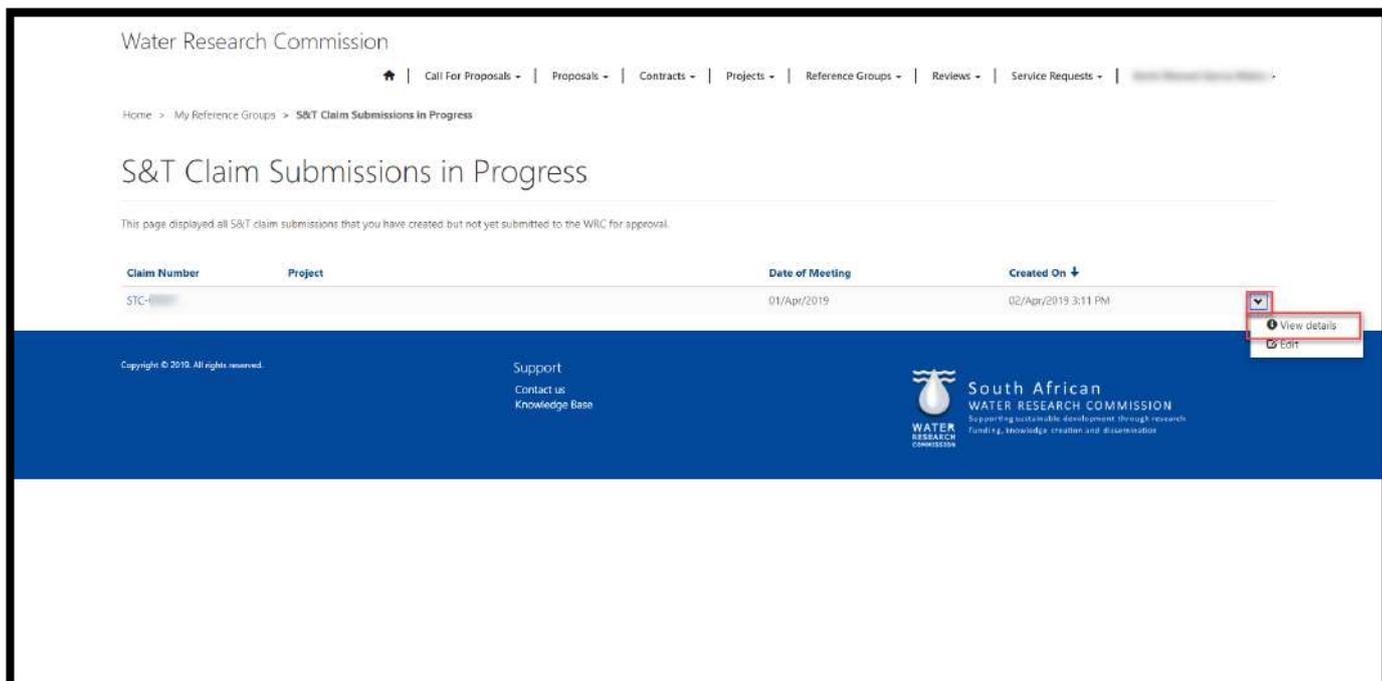


S&T Claim Submissions in Progress Page

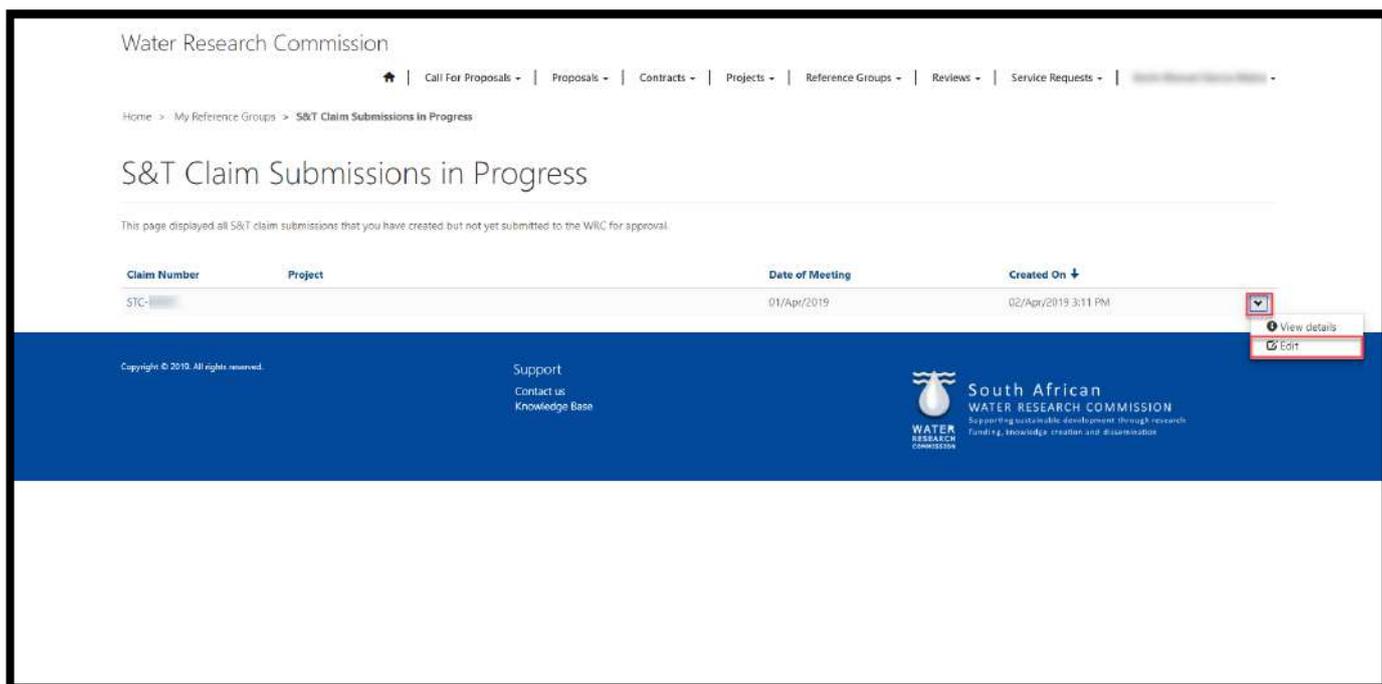
1. To view the *S&T Claim Submissions in Progress* page, click on the **Reference Groups** option in the Navigation Menu and then click on **S&T Claim Submissions in Progress**.



2. The *S&T Claim Submissions in Progress* page displays a list of S&T claims that you as the *Reference Group Member* for the active project have created and are editing but have not yet been submitted to the WRC for approval.
3. To view a read-only page with the details of the S&T claim that you have captured so far, click on the arrow on the far right of the S&T claim record and select the **View details** option. This will re-direct you to the *S&T Claim Details* page.



4. To edit the S&T claim, click on the arrow on the far right of the S&T claim record and select the **Edit** option. This will re-direct you to the *Edit S&T Claim* page.



Water Research Commission

Home > My Reference Groups > S&T Claim Submissions in Progress

S&T Claim Submissions in Progress

This page displayed all S&T claim submissions that you have created but not yet submitted to the WRC for approval.

Claim Number	Project	Date of Meeting	Created On
STC-12345		01/Apr/2019	02/Apr/2019 3:11 PM

View details
Edit

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5. On the *Edit S&T Claim* page, you can edit the claim information, upload documents, and add related *Accommodation* and *Other* expenses using the buttons on the form. Be sure to save your changes often using the **Save** button at the bottom of the form (see screenshot on the next page).



Edit S&T Claim

This is the submission page with:

Claim Information

Project *

Claim Number

S&T Claim

Date of Meeting *

02Apr2018

BANK DETAILS

Bank *

Branch Name *

Is the Beneficiary an Organisation *

Is the Beneficiary Registered for VAT *

Reg No: 202

Account Number *

Branch Code *

Beneficiary Name *

VAT Number

Subsistence Allowance

Description

Departure from Home Town/City

Arrival Back in Home Town/City

Transport

AIRFARE

From

Amount

To

CAR RENTAL

From

Company

To

Amount

PRIVATE CAR

From

KM Traveled

Model and Type

Engine CC

To

Vehicle Type

Permit or Class

Accommodation

Total Amount

0.00

Create S&T Accommodation Expense

Name

Amount

Created On

02Apr2018 11:14 PM

Meals

BREAKFAST

Description

Amount

Amount

LUNCH

Description

Amount

Amount

DINNER

Description

Amount

Amount

Other Expenses

Total Amount

0.00

Create S&T Other Expense

Name

Amount

Created On

02Apr2018 11:15 PM

Documents

2 Documents

Attach a File

Choose Files

or file upload

Save

Submit to WRC

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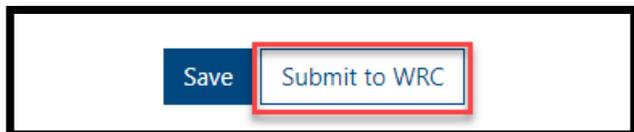
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Fostering sustainable development through research
Leading, integrally, credible and accountable



Submit a S&T Claim to WRC

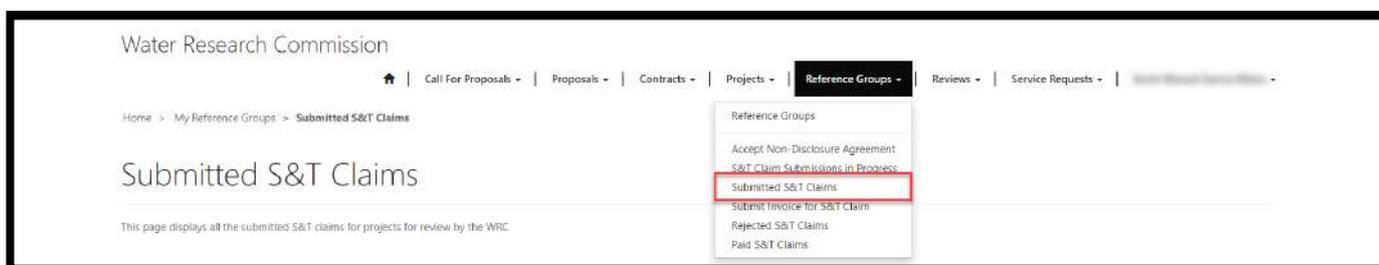
1. When you are ready to submit your completed S&T claim to the WRC for approval, open the *Edit S&T Claim* page as per **step #4 and step #5** in the [S&T Claim Submissions in Progress](#) section above, and click the **Submit to WRC** button at the bottom of the page. You are re-directed to the *Submitted S&T Claims* page.



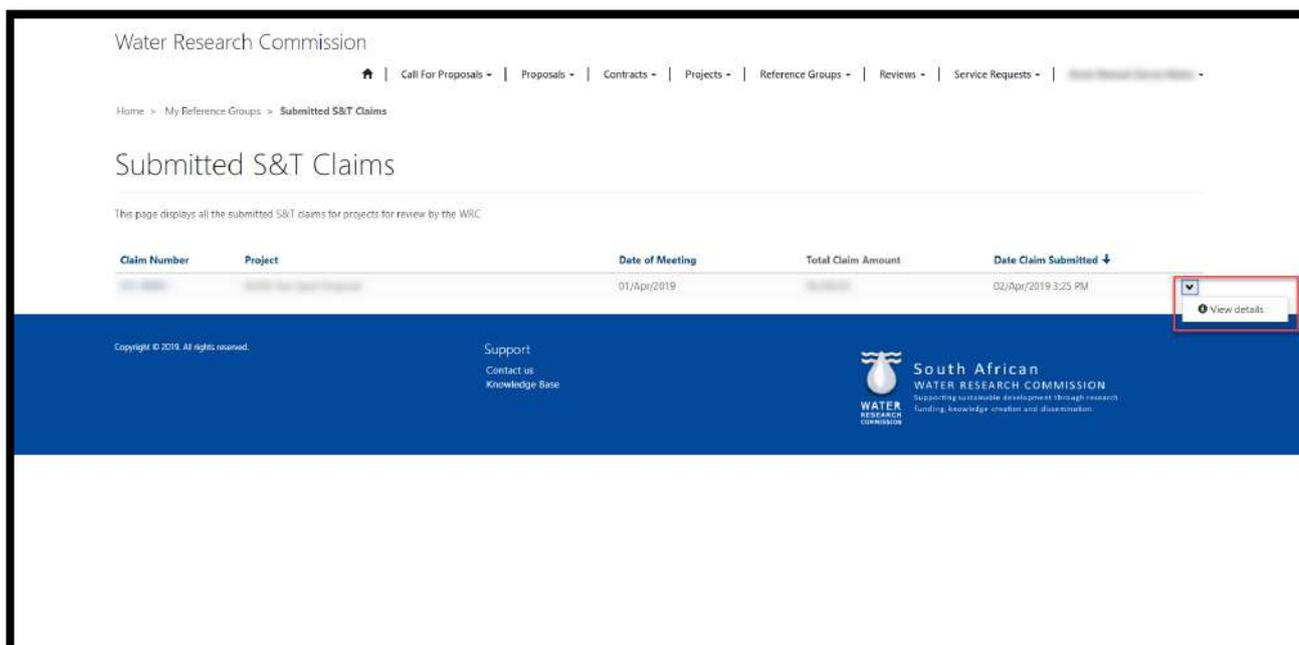
2. **Note:** Once the S&T claim is submitted to the WRC, you will not be able to edit the details of the claim as it will no longer appear in the list of S&T claims on the *S&T Claim Submissions in Progress* page.

Submitted S&T Claims Page

1. To view the *Submitted S&T Claims* page, click on the **Reference Groups** option in the Navigation Menu and then click on **Submitted S&T Claims**.

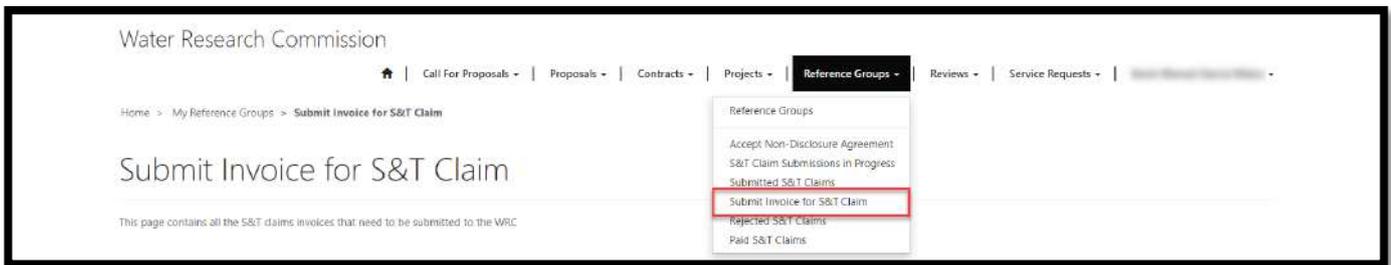


2. The Submitted S&T Claims page displays a list of S&T claim records that you as a Reference Group Member for the project have submitted to the WRC and are pending approval.
3. To view the details of the submitted S&T claim, click on the arrow on the far right of the S&T claim record and select the **View details** option. This will re-direct you to the *S&T Claim Details* page.

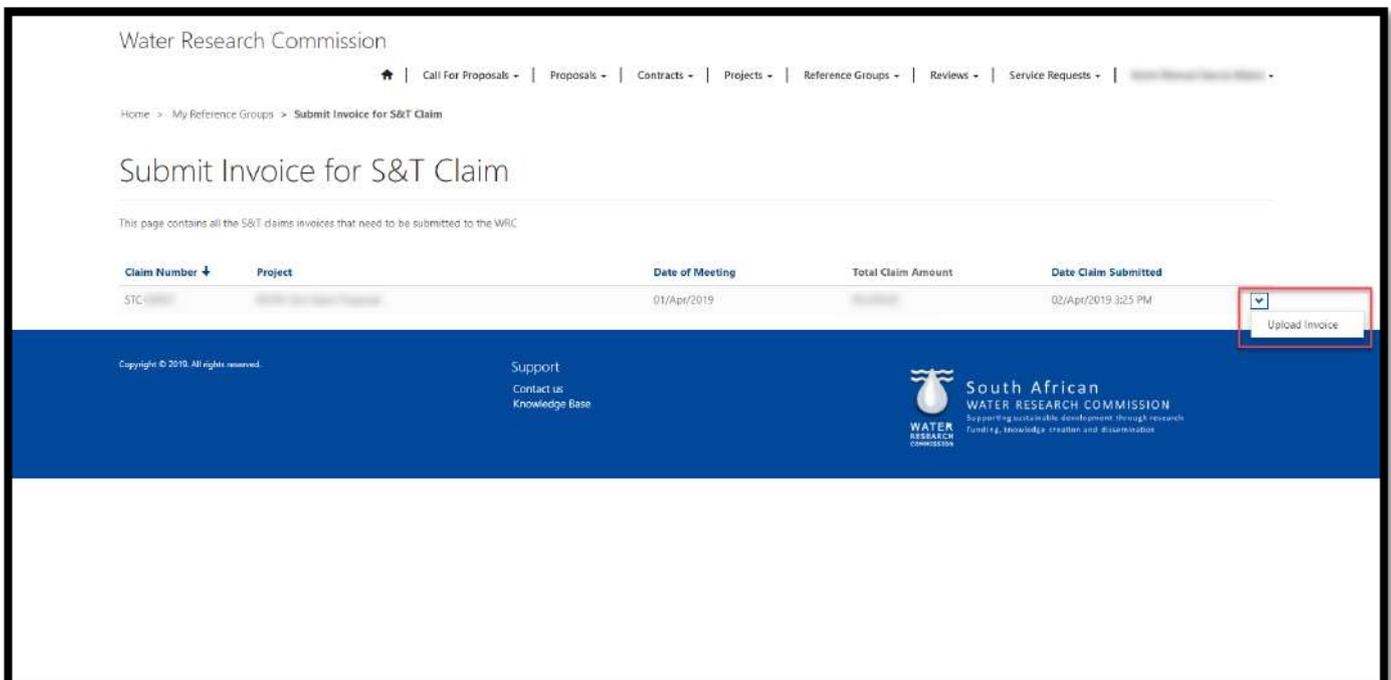


Submit Invoice for S&T Claim Page

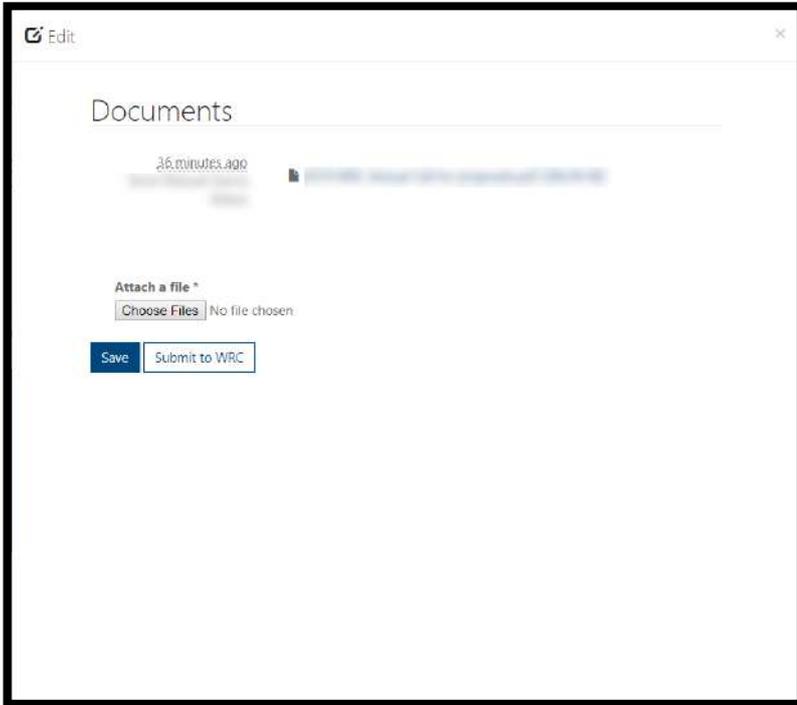
1. To view the *Submit Invoice for S&T Claim* page, click on the **Reference Groups** option in the Navigation Menu and then click on **Submit Invoice for S&T Claim**.



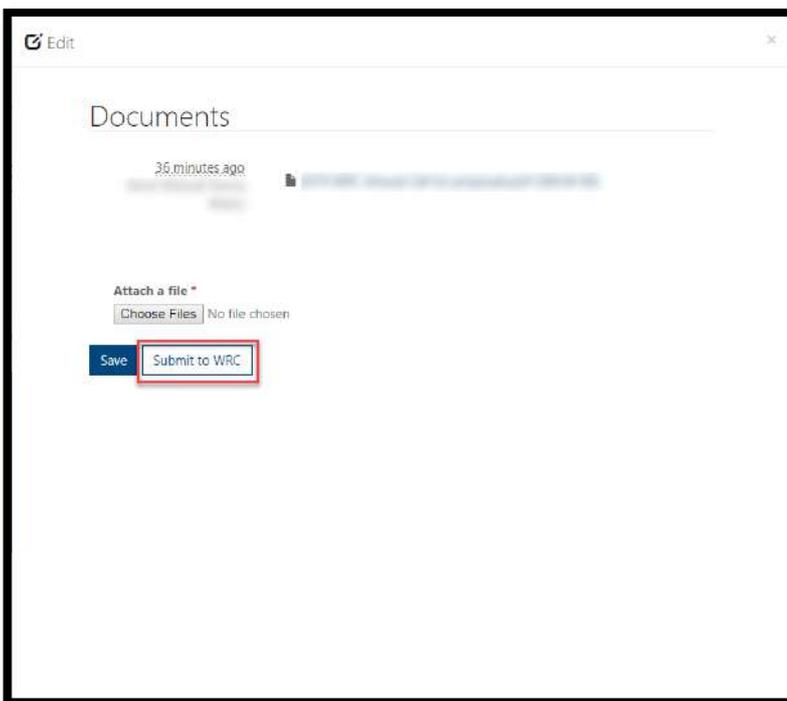
2. The *Submit Invoice for S&T Claim* page displays a list of S&T claim records where the WRC has requested that you submit an invoice for the S&T claim.
3. To upload and submit the invoice for the S&T claim, click on the arrow on the far right of the S&T claim record and select the **Upload Invoice** option. This will open the *Upload S&T Claim Invoice* window.



4. In the *Upload S&T Claim Invoice* window, you can upload the invoice document to the S&T claim by choosing under the *Attach a file* field. It is mandatory to attach a file before you can click the **Save** button at the bottom of the window.
5. **Note:** Please remember to save the uploaded invoice first by using the **Save** button at the bottom of the window before you submit it to the WRC for approval. Saving the attachment will close the *Upload S&T Claim Invoice* window.

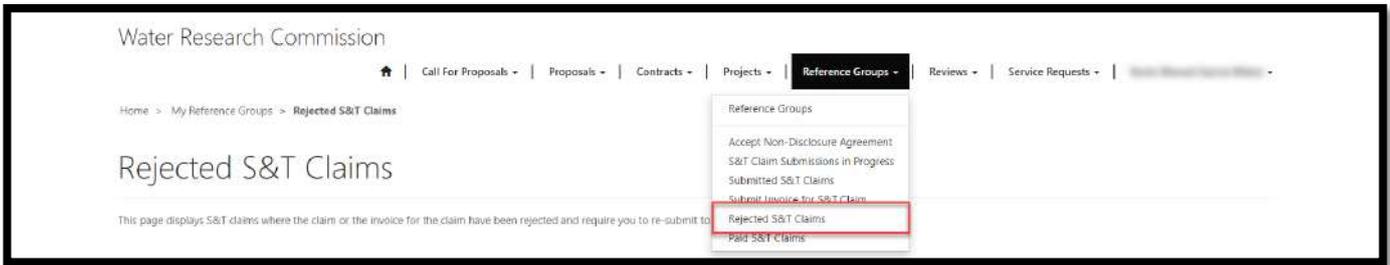


6. To submit the uploaded invoice to the WRC for approval, re-open the *Submit S&T Claim Invoice* window and click the **Submit to WRC** button. This will re-direct you to the [Submitted S&T Claims](#) page.

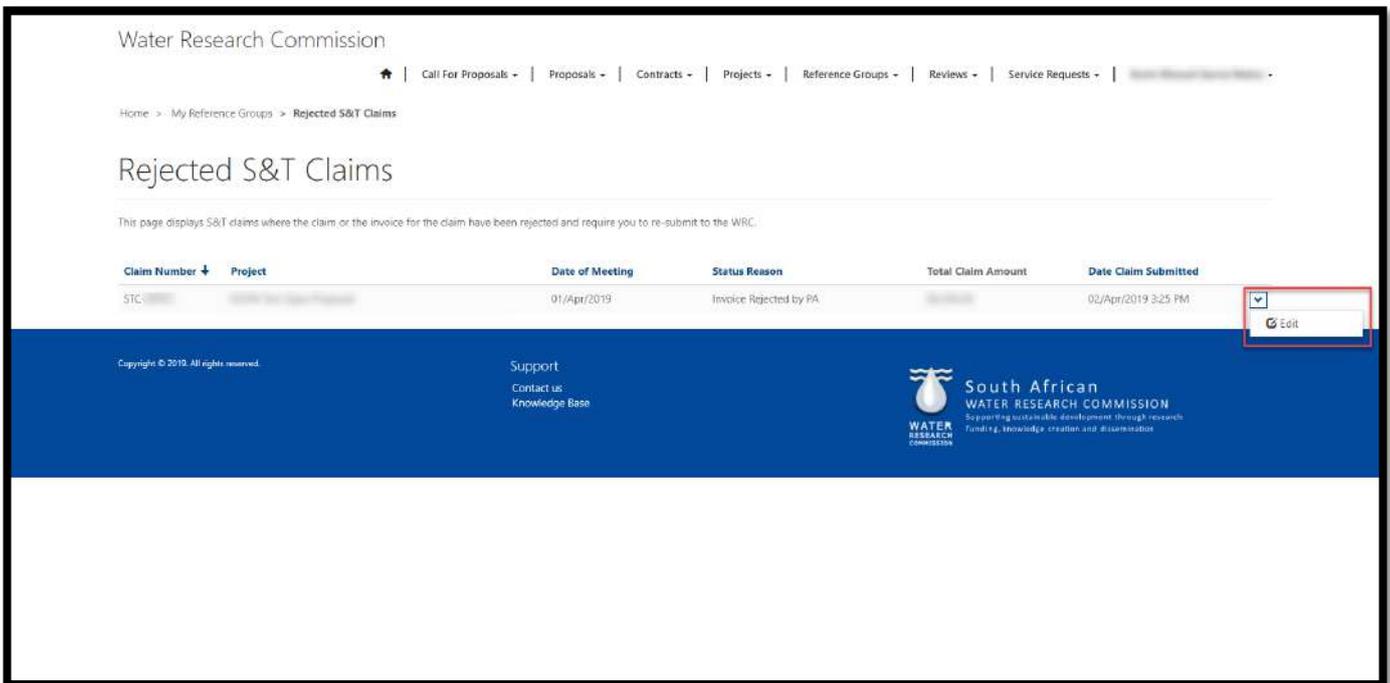


Rejected S&T Claims Page

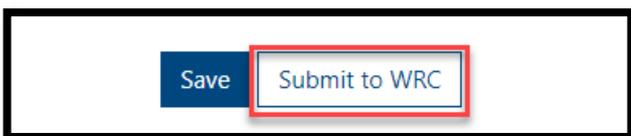
1. To view the *Rejected S&T Claims* page, click on the **Reference Groups** option in the Navigation Menu and then click on **Rejected S&T Claims**.



2. The *Rejected S&T Claims* page displays S&T claims submitted to the WRC for approval but were rejected.
3. You can edit the rejected S&T Claim by clicking on the arrow on the far right of the S&T claim record and selecting the **Edit** option. You will be re-directed to the *Edit S&T Claim* page.



4. You can edit the S&T claim as detailed in **step #4 to step #5** in the [S&T Claim Submissions in Progress Page](#) section of this document. Remember to save any changes made to the S&T claim before re-submitting it to the WRC for approval.
3. To submit the rejected S&T claim back to the WRC for approval, open the *Edit S&T Claim* page as detailed in the previous step, and click on the **Submit to WRC** button at the bottom of the page. You will be re-directed to the *Submitted S&T Claims* page.

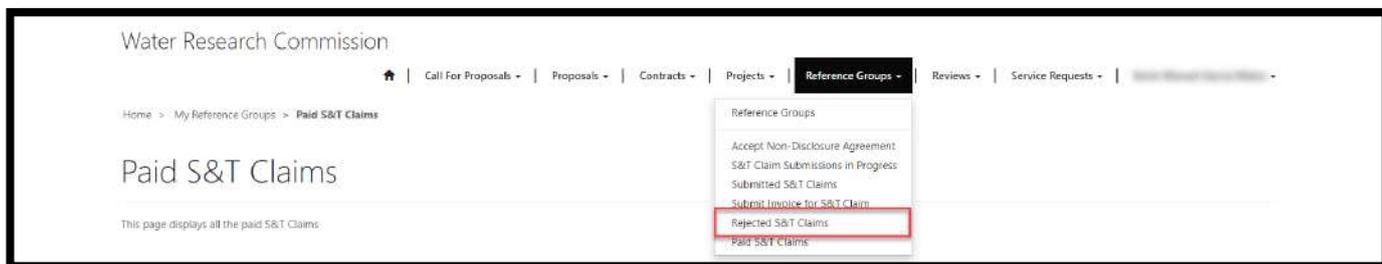


4. **Note:** Once the S&T claim is submitted to the WRC, you will not be able to edit the details of the claim as it will no longer appear in the list of rejected S&T claims on the *Rejected S&T Claims* page.

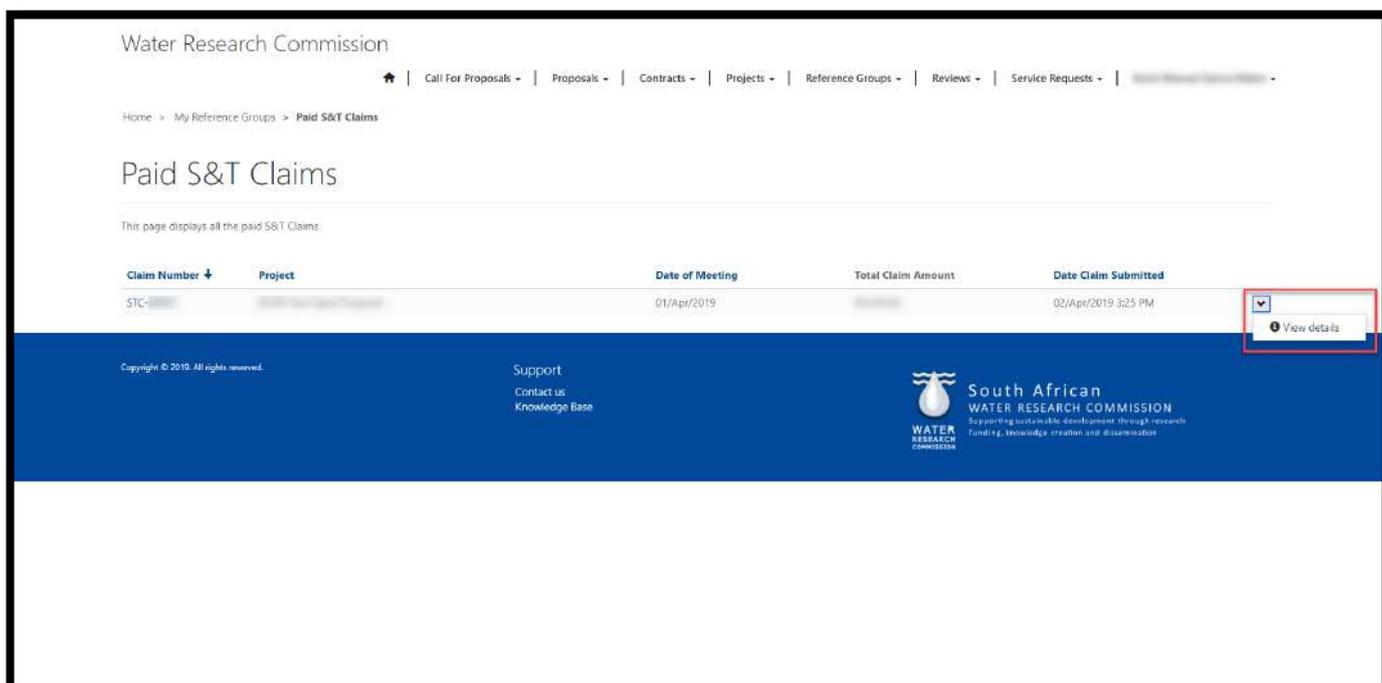


Paid S&T Claims

1. To view the *Paid S&T Claims* page, click on the **Reference Groups** option in the Navigation Menu and then click on **Paid S&T Claims**.



2. The *Paid S&T Claims* page displays a list of your submitted S&T claims that the WRC has approved for payment.
3. To view the details of the approved S&T claim, click on the arrow on the far right of the S&T claim record and select the **View details** option. This will re-direct you to the *S&T Claim Details* page.



Reviews

This section details the pages and actions found in the **Reviews** section in the Navigation Menu of the BMS Portal.

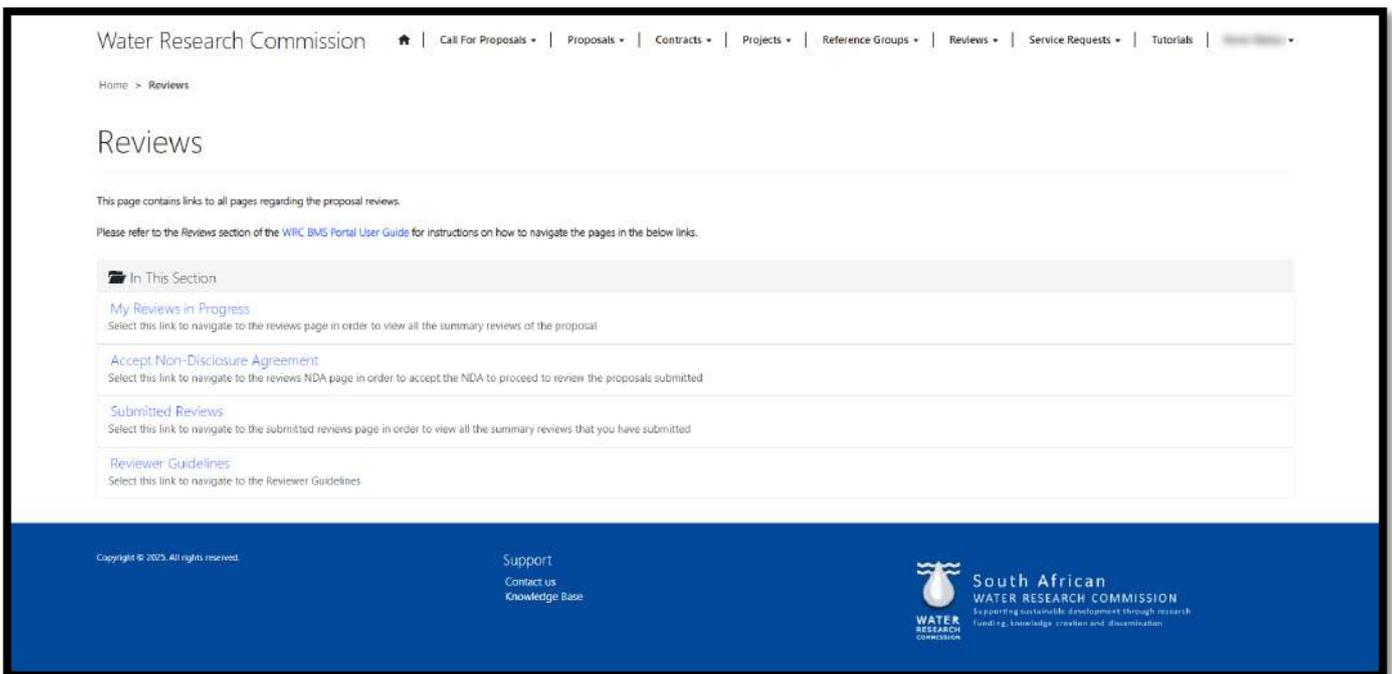


Reviews Page

1. To view the *Reviews* page, click on the **Reviews** option in the Navigation Menu and then click on **Reviews**.



2. The *Reviews* page contains links to the related pages that display information regarding reviews that the you have been invited to complete as a *Reviewer* for proposals that the WRC is considering to fund. To view the related pages, you can click on the links under **In This Section** at the bottom of the page.



Reviewer Guidelines Page

1. To view the *Reviewer Guidelines* page, click on the **Reviews** option in the Navigation Menu and then click on **Reviewer Guidelines**.



2. The *Reviewer Guidelines* page displays information related to the guidelines for reviewing a research proposal. This includes the scoring system used and the questions to consider when commenting on each section of the review. Scroll down the page to view the guidelines relevant to each section of the review.

Please review the proposal both qualitatively and quantitatively for each of the given criteria.

For the quantitative assessment (all criteria), use the following scoring system:

Fulfills completely	Fulfills in part	Approaches requirements	Approaches partially	Does not approach
1	2	3	4	5

When commenting (qualitative assessment), please consider the following questions:

RELEVANCE

NR: Please note that questions to consider when judging relevance differ for solicited and non-solicited proposals:

For non-solicited proposals:

- Does the proposal
 - not within the scope of the designated theme?
 - address the needs of the country, its people or water sector stakeholders?
- Are the rationale and objectives, as presented, realistic and practical, and do they focus on matters of high priority?
- Are the work plan and deliverables relevant to the stated objectives?

For solicited proposals:

- Does the proposal adequately address the terms of reference of the project (copy attached, issued together with the call for proposals)?
- If the content of the proposal in any way departs on or exceeds the terms of reference, are the additions (in terms of rationale, objectives, etc) relevant and possible, and do they focus on matters of high priority?
- Are the work plan and deliverables relevant to the stated objectives?

SCIENTIFIC/TECHNICAL SOUNDNESS AND CREDIBILITY

- Does the proposal
 - have a sound scientific and/or technical base?
 - reflect a sound grasp of the issues requiring investigation and are these adequately captured in the objectives?
- Are the proposed methodologies appropriate for achieving the objectives?
- How realistic are the deliverables and associated time frames for delivery?

INNOVATION

- Is the proposal based on new scientific/technical approaches and ideas?
- What potential exists for the research to lead to new approaches in existing practice and/or technology, or the creation of completely new technology?

KNOWLEDGE APPLICATION/COMMERCIALISATION

- Is the knowledge to be developed through the project applicable and by whom?
- Are research products adequately integrated, as in a manner which promotes application?
- Has sufficient attention been given to facilitating the future application of knowledge?
- Is there a potential for commercialisation of research products and if so has commercialisation been given adequate consideration?
- In the case of potentially commercialisable products, has sufficient information been provided regarding the protection of intellectual property?

KNOWLEDGE DISSEMINATION

- Has dissemination of knowledge to be developed through the project been adequately addressed in the proposal, and are proposed knowledge dissemination activities appropriate and adequate?

VALUE FOR MONEY

- Are the benefits of the proposed research measurable?
- Does the value of the benefits exceed the value of the investment?

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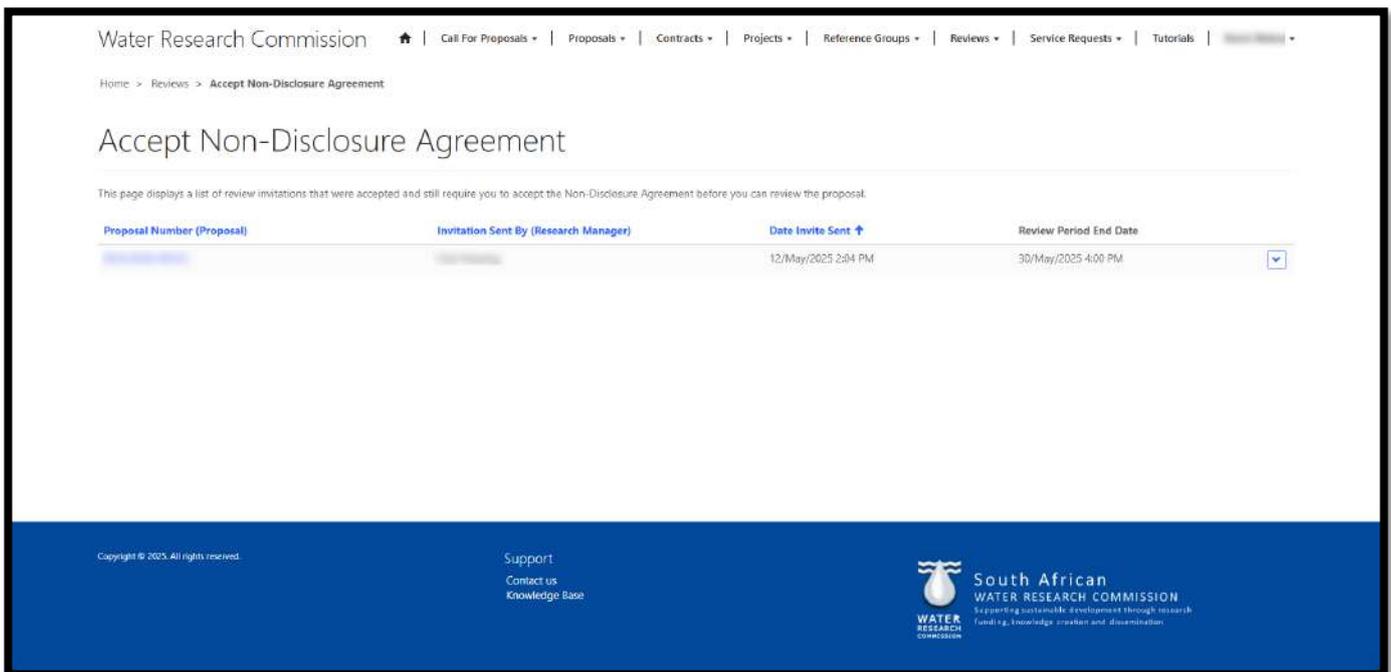


Accept Non-Disclosure Agreement Page

1. To view the *Accept Non-Disclosure Agreement* page, click on the **Reviews** option in the Navigation Menu and then click on **Accept Non-Disclosure Agreement**.

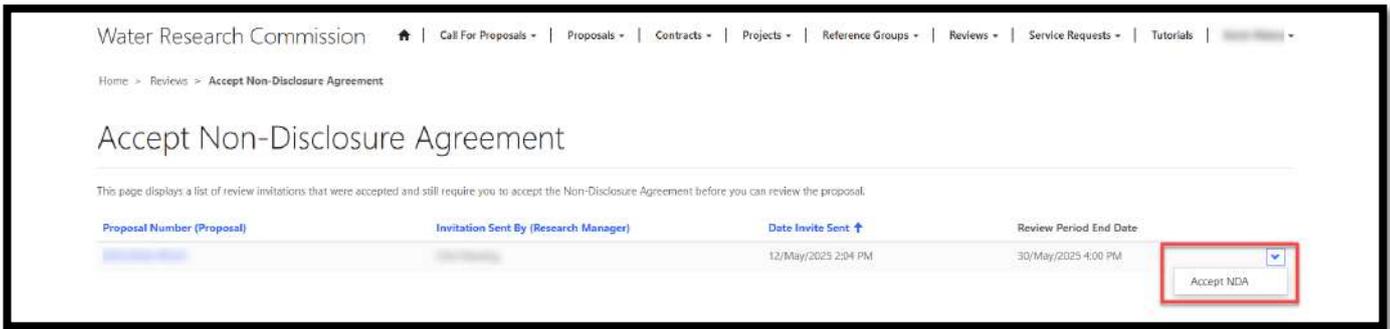


2. The *Accept Non-Disclosure Agreement* page displays a list of non-disclosure agreement records that need to be accepted by you for each proposal, having been invited by the WRC to review the proposal.

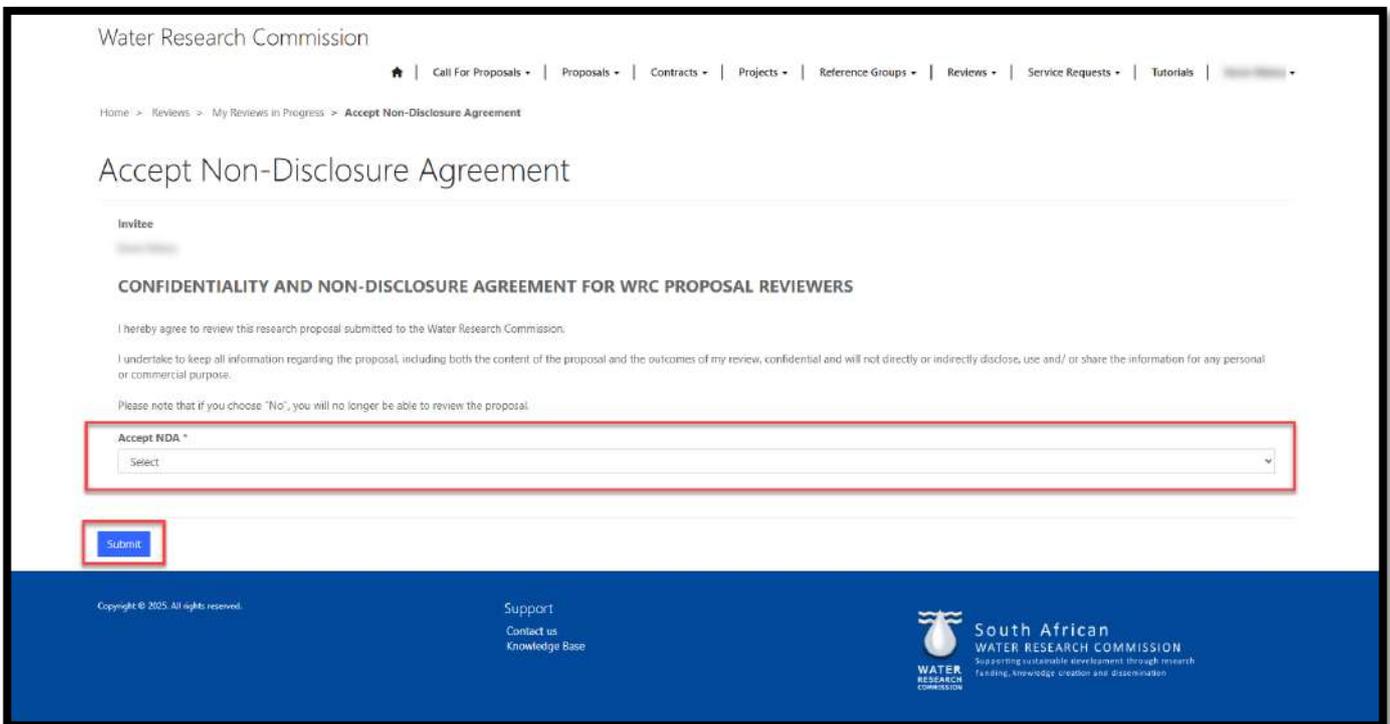


3. If you accepted the email invitation from the WRC to review the proposal, you need to accept the non-disclosure agreement before you can view the proposal information and review the proposal.
4. **Note:** The non-disclosure agreement is only displayed on this page if you chose the *Accept Invitation* option in the email invitation received from the WRC with the same proposal number. If you chose the *Decline Invitation* option in the email invitation, the invitation is considered declined and a non-disclosure agreement for the review of that proposal will not be displayed on this page.

- To accept the non-disclosure agreement, click the arrow at the right of the non-disclosure agreement record and click **Accept NDA**. This re-directs you to the *Accept Non-Disclosure Agreement* page.



- On the *Accept Non-Disclosure Agreement Form* page, you can read the agreement, select your choice between **Yes** or **No** in the **Accept NDA** field, and submit your response to the WRC by clicking on the **Submit** button at the bottom of the page. This will re-direct you to the *My Reviews in Progress* page.



- Note:** If you choose to accept the non-disclosure agreement, you will be able to view the details of the proposal by following the steps in the [My Reviews in Progress Page](#) section of this document. If you choose not to accept the non-disclosure agreement, you will no longer be able to review the proposal and it will not be displayed on the *My Reviews in Progress* page. This non-disclosure agreement will also no longer be displayed on the *Accept Non-Disclosure Agreement* page.

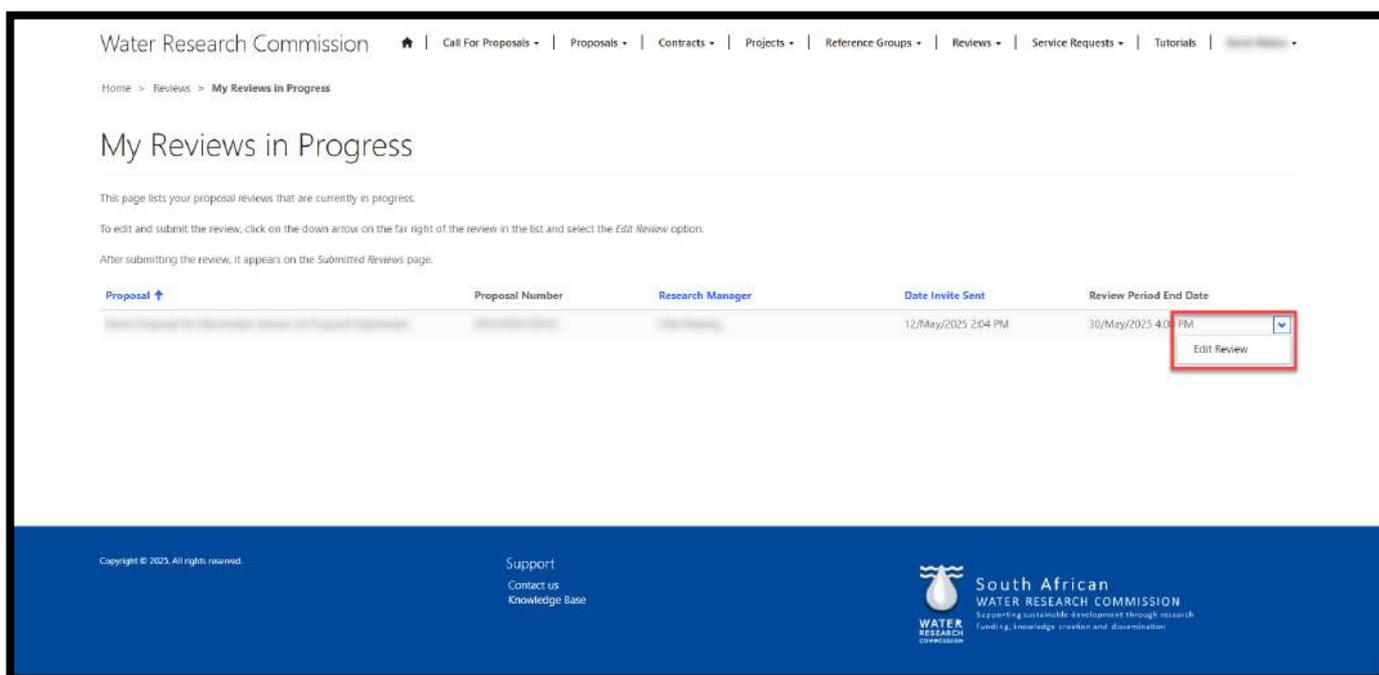


My Reviews in Progress Page

1. To view the *My Reviews in Progress* page, click on the **Reviews** option in the Navigation Menu and then click on **My Reviews in Progress**.



2. The *My Reviews in Progress* page displays a list of review records for proposals submitted to the WRC where you have accepted the WRC's email invitation to review the proposal and accepted the non-disclosure agreement as per the steps in the [Accept Non-Disclosure Agreement Page](#) section above.
3. To start capturing your review of the proposal, click on the arrow on the far right of the review record and select the **Edit Review** option. You are re-directed to the [Edit Review](#) page detailed in the next section.



Edit Review

1. On the *Edit Review* page, you must upload the signed Conflict of Interest form, add your scores and comments for each section, and download the *Proposal Submission for Reviewer* and *Conflict of Interest Form for Reviewer Panel Member* documents from the *Documents* section the bottom of the page.
2. The *Proposal Submission for Reviewer* document contains the full details of the proposal. Refer to the next page for the screenshot of the *Edit Review* page.



Edit Review

Submit Review of the Proposal

PLEASE READ THE FOLLOWING IMPORTANT INFORMATION

- The Original Submission (or Review) document with the details of the proposal to be reviewed can be downloaded by clicking on the link in the Documents section at the bottom of this page.
- Please refer to the [Reviewer Guidelines](#) page for guidelines on how to review the proposal.
- To view changes to the review click on the [JAGS](#) button at the bottom of the form.
- All fields are mandatory and must be completed before you can submit the review.
- The [SUBMIT](#) button will remain disabled if any of the fields are not completed, or if there are any unsaved changes to the fields on the form.
- Please remember to click the [JAGS](#) button before you leave this page or submit the review.

CONFLICT OF INTEREST FORM

- A completed and signed copy of the Conflict of Interest form must be uploaded to the review before it can be saved.
- The Conflict of Interest form can be downloaded by clicking on the link in the Documents section at the bottom of this page.
- The completed and signed copy of the form can be uploaded to the review by clicking on the [Upload](#) button in the Conflict of Interest form section of this page.
- Please save the review by clicking the [JAGS](#) button at the bottom of the page immediately after uploading the Conflict of Interest form.
- Your review of the proposal will not be considered if a completed and signed copy of the Conflict of Interest form is not uploaded to the review.

Upload Signed Conflict of Interest Form**

[Click here](#) for the instruction

RELEVANCE

Relevance Score

Comments

SCIENTIFIC/TECHNICAL SOUNDNESS AND CREDIBILITY

Scientific/Technical Score

Comments

INNOVATION

Innovation Score

Comments

KNOWLEDGE APPLICATION/COMMERCIALISATION

Application/Commercialisation Score

Comments

KNOWLEDGE DISSEMINATION

Knowledge Dissemination Score

Comments

VALUE FOR MONEY

Value for Money Score

Comments

DOCUMENTS

[JPR04.01.0001.001](#) [WRC Business Management #](#) [Original Submission for Review](#) [JPR04.01.0001.001.pdf](#) (142 KB)

[JPR04.01.0001.001](#) [WRC Business Management #](#) [Conflict of Interest Form for Reviewer Panel Member](#) [JPR04.01.0001.001.pdf](#) (207 KB)

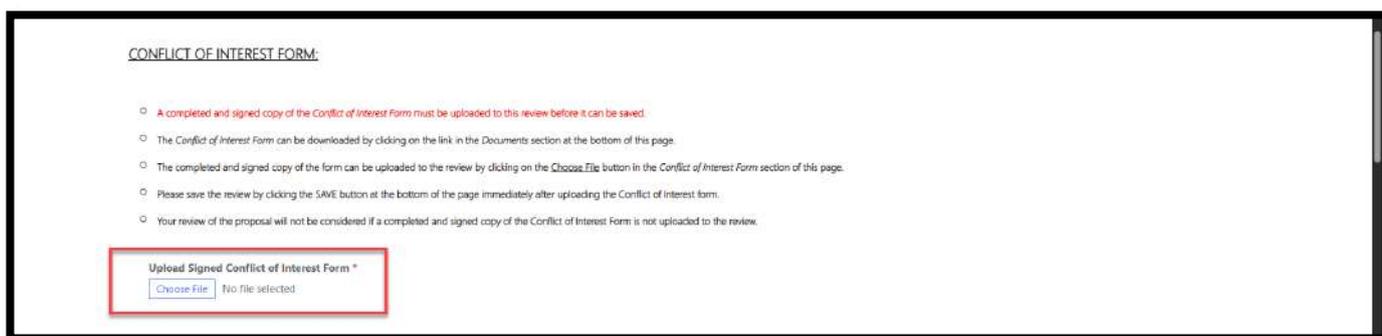
[Save](#) [Submit to WRC](#)

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3. **Note:** Please read the important information in both sections at the top of the page before starting with the review. A link to the [Reviewer Guidelines](#) page is included in this section to assist you with the review.
4. Before completing the review scores and comments, please download the *Conflict of Interest Form for Reviewer Panel Member* document from the *Documents* section at the bottom of the form, complete and sign it, and upload the signed copy to the **Upload Signed Conflict of Interest Form** field at the bottom of the *Conflict of Interest Form* section of the page. **You will not be able to save or submit the review until the form has been uploaded.** Immediately after uploading the form, click the **Save** button at the bottom of the form to save the uploaded form.



CONFLICT OF INTEREST FORM:

- A completed and signed copy of the *Conflict of Interest Form* must be uploaded to this review before it can be saved.
- The *Conflict of Interest Form* can be downloaded by clicking on the link in the *Documents* section at the bottom of this page.
- The completed and signed copy of the form can be uploaded to the review by clicking on the *Choose File* button in the *Conflict of Interest Form* section of this page.
- Please save the review by clicking the *SAVE* button at the bottom of the page immediately after uploading the *Conflict of Interest Form*.
- Your review of the proposal will not be considered if a completed and signed copy of the *Conflict of Interest Form* is not uploaded to the review.

Upload Signed Conflict of Interest Form *

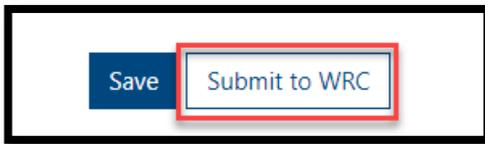
Choose File No file selected

5. All score and comment fields on the form are mandatory and must be completed and the form saved using the **Save** button at the bottom of the form before the **Submit to WRC** button will be enabled to submit your review to the WRC.

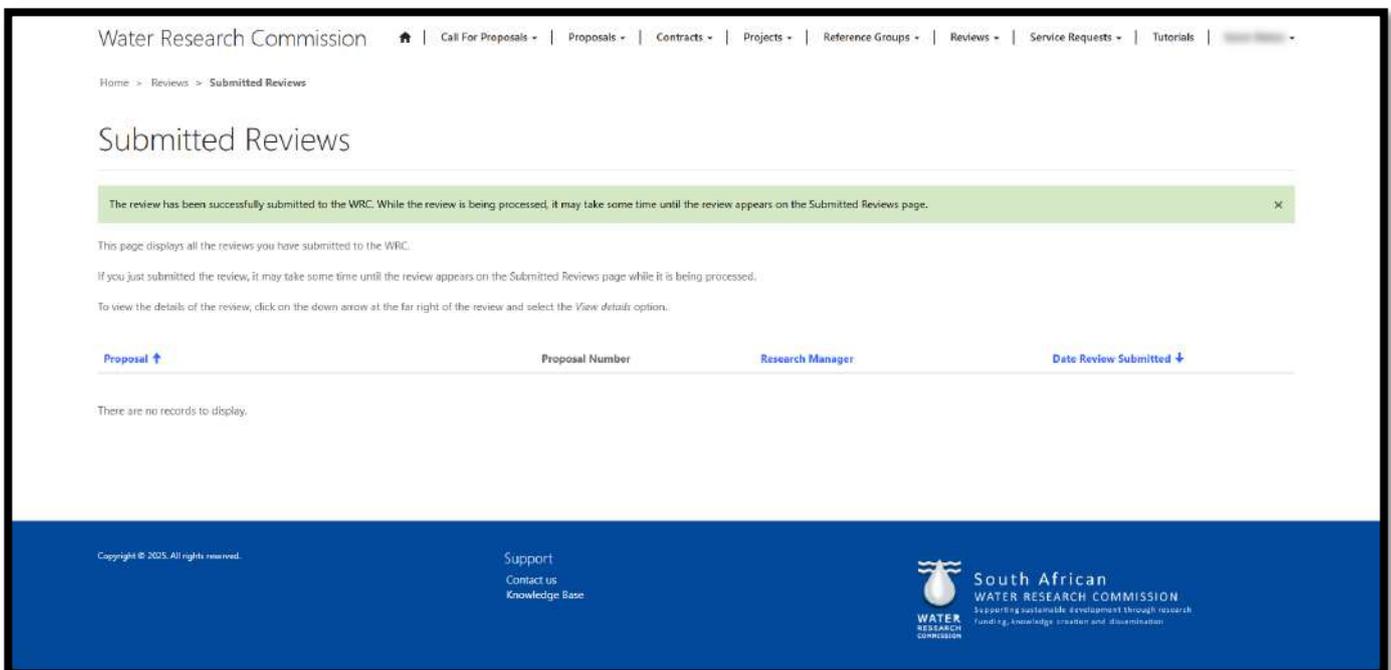


Submit Review to the WRC

1. When the signed *Conflict of Interest Form for Reviewer Panel Member* document is uploaded, all the mandatory score and comments fields are completed, and the changes to the *Edit Review* form have been saved using the **Save** button, the **Submit to WRC** button at the bottom of the page will be enabled.



2. Click the **Submit to WRC** button to submit your review to the WRC. You are be re-directed to the [Submitted Reviews](#) page, the review can no longer be edited, and the review will no longer appear in the *My Reviews in Progress* page.
3. **Note:** After submitting the review to the WRC, a confirmation message appears on the *Submitted Reviews* page to confirm the review has been successfully submitted. Please note that it may take some time until the review appears on the *Submitted Reviews* page while the review is being processed.

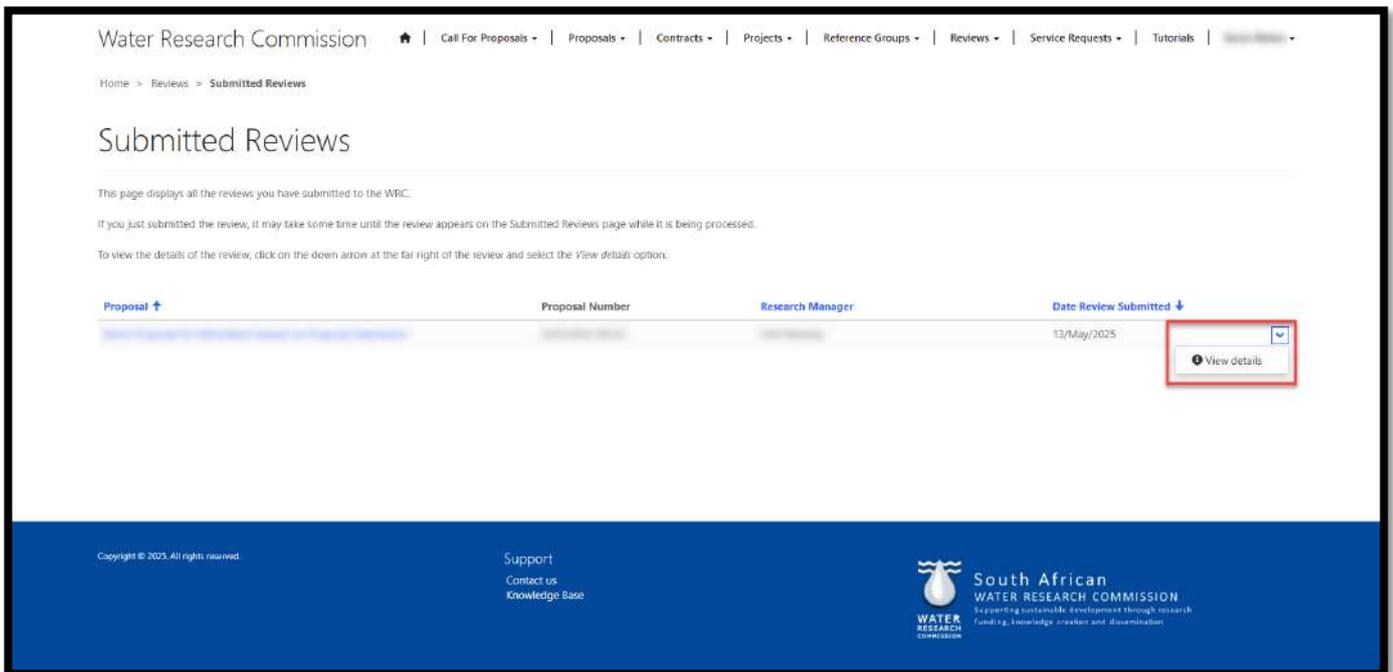


Submitted Reviews Page

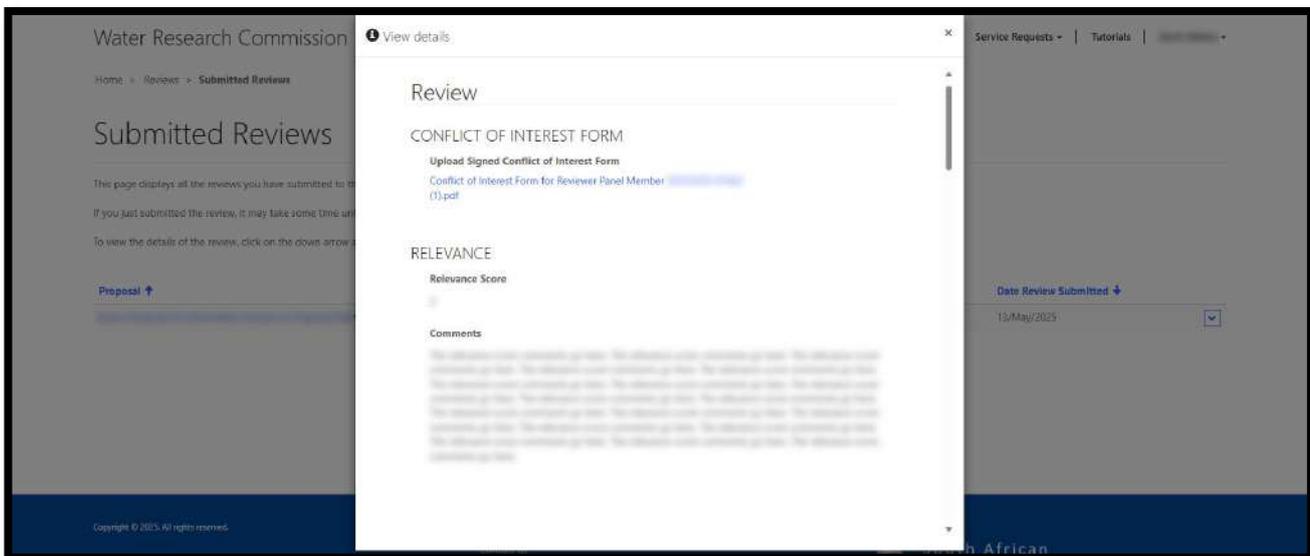
1. To view the *Submitted Reviews* page, click on the **Reviews** option in the Navigation Menu and then click on **Submitted Reviews**.



2. The *Submitted Reviews* page displays a list of proposal reviews you completed and submitted to the WRC.
3. To view the details of the proposal review, click on the arrow on the far right of the review record and select the **View details** option. This opens the *Review Details* window.



4. Scroll down the *Review Details* window to view the review. Click on the x at the top right corner to close it.



Logging Service Requests for WRC Business Systems Support

How to log a Service Request

Service Requests can be created on the BMS Portal by following the steps in the [Service Requests](#) section below.

Alternatively, if you cannot access the BMS Portal, you can email us at bms-support@wrc.org.za. Service Requests submitted to the support email address must have the following format:

1. **Subject** – a brief description of the problem
2. **Email body** – Use plain text to type a description to further explain the issue
3. **Attachment** - You can also attach screenshots to the email

Priority of Service Requests

Service Requests will be prioritized according to the nature of the request:

Priority	Response Time
Priority 1 – Critical	2 hours
Priority 2 – High	4 hours
Priority 3 – Medium	1 working day
Priority 4 – Low	2 working days

The severity, priority and resolution of the calls will be decided by the business systems team and communicated to the business. Priority calls will be classified as such:

1. **Critical:** Unavailability or significant impairment of system. User cannot access the system.
2. **High:** System Impaired. User can access the system and experiences a moderate loss of functionality or access to data, but business can reasonably continue in this situation.
3. **Medium:** Minor Impairment. No significant impact to user's access, functionality, or data.
4. **Low:** General guidance request. No impact to user's access, functionality, or data.

Our support team will remain in-contact with the end-user logging a support request. Should any indicated SLA be unachievable - we will always update the user prior to the SLA being breached.

Operational Times

Weekdays: Monday to Friday from 8:00am to 4:00pm



Service Requests

This section details the pages and actions found in the **Service Requests** section in the Navigation Menu of the BMS Portal.

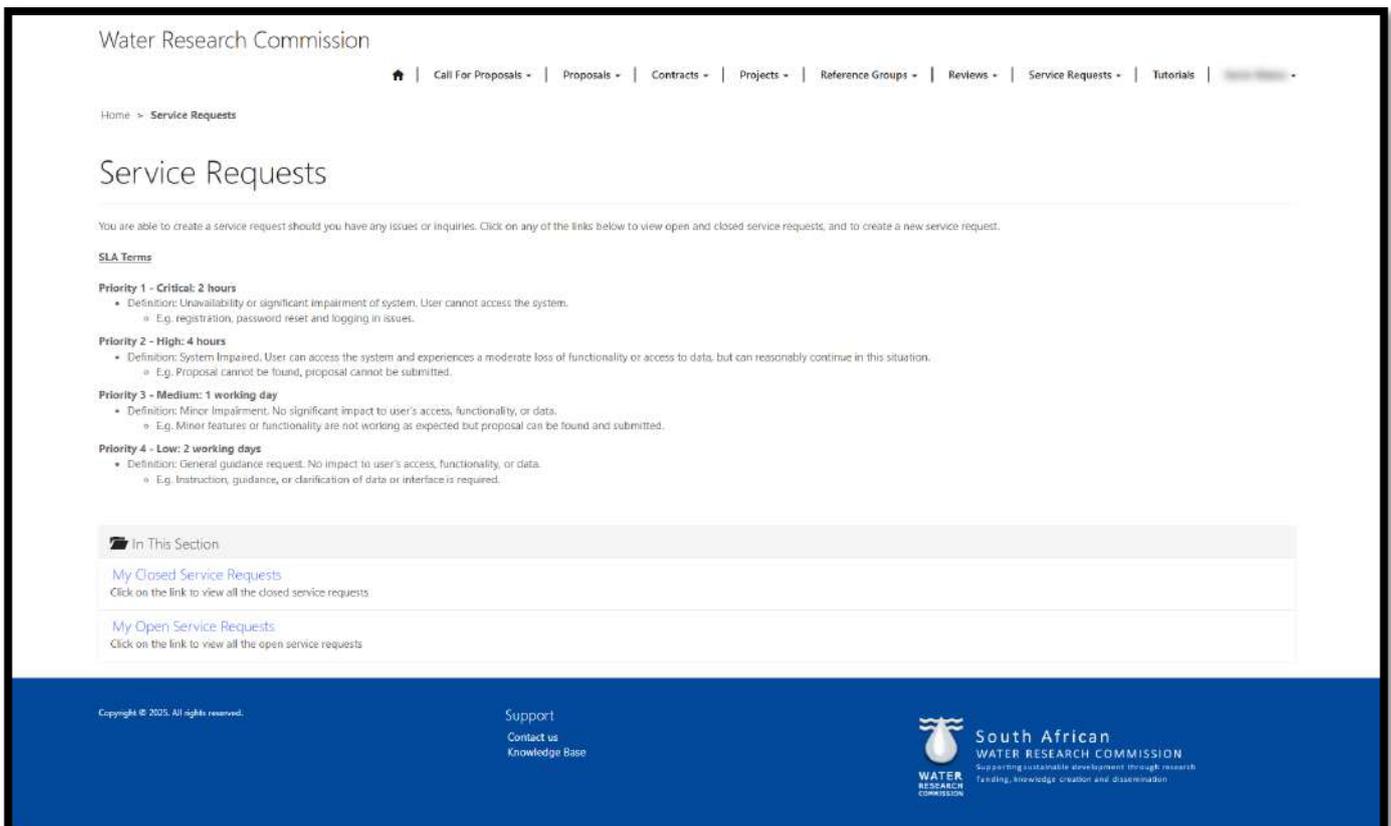


Service Requests Page

1. To view the *Service Requests* page, click on the **Service Requests** option in the Navigation Menu and then click on **Service Requests**.



2. The *Service Requests* page contains links to the related pages that display information regarding service requests that are currently open, that have been closed, and where you can create a new service request. To view the related pages, click on the links under the **In This Section** section at the bottom of the form.

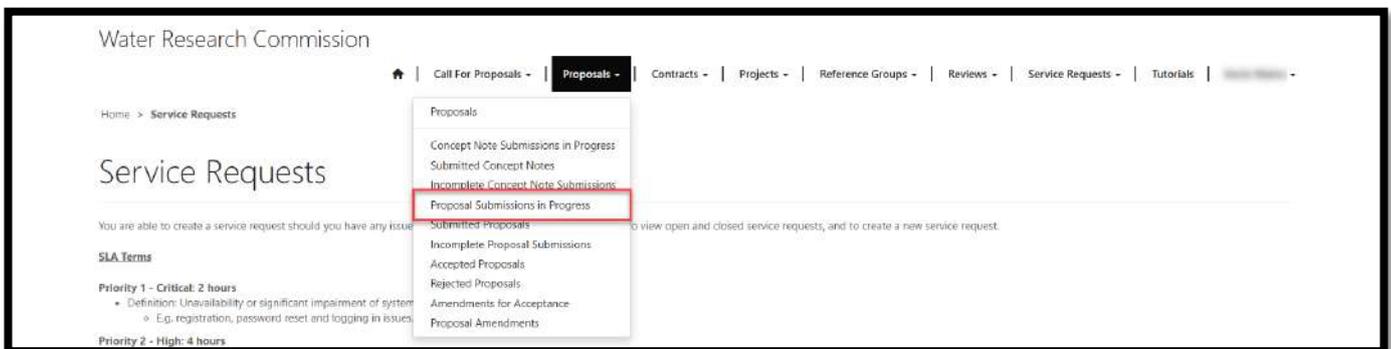


Create a Service Request

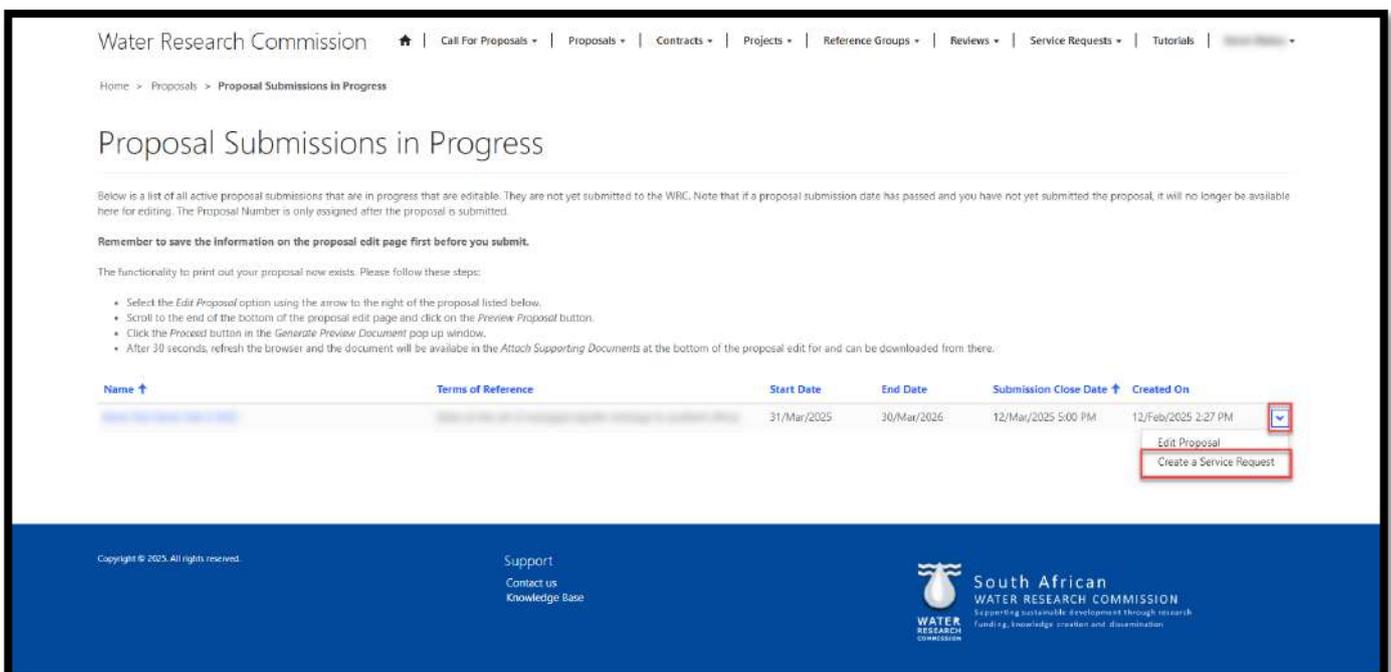
1. In the BMS Portal, there are different ways to create a service request:
 - a. [Create a Service Request from a Proposal Submission in Progress](#)
 - b. [Create a Service Request from a Proposal Amendments Submission in Progress](#)
 - c. [Create a Service Request from an Active Project](#)
 - d. [Create a Service Request from the Open & Closed Service Requests Pages](#)

Create a Service Request from a Proposal Submission in Progress

1. Creating a service request from a proposal submission will it to the submission and make it easier for the WRC Business Systems Support Team to assist you if the service request is related to the submission.
2. To create a service request from a proposal submission that you currently have in progress, click on **Proposals** in the Navigation Menu, then select **Proposal Submissions in Progress**. You will be re-directed to the *Proposal Submissions in Progress* page.



3. From the *Proposal Submissions in Progress* page, click on the arrow on the far right of the proposal submission that you wish to open the service request for, and select the **Create a Service Request** option. You will be re-directed to the *Open a New Service Request* page.



- On the *Open a New Service Request*, you will see that the proposal is already linked to the service request as the name of the proposal is in the *Proposal/Project* field.
- Complete all the details of the service request, including the mandatory fields indicated by the * asterisk, upload any files or screenshots that will assist the WRC Business Systems Support Team (if applicable), and create the service request by clicking the **Create Service Request** button at the bottom of the page.

Water Research Commission

Home > All Service Requests > Open a New Service Request

Open a New Service Request

Summary

Service Request Details

Contact

Service Request Title *

Type

Organisation *

Category *

Proposal/Project

Description

Attach a file

Choose Files No file chosen

Create Service Request Cancel

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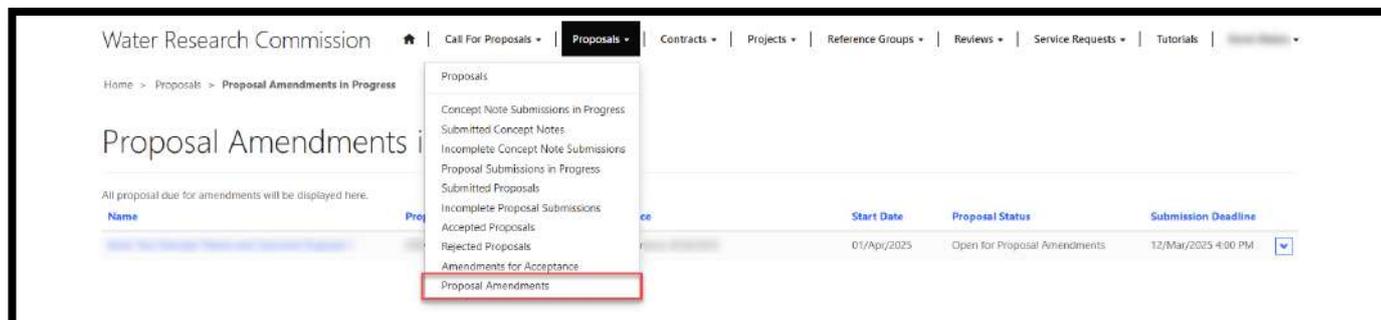
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- You will be re-directed to the *Open Service Requests* page. You can follow the steps in the [My Open Service Requests](#) section of this document to track the progress of your service request.

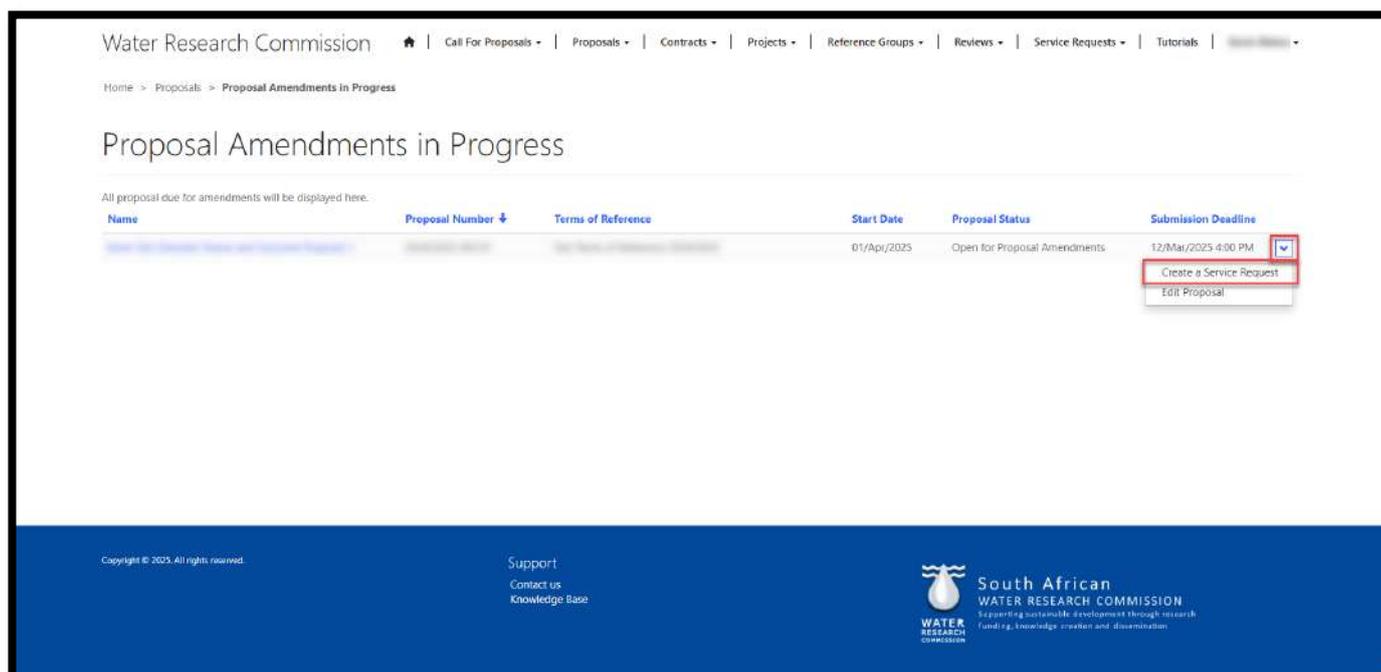


Create a Service Request from a Proposal Amendments Submission in Progress

1. Creating a service request from a proposal amendments submission will link the request to the submission and make it easier for the WRC Business Systems Support Team to assist you if the service request is related to the submission.
2. To create a service request from a proposal amendments submission that you currently have in progress, click on **Proposals** in the Navigation Menu, then select **Proposal Amendments**. You will be re-directed to the *Proposal Amendments in Progress* page.



3. From the *Proposal Amendments in Progress* page, click on the arrow on the far right of the proposal record that you wish to open the service request for, and select the **Create a Service Request** option. You will be re-directed to the *Open a New Service Request* page.



4. On the *Open a New Service Request*, you will see that the proposal is already linked to the service request as the name of the proposal is in the *Proposal/Project* field.

5. Complete all the details of the service request, including the mandatory fields indicated by the * asterisk, upload any files or screenshots that will assist the WRC Business Systems Support Team (if applicable), and create the service request by clicking the **Create Service Request** button at the bottom of the page.

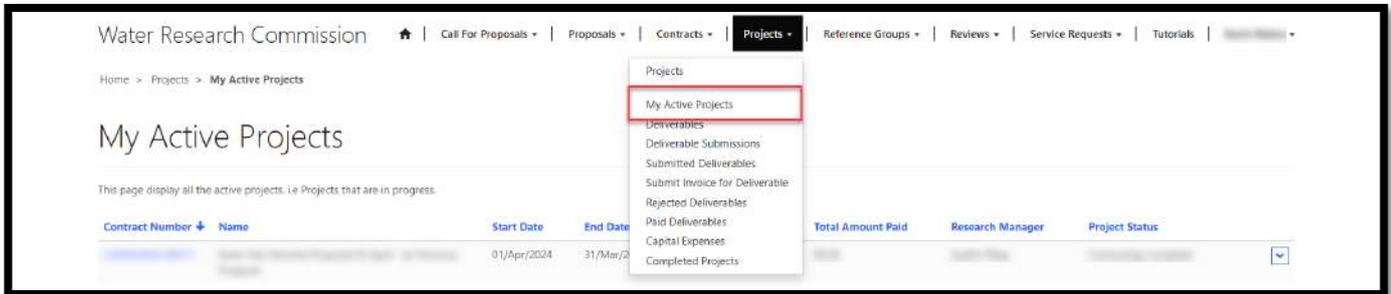
The screenshot shows a web interface for the Water Research Commission. At the top, there is a navigation menu with links for 'Call For Proposals', 'Proposals', 'Contracts', 'Projects', 'Reference Groups', 'Reviews', and 'Service Requests'. Below the navigation, the breadcrumb trail reads 'Home > All Service Requests > Open a New Service Request'. The main heading is 'Open a New Service Request'. Underneath, there is a 'Summary' section followed by 'Service Request Details'. The form includes a 'Contact' field, a 'Service Request Title *' field, a 'Type' dropdown menu, a 'Category *' dropdown menu, an 'Organisation *' field, and a 'Proposal/Project' field. Below these is a 'Description' section with a large text area. At the bottom of the form, there is an 'Attach a file' section with a 'Choose Files' button and the text 'No file chosen'. At the very bottom of the form, there are two buttons: 'Create Service Request' and 'Cancel'. The footer of the page contains copyright information, support links, and the South African Water Research Commission logo with the tagline 'Supporting sustainable development through research funding, knowledge creation and dissemination'.

6. You will be re-directed to the *Open Service Requests* page. You can follow the steps in the [My Open Service Requests](#) section of this document to track the progress of your service request.

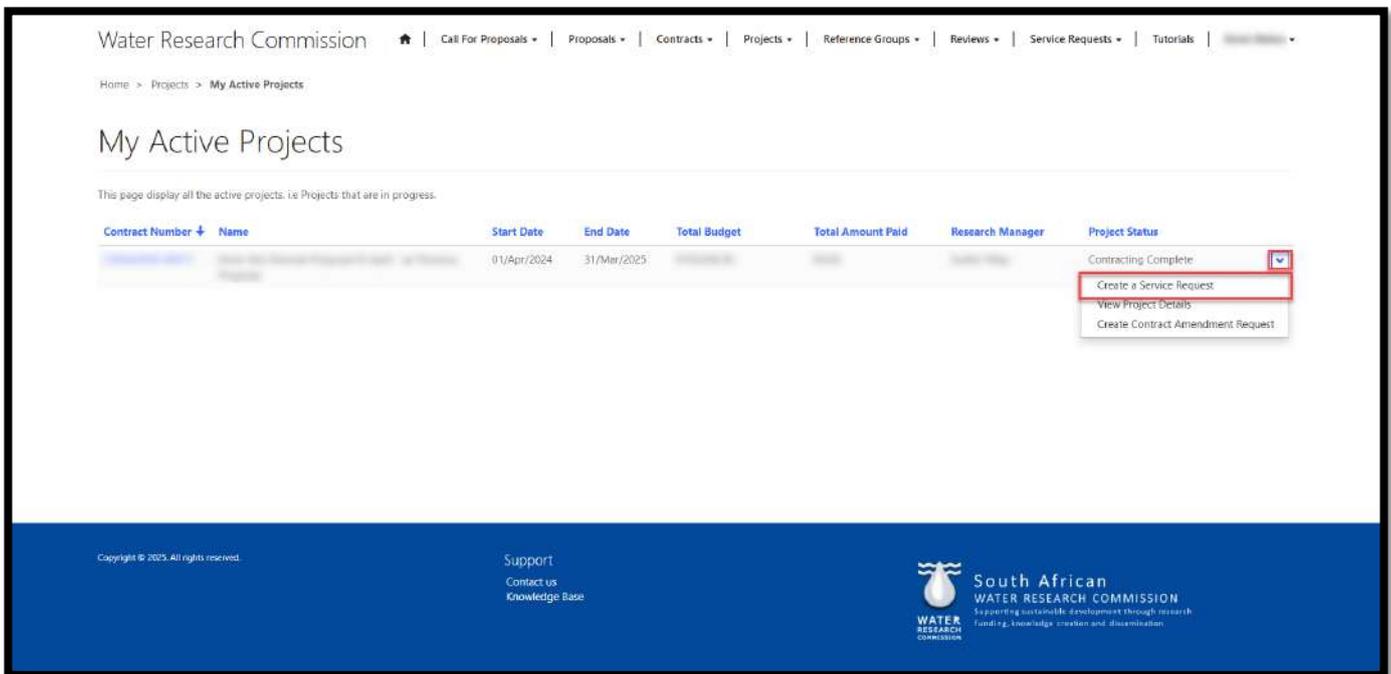


Create a Service Request from an Active Project

1. Creating a service request from an active project will link the request to the project and make it easier for the WRC Business Systems Support Team to assist you if the service request is related to the project.
2. To create a service request from an active project that is currently in progress, click on **Projects** in the Navigation Menu, then select **My Active Projects**. You will be re-directed to the *My Active Projects* page.



3. From the *My Active Projects* page, click on the arrow on the far right of the project record that you wish to open the service request for, and select the **Create a Service Request** option. You will be re-directed to the *Open a New Service Request* page.



4. On the *Open a New Service Request*, you will see that the project is already linked to the service request as the name of the project is in the *Proposal/Project* field.



5. Complete all the details of the service request, including the mandatory fields indicated by the * asterisk, upload any files or screenshots that will assist the WRC Business Systems Support Team (if applicable), and create the service request by clicking the **Create Service Request** button at the bottom of the page.

The screenshot shows a web interface for the Water Research Commission. At the top, there is a navigation menu with links for 'Call For Proposals', 'Proposals', 'Contracts', 'Projects', 'Reference Groups', 'Reviews', and 'Service Requests'. Below the navigation, the breadcrumb trail reads 'Home > All Service Requests > Open a New Service Request'. The main heading is 'Open a New Service Request'. Underneath, there is a 'Summary' section followed by 'Service Request Details'. The form includes a 'Contact' field, a 'Service Request Title *' field, a 'Type' dropdown menu, a 'Category *' dropdown menu, an 'Organisation *' field, and a 'Proposal/Project' field. Below these is a 'Description' section with a large text area. At the bottom of the form, there is an 'Attach a file' section with a 'Choose Files' button and the text 'No file chosen'. At the very bottom of the form, there are two buttons: 'Create Service Request' and 'Cancel'. The footer of the page contains copyright information, support links, and the South African Water Research Commission logo with the tagline 'Supporting sustainable development through research funding, knowledge creation and dissemination'.

6. You will be re-directed to the *Open Service Requests* page. You can follow the steps in the [My Open Service Requests](#) section of this document to track the progress of your service request.



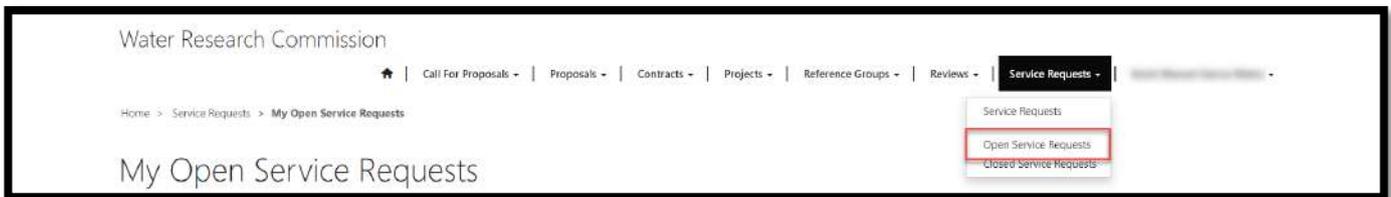
Create a Service Request from the Open & Closed Service Requests Pages

1. If you wish to create a service request that is not related to a proposal submission, proposal amendments submission, or an active project, you can create the service request by clicking on the **Create Service Request** button that is found on both the [My Open Service Requests](#) page and [My Closed Service Requests](#) page as detailed in the respective sections below.

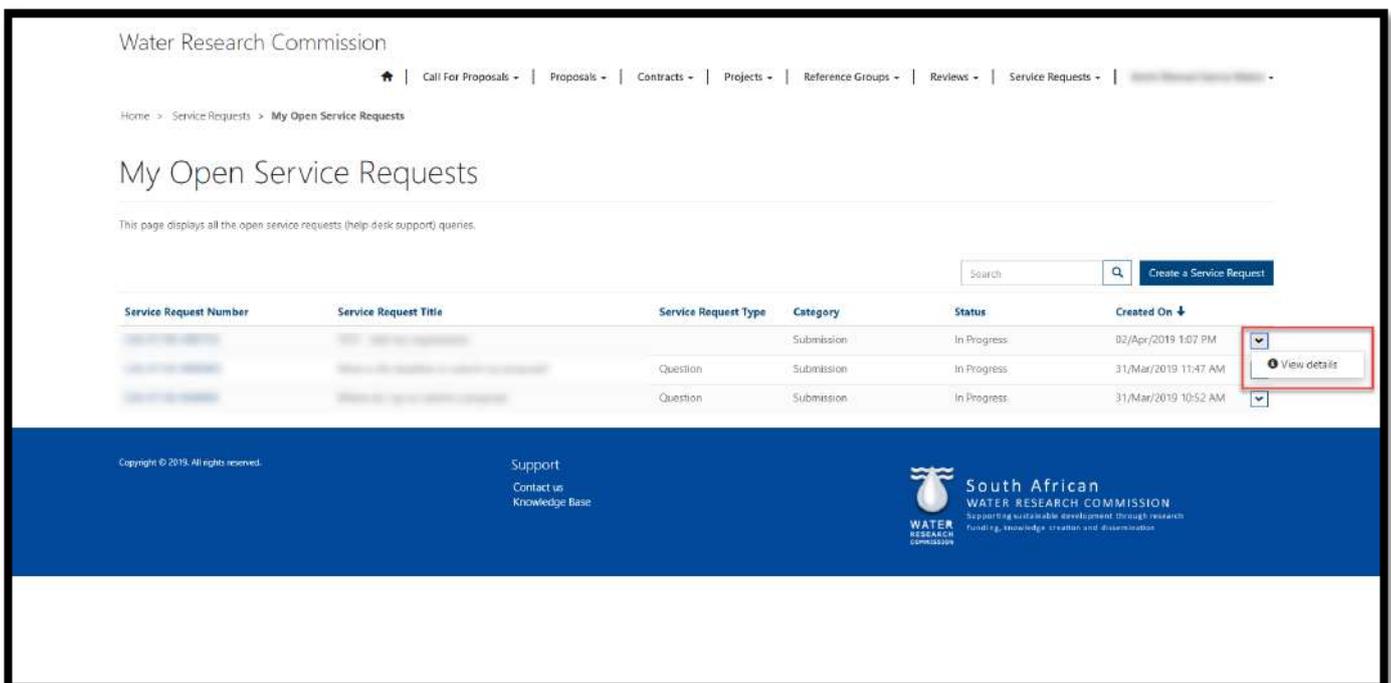


My Open Service Requests Page

1. To view the *My Open Service Requests* page, click on the **Service Requests** option in the Navigation Menu and then click on **Open Service Requests**.



2. The *My Open Service Requests* page displays a list of service requests that you have opened and that are still in progress.
3. You can track the status of your service request by checking the *Status* column for each service request in listed on the page.
4. You can also create a new service request by clicking on the **Create a Service Request** button on the right side of the page above the list.
5. To view the details of the service request, click on the arrow on the right of the service request record and select the **View details** option. You will be re-directed to the *Service Request Details* page.



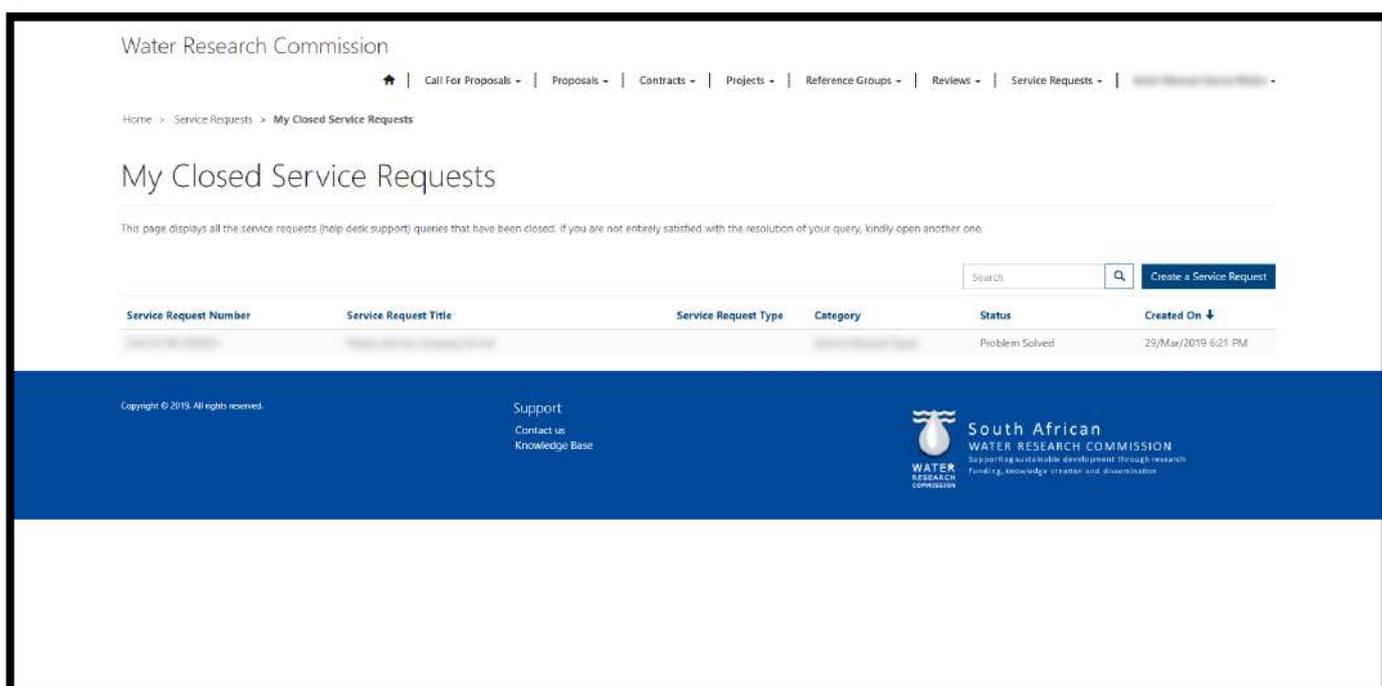
6. **Note:** A service request cannot be edited after it is created. If further information is needed, the BMS Support Team will be in contact via email or phone. Once the WRC Business Systems Support Team is satisfied that the request can be closed, they will close the request and it will appear on the *My Closed Service Requests* page.

My Closed Service Requests Page

1. To view the *My Closed Service Requests* page, click on the **Service Requests** option in the Navigation Menu and then click on **Closed Service Requests**.



1. The *My Closed Service Requests* page displays a list of service requests that have been closed by the BMS Support Team.
2. You can also create a new service request by clicking on the **Create a Service Request** button on the right side of the page above the list.



Conclusion

The BMS Portal is designed to simplify and streamline your engagements with the WRC.

We welcome any feedback or suggestions you have that will help improve your experience. Please send your comments or suggestions to us via email to bms-support@wrc.org.za.

