

## Section 3: Useful information and contacts

**Note:** Details correct at time of going to press.

For career advice, visit the South African Qualifications Authority's National Qualifications Framework and Career Advice helpline at [www.careerhelp.org.za](http://www.careerhelp.org.za), call 086 0111673 or e-mail [help@nqf.org.za](mailto:help@nqf.org.za).

### NATIONAL SCARCE AND CRITICAL SKILLS LIST as it pertains, even periferally, to working with water

#### Chief executives, general managers and legislators

- Chief executives and managing directors
- General managers
- Senior government and local government officials
- Corporate (administration and business) services managers
- Finance managers and audit managers
- Policy and planning managers
- Research and development managers
- Programme and project managers
- Supply and distribution managers (including logistics managers)
- Specialist managers
- Construction, distribution and production/operations managers
- Information and communications technology (ICT) managers
- Office and quality managers

#### Engineering professionals

- Chemical and materials engineers and technologists
- Civil engineers and technologists and quantity surveyors
- Electrical engineer and technologists
- Electronics and telecommunication engineers and technologists
- Industrial and mechanical engineers and technologists
- Mining engineers and technologists
- Miscellaneous engineering professionals including aeronautical and avionics engineers

#### Natural and physical science professionals

- Chemists
- Environmental scientists
- Geologists and geophysicists and earth science technologists
- Agriculture and forestry scientists
- Miscellaneous natural and physical science professionals

#### Business and systems analysts, and programmers

- ICT business and systems analysts
- Multimedia specialists and web developers
- Software and applications programmers

#### Database and systems administrators, and ICT security specialists

- Database and systems administrators
- ICT security specialists

#### ICT network and support professionals

- Computer network professionals
- ICT support and test engineers
- Telecommunications engineering professionals

#### Legal professionals

- Solicitors

#### General professionals

- Accountants, auditors and company secretaries
- Corporate treasurers
- Information and organisation professionals
- Air and marine transport professionals
- Actuaries
- Mathematicians and statisticians, economists

#### Technician and trades workers

- Agricultural, medical and science technicians
- Building and engineering technicians
- ICT and telecommunications technicians
- Manufacturing and process technicians
- Mechanical engineering technicians
- Plumbers
- Electro technology and telecommunications trades workers
- Electricians

- Electronics and telecommunications trades workers

**Clerical and administrative workers**

- Contract, programme, project and office administrators
- Personal assistants and secretaries
- General clerical workers
- Accounting clerks and bookkeepers

**Elementary workers**

- Construction and mining workers
- Factory process workers
- Farm, forestry and garden workers

**NATIONAL SCARCE AND CRITICAL SKILLS LIST CONTACTS**

- [https://www.labour.gov.za/downloads/documents/useful-documents/skills-development-act/Scarce%20skills%20pamphlet\\_pamphlet.pdf](https://www.labour.gov.za/downloads/documents/useful-documents/skills-development-act/Scarce%20skills%20pamphlet_pamphlet.pdf)
- [http://www.agriseta.co.za/downloads/S&C\\_Skills\\_List\\_Nov\\_2010.pdf](http://www.agriseta.co.za/downloads/S&C_Skills_List_Nov_2010.pdf) (2011-2016 (Baseline and Projections).
- <http://www.eseta.org.za/Documents/OFO%20Version%2010.pdf> The Organising Framework of Occupations (OFO Codes)
- [http://www.wrseta.org.za/downloads/Scarce\\_critical\\_skills\\_list\\_2012\\_Update.pdf](http://www.wrseta.org.za/downloads/Scarce_critical_skills_list_2012_Update.pdf)

**DEPARTMENT OF LABOUR CONTACT DETAILS**

**Provincial Offices of the Department of Labour**

**Eastern Cape**

East London Tel: 043 701-3000

**Free State**

Bloemfontein Tel: 051 505-6200

**Gauteng North**

Pretoria Tel: 012 309-5000

**Gauteng South**

Johannesburg Tel: 011 853-0300

**KwaZulu-Natal**

Durban Tel: 031 366-2000

**Limpopo**

Polokwane Tel: 015 290-1744

**Mpumalanga**

Witbank Tel: 013 655-8700

**North West**

Mmabatho Tel: 018 387-8100

**Northern Cape**

Kimberley Tel: 053 838-1500

**Western Cape**

Cape Town Tel: 021 441-8000

**Labour Centres of the Department Of Labour**

**Eastern Cape**

Aliwal North Tel: 051 633-2633  
 Butterworth Tel: 047 491-0656  
 Cradock Tel: 048 881-3010  
 East London Tel: 043 702-7500  
 Fort Beaufort Tel: 046 645-4686  
 Graaf-Reinet Tel: 049 892-2142  
 Grahamstown Tel: 046 622-2104  
 King William's Town Tel: 043 643-4756  
 Lusikisiki Tel: 039 253-1996  
 Maclear Tel: 045 932-1424  
 Mdantsane Tel: 043 761-3151  
 Mount Ayliff Tel: 039 254-0282  
 Mthatha Tel: 047 501-5600  
 Port Elizabeth Tel: 041 582-4472  
 Queenstown Tel: 045 807-5400  
 Uitenhage Tel: 041 992-4627

**Free State**

Bethlehem Tel: 058 303-5293  
 Bloemfontein Tel: 051 505-6201  
 Botshabelo Tel: 051 534-3789  
 Ficksburg Tel: 051 933-2299  
 Harrismith Tel: 058 623-2977  
 Kroonstad Tel: 056 215-1812  
 Petrusburg Tel: 053 574-0932  
 Phuthaditjhaba Tel: 058 713-0373  
 Sasolburg Tel: 016 970-3200  
 Welkom Tel: 057 391-0200  
 Zastron Tel: 051 673-1471

**Gauteng North**

Atteridgeville Tel: 012 373-4435  
 Bronkhorstspuit Tel: 013 932-0197  
 Garankuwa Tel: 012 702-4525  
 Krugersdorp Tel: 011 955-4420  
 Mamelodi Tel: 012 812-9500  
 Pretoria Tel: 012 309-5050  
 Randfontein Tel: 011 693-3618  
 Soshanguve Tel: 012 799-7400  
 Temba Tel: 071 871-6509

**Gauteng South**

Alberton Tel: 011 861-6130  
 Benoni Tel: 011 747-9601

Boksburg Tel:011 898-3340  
 Brakpan Tel:011 744-9000  
 Carletonville Tel:018 788-3281  
 Germiston Tel:011 345-6300  
 Johannesburg Tel:011 223-1000  
 Kempton Park Tel:011 975-9301  
 Nigel Tel:011 814-7095  
 Randburg Tel:011 781-8144  
 Roodepoort Tel:011 766-2000  
 Sandton Tel:011 444-7631  
 Sebokeng Tel:016 592-3825  
 Soweto Tel:011 939-1200  
 Springs Tel:011 365-3700  
 Vanderbijlpark Tel:016 981-0280  
 Vereeniging Tel:016 430-0000

**KwaZulu-Natal**

Dundee Tel:034 212-3147  
 Durban Tel:031 336-1500  
 Estcourt Tel:036 352-2161  
 Kokstad Tel:039 727-2140  
 Ladysmith Tel:036 638-1900  
 Newcastle Tel:034 312-6038  
 Pietermaritzburg Tel:033 341-5300  
 Pinetown Tel:031 701-7740  
 Port Shepstone Tel:039 682-2406  
 Prospecton Tel:031 913-9700  
 Richards Bay Tel:035 780-8700  
 Richmond Tel:033 212-2768  
 Stanger Tel:032 551-4291  
 Ulundi Tel:035 879-1439  
 Verulam Tel:032 541-5600  
 Vryheid Tel:034 980-8992

**Limpopo**

Giyani Tel:015 812-9041  
 Jane Furse Tel:013 265-7210  
 Lebowakgomo Tel:015 633-9360  
 Lephalale Tel:014 763-2162  
 Makhado Tel:015 516-0207  
 Modimolle Tel:014 717-1046  
 Mokopani Tel:015 491-5973  
 Phalaborwa Tel:015 781-5114  
 Polokwane Tel:015 299-5000  
 Seshego Tel:015 223-7020  
 Thohoyandou Tel:015 960-1300  
 Tzaneen Tel:015 306-2600

**Mpumalanga**

Baberton Tel:013 712-3066  
 Bethal Tel:017 647-5212

Carolina Tel:017 843-1077  
 Eerstehoek Tel:017 883-2414  
 eMalaheni/Witbank Tel:013 653-3800  
 Ermelo Tel:017 819-7632  
 Groblersdal Tel:013 262-3150  
 Kwamhlanga Tel:013 947-3173  
 KaMhlushwa Tel:013 785-0010  
 Lydenburg Tel:013 235-2368  
 Middelburg Tel:013 283-3600  
 Nelspruit Tel:013 753-2844  
 Piet Retief Tel:017 826-1883  
 Sabie Tel:013 764-2105  
 Secunda Tel:017 631-2594  
 Standerton Tel:017 712-1351  
 Volksrust Tel:017 735-2994

**Northern Cape**

Calvinia Tel:027 341-1280  
 De Aar Tel:053 631-0952  
 Kimberley Tel:053 838-1500  
 Kuruman Tel:053 712-3952  
 Postmasburg Tel:053 313-0641  
 Springbok Tel:027 718-1058  
 Upington Tel:054 331-1752

**North West**

Brits Tel:012 252-3068  
 Christiana Tel:053 441-2120  
 Klerksdorp Tel:018 464-8700  
 Lichtenburg Tel:018 632-4323  
 Mafikeng Tel:018 381-1010  
 Mogwase Tel:014 555-5693  
 Potchefstroom Tel:018 297-5100  
 Rustenburg Tel:014 592-8214  
 Taung Tel:053 994-1710  
 Vryburg Tel:053 927-5221

**Western Cape**

Beaufort West Tel:023 414-3427  
 Bellville Tel:021 941-7000  
 Cape Town Tel:021 468-5500  
 George Tel:044 801-1201  
 Knysna Tel:044 382-3150  
 Mitchell's Plain Tel:021 391-0591  
 Mossel Bay Tel:044 691-1140  
 Oudtshoorn Tel:044 272 4370  
 Paarl Tel:021 872-2020  
 Somerset West Tel:021 852-2535  
 Vredenburg Tel:022 715-1627  
 Worcester Tel:023 347-0152