

## **PREFACE**

### **BACKGROUND**

The Water Research Commission (WRC) appointed Palmer Development Group to undertake an institutional and financial review of water supply and sanitation services in the urban areas of South Africa.

### **OBJECTIVE**

The overall objective of this project is:

*To present information and analysis that can help relevant community leaders and decision-makers:*

- *to guide and promote the extension of services and the reshaping of organisations such as can enable all people living in the (urban) areas of South Africa to have adequate and appropriate water supply and sanitation, and*
- *to facilitate the related processes of financial, institutional, (legislative) and other changes that the adoption and implementation of the above objective will require.*

The specific objectives of the project and working assumptions have been set out in the Draft Project Inception Document.

This report is in fulfilment of Objectives 2 and 3 of the project, namely:

- Estimate how demands for water supply and sanitation services may change in broad terms in the future.
- Estimate total costs of meeting these demands on the basis of alternative levels of service.

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