

Table of Contents

Executive Summary	i
Acknowledgements	iii
Table of Contents	iv
Acronyms	vi
Glossary and Definitions	vii
1. Introduction	1
1.1 Report Layout	1
1.2 The Process of Developing the Framework	2
1.3 The Framework : Planning and Implementation Phases	2
2. A Framework for Delivery of Basic Sanitation Services – Developing consensus on Planning, Implementation and Replication at local level	6
2.1 Emergent Themes	6
2.1.1 Key Issues in Current Approaches	6
2.2 Recommendations	7
2.2.1 Recommendations for Health & Sanitation Production	7
2.2.2 Recommendations for Institutional Arrangements for Service Delivery	8
2.2.3 Recommendations for Community Partnerships	9
2.3 Features of the Framework	10
2.3.1 Linking Facets	10
2.4 Using the Framework in Context	11
2.5 Next Steps	12
2.5.1 Linking Planning and Implementation Phases in the Framework	16
3. Research Methodology and Synthesis	17
3.1 Literature Review: Key Elements of Strategic Sanitation Approaches	19
3.1.1 Stimulate Demand	20
3.1.2 Inform and Respond to Demand	21
3.1.2.1 Basic Services to the Poor	22
3.1.2.2 Water Services Development Plan (WSDP) – Case of City of Cape Town	24
3.1.2.3 Financial Implications	27
3.1.2.4 Technologies Choice	28
3.1.3 Sustainability	29
4. Investing Current Practice in the City of Cape Town	30
4.1 Summary of Community Profiles and Current Delivery Approaches	30
4.2 Analysis of Approaches in Four Case Study Sites	33
5. Strategic Programmes and Programme Elements	42
5.1 Health and Sanitation Promotion	42
5.1.1 Recommendations for Health and Sanitation Promotion Programmes	45
5.2 Institutional Arrangements for Services Delivery	45
5.2.1 Alignment to National Policy and Strategy	46
5.2.2 Local Authority Departments: Roles and Responsibilities	46
5.2.3 Technical Options	48
5.2.4 Financial Considerations	49
5.2.5 Recommendations for a Delivery Framework	50

5.3	Community Partnerships for Sustainability	51
5.3.1	Recommendations for Community Partnerships	55
6.	Conclusions	55
6.1	Key Elements of Health and Sanitation Promotion Programme	56
6.2	Key Elements in a Delivery Framework	57
6.3	Key Elements in Community Partnership Programmes	58
	APPENDIX 1	60
	APPENDIX 2	61
	APPENDIX 3	62
	APPENDIX 4	63
	APPENDIX 5	66
	APPENDIX 6	67
	References	68