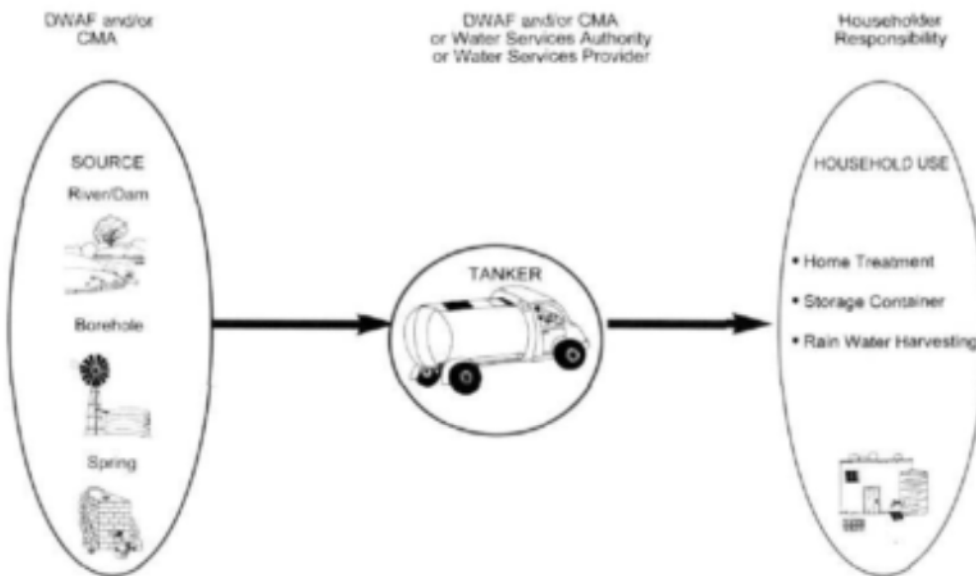


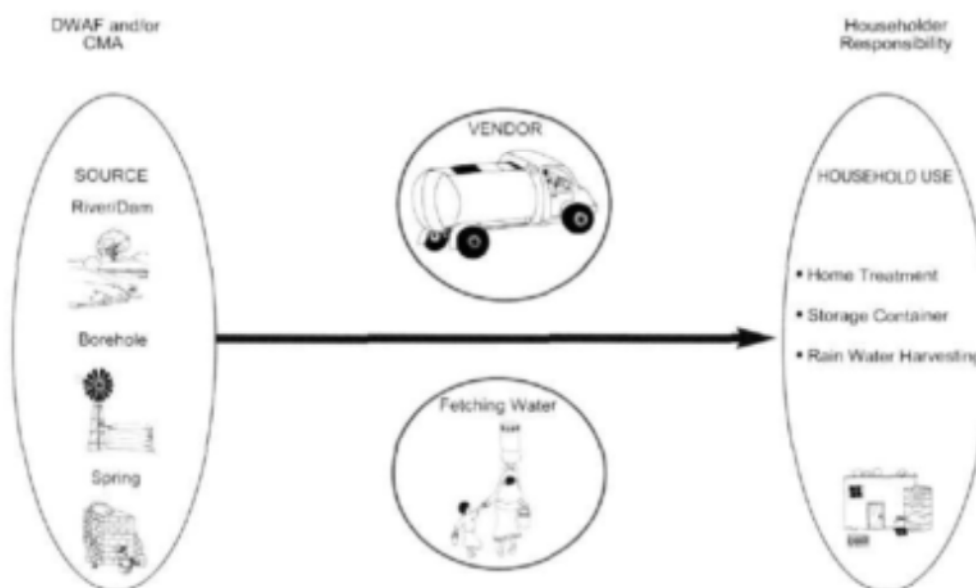


**Route 3** depicts a low service, which includes the abstraction of water for domestic purposes and the delivery of the untreated water via tankers to the householder, no provision is made for a treatment facility or formal distribution system. This service has a higher potential for contamination because the water is not treated and the delivery method could result in contamination (e.g. tankers are not cleaned on a regular basis).



**ROUTE 3: Abstraction & Delivery, no Treatment, no Distribution (Low Service)**

**Route 4** depicts a no service situation. The user abstracts and delivers his or her water for domestic purposes. This method of acquiring water is not acceptable and the user is exposed to a very high risk of contracting water borne diseases.



**ROUTE 4: No Service, User Must Abstract and Deliver**